

Itarmi Engineer Control Framework

Itarmi operates three parallel control frameworks for engineers

1. Health & Safety (HSE)
2. Information Security (ISO 27001)
3. Job Responsibility and Work Scope

1. Health & Safety (HSE)

Health & Safety controls are designed to protect engineers, customers, and site environments by ensuring that all work is carried out safely and responsibly.

Engineers and partners are expected to follow site inductions, RAMS, JSA requirements, PPE guidance, insurance requirements, and safe working practices at all times.

These controls help identify hazards, reduce risk, prevent injury, and ensure compliance with customer, legal, and contractor obligations. Safety is a shared responsibility and forms a fundamental part of all on-site activities.

1. Site Conditions for Contractors
2. Site Induction Checklist
3. Risk Assessment & Method Statement (RAMS)
4. Job Safety Analysis (JSA)
5. Insurance

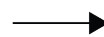
 [Engineer Insurance Details](#)

 [Itarmi - Engineer Pre-Requisites & Standard Toolkit](#)

 [Itarmi – Engineer JSA \(Job Safety Analysis\)](#)

Areas covered:

- Physical safety and PPE
- Environmental conditions
- Safe working practices and tasks
- Public Liability Insurance
- Local legal compliance requirements



Safety
**DON'T
GET
HURT**

2. Information Security (ISO 27001)

Information Security controls are in place to protect customer data, systems, devices, credentials, and communications from compromise, misuse, or unauthorised access.

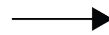
Engineers and partners must follow Itarmi security policies, including laptop protection, password handling, secure communications and data protection requirements, in alignment with ISO 27001 standards.

Maintaining strong cybersecurity and confidentiality practices is essential to protecting both customer environments and Itarmi operations.

-  [Laptop and Email Protection Requirements](#)
-  [Itarmi Policy – Site Conditions for Contractors](#)

Key areas covered:

- Data protection
- Devices and endpoint security
- Credentials and access control
- Cybersecurity risks



Security
**DON'T GET
COMPROMISED**

3. Job Responsibility and Scope

The Job Responsibility and Scope framework ensures that engineers and partners clearly understand the work they are expected to deliver and the standards required for successful completion.

This includes onboarding verification, understanding the scope of work, following runbooks and customer instructions, using the correct tools and equipment and completing all reporting and documentation requirements.

Clear ownership, professionalism and adherence to defined processes are essential to ensuring consistent and high-quality service delivery.

-  [Itarmi - Master Service Agreement for Engineers](#)
-  [Engineer Terms and Conditions](#)
-  [Master Terms](#)
-  [Non-Disclosure Agreement](#)
-  [Welcome Book & Payment Terms](#)
-  [Onboarding Guide](#)
-  [Engineers Preparation Checklist](#)
-  [Site Conditions for Contractors](#)

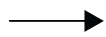
Onboarding and Signup Checks

- CV verification
- Right-to-work validation
- Certifications and competencies
- Basecamp registration and compliance

1. Instructions and Delivery Requirements

- Scope of work
- Runbooks and procedures
- Toolkit and equipment requirements
- Customer-specific instructions
- Reporting and completion requirements

Responsibility



**DELIVER THE
WORK
CORRECTLY &
PROFESSIONALLY**