

Who is LISA?

LISA is your intelligent Al assistant built right into the RideView platform. Whether you're exploring product features, configuring devices, or looking for help, LISA is here to answer your questions instantly and guide you through the platform with ease.

No more sifting through long documents or hunting down support articles—just ask, and LISA delivers.

Where Can You Find LISA?

- You'll find LISA in the bottom-right corner of your Master portal home page.
- Click the chat icon to get started.



What Can LISA Do for You?

LISA is designed to help you move faster, make informed decisions, and stay focused on what matters. Here's what you can expect:



Instant Answers

Get quick responses to any RideView product-related questions.



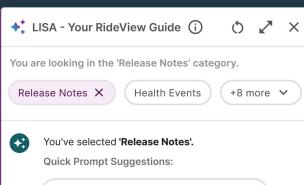
Smart Document Navigation

Ask LISA to summarise, search, or locate information inside complex documents—no manual digging required.



Guided Workflows

Step-by-step walkthroughs to help you complete intricate tasks.



How do I upgrade to the latest APK version?

Release notes for the latest APK version

Can you describe the latest release notes?

Your search will be filtered to provide results specifically for 'Release Notes'

Can you describe the latest release notes?



The latest available APK version is 1.21.0, released on June 9, 2025. Here are some highlights from the release notes:

Vision Changes:

- Improved head pose distraction to reduce false positives during lane changes.
- · Configurable rate limiting duration for all camera health modules.
- Enhanced seatbelt detection to reduce false positives due to face occlusions.
- Fixed a bug in seatbelt violation event video

Type your question here...









Popular Use Cases

LISA is especially helpful when you're working with devices or setup processes. Here are a few examples:



Provisioning Devices

Understand how to correctly assign and set up new devices on RideView.

Installation Guidelines

Access clear, structured instructions for hardware or software installation.

Troubleshooting

Diagnose and resolve common device issues with simple, guided steps.

Configuration Help

Set and adjust configurations with LISA's real-time guidance.

Understanding Terminologies

Get clear definitions and explanations of product-specific terms and technical jargon

Accessing Release Notes

Ask LISA for the latest product updates, feature changes, and improvements without searching manually.



