MEMBER METUP

August 20th, 2025

Agenda



- 1. Bagels & Coffee
- 2. Intros
- 3. Keeping up with ID
- 4. Upcoming Events & Offerings for Members
- 5. ID Member Spotlight: Jamie Revell from W3 Body Women's Training Gym
- 6. ID Member Resource: Dan Facchini and Hannah Macey from Innovation DuPage

Keeping up with ID:



- Member Portal is available for your use!
- Room Booking is available through the portal
- O2CEO Start and End Date: 08.26.2025 10.30.2025



Member Exclusive:







Location: 535 Duane St. Glen Ellyn, IL 60137

Time: 5:30 – 7pm

Presenter: Jules Wilhelm

Member Opportunity:





Have a project idea perfect for Data Science students? Connect with Patrick Yanahan to explore collaboration opportunities!

Email: patrick.yanahan@elmhurst.edu

Resources and Workshops













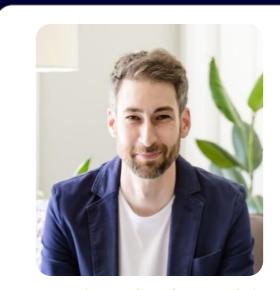


Additional Resources





Strategic Business Advisor
Mike Varon
Innovation DuPage



Strategic Technology Advisor

Justin Mayer

Innovation DuPage



Executive-in-Residence
Bill Payne
Innovation DuPage







MEMBER METUP

ID Member Spotlight:

W3 Body Women's Training Gym Jamie Revell

W3Body Women's Training Gyms

Presented by: Jamie Revell



B8DY

Business Overview Pitch

At W3Body Women's Training Gyms, we help women reach their fitness goals in a supportive, welcoming space with programs built specifically for women's needs.

While we offer open gym access and large group cardio classes, our specialty is semi-private personal training that helps women build strength, add lean muscle, and feel more confident. It's the personalized coaching of one-on-one training—within the motivation of a small group- that makes it so effective. At our core, we're a community first and a gym second, empowering women to live stronger, more confident lives.



Background of W3

- Women's Workout World
 - Established in 1983
 - Franchise division in late 80's
 - Purchased in '93 by my mother
 - Grew to 25 total locations at one time
- W3 = legacy
- Personal Background
 - 1st certification at 17 years old
 - Love of community





The New W3Body

- W3Body
 - Established in 2021
- Modernized concept
 - Training gym vs big box
 - Quality over quantity
 - Why?
 - More hands-on approach
 - Help people get results
 - Core focus = strength training





Locations

- Berwyn
 - Women's Workout World since the 80's
 - W3Body since Oct 2021
- Elmhurst- Training Gym
 - October 2023
- Difference between Berwyn + Elmhurst locations
 - Difference/struggle between changing concepts and creating a new one
 - New location + new concept = new marketing tools



New Focus

- Decor/aesthetics
- More strength equipment vs. cardio
- 4 week trial vs membership
- Retail line
- Supplements
- Education
- Podcast
- Strength training + recovery





Owner 2 CEO program

- Great experience!
 - Thank you I.D.
- 3 Themes for Key Takeaways
 - Finance (create a budget)
 - Organization (SOPs)
 - Marketing (90 day strategy)
- Utilizing AI





Example: Goal #2: ORGANIZATION

- Launch a Complete SOP Library
 - By December 31, 2025, all systems and processes will be documented.
 - Sets expectations and provides a reference guide.
 - Ensures clarity as employee issues arise.
 - Included in these SOPs will be a feedback structure with set weekly, monthly or quarterly meetings with employees (depending on job title) to provide the time and space for 2 way feedback + KPI reporting.



W3Body SOP Library – Building the Foundation to Scale

Sales & Onboarding

- Lead management
- Trial process
- New member onboarding
- · Referral tracking

Training & Programming

- Semi-private coaching expectations
- TEAM class-delivery
- Specialty programs
 - (Booty Bootcamp, etc.)

Staff Development & Accountability

- New hire onboarding
- Staff performance reviews

W3Body SOP Library

Customer Service & Refention

- Greeting & check-in procedures
- Member communication templates
 Handling,
 complaints
- Operations

 Daily cleaning checklists

Facility &

- Equipment maintenance
- Opening/closing checklists

Clear systems = Consistent service. Building a business that runs smoothly whether I'm there or not.



Questions?

Business, Owner 2 CEO, Fitness??

Contact Info:

- Jamie@w3body.com
- Berwyn: w3body.com IG: @w3body_Berwyn
- Elmhurst: trainatw3body.com IG: @w3body_Elmhurst
- Podcast: Real Women Real Results



MEMBER METUP

ID Member Resource:

Innovation DuPage
Dan Facchini and Hannah Macey

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ID Marketing Strategy



Build our Community

- Attract and Engage Stakeholders
- Create Opportunities for Collaboration

Provide Pathways

- Programs that Facilitate Business Growth
- Programs that Advance the Ecosystem

Lead the Way

- Demonstrate our Expertise
- Prove our Impact

Tell our Story

- Celebrate Successes
- Create Advocates for Innovation DuPage



ID Marketing Goals



To Celebrate the Successes of our Members.

To give a platform to advocates of Innovation DuPage to share their story

To Achieve the following Marketing Metrics:

- 100 social media posts
 - 12 member spotlight reels
 - 10 features on WGN Radio
- 50 email newsletters to ID stakeholders
- To provide public speaking opportunities
 - 24 Member Meetups
 - 12 ID workshops and special events
 - 4 Choose DuPage Board Meetings
 - Several opportunities through 14 Chambers of Commerce

ID Marketing Offerings



Social media

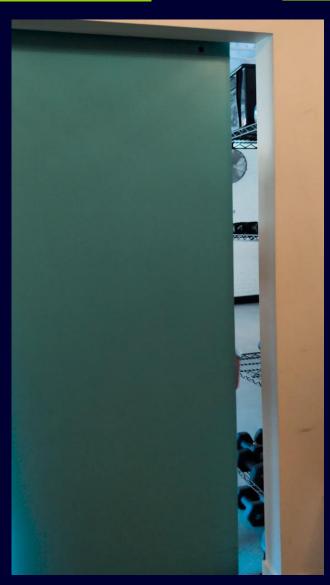
Linkedin 2,870 Followers 19% Increase

Facebook 877 Followers 10% Increase

• Instagram 1,153 Followers 11% Increase

• Instagram, Your Local GEM 9,423 Followers

- Content Creation
 - 12 Instagram Reels
 - Promotion of WGN Radio Segments
- Connect with us on social media
- ID Social Media Interns to help amplify content



ID Marketing Offerings



Feature in ID's bi-weekly newsletter:

- 62% open rate
- Celebrate a recent win: a sale, a feature in the media, a grant, new business development,
- Promote an upcoming event

Feature on ID Website:

- A post on our news page if you've been featured in the media recently
- Your event and registration link posted on our events page
- Inclusion in member directory with a direct link to your website

Speaking Events

- 11 ID workshops and special events
- 24 Member Meetups: Member spotlight
- 4 Choose DuPage Board Meetings
- Multiple of Chambers of Commerce Opportunities

COD's Continuing Education Catalogue

- 9 ID features throughout the year
- ID Member Spotlight ad

Get in Touch!



If any of these offerings are of interest to you:

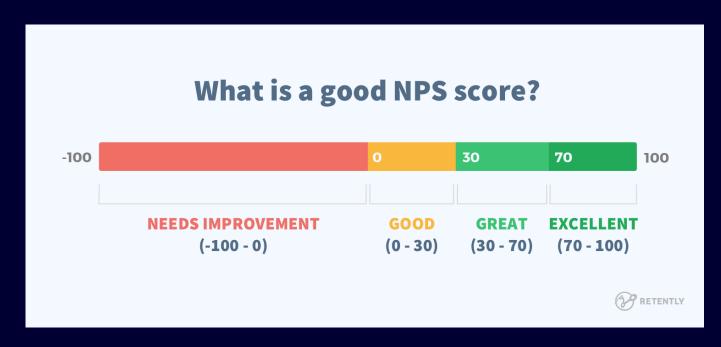
Contact Hannah Macey at idmaceyh@innovationdupage.org to discuss next steps.

Member Survey Results



Net Promoter Score

A customer experience metric that measures customer loyalty and is a strong indicator of business growth



Innovation DuPage: Net Promoter Score of 41.67 - Great Range

ID Member Survey Results



Thank You

- Elmhurst University & Professor Sondra Simpson
- Elmhurst University students of the Integrated Marketing and Management Class
- ID Members for your participation and feedback.

Goal of Survey

- To increase member awareness of Innovation DuPage resources
- To identify which resources provide the most value to ID Members
- To receive feedback on ways ID can improve programs and services

Engagement

- 50 members opened the survey
- Average of 30 respondents per question
- 2 in-person focus groups with 3 members, engaging 20 Elmhurst University Students

ID & Elmhurst U Member Satisfaction Survey



Top Utilized Benefits

- Member Meet-ups
- One-on-one Business Advisement
- 24/7 Co-Working Space Access

Most Participated Programs

- Owner 2 CEO Business Accelerator Program
- ID Workshops
- Mentoring and Consultation

Preferred Communications

- Newsletters
- Social Media
- Morning Programming

Requests

- Programs focused on Sales, Marketing, and Business Development
- Community, Networking & Collaboration Opportunities
- Further Access to Investors & Funding Support

What You Value

- Resources & Quality of Support
- Community, Mentorship & Relationships
- Affordability & Cost
- Location & Accessibility

Challenges

- Time Constraints and Scheduling Conflicts
- Cost Considerations
- Concerns about Depth of Support for Members in the Growth Stage

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Catch the next Meetup on 09/03/2025

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