



Model iii Device Quick Start Guide

 **1300 248 324**

 **www.homeguardian.ai**

 **care@homeguardian.ai**

What's in the Box:

- 1× HomeGuardian M3 Device
 - Adjustable wall-mount bracket
 - Power Adapter + 3m Cable
 - Screws and wall plugs
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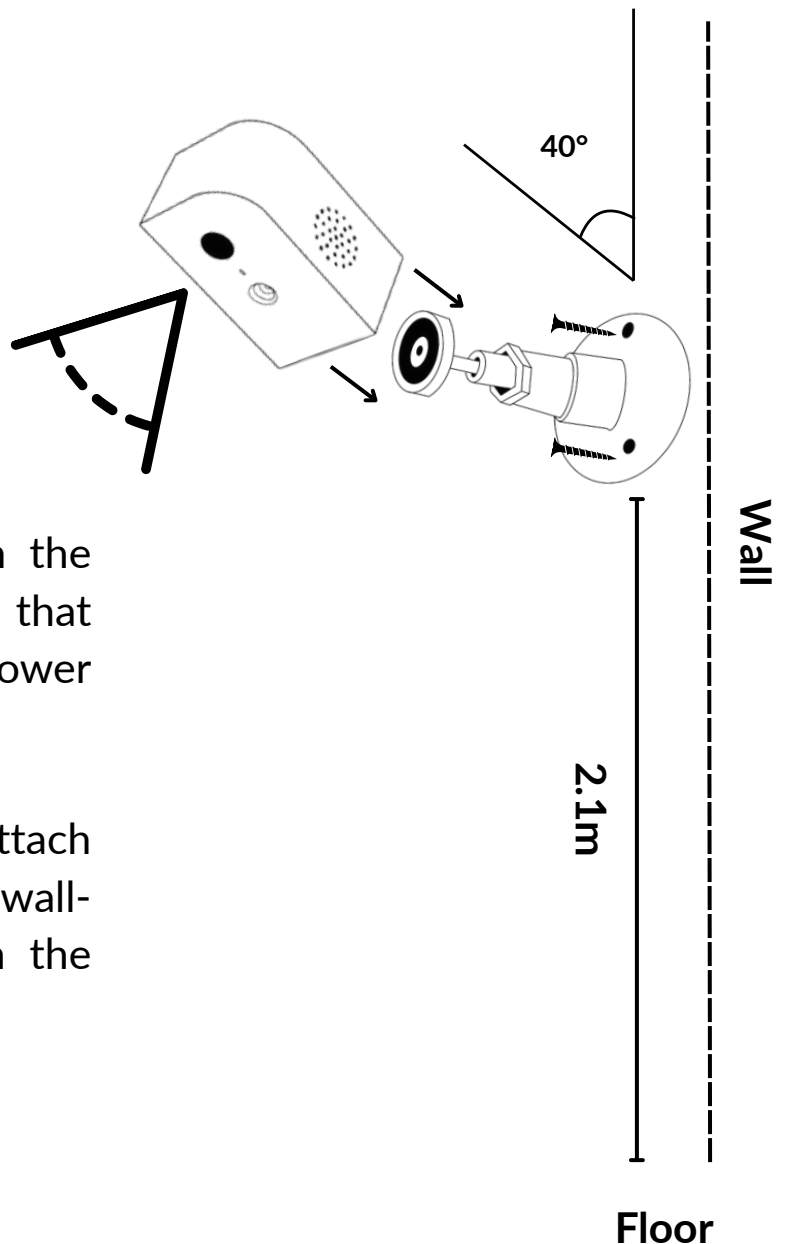
1.0 Device Setup

Mounting (Recommended):

Wall-mount **MUST** be installed **2.1m** from the floor and the HomeGuardian device angled forward at approximately **40 degrees** for best coverage.

Install adjustable wall-mount with the provided screws/anchors, ensuring that the provided cable can reach a power outlet.

Once the wall-mount is installed, attach HomeGuardian device to the wall-mount with the screw mount on the bottom of the device.



Power Up:

1. Plug the device into a power point with the supplied USB-C adapter.
2. If you have supplied your Wi-Fi details, it will try to auto-connect - wait for the purple light.
3. LED will show status (Green = Ready to pair with QR code, Purple = Connected, Yellow = Contact Support).

2.0 Connecting to Wi-Fi

Option 1: QR Code Setup

1. Log in to portal.homeguardian.ai using credentials found on your Welcome Sheet or email.
2. Go to Wi-Fi Settings.
3. Enter your Wi-Fi name (SSID) and password (PSK) then press > Generate QR Code. This information is usually found on the back/bottom of your router.
4. Show QR code 10 to 20 cm in front of device for ~10 sec or until you see the green light flash or hear an audible tone. Once it has connected, the LED will turn purple.

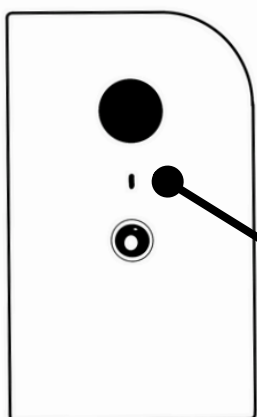
Option 2: Wi-Fi Direct Setup

1. Reboot device and wait for the LED to turn green.
2. Use your phone or PC to connect to a Wi-Fi network which will match the device ID found on the back of the HomeGuardian.
3. Enter the website **hg.ai** in your browser.
4. Enter your Wi-Fi name (SSID) and password (PSK) and press > Submit. A message will appear notifying if it was successful or not.

Still Not Connecting?

If you are having trouble with any aspect of setting up your new HomeGuardian device, please don't hesitate to contact us on 1300 248 324.

Device Status Light



Below is how each light will appear based upon the devices stage of the set up process:

GREEN - waiting for WiFi details

PURPLE - working normally

YELLOW - Contact customer service if the yellow light is on for 30 minutes or longer

3.0 Portal Overview

Access at: portal.homeguardian.ai

What You Can Do:

- Dashboard: See status of all devices
 - Devices: Manage your HomeGuardian + accessories (e.g. SOS button).
 - Events: Review all fall/activity events.
 - Emergency Contacts: Add or update who gets notified in an event.
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Optional Setup Instructions

(ONLY IF APPLICABLE)

4.0 Using the HomeGuardian Stand

Included Parts:

- Base Ring, Middle Connector, Extension Stick, Top Screw

Assembly:

1. Connect middle base + top screw to base ring.
2. Attach extension stick and adjust height.
3. Mount device on top.
4. Ensure device is stable and facing monitored area.

(Tip: Avoid placing behind furniture.)

5.0 If Using a 4G Router

If supplied, no home Wi-Fi is needed.

Setup:

1. Plug in router using USB cable + adapter.
2. Hold power button down; wait for green lights.
3. Plug in HomeGuardian device and wait for purple light—it auto-connects.

⚠ Do not use this router for other devices. Keep both router and device plugged in at all times.

For more information, a comprehensive user guide can be found as an attachment in your welcome email.