

DATASTRIKE + ERICKSON LIVING

How our managed services brought strategic automation to Erickson Living

BACKGROUND

Erickson Living is a leader in developing and managing continuing care retirement communities across the country. It serves over 23,000 residents with industry-leading results in customer satisfaction, occupancy levels, and health outcomes. Erickson Living engaged DataStrike as its managed services provider (MSP) to manage its Oracle environment.

CHALLENGES

Keeping a critical Oracle environment patched, supported, and healthy stretched Erickson Living's team:

PATCHING GAP

Lacked technical resources to manage Oracle Critical Patch Updates

NO 24X7X365 COVERAGE

Inability to provide 24x7x365 support coverage internally

STRETCHED IN-HOUSE TEAM

In-house resources were restricted by administrative tasks, limiting time to focus on business initiatives

25
SERVERS

HEADLINE RESULT

**AUTOMATED MONTHLY
REBOOT PROCESS, SAVING
EXTENSIVE HOURS OF WORK
PER MONTH AND MONEY**

WHY DATASTRIKE

Erickson Living turned to DataStrike for three core reasons:

EXPERTS AT A FRACTION OF THE COST

Knowledgeable IT experts for a fraction of the cost of a full-time employee

24X7X365 SUPPORT

Inability to provide 24x7x365 support coverage internally

SENIOR-LEVEL DBAS

Unrivaled knowledge and expertise to advise on issues unique to Erickson's database environment

DataStrike had completed an Oracle Health Check for Erickson Living, which led the company to select DataStrike as its managed services partner.

**DataStrike + Erickson Living,
Oracle Managed Services**

SOLUTION

As part of its Oracle managed services solution, DataStrike strategically implemented the following:

- **Monitoring:** 24x7x365 monitoring and support of critical Oracle databases
- **CPU patching:** quarterly CPU patching for Oracle Windows Bundle spanning 25 servers
- **Reboots:** automated monthly Windows Server reboots
- **Document platform:** a document managed platform to store environment information in a centralized location
- **Health checks:** conducted annually to optimize performance and ensure a healthier database environment
- **Cleanup:** automated the cleanup of alert, audit, log and trace files

RESULTS

With DataStrike managing its Oracle environment, Erickson Living now runs a more stable, automated, and well-documented database environment:

- **Stability:** server stability and up-time improved
- **Automated reboots:** a monthly reboot process spanning 25 servers, saving extensive hours of work per month and money
- **Less downtime:** a documented server environment led to a reduction in downtime and mitigated risk
- **Focus on growth:** Erickson's resources are able to focus on initiatives that increase growth and innovation

ABOUT DATASTRIKE

DataStrike is the leader in 100% onshore database, cloud, and business intelligence managed services for organizations that demand speed, reliability, and control. With senior-level experts, a fractional delivery model, and 24x7x365 coverage, DataStrike helps organizations scale with confidence and precision.

DATASTRIKE

