DTC

DICEARNING PRESENTATIO

For the second quarter ended 30 June 2025



DISCLAIMER



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AGENDA

- 1 Key Highlights
- 2 Operational Performance
- **3** Financial Review
- 4 Closing Remarks
- **5** Q&A



KEY METRICS – H1 2025



















KEY HIGHLIGHTS IN H1 2025





- Exclusive five-year strategic partnership with Dubai Airports to meet the demand of the growing influx of tourists and visitors
- talabat and Bolt entered into a strategic partnership, offering exclusive discounts on Bolt rides to talabat pro subscribers



- Over 6,000 DTC taxis available on the Bolt platform including 700 airport taxis, representing a major step toward creating the UAE's largest e-hailing platform
- Partnered with Al-Futtaim Electric Mobility to deploy 200 all-electric BYD SEALs taxis across Dubai, with 335 fully electric taxis already part of DTC's fleet in H1



Board approved dividends of AED 160.7 million for H1 2025, in line with policy to distribute at least 85% of annual net profit

CAPITALISING ON FAVOURABLE MACRO TRENDS



Organic growth across all segments underpinned by favourable macro fundamentals

Robust Macroeconomic Outlook









Leading Tourist Destination with World's Busiest Airport

Dubai welcomed **8.7 million international visitors** from January to May this year, an increase of **7% YoY**. Dubai Airports expects to achieve a **record-breaking milestone of 100 million passengers by 2026.**



Significant Population Growth

Dubai recorded its highest increase in population since 2018, with the **population** increasing by over 169 thousand in 2024 to reach 3.83 million. The strong momentum continued with further population growth in H1 2025.



Record Infrastructure Spending

Dubai's Government unveiled its **largest government budget for 2025-2027** of AED 272 billion, with **46% of 2025's budget allocated to infrastructure**, including the road network



UAE Ranks Among the World's Top 10 Nations in the Global Soft Power Index

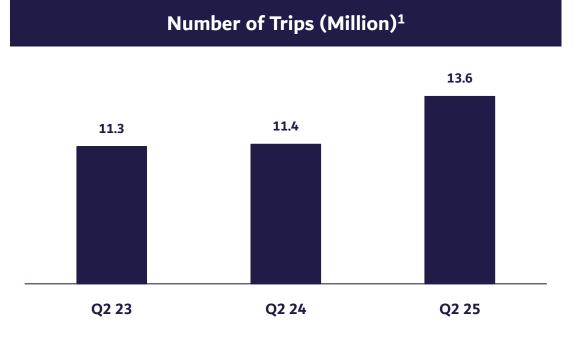
Maintains highest GCC ranking with 10th **position**, driven by diplomatic influence, a favourable investment climate, and ongoing economic diversification, according to the latest iteration of the Global Soft Power Index by Brand Finance



ROBUST OPERATIONAL PERFORMANCE









Strong fleet expansion across all vehicle segments, reaching 10,180 vehicles in operation by 30 June 2025



Consistent growth in trips completed, reflecting rising demand and operational efficiency, in line with seasonal factors

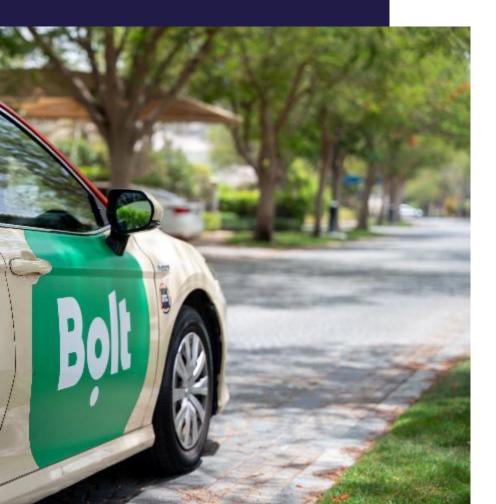
Note: (1) Includes taxi and limousine trips only

UNLOCKING VALUE WITH BOLT PARTNERSHIP



Ongoing improvement in operational performance





App Downloads

443k

Cars Registered (1)

22.3k

Fleet Partners

272

Average ETA

Under 3 mins

- Significant operational progress in Q2 2025, with a substantial rise in app downloads and car registrations during the period
- DTC's taxis were successfully onboarded to the Bolt platform during Q2 2025. Additionally, the partnership with talabat pro expanded DTC's reach by tapping into a wider, subscription-based customer base
- Q1 2025 was strategically promotion-heavy, which tapered out in Q2,
- aimed at accelerating market share growth and expanding our customer base

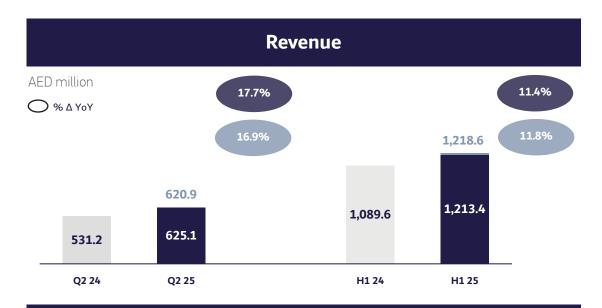
DTC

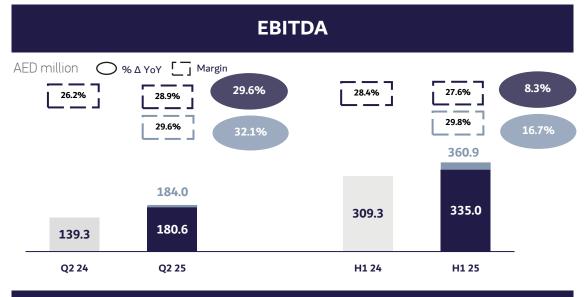
H1 2025 FINANCIAL REVIEW



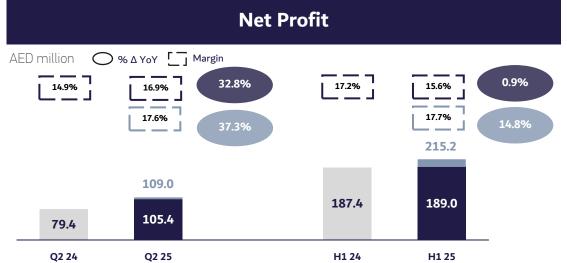
FINANCIAL HIGHLIGHTS

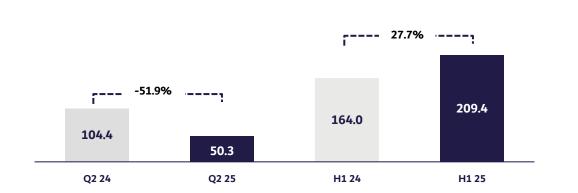






Net CapEx





AED million

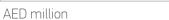
Like For Like (Excluding Connectech)

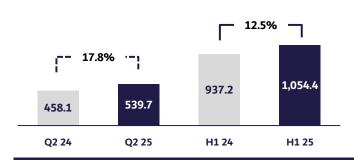
Reported

GROWING REVENUE ACROSS SEGMENTS

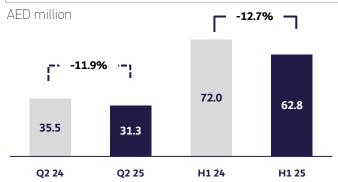




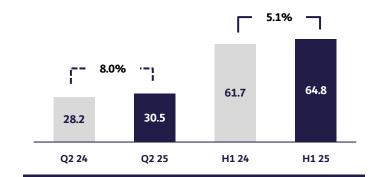




Bus
5% CONTRIBUTION











Factors driving Revenue performance during Q2 2025:



Taxi

Revenue increase driven by the expansion of our fleet, which enabled higher service capacity, while maintaining strong utilisation



Limousine

Revenue growth was driven by higher number of trips as a result of fleet expansion



Bus

Decline due to contractual changes impacting revenue recognition cycle; however, annual contract values remain unchanged



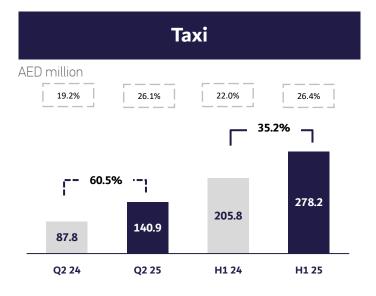
Delivery

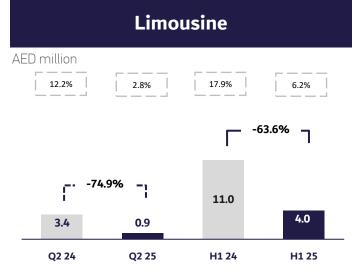
Strong revenue growth driven by the continued increase in fleet size and demand

Note: Segmental contribution is for Q2 2025, excluding Other revenue.

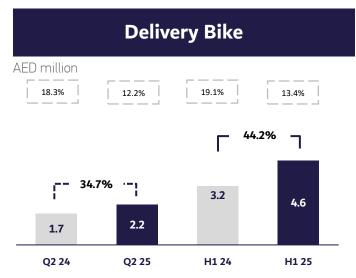
DELIVERING SOLID CORE GROSS PROFIT







Bus AED million [23.3%] [13.2%] [23.8%] [13.0%] [7. -50.1% -] [8.3] [17.1] [8.1] Q2 24 [Q2 25] [H1 24] [H1 25]



Factors driving Gross Profit performance during Q2 2025:



Taxi

Improved profitability resulted primarily from lower fuel prices during current period



Limousine

Lower margins driven by higher depreciation and plate fee costs associated with fleet expansion, as well as the impact of Connectech fees on limousine trips



Bus

Decline due to contractual changes impacting revenue recognition cycle. To be stabilized from Q3 onwards



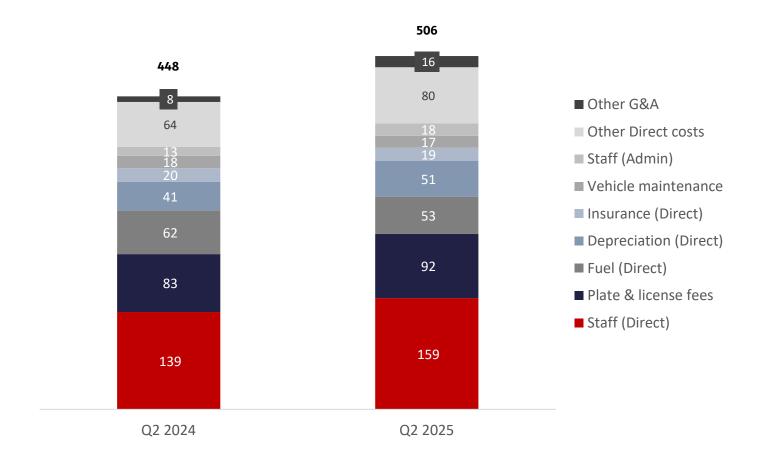
Delivery

Lower margin attributable to relatively higher riderrelated costs during the current period

DISCIPLINED COST MANAGEMENT



Total Operating Expenses Breakdown



Commentary on operating expenses during Q2 2025:

Staff costs

Represented the majority of expenses during the year amounting to 35% of total expenses, and increasing by 16% YoY driven by higher drivers' commissions (result of higher revenue), new organisation structure and HR policy

Plate and license fees

Represented 18% of expenses and increased by 11% YoY driven by the growing fleet

Fuel

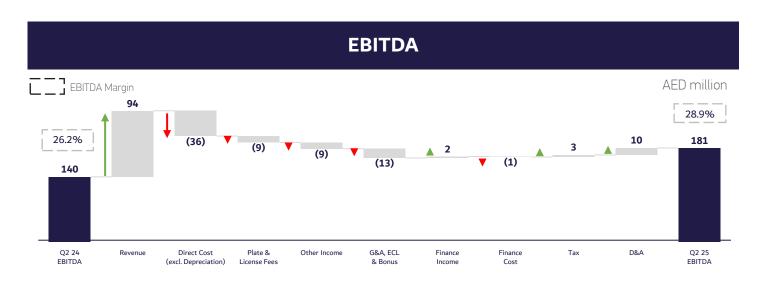
Represented 10% of total expenses and declined by 15% YoY due to lower fuel prices and energy efficient fleet, offsetting impact of increased trips

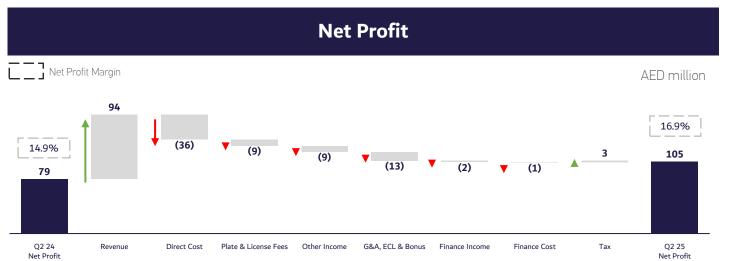
Direct depreciation

Represented 10% of total expenses and increased by 24% YoY due to increased fleet size and replacement of old fleet

ROBUST IMPROVEMENT IN PROFITABILITY







Factors driving EBITDA performance during the period:

- → EBITDA increased 29.6% YoY to AED 181 million in Q2 2025 driven by a significant increase in trips and revenue, coupled with a reduced impact from Connectech promotions
- EBITDA margin increased by 2.7p.p. to 28.9%

Factors driving Net Profit performance during the period:

- Net Profit was AED 105 million in Q2 2025, increasing 32.8% YoY, supported by the strong rise in operating profit
- Net Profit margin increased by 2.0p.p. to 16.9%

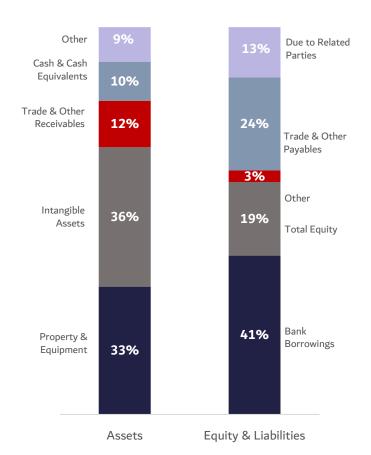
HEALTHY BALANCE SHEET

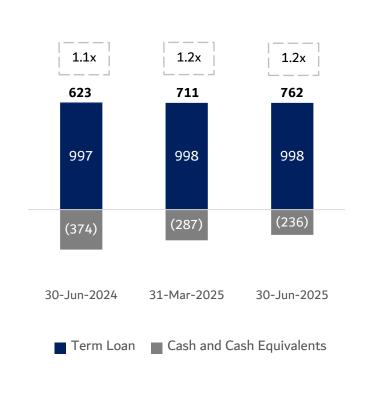


Balance Sheet - 30 June 2025

Net Debt Net Debt / LTM EBITDA AED million

Total: AED 2,451.2 million





Balance Sheet highlights:

Solid Balance Sheet

Significant cash balance of AED 236 million as at 30 June 2025, resulting in a net debt position of AED 762 million and a healthy net debt to EBITDA ratio of 1.2x

Term Loan

AED 1.0 billion term loan secured in 2023 with a 5-year maturity

Revolving Credit Facility

AED 200 million facility has not been drawn

Note: Cash and Cash Equivalents include Wakala deposits.

ATTRACTIVE DIVIDEND PROFILE



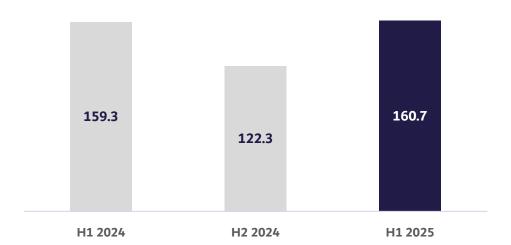
Dividends (AED Million)

_____ Payout Ratio (% of Net Income)

85%

85%

85%



Board approved interim dividend of AED 160.7 million for H1 2025 (6.43 fils per share), to be **distributed in August 2025**



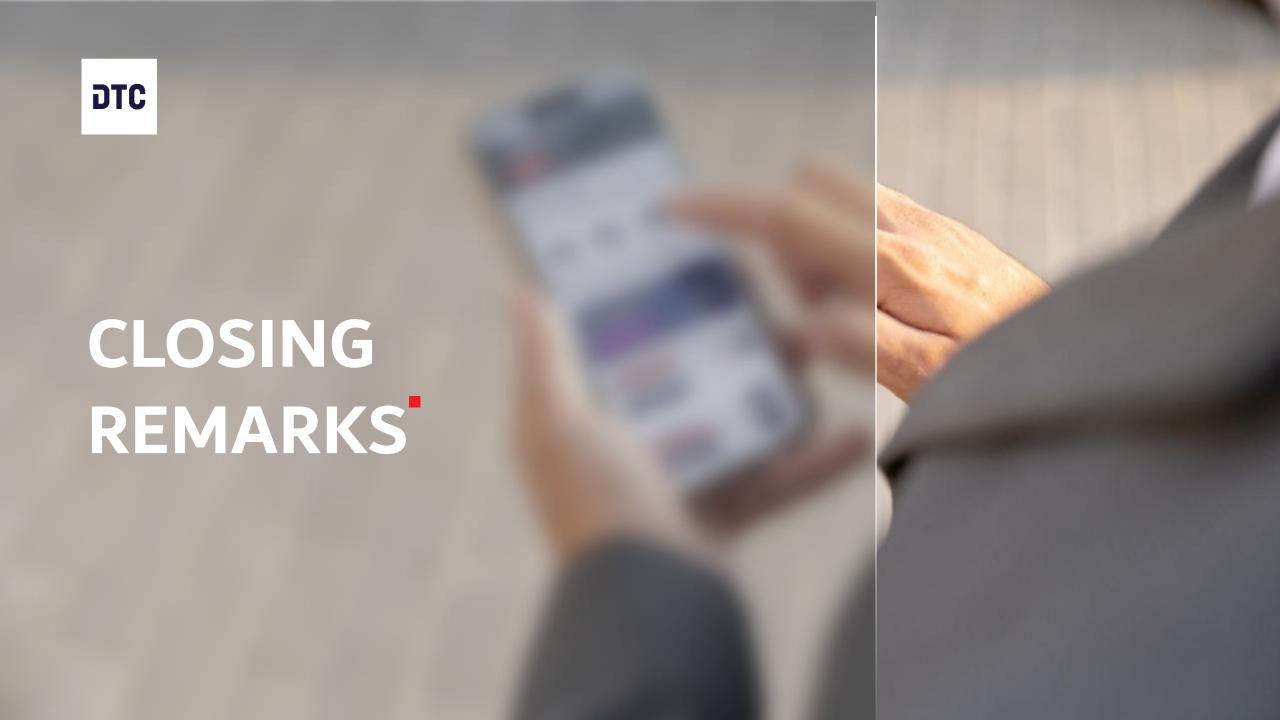
Dividend policy with **semi-annual dividend** distributions to
shareholders



Targeting dividend distribution of at least 85% of annual net profit



Reflects expectation of strong cash flow and expected long-term earnings potential



SUMMARY



Positive Macro Environment

Population and tourism growth coupled with the Dubai 2040 Urban Masterplan will drive increased taxi usage and trip lengths



Taxi Market Leader, e-hailing Powerhouse

Number 1 Taxi operator in Dubai by market share whilst Bolt strategic partnership aims at creating the UAE's largest e-hailing platform



Robust Financial Performance

Delivering robust financial performance with H1 2025 revenue growth, increased profit and a solid EBITDA margin of 28%



Multiple Strategic Levers

New strategy launched targeting double-digit growth across the portfolio, delivering longterm and sustainable shareholder value



Attractive Dividend

Attractive Dividend profile with semi-annual distributions, targeting payout of at least 85% of annual net profit







DUBAI'S FLAGSHIP MOBILITY COMPANY



Comprehensive mobility solutions across four key segments









Taxi services through large eco-friendly fleet

Limousine with Chauffeurdriven luxury vehicles School and commercial **Bus services**

Last-mile delivery services

Exclusivity in key prime locations

Exclusive provider to Dubai's Ministry of Education Growing demand for last-mile delivery

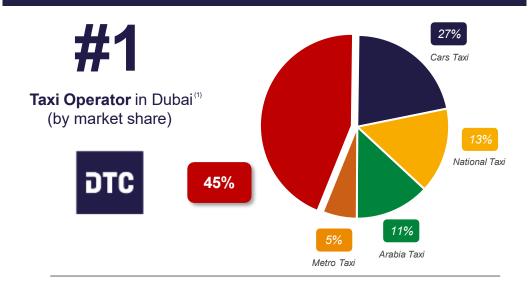
49m Trips⁽²⁾ o/w 48m Taxi Trips

10,180 Vehicles (3)

18,335 Total Drivers®

Significant Scale

Dominant Taxi segment market share





Online channels: Careem-Hala, DTC App

Taxi stands
Segment
Enabled by Favourable

Offline channels: street-hailing and dedicated RTA taxi

Favourable Taxi Regulatory Framework

Controlled supply and regulated entry

Mandated fixed fares model regularly adjusted for inflation

BOLD STRATEGY ENABLING



AN AMBITIOUS VISION



Vision

The preferred mobility choice for everyone



Mission

Leading in digital and safe mobility services that meet communities' needs for convenience, connectivity, and sustainability

Strategic Objectives

01.

Ensure sustainable growth and maintain a leading market presence

02.

Ensure strong profitability and cash flow

03.

Provide superior customer experience

04.

Create a positive impact on health, safety and the environment 05.

Be the employer of choice across all functions

06.

Foster collaborative and high value partnerships

CLEARLY DEFINED OPPORTUNITIES



Business Verticals and Strategic Opportunities



Taxi

- Additional plates
- Optimise operations
- Digital channel fix
- Geographic expansion in UAE



Limousine

- Fleet increases
- Digital channel growth
- Optimise operations



Bus

Optimise operations (with potential restructuring)



Delivery

- Double down on market share
- New customers
- Geographic expansion in UAE



Digital

- Bolt e-hailing platform
- Loyalty program

Strategic Enablers



Sustainability and experience design



Organisation and governance



Process and IT systems

DELIVERING GROWTH SUSTAINABLY











130

Dedicated lady and family taxis **27**

People of Determination taxis

Different nationalities represented

39%

Women in workforce



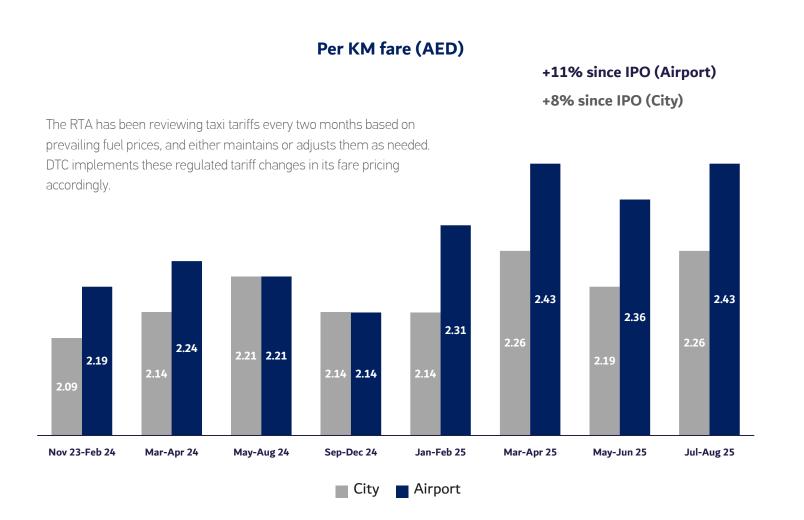
Experienced senior management team

Seven non-executive independent directors

Three permanent committees

TAXI TARIFF TRENDS







Steady Fare Increases Implemented

RTA introduced incremental taxi tariff increases, including a 7 fils adjustment in July 2025, resulting in an 8% increase for city fares and 11% for airport taxi fares.



Maintaining Competitive and Affordable Fares

Despite these increases, DTC fares remain affordable, supporting accessible mobility services for Dubai residents and visitors.



Alignment with Strategic Objectives

These adjustments align with DTC's focus on ensuring strong profitability and cash flow, while continuing to provide safe and reliable services at scale.



For enquiries, please contact Investor Relations

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