DTC

## DICEARNING PRESENTATION

For the nine-month period ended 30 September 2025



### **DISCLAIMER**



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## AGENDA

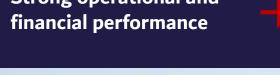
- 1 Key Highlights
- 2 Operational Performance
- **3** Financial Review
- 4 Closing Remarks
- **5** Q&A



## **KEY METRICS –** 9M 2025



Strong operational and financial performance





Revenue AED 1,799 **▲ 13% ▲ 13%** Reported LFL

**EBITDA** AED 486 **13%** 19% Reported LFL

**Net Profit** AED 265 mn **7% 19%** LFL Reported

Fleet Size (1)

10,500

▲ 19% YoY

Total Drivers (1) 18,213 ▲ 3% YoY

Total Trips (2) 39.6 mn ▲ 11% YoY

## KEY HIGHLIGHTS IN 9M 2025





- DTC and Kabi entered into a strategic alliance, deploying 9,800+ taxis through integration via Bolt and Zed e-hailing platforms
- talabat and Bolt entered into a strategic partnership, offering exclusive discounts on Bolt rides to talabat pro subscribers
- Exclusive five-year strategic partnership with Dubai Airports to meet the demand of the growing influx of tourists and visitors



Expanding
Fleet Size and
Offering

- 6,215 DTC and 3,680 Kabi taxis available on the Bolt platform, representing a major step toward creating the UAE's largest e-hailing platform
- Bolt's corporate partnerships signed with Mastercard and Emirates NBD to enhance brand visibility and support new revenue generation opportunities



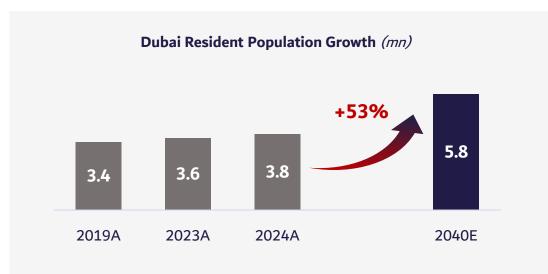
• Distributed dividends of AED 160.7 million for H1 2025, in line with policy to distribute at least 85% of annual net profit

## CAPITALISING ON FAVOURABLE MACRO TRENDS



#### Organic growth across all segments underpinned by favourable macro fundamentals

#### **Robust Macroeconomic Outlook**





4.9 % | 5.3 %

UAE Projected GDP Growth for 2025 & 2026

#### **Stable Inflation Rate**

**1.5** % | **1.8** %

UAE Projected Inflation for 2025 & 2026



#### **Leading Tourist Destination with World's Busiest Airport**

Dubai welcomed **12.5 million** international visitors from January to August this year, an increase of **5.1% YoY**. Dubai Airports expects to achieve a **record-breaking milestone of 100 million passengers by 2026**.



#### **Significant Population Growth**

Dubai recorded its highest increase in population since 2018, with the **population** increasing by over 169 thousand in 2024 to reach 3.83 million. The strong momentum continued with further population growth in Q3 2025.



#### **Record Infrastructure Spending**

Dubai's Government unveiled its **largest government budget for 2025-2027** of AED 272 billion, with **46% of 2025's budget allocated to infrastructure**, including the road network



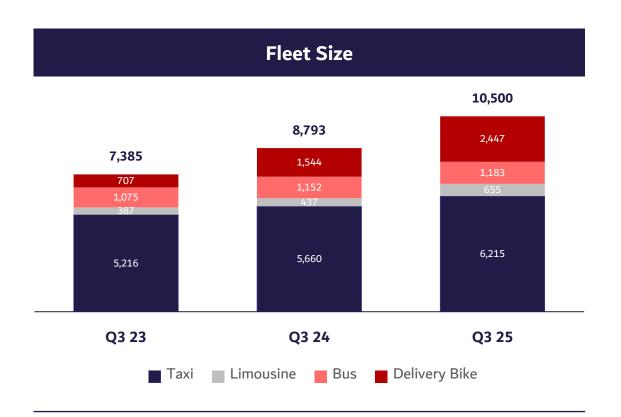
#### **UAE Ranks Among the World's Top 10 Nations in the Global Soft Power Index**

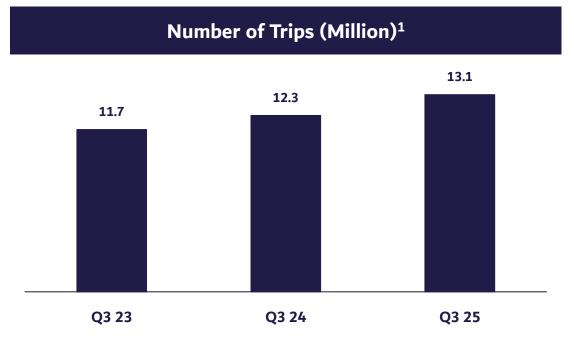
**Maintains highest GCC ranking with 10**<sup>th</sup> **position**, driven by diplomatic influence, a favourable investment climate, and ongoing economic diversification, according to the latest iteration of the Global Soft Power Index by Brand Finance



## ROBUST OPERATIONAL PERFORMANCE









Strong fleet expansion across all vehicle segments, reaching 10,500 vehicles in operation by 30 September 2025



Consistent growth in trips completed, reflecting rising demand and operational efficiency, in line with seasonal factors

Note: (1) Includes taxi and limousine trips only

## UNLOCKING VALUE WITH BOLT PARTNERSHIP



Ongoing improvement in operational performance





**App Downloads** 

652k

Cars Registered (1)

27k

**Fleet Partners** 

277

**Average ETA** 

## Under 3 mins

- Strong operational momentum in Q3 2025, driven by a 47% increase in cumulative app downloads and a 21% increase in car registrations since last quarter.
- → 3600+ Kabi taxis were successfully onboarded to the Bolt platform during Q3 2025
- Corporate partnerships signed with Mastercard and Emirates NBD in Q3 2025, enhancing brand visibility and supporting new revenue generation opportunities.

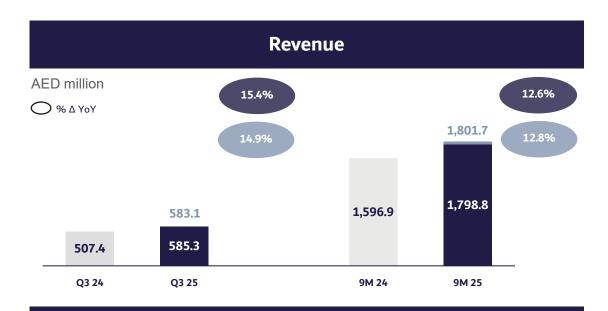
DTC

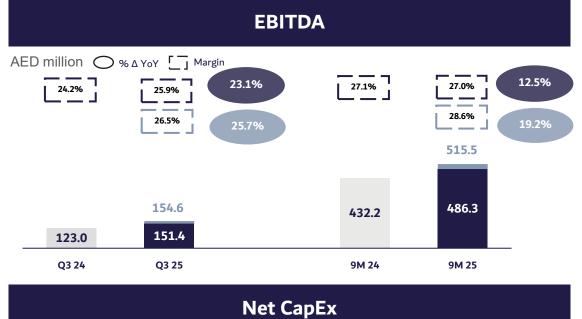
## 9M 2025 FINANCIAL REVIEW



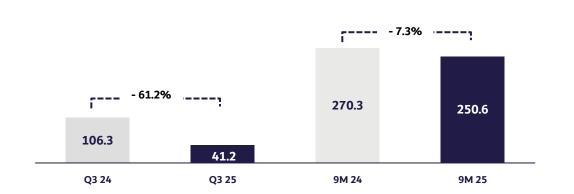
## FINANCIAL HIGHLIGHTS







#### **Net Profit** 15.5% 11.8% 13.1% 27.9% 7.4% 16.4% 13.6% 19.3% 33.2% 294.7 265.4 79.6 247.1 76.4 59.7 Q3 24 Q3 25 9M 24 9M 25



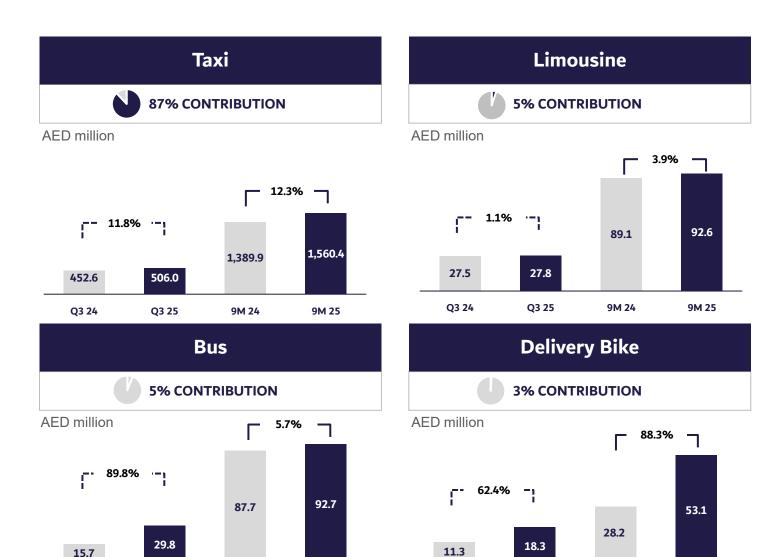
**AED** million

Like For Like (Excluding Connectech)

Reported

## GROWING REVENUE ACROSS SEGMENTS





## Factors driving Revenue performance during Q3 and 9M 2025:



#### Taxi

Revenue increase driven by the expansion of our fleet, which enabled higher service capacity, while maintaining strong utilisation



#### Limousine

Revenue growth was driven by higher number of trips as a result of fleet expansion



#### Bus

Increase in revenue attributable to change in contract terms with a major customer



#### **Delivery**

Strong revenue growth driven by the continued increase in fleet size and demand

9M 24

9M 25

Q3 24

Q3 25

9M 24

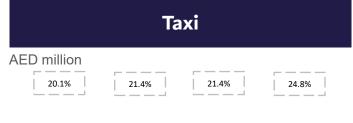
9M 25

Q3 25

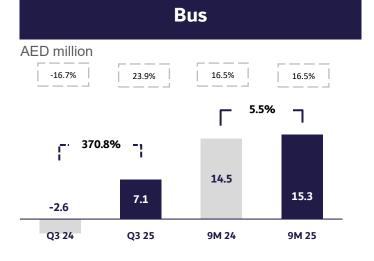
Q3 24

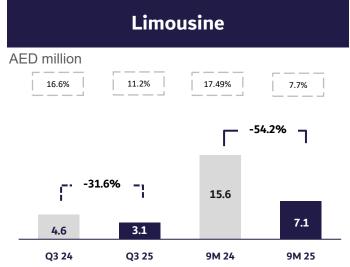
## DELIVERING SOLID CORE GROSS PROFIT

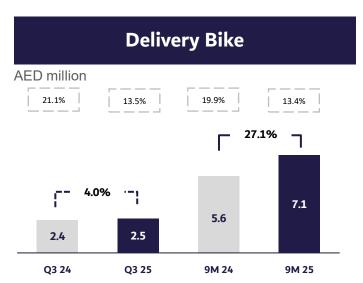












## Factors driving Gross Profit performance during Q3 and 9M 2025:



#### Taxi

Improved profitability resulted primarily from revenue increase as well as certain cost rationalization initiatives.



#### Limousine

Lower margins driven by higher depreciation and plate fee costs associated with fleet expansion, as well as the impact of Connectech fees on limousine trips



#### Bus

Gross profit improvement is mainly resulted from revenue increase due to revised contract terms with a major customer



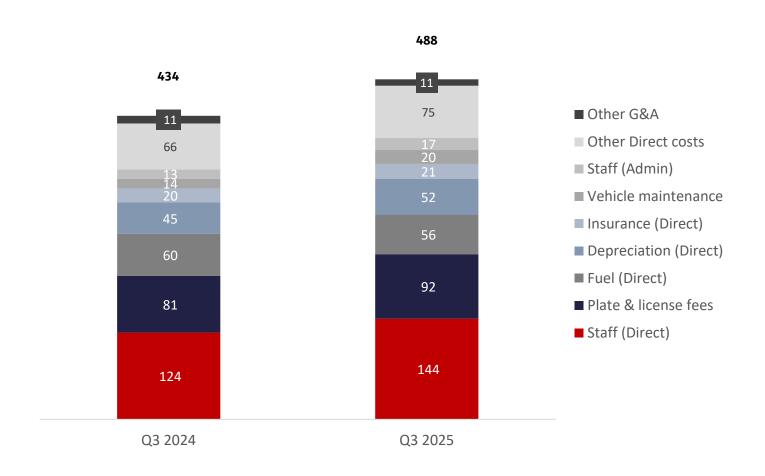
#### **Delivery**

Lower margin attributable to relatively higher rider-related costs during the current period

## DISCIPLINED COST MANAGEMENT



#### **Total Operating Expenses Breakdown**



## Commentary on operating expenses during Q3 2025:

#### **Staff costs**

Represented the majority of expenses during the year amounting to 33% of total expenses, and increasing by 18% YoY driven by higher drivers' commissions (result of higher revenue), new organisation structure and HR policy

#### Plate and license fees

Represented 19% of expenses and increased by 14% YoY driven by the growing fleet

#### Fuel

Represented 11% of total expenses and declined by 7% YoY due to lower fuel prices and energy efficient fleet, offsetting impact of increased trips

#### **Direct depreciation**

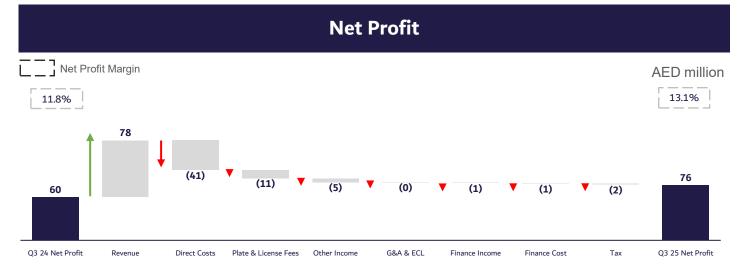
Represented 11% of total expenses and increased by 16% YoY due to increased fleet size and replacement of old fleet

### ROBUST IMPROVEMENT IN PROFITABILITY



## AND EARNINGS





## Factors driving EBITDA performance during the period:

- ◆ EBITDA increased by 23.1% YoY to AED 151 million in Q3 2025 driven by a significant increase in trips and revenue, coupled with a reduced impact from Connectech promotions
- EBITDA margin increased by 1.6p.p. to 25.9%

## Factors driving Net Profit performance during the period:

- Net Profit was AED 76 million in Q3 2025, increasing by 27.9% YoY, supported by the strong rise in revenue.
- Net Profit margin increased by 1.3p.p. to 13.1%

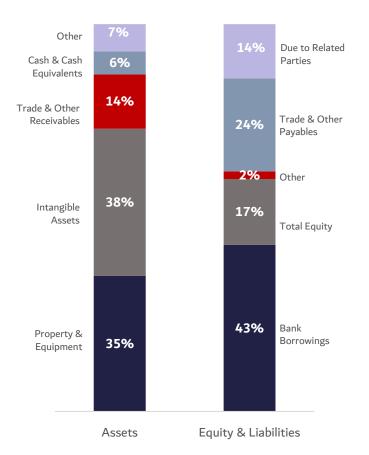
## HEALTHY BALANCE SHEET



#### Balance Sheet - 30 Sept 2025<sup>(1)</sup>

## Net Debt Net Debt / LTM EBITDA AED million

#### Total: AED 2,320.9 million





#### **Balance Sheet highlights:**

#### **Solid Balance Sheet**

Cash balance of AED 68 million as at 30 September 2025, resulting in a net debt position of AED 930 million and a healthy net debt to EBITDA ratio of 1.5x

#### **Term Loan**

AED 1.0 billion term loan secured in 2023 with a 5-year maturity

#### **Revolving Credit Facility**

AED 200 million facility has not been drawn

#### **Deposits & Investments**

AED 72 million in Wakala Deposits, and AED 51 million in National Bonds (Short-Term)

(1) Cash and Cash Equivalents include Wakala deposits.

## ATTRACTIVE DIVIDEND PROFILE



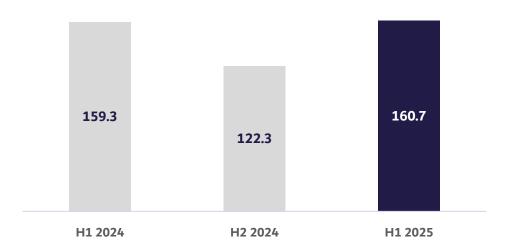
#### **Dividends** (AED Million)

Payout Ratio (% of Net Income)

85%

85%

85%



**Distributed interim dividend of AED 160.7 million** for H1 2025 (6.43 fils per share) in August 2025



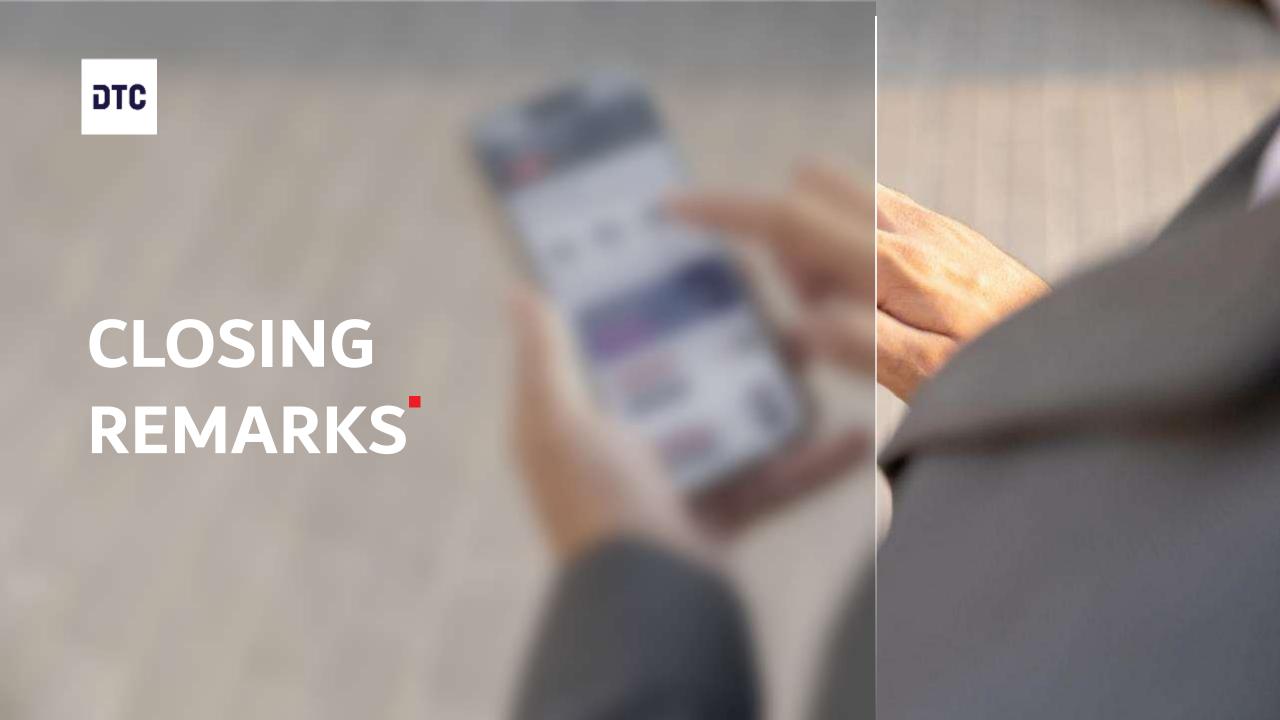
Dividend policy with **semi-annual dividend** distributions to
shareholders



Targeting dividend distribution of at least 85% of annual net profit



Reflects expectation of strong cash flow and expected long-term earnings potential



### **SUMMARY**



## Positive Macro Environment

Population and tourism growth coupled with the Dubai 2040 Urban Masterplan will drive increased taxi usage and trip lengths



## Taxi Market Leader, e-hailing Powerhouse

Number 1 Taxi
operator in Dubai by
market share whilst
Bolt strategic
partnership aims at
creating the UAE's
largest e-hailing
platform



## Robust Financial Performance

Delivering robust financial performance with Q3 2025 revenue growth, increased profit and a solid EBITDA margin of 26%



#### Multiple Strategic Levers

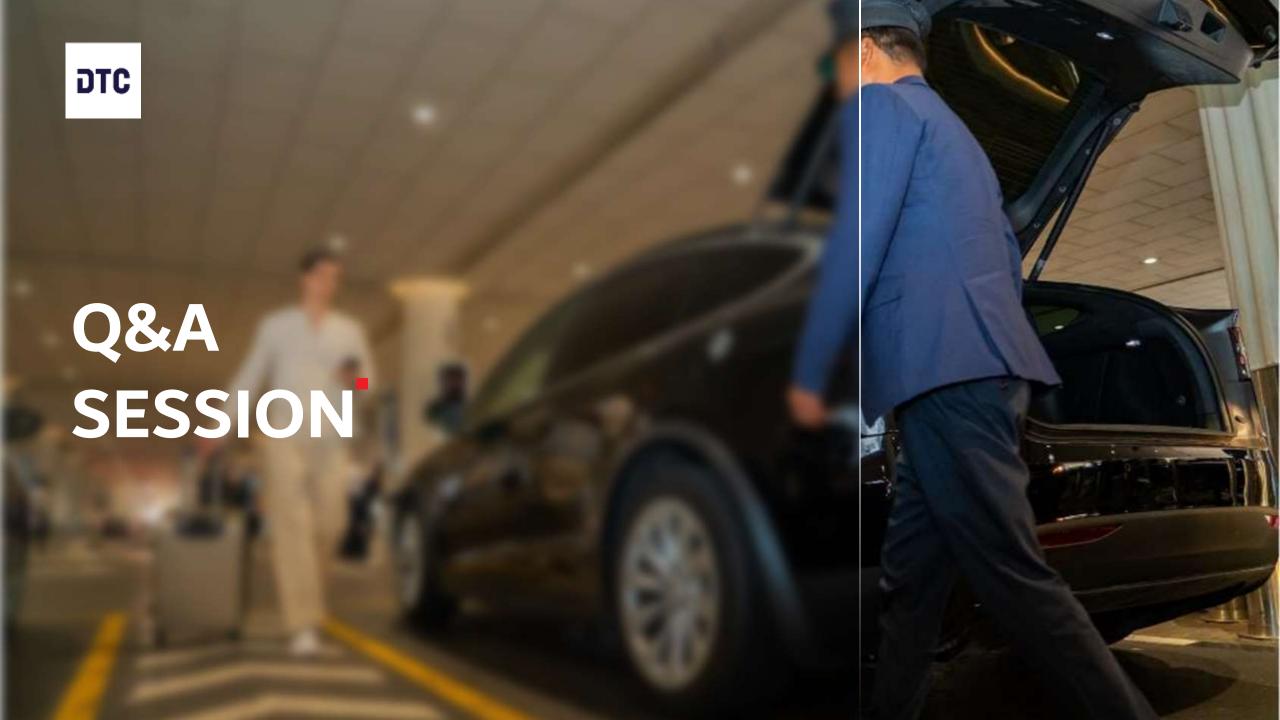
New strategy launched targeting double-digit growth across the portfolio, delivering long-term and sustainable shareholder value



## Attractive Dividend

Attractive Dividend profile with semi-annual distributions, targeting payout of at least 85% of annual net profit







## DUBAI'S FLAGSHIP MOBILITY COMPANY



#### Comprehensive mobility solutions across four key segments



Taxi services through large eco-friendly fleet



**Limousine** with Chauffeurdriven luxury vehicles



School and commercial **Bus services** 



Last-mile delivery services

**Exclusivity in key prime locations** 

Exclusive provider to Dubai's Ministry of Education Growing demand for last-mile delivery

49m Trips (2)
0/w 48m Taxi Trips

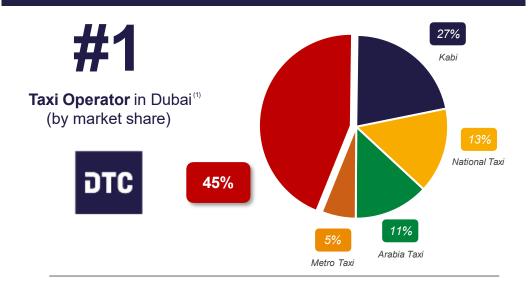
10,500

**10,500** Vehicles (3) o/w 6,215 Taxis

**18,213** Total Drivers (3)

#### Significant Scale

#### Dominant Taxi segment market share



#### Multiple Taxi booking and hailing channels

Offline channels: street-hailing and dedicated RTA taxi
stands

Segment

**Enabled by** 

#### **Favourable Taxi Regulatory Framework**

Controlled supply and regulated entry

Online channels: Careem-Hala, DTC App

**Mandated fixed fares** model regularly adjusted for inflation

## **BOLD STRATEGY ENABLING**



## AN AMBITIOUS VISION



#### Vision

The preferred mobility choice for everyone



#### **Mission**

Leading in digital and safe mobility services that meet communities' needs for convenience, connectivity, and sustainability

#### **Strategic Objectives**

01.

Ensure sustainable growth and maintain a leading market presence

02.

Ensure strong profitability and cash flow

03.

Provide superior customer experience

04.

Create a positive impact on health, safety and the environment

**05**.

Be the employer of choice across all functions

06.

Foster collaborative and high value partnerships

## CLEARLY DEFINED OPPORTUNITIES



#### **Business Verticals and Strategic Opportunities**



#### Taxi

- Additional plates
- Optimise operations
- Digital channel fix
- Geographic expansion in UAE



#### Limousine

- Fleet increases
- Digital channel growth
- Optimise operations



#### Bus

Optimise operations (with potential restructuring)



#### **Delivery**

- Double down on market share
- New customers
- Geographic expansion in UAE



#### **Digital**

- Bolt e-hailing platform
- Loyalty program

#### **Strategic Enablers**



Sustainability and experience design



Organisation and governance



Process and IT systems

## DELIVERING GROWTH SUSTAINABLY











118

**Dedicated lady** and family taxis **27** 

**People of Determination** taxis

43

Different nationalities represented

24%

Women in workforce



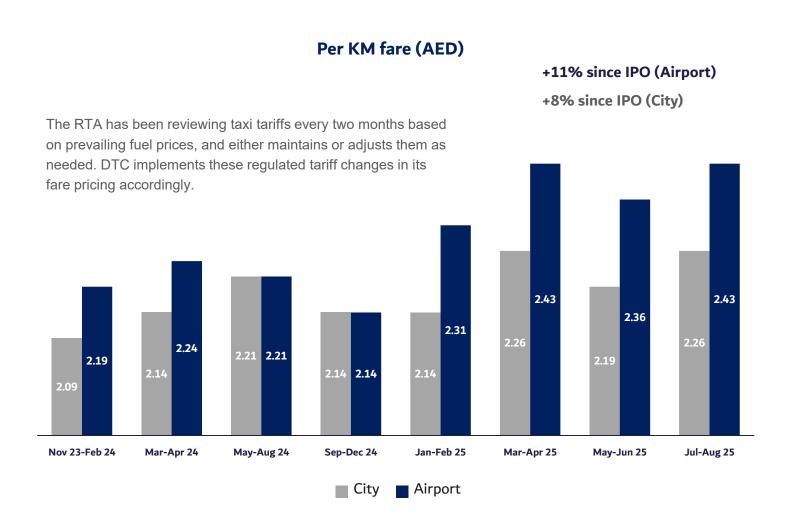
**Experienced senior** management team

**Seven** non-executive independent directors

Three permanent committees

## TAXI TARIFF TRENDS







#### **Steady Fare Increases Implemented**

RTA introduced incremental taxi tariff increases, including a 7 fils adjustment in July 2025, resulting in an 8% increase for city fares and 11% for airport taxi fares.



## Maintaining Competitive and Affordable Fares

Despite these increases, DTC fares remain affordable, supporting accessible mobility services for Dubai residents and visitors.



#### **Alignment with Strategic Objectives**

These adjustments align with DTC's focus on ensuring strong profitability and cash flow, while continuing to provide safe and reliable services at scale.



# For enquiries, please contact Investor Relations

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