LISA - Your AI-powered RideView Guide

Now live on your master portal!

Who is LISA?

LISA is your intelligent AI assistant built right into the **RideView** platform. Whether you're exploring product features, configuring devices, or looking for help, LISA is here to **answer your questions instantly and guide you through the platform with ease.**
No more sifting through long documents or hunting down support articles—just ask, and LISA delivers.

Where Can You Find LISA?

- You'll find LISA in the **bottom-right corner** of your Master portal home page.
- Click the chat icon to get started.

✦ ASK LISA

What Can LISA Do for You?

LISA is designed to help you move faster, make informed decisions, and stay focused on what matters. Here's what you can expect:

Instant Answers
Get quick responses to any RideView product-related questions.

Smart Document Navigation
Ask LISA to summarise, search, or locate information inside complex documents—no manual digging required.

Guided Workflows
Step-by-step walkthroughs to help you complete intricate tasks.

LISA - Your RideView Guide ⓘ

You are looking in the 'Release Notes' category.

[Release Notes ✕] [Health Events] [+8 more ▼]

✦ You've selected **'Release Notes'**.
Quick Prompt Suggestions:

[How do I upgrade to the latest APK version?]

[Release notes for the latest APK version]

[Can you describe the latest release notes?]

Your search will be filtered to provide results specifically for 'Release Notes'

Can you describe the latest release notes?

✦ The latest available **APK version is 1.21.0**, released on **June 9, 2025**. Here are some highlights from the release notes:

Vision Changes:

- Improved head pose distraction to reduce false positives during lane changes.
- Configurable rate limiting duration for all camera health modules.
- Enhanced seatbelt detection to reduce false positives due to face occlusions.
- Fixed a bug in seatbelt violation event video generation.
- Improved drowsiness detection to avoid false positives during texting.

Type your question here... 0/280 ➤

Popular Use Cases

LISA is especially helpful when you're working with devices or setup processes. Here are a few examples:

1 **Provisioning Devices**
Understand how to correctly assign and set up new devices on RideView.

2 **Installation Guidelines**
Access clear, structured instructions for hardware or software installation.

3 **Troubleshooting**
Diagnose and resolve common device issues with simple, guided steps.

4 **Configuration Help**
Set and adjust configurations with LISA's real-time guidance.

5 **Understanding Terminologies**
Get clear definitions and explanations of product-specific terms and technical jargon

6 **Accessing Release Notes**
Ask LISA for the latest product updates, feature changes, and improvements—
without searching manually.