



# RESPONSIBLE AI

COURSE CATALOG  
2026

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# Leadership, Governance, and Practical Skills for the AI Era

Bring Northeastern University’s Responsible AI experts to your organization through a complete catalog of executive and non-executive courses. These courses help leaders, managers, and technical teams build the skills, structures, and judgment required to use AI responsibly and effectively. Participants learn how to align AI strategy to business goals, design governance and oversight, mitigate risk, operationalize Responsible AI in daily workflows, and strengthen cross-functional collaboration.

## ➔ WHY ORGANIZATIONS INVEST IN OUR COURSES

- Build internal capability for AI governance and responsible decision-making
- Reduce regulatory, reputational, and operational AI risk
- Translate Responsible AI principles into clear, actionable business practices
- Develop leaders and managers fluent in RAI concepts
- Create a culture of responsible, compliant, and innovative AI use

## ➔ COURSE EXPERIENCE

Courses are delivered as a collaborative, hands-on experience for your leadership team. Each session combines expert-led discussion, organizational case analysis, and guided exercises focused on your company’s priorities. Leaders work together to apply Responsible AI principles to real challenges, identify readiness gaps, and define actionable next steps. The experience is practical, outcome-driven, and designed to strengthen alignment across teams and functions.



**CANSU CANCA, Ph.D.**  
Director, RAI Practice & Course Leader

## ➔ TEACHING TEAM

Courses are led by Cansu Canca, Director, Responsible AI Practice. Additional instructors may include the following RAI Practice team members and guest industry experts.



**Daniel Tigard**  
AI Ethicist



**Rashida Richardson**  
Senior AI Policy Expert



**Charlie Meyers**  
Research Scientist



**Meredith McFadden**  
Research Scientist



**Thulasi Tholeti**  
Research Scientist



**Resmi Ramachandranpillai**  
Research Scientist

# Executive Courses Decision Matrix

Advanced courses designed for leaders guiding AI strategy, governance, and organizational performance.

COURSE 1 Responsible AI, Governance, and Risk Management	COURSE 2 Executive AI Governance and Strategy	COURSE 3 Responsible AI Systems and Organizational Maturity
<b>Primary Focus</b>		
Responsible AI as Competitive Advantage	Responsible Governance Strategies for Organizations	Applying Responsible AI in Systems and Workflows
<b>Targeted Audience</b>		
C-suite strategy leaders, innovation leaders, business unit heads	CAIO, CIO, CDO, legal, risk, compliance, policy leaders, board members	Product leaders, engineering managers, data and ML leads, technical program managers
<b>Top Priority</b>		
Competitive advantage, modernization, prioritizing AI opportunities	Setting standards, defining guardrails, aligning stakeholders	Embedding RAI in products, workflows, and engineering processes
<b>Issues Addressed</b>		
Where should we use AI and why? How do we build a realistic AI roadmap that fits our business?	How do we govern AI responsibly across the enterprise? Who owns what and how do we manage risk and regulation?	How do we design, build, and operate AI systems responsibly in practice? What tools and processes do teams need?
<b>You Should Choose This Course if...</b>		
You own AI as a lever for growth, transformation, and operating model change.	You own AI oversight, policy, and enterprise risk and need clarity on responsibilities and structures.	You are responsible for making sure systems, models, and workflows actually follow Responsible AI in daily work.

Use this matrix to identify the course that matches your level of responsibility, organizational role, and priorities in AI adoption.

## Responsible AI, Governance, and Risk Management

### EXECUTIVE TRACK 1: LEADERSHIP FOUNDATIONS FOR RESPONSIBLE AI

This course equips senior leaders to build a practical Responsible AI strategy, strengthen governance and oversight, and reduce regulatory and reputational risk. Leaders learn the essential frameworks needed to guide AI adoption responsibly and confidently.

#### → WHAT YOU WILL LEARN

- How to design a Responsible AI strategy
- How to evaluate and manage AI risks
- How to apply RAI principles in daily workflows
- How global regulations and standards affect oversight
- How to align technical and non-technical teams

#### → WHAT SETS THIS COURSE APART

- Delivered by Northeastern’s Responsible AI Practice
- Actionable tools and governance models
- Practical cases tailored to your organization
- Integrated strategy, safety, and regulation in one program

#### → IDEAL FOR

- C-suite and strategy leaders
- Business unit heads
- Legal, risk, compliance, and policy leaders
- Leaders responsible for AI-enabled products or operations

#### DELIVERY FORMAT OPTIONS

##### 1-Day Executive Intensive

Core frameworks and leadership essentials

##### 2-Day Deep Dive

Expanded modules, case labs, and readiness planning

*Each course is delivered through multiple structured sessions combining expert instruction, case labs, and practical exercises.*

*Both formats cover Sessions 1–5, with the 2-day version providing extended depth and applied work in those sessions.*

*Session 6 & Session 7 are included only in the 2-Day Deep Dive.*

#### ORGANIZATIONAL IMPACT

- Clear AI governance
- Lower compliance risk
- Better alignment across teams
- Stronger accountability culture

#### COURSE DELIVERABLES

- Draft Responsible AI strategy outline
- Preliminary governance map
- Regulatory/standards overview
- Readiness assessment and next steps
- Templates, tools, and course materials

# Responsible AI, Governance, and Risk Management

EXECUTIVE TRACK 1: LEADERSHIP FOUNDATIONS FOR RESPONSIBLE AI

## SUMMARY LEARNING OBJECTIVES

By the end of this course, participants will be able to:

- **Understand** the core principles of Responsible AI and its role in organizational strategy
- **Identify** major AI risks and governance requirements across the AI lifecycle
- **Apply** high-level RAI frameworks to guide oversight, decision-making, and cross-functional alignment

## COURSE MODULES

### SESSION # 1: RAI IN INDUSTRY

Why do we talk about Responsible AI? How did Responsible AI become one of the leading transformations in the industry? As a business leader in today's world, you cannot build trust without a comprehensive responsible AI strategy. In this session, we will look at the current landscape of AI innovation and responsible AI, noteworthy cases, and recent developments.

### SESSION # 2: RAI STRATEGY AND GOVERNANCE

A first introduction to Responsible AI and RAI governance. Responsible AI is an added value to businesses and organizations when it is integrated into AI development and implementation in an efficient, effective, and thorough manner. This session will provide a clear and concise overview of what Responsible AI is and what constitutes an actionable and comprehensive Responsible AI strategy.

### SESSION # 3: RAI WORKFLOW AND TOOLS FOR INNOVATION

In this session, we will have a more detailed view of the key elements that should be integrated into the innovation life cycle to secure an efficient RAI framework throughout the workflow. This will include a focus on technical tools, such as bias auditing, broader technical audits, RAI dashboards, model workflow integration structures, etc.

### SESSION # 4: RAI AND REGULATORY LANDSCAPE

An overview of what legal frameworks are relevant to the regulation of AI both globally and regionally in the United States and Europe, and what their individual functions and limitations are when it comes to reducing ethical risks related to AI. The session will provide guidance on where to seek further knowledge about the legal aspects of AI implementation and clarify the relation between ethics, governance, and legal compliance.

### SESSION # 5: OPERATIONALIZING RAI PRINCIPLES & GUIDELINES

Each organization establishes their AI ethics principles, but how many know how to operationalize them? Responsible AI guidelines and principles must be structured in such a way that they are action-guiding and helping organizations navigate the novel ethical landscape of AI innovation. In this session, we do a deep-dive into RAI principles and guidelines.

### SESSION # 6: ORGANIZATIONAL READINESS IN RAI\*

A skilled and qualified workforce is central to the success of any RAI governance structure. Focus will be on how to tackle the integration of RAI in an organization's workforce. We will go over the various roles and functions needed to secure well-functioning RAI governance structures, what these roles entail, how employees should be trained in various levels of RAI competence, and what to look for when hiring for a RAI role.

### SESSION # 7: RAI LEADERSHIP IN AI TRANSFORMATION\*

This conclusive session will focus on connecting the dots from previous sessions, by placing RAI in a business context. We will explore possible future scenarios for RAI & Business and discuss the potential future impact of AI, and what those scenarios require of businesses when it comes to Responsible AI. There will be plenty of opportunities to seek answers and discuss the course output in a broader context.

*\*Session included in 2-Day Deep Dive format only.*

# Responsible AI, Governance, and Risk Management

EXECUTIVE TRACK 1: LEADERSHIP FOUNDATIONS FOR RESPONSIBLE AI

## DETAILED LEARNING OBJECTIVES

By the end of this course, participants will be able to:

- **Develop** a Responsible AI strategy aligned with organizational goals and risk appetite
- **Distinguish** among ethical, regulatory, operational, and reputational AI risks
- **Evaluate** AI use cases and systems across the full AI lifecycle
- **Apply** Responsible AI principles to guide oversight, risk management, and escalation pathways
- **Understand** how global AI regulations and emerging standards influence governance expectations
- **Identify** key roles, responsibilities, and decision points for cross-functional AI oversight
- **Assess** organizational readiness for Responsible AI and prioritize areas for improvement
- **Communicate** governance expectations clearly across technical and non-technical teams
- **Use** practical frameworks to evaluate tools, vendors, data processes, and model risks
- **Integrate** Responsible AI considerations into workflows, product decisions, and strategic planning

## CASE LABS & HANDS-ON ACTIVITIES

Participants complete hands-on exercises aligned to the course sessions, including:

- **Applying RAI Principles:** Use the Five Responsible AI Principles to evaluate real scenarios.
- **AI Risk Identification:** Assess sample use cases for ethical, legal, operational, and reputational risks.
- **Governance Mapping:** Draft a cross-functional governance and decision-making model.
- **Oversight Scenarios:** Work through situations requiring escalation, intervention, or documentation.
- **Lifecycle Checkpoints:** Map key oversight points across the AI lifecycle.

## TOOLS & TEMPLATES INCLUDED

Participants receive a comprehensive Responsible AI toolkit to support implementation after the course, including:

- Responsible AI Strategy Outline
- Governance Structure Map
- AI Risk Assessment Checklist
- Use Case Evaluation Matrix
- Model Evaluation & Oversight Checklist
- Vendor & Third-Party AI Diligence Template
- AI Lifecycle Oversight Checkpoints
- RAI Decision Rights & Escalation Map
- Global Regulatory & Standards Overview
- Template Slides for Internal Communication & Reporting

These tools can be customized and reused across teams to support ongoing AI governance, alignment, and decision-making.

# Responsible AI, Governance, and Risk Management

EXECUTIVE TRACK 1: LEADERSHIP FOUNDATIONS FOR RESPONSIBLE AI

## 1-DAY EXECUTIVE INTENSIVE AGENDA

7:30–8:30	Welcome & Orientation
8:30–9:30	<b>SESSION 1: RAI IN INDUSTRY</b>
9:30–11:30	<b>SESSION 2: RAI STRATEGY AND GOVERNANCE</b>
11:00–11:30	Coffee Break & Snacks
11:30–1:00	<b>SESSION 3: RAI WORKFLOW AND TOOLS FOR INNOVATION</b>
1:00–2:00	Lunch
2:00–3:00	<b>SESSION 4: RAI AND REGULATORY LANDSCAPE</b>
3:00–4:30	<b>SESSION 5: OPERATIONALIZING RAI PRINCIPLES &amp; GUIDELINES</b>
4:30–5:00	Closing Remarks

# Responsible AI, Governance, and Risk Management

EXECUTIVE TRACK 1: LEADERSHIP FOUNDATIONS FOR RESPONSIBLE AI

DAY ONE

## 2-DAY DEEP DIVE AGENDA

DAY TWO

8:30-9:30	Welcome & Orientation
9:30-10:30	<b>SESSION 1: RAI IN INDUSTRY</b>
10:30-11:00	Coffee Break & Snacks
11:00-1:00	<b>SESSION 2: RAI STRATEGY AND GOVERNANCE</b>
1:00-2:00	Lunch
2:00-4:00	<b>SESSION 3: RAI WORKFLOW AND TOOLS FOR INNOVATION</b>
4:00-5:00	Discussion

8:00-9:00	Welcome & Orientation
9:00-11:00	<b>SESSION 4: RAI AND REGULATORY LANDSCAPE</b>
11:00-11:30	Coffee Break & Snacks
11:30-1:00	<b>SESSION 5: OPERATIONALIZING RAI PRINCIPLES &amp; GUIDELINES</b>
1:00-2:00	Lunch
2:00-3:45	<b>SESSION 6: ORGANIZATIONAL READINESS IN AI</b>
3:45-4:00	Coffee Break
4:00-5:00	<b>SESSION 7: RAI LEADERSHIP IN AI TRANSFORMATION</b>

## Executive AI Governance and Strategy

EXECUTIVE TRACK 2: OVERSIGHT AND DECISION-MAKING EXCELLENCE

This course equips leaders to oversee AI systems responsibly across their full lifecycle. Participants learn governance structures, risk management practices, regulatory expectations, and safety considerations essential for guiding teams that build, evaluate, or deploy AI.

### → WHAT YOU WILL LEARN

- How to oversee AI systems responsibly
- How to assess and mitigate key AI risks
- How regulations and safety standards affect decisions
- How to guide teams on evaluation and documentation
- How to coordinate product, engineering, and risk functions

### → WHAT SETS THIS COURSE APART

- Unified framework for governance, risk, and safety
- Real scenarios grounded in global RAI standards
- Built for leaders overseeing AI systems and teams
- Focused on practical oversight and decision-making
- Tools that support consistent, cross-functional governance

### → IDEAL FOR

- CAIOs, CIOs, CDOs, CTOs
- Product, engineering, and ML leaders
- Risk, compliance, and governance leaders
- Policy, safety, and operations leads
- Leaders overseeing AI-enabled systems or teams

### DELIVERY FORMAT OPTIONS

#### 1-Day Executive Intensive

Core leadership responsibilities, governance fundamentals, and AI safety obligations.

#### 2-Day Deep Dive

Expanded modules, scenario-based exercises, and advanced governance and safety design.

*Each course is delivered through multiple structured sessions combining expert instruction, case labs, and practical exercises.*

*Both formats cover Sessions 1–5, with the 2-day version providing extended depth and applied work in those sessions.*

*Session 6 & Session 7 are included only in the 2-Day Deep Dive.*

### ORGANIZATIONAL IMPACT

- Stronger governance and safety oversight
- Reduced technical, operational, and compliance risk
- Consistent system evaluation and documentation
- Better alignment across product, engineering, and risk teams

### COURSE DELIVERABLES

- Governance and safety checkpoints
- AI system evaluation rubric
- Technical + ethical risk checklist
- Oversight and escalation model
- Lifecycle governance map
- Templates and guidance for teams

# Executive AI Governance and Strategy

EXECUTIVE TRACK 2: OVERSIGHT AND DECISION-MAKING EXCELLENCE

## SUMMARY LEARNING OBJECTIVES

By the end of this course, participants will be able to:

- **Understand** governance, oversight, and safety obligations across the AI lifecycle
- **Identify** key risk categories and evaluate AI systems effectively
- **Apply** Responsible AI and safety frameworks to guide team practices

## COURSE MODULES

### SESSION # 1: THE LEADERSHIP ROLE IN AI GOVERNANCE

This session outlines the responsibilities leaders hold in directing AI initiatives, setting expectations for oversight, and ensuring teams follow governance and safety best practices across the organization.

### SESSION # 2: AI RISK CATEGORIES AND SAFETY FUNDAMENTALS

Participants learn the core categories of AI risk — technical, ethical, operational, and systemic — and explore the foundations of AI safety, model behavior, and potential failure modes.

### SESSION # 3: GOVERNANCE STRUCTURES AND DECISION RIGHTS

This session introduces governance models that clarify roles, responsibilities, decision rights, and escalation pathways, ensuring consistent and accountable oversight throughout the AI lifecycle.

### SESSION # 4: EVALUATING AI SYSTEMS

Leaders practice assessing AI systems for performance, robustness, fairness, safety, and documentation quality, using structured criteria aligned with Responsible AI and global standards.

### SESSION # 5: RESPONSIBLE DEPLOYMENT & MONITORING

This session covers deployment best practices, post-launch monitoring, model drift, risk triggers, and the processes leaders must oversee to ensure ongoing safety and reliability.

### SESSION # 6: POLICY, REGULATION, AND STANDARDS\*

Participants gain a leadership-level understanding of the global regulatory landscape, key compliance obligations, and the safety frameworks shaping how organizations build and deploy AI.

### SESSION # 7: ORGANIZATIONAL READINESS & NEXT STEPS\*

The final session helps leaders assess their organization's maturity, identify governance and safety gaps, and outline the next steps needed to strengthen oversight and cross-functional alignment.

*\*Session included in 2-Day Deep Dive format only.*

# Executive AI Governance and Strategy

EXECUTIVE TRACK 2: OVERSIGHT AND DECISION-MAKING EXCELLENCE

## DETAILED LEARNING OBJECTIVES

Participants will be able to:

- **Understand** leadership responsibilities in AI risk, governance, and safety
- **Distinguish** among technical, ethical, operational, and systemic AI risks
- **Evaluate** AI systems using governance and safety criteria
- **Apply** lifecycle oversight models from planning through monitoring
- **Identify** failure risks and implement safety checks and mitigations
- **Use** governance structures to clarify decision rights and accountability
- **Communicate** risk, safety, and evaluation expectations to technical teams
- **Guide** documentation, transparency requirements, and incident response
- **Integrate** global AI regulatory expectations into organizational practices
- **Assess** organizational readiness and prioritize governance and safety improvements

## CASE LABS & HANDS-ON ACTIVITIES

Participants complete hands-on exercises aligned to the course sessions, including:

- **AI Risk Categorization Exercise:** Analyze use cases across multiple risk categories.
- **Governance & Decision Rights Workshop:** Map roles, responsibilities, and escalation paths.
- **AI System Evaluation Lab:** Assess sample systems using safety and governance criteria.
- **Oversight Scenario Simulation:** Respond to a potential AI failure or risk signal.
- **Lifecycle Safety Checkpoint Mapping:** Identify required governance and safety steps across the AI lifecycle.
- **Deployment & Monitoring Plan Exercise:** Draft oversight expectations for post-deployment monitoring.

## TOOLS & TEMPLATES INCLUDED

Participants receive a set of practical tools designed to support strong AI governance, oversight, and safety practices across their organization. These resources can be applied immediately and adapted to fit a variety of team structures and workflows.

- Governance decision rights map
- AI safety and failure mode checklist
- AI system evaluation rubric
- Lifecycle governance and safety checkpoints
- Risk assessment template
- Monitoring and incident response outline
- Regulatory and standards summary
- Documentation expectations guide

These resources help leaders reinforce consistent practices, improve cross-functional alignment, and build lasting governance and safety capability across the AI lifecycle.

# Executive AI Governance and Strategy

EXECUTIVE TRACK 2: OVERSIGHT AND DECISION-MAKING EXCELLENCE

## 1-DAY EXECUTIVE INTENSIVE AGENDA

7:30–8:30	Welcome & Orientation
8:30–9:30	<b>SESSION 1: THE LEADERSHIP ROLE IN AI GOVERNANCE</b>
9:30–11:30	<b>SESSION 2: AI RISK CATEGORIES AND SAFETY FUNDAMENTALS</b>
11:00–11:30	Coffee Break & Snacks
11:30–1:00	<b>SESSION 3: GOVERNANCE STRUCTURES AND DECISION RIGHTS</b>
1:00–2:00	Lunch
2:00–3:00	<b>SESSION 4: EVALUATING AI SYSTEMS</b>
3:00–4:30	<b>SESSION 5: RESPONSIBLE DEPLOYMENT &amp; MONITORING</b>
4:30–5:00	Closing Remarks

# Executive AI Governance and Strategy

EXECUTIVE TRACK 2: OVERSIGHT AND DECISION-MAKING EXCELLENCE

DAY ONE

## 2-DAY DEEP DIVE AGENDA

DAY TWO

8:30–9:30	Welcome & Orientation
9:30–10:30	<b>SESSION 1: THE LEADERSHIP ROLE IN AI GOVERNANCE</b>
10:30–11:00	Coffee Break & Snacks
11:00–1:00	<b>SESSION 2: AI RISK CATEGORIES AND SAFETY FUNDAMENTALS</b>
1:00–2:00	Lunch
2:00–4:00	<b>SESSION 3: GOVERNANCE STRUCTURES AND DECISION RIGHTS</b>
4:00–5:00	Discussion

8:00–9:00	Welcome & Orientation
9:00–11:00	<b>SESSION 4: EVALUATING AI SYSTEMS</b>
11:00–11:30	Coffee Break & Snacks
11:30–1:00	<b>SESSION 5: RESPONSIBLE DEPLOYMENT &amp; MONITORING</b>
1:00–2:00	Lunch
2:00–3:45	<b>SESSION 6: POLICY, REGULATION, AND STANDARDS</b>
3:45–4:00	Coffee Break
4:00–5:00	<b>SESSION 7: ORGANIZATIONAL READINESS &amp; NEXT STEPS</b>

## COURSE 3

**AI Strategy & Organizational Transformation**

## EXECUTIVE TRACK 3: STRATEGY &amp; ENTERPRISE SCALING

This course is designed for leaders responsible for shaping enterprise-wide AI strategy, readiness, and transformation. Participants learn how AI creates business value, how to assess organizational readiness, how to prioritize use cases, and how to build a scalable AI roadmap. The program emphasizes cross-functional leadership, responsible implementation, and high-level oversight of AI systems.

### → WHAT YOU WILL LEARN

- How AI drives business value and transformation
- How to assess organizational readiness for AI
- How to prioritize use cases and build an AI roadmap
- How to align AI systems with people, processes, and governance

### → WHAT SETS THIS COURSE APART

- Executive-friendly, non-technical approach
- Enterprise-focused frameworks tied to real organizational value
- Hands-on roadmap development, not theory
- Balanced view of opportunity, risk, and responsible deployment
- Cross-functional perspective integrating strategy, data, and leadership

### → IDEAL FOR

- Senior leaders and executives
- Directors and VPs
- Strategy, innovation, and transformation leads
- Product, operations, and business unit leaders
- HR, talent, and organizational development leaders
- Data, technology, and AI-enabling roles
- Leaders sponsoring or guiding AI initiatives

### DELIVERY FORMAT OPTIONS

#### 1-Day Executive Intensive

Core implementation principles, system readiness essentials, and organizational maturity fundamentals.

#### 2-Day Deep Dive

Expanded modules, hands-on workflow design, maturity assessment activities, and integrated implementation planning..

*Each course is delivered through multiple structured sessions combining expert instruction, case labs, and practical exercises.*

*Both formats cover Sessions 1–5, with the 2-day version offering deeper integration and applied exercises.*

*The second half of Session 6, AI in Your Business, Session 7 & Session 8 are included only in the 2-Day Deep Dive.*

### ORGANIZATIONAL IMPACT

- Clearer, more consistent AI processes
- Stronger cross-functional decision-making
- Improved operational efficiency and maturity
- Reduced risk through responsible implementation
- Better alignment across business, data, and tech teams

### COURSE DELIVERABLES

- AI readiness assessment
- Prioritized AI use-case portfolio
- Preliminary AI roadmap (pilot → scale)
- Data and governance blueprint
- Leadership playbook for roles and decision points

# AI Strategy & Organizational Transformation

EXECUTIVE TRACK 3: STRATEGY & ENTERPRISE SCALING

## SUMMARY LEARNING OBJECTIVES

By the end of this course, participants will be able to:

- **Understand** AI as a driver of business strategy, operating models, and competitive advantage.
- **Assess** organizational readiness and identify gaps in culture, talent, data, and governance.
- **Prioritize** AI initiatives and build a scalable roadmap grounded in business value, feasibility, and responsible implementation.

## COURSE MODULES

### SESSION # 1: WHY AI MATTERS – BUSINESS IMPACT & STRATEGY

Explore how AI drives competitive advantage through revenue growth, cost reduction, efficiency, and innovation. Leaders examine real cases of AI-driven success and failure to understand how AI reshapes business models, market positioning, and long-term strategy.

### SESSION # 2: ASSESSING ORGANIZATIONAL READINESS

Evaluate your organization's culture, capability, and structure for adopting AI at scale. This session identifies the roles, taskforces, and collaboration models needed to support transformation, while surfacing common blockers such as literacy gaps and resistance to change.

### SESSION # 3: DATA AS A STRATEGIC ASSET

Learn the fundamentals of data strategy and the governance frameworks needed to support scalable AI systems. Leaders assess data pipelines, quality metrics, and compliance considerations that determine whether AI can actually deliver business value.

### SESSION # 4: PRIORITIZING AI USE CASES & ROADMAP

Identify and prioritize AI opportunities using strategic, operational, and financial lenses. Participants build early business cases, assess feasibility and risk, and outline a preliminary roadmap guiding pilots, scaling phases, and resource planning.

### SESSION # 5: AI SOLUTION DESIGN & ARCHITECTURE

Understand the key components of AI systems—predictive, generative, reinforcement, and agentic—and when each is appropriate. Leaders also explore the AI model lifecycle, the modern technical stack, and how to make informed build-vs-buy-vs-partner decisions.

### SESSION # 6: HUMAN-TECHNOLOGY INTERACTION & AI IN YOUR BUSINESS

#### Human-Technology Interaction

Examine how AI and humans influence each other through feedback loops, signals, and adaptation. Leaders identify likely misalignments and develop structures that support responsible, human-aligned AI behavior.

#### AI in Your Business\*

Identify automation and augmentation opportunities across workflows and teams. Evaluate costs, benefits, and strategic implications while designing human-AI collaboration practices that support safe, effective adoption.

### SESSION # 7: MANAGING AI: AI INVENTORY & PORTFOLIO MAPPING\*

Learn how to create a catalog of AI initiatives across the organization and capture critical details about purpose, ownership, data inputs, and maturity. Participants build portfolio maps to support oversight, prioritization, funding, and enterprise alignment.

### SESSION # 8: CONTINUOUS MONITORING & STRATEGIC OVERSIGHT OF AI\*

Explore what dimensions of AI performance must be continuously monitored—including drift, reliability, fairness, and business impact. Leaders establish oversight practices, feedback loops, and reporting structures that reinforce responsible, long-term AI governance.

*\*Session included in 2-Day Deep Dive format only.*

# AI Strategy & Organizational Transformation

## EXECUTIVE TRACK 3: STRATEGY & ENTERPRISE SCALING

### DETAILED LEARNING OBJECTIVES

Participants will be able to:

- **Understand** AI's strategic value and how it reshapes business models, workflows, and decisions.
- **Assess** organizational readiness, including culture, talent, sponsorship, and collaboration needs.
- **Build** foundational data strategy: governance, pipelines, access, and readiness metrics.
- **Identify, evaluate, and prioritize** AI use cases using impact, feasibility, and ROI criteria.
- **Develop** a practical AI roadmap from pilots to enterprise-scale deployment.
- **Make** informed build/buy/partner decisions and understand core AI system types and architectures.
- **Anticipate** human-AI interaction challenges and align AI systems with stakeholder needs.
- **Map** AI initiatives through inventory and portfolio methods for strategic oversight.
- **Establish** continuous monitoring practices and executive oversight routines.
- **Lead** organizational change, build literacy, and support a culture of responsible AI adoption.

### CASE LABS & HANDS-ON ACTIVITIES

Participants complete applied exercises aligned to the sessions, including:

- **Business Impact Reflection:** Analyze AI-driven success and failure cases for strategic insights.
- **Readiness Mapping:** Assess culture, talent, governance, and adoption blockers.
- **Data Readiness Review:** Examine pipelines, access, quality, and compliance needs.
- **Use Case Prioritization:** Score AI opportunities by value, feasibility, ROI, and risk.
- **Roadmap Workshop:** Build a draft AI roadmap from pilot to scale.
- **Human-AI Interaction Scenarios:** Identify misalignment risks and design mitigation structures.
- **AI Inventory & Portfolio Mapping:** Catalog initiatives and map portfolios for oversight and prioritization.
- **Monitoring Simulation:** Define key monitoring dimensions and escalation triggers.

### TOOLS & TEMPLATES INCLUDED

This course provides practical tools that help leaders move from AI strategy concepts to consistent, repeatable organizational implementation. These resources support cross-functional alignment, roadmap development, and enterprise-level oversight.

- AI Readiness Assessment
- Use Case Prioritization Matrix
- AI Roadmap Starter Template
- Data & Governance Blueprint
- Leadership Playbook (roles & decision points)

These assets equip participants to guide AI initiatives with clarity, strengthen oversight and governance practices, and support scalable, organization-wide transformation.

# AI Strategy & Organizational Transformation

EXECUTIVE TRACK 3: STRATEGY & ENTERPRISE SCALING

## 1-DAY EXECUTIVE INTENSIVE AGENDA

7:30–8:30	Welcome & Orientation
8:30–9:30	Pre-Course Survey + AI Readiness Snapshot
9:30–10:30	<b>SESSION 1: WHY AI MATTERS – BUSINESS IMPACT &amp; STRATEGY</b>
10:30–11:00	Coffee Break & Snacks
11:00–12:00	<b>SESSION 2: ASSESSING ORGANIZATIONAL READINESS</b>
12:00–1:00	<b>SESSION 3: DESIGNING CROSS-FUNCTIONAL WORKFLOWS &amp; HANDOFFS</b>
1:00–2:00	Lunch
2:00–3:00	<b>SESSION 4: USE CASE PRIORITIZATION &amp; ROADMAP</b>
3:00–4:00	<b>SESSION 5: AI SOLUTION DESIGN &amp; ARCHITECTURE</b>
4:00–5:00	<b>SESSION 5: HUMAN-AI INTERACTION</b>

## AI Strategy & Organizational Transformation

EXECUTIVE TRACK 3: STRATEGY & ENTERPRISE SCALING

### DAY ONE

### 2-DAY DEEP DIVE AGENDA

### DAY TWO

8:30–9:30	Welcome & Orientation
9:30–10:30	<b>Pre-Course Survey + AI Readiness Snapshot</b>
10:30–11:30	<b>SESSION 1: WHY AI MATTERS – BUSINESS IMPACT &amp; STRATEGY</b>
10:30–11:00	Coffee Break & Snacks
11:00–1:00	<b>SESSION 2: ASSESSING ORGANIZATIONAL READINESS</b>
1:00–2:00	Lunch
2:00–4:00	<b>SESSION 3: DATA AS A STRATEGIC ASSET</b>
2:00–4:00	<b>SESSION 4: PRIORITIZING AI USE CASES &amp; ROADMAP</b>

8:00–9:00	Welcome & Orientation
9:00–10:00	<b>Recap &amp; Day 2 framing</b>
10:00–11:00	<b>SESSION 5: AI SOLUTION DESIGN &amp; ARCHITECTURE</b>
11:00–11:30	Coffee Break & Snacks
11:30–12:30	<b>SESSION 6: HUMAN-TECHNOLOGY INTERACTION &amp; AI IN YOUR BUSINESS</b>
12:30–1:30	<b>SESSION 7: MANAGING AI: AI INVENTORY &amp; PORTFOLIO MAPPING</b>
1:30–2:30	Lunch
2:30–4:00	<b>SESSION 8: CONTINUOUS MONITORING &amp; STRATEGIC OVERSIGHT OF AI</b>

# Non-Executive Courses Decision Matrix

Practical, skills-focused courses for business leaders and technical teams adopting and implementing AI responsibly.

<b>COURSE 4</b> AI Foundations for Business Leadership	<b>COURSE 5</b> Responsible AI for Technologists: Operationalizing AI
<b>Primary Focus</b>	
Building foundational AI understanding for business leaders and enabling responsible AI adoption across teams and operations.	Applying RAI principles across the technical lifecycle, from data selection and model development to evaluation, monitoring, and deployment.
<b>Targeted Audience</b>	
Non-technical business leaders, operational leaders, team managers, and decision-makers who need foundational AI understanding.	Technical professionals: data scientists, ML engineers, AI practitioners, technical leads, and teams building, testing, and deploying AI systems.
<b>Top Priority</b>	
Establishing shared AI literacy, enabling informed decision-making, and preparing leaders to guide responsible AI use within their functions.	Strengthening technical workflows to ensure safe, reliable, and well-evaluated AI systems aligned with Responsible AI requirements.
<b>Issues Addressed</b>	
What AI is and isn't; how AI can support business value; risks leaders must consider; how to guide responsible adoption without technical expertise.	How to evaluate models effectively; how to detect and address risks; how to apply documentation, testing, monitoring, and deployment standards; how to operationalize RAI in practice.
<b>You Should Choose This Course if...</b>	
You need a practical, accessible introduction to AI and Responsible AI and want to prepare your team or organization to begin using AI safely and effectively.	You are responsible for building or maintaining AI systems and want deeper expertise in evaluation, safe deployment, and lifecycle-aligned RAI practices.

Use this matrix to identify the course that matches your level of responsibility, organizational role, and priorities in AI adoption.

# COURSE 4

## AI Foundations for Business Leadership

### NON-EXECUTIVE TRACK 1: CORE AI CONCEPTS FOR TEAMS

AI Foundations for Business Leadership builds practical AI literacy for managers and non-technical leaders. Participants learn core Responsible AI principles, governance expectations, and how AI affects workflows, teams, and decision-making. The course prepares leaders to participate confidently in AI adoption and cross-functional governance.

#### → WHAT YOU WILL LEARN

- Core concepts behind AI systems and how they show up in organizations
- How AI affects workflows, teams, and decision-making
- Foundational Responsible AI principles and governance expectations
- Key AI risks and how to recognize and manage them
- How to identify appropriate AI use cases in business contexts
- How to collaborate and communicate effectively with technical teams
- The role of human oversight and documentation in responsible AI use

#### → WHAT SETS THIS COURSE APART

- Designed specifically for non-technical leaders
- Clear, practical explanations of AI, risks, and governance
- Direct application to real business workflows
- Strengthens collaboration with technical teams
- Focuses on responsible, informed AI use

#### → IDEAL FOR

- Managers and supervisors
- Non-technical business leaders
- Cross-functional contributors
- Teams adopting or evaluating AI tools
- Leaders supporting AI-enabled workflows

#### DELIVERY FORMAT OPTIONS

**1-Day Executive Intensive**  
Core AI literacy concepts, foundational Responsible AI principles, and practical business examples.

**2-Day Deep Dive**  
Expanded modules, scenario-based activities, collaboration exercises, and guided practice in evaluating AI risks and use cases.

*Each course is delivered through structured sessions combining expert instruction, case labs, and practical exercises.*

*Both formats cover Sessions 1-4, with the 2-day version providing extended depth and applied work in those sessions.*

*Session 5, 6 & 7 are included only in the 2-Day Deep Dive.*

#### ORGANIZATIONAL IMPACT

- Stronger AI literacy
- More responsible AI use
- Better collaboration with technical teams
- Clearer risk and oversight awareness

#### COURSE DELIVERABLES

- AI literacy guide
- Use-case evaluation checklist
- Risk overview
- Communication tips
- Practical examples

# AI Foundations for Business Leadership

NON-EXECUTIVE TRACK 1: CORE AI CONCEPTS FOR TEAMS

## SUMMARY LEARNING OBJECTIVES

By the end of this course, participants will be able to:

- **Understand** core AI concepts, risks, and practical applications
- **Evaluate** when and how AI should be used in business workflows
- **Communicate** effectively with technical teams and support responsible AI adoption

## COURSE MODULES

### SESSION # 1: INTRODUCTION TO EMERGING TECH & THE AI LANDSCAPE

Participants explore the current AI landscape, key trends, and what AI can—or cannot—do today. Core concepts like models, data, and predictions are explained plainly, helping leaders cut through hype and build a realistic foundational vocabulary.

### SESSION # 2: RESPONSIBLE AI FOUNDATIONS FOR MANAGERS

A practical introduction to fairness, transparency, accountability, privacy, and robustness. Leaders learn how risks surface in workflows, what their role is in identifying and mitigating those risks, and how Responsible AI applies across the ML lifecycle.

### SESSION # 3: SETTING UP FOR SUCCESS: GOVERNANCE & READINESS

This session covers why governance matters and introduces principles, roles, checkpoints, escalation paths, documentation expectations, monitoring, drift detection, and vendor evaluation. Leaders learn the structures needed to support safe and successful AI adoption.

### SESSION # 4: TRANSLATING AI CONCEPTS TO YOUR BUSINESS CONTEXT

Participants learn to identify value-adding AI opportunities, recognize problems that are not a fit for AI, scope safe and realistic pilots, and assess organizational readiness. The session connects AI concepts directly to real business scenarios.

### SESSION # 5: HANDS-ON LAB: WORKING WITH AI TOOLS\*

A practical session where participants learn how generative AI works, practice effective prompting for business tasks, and understand verification, hallucinations, data sensitivity, and prompt frameworks. This builds hands-on confidence using AI safely and effectively.

### SESSION # 6: AI FOR BUSINESS STRATEGY: MAKING DATA-DRIVEN DECISIONS\*

Leaders learn to interpret dashboards, predictions, and alerts; understand uncertainty and thresholds; distinguish signal from noise; and integrate predictions into decision workflows. This session strengthens judgment for data-informed business decisions.

### SESSION # 7: CROSS-FUNCTIONAL COLLABORATION FOR SUCCESSFUL AI PROJECTS\*

This session highlights why AI initiatives require collaboration across business, technical, legal, and operational teams. Participants learn how to clarify roles, translate business goals into AI requirements, structure cross-functional decisions, and create communication routines that reduce rework and confusion.

*\*Session included in 2-Day Deep Dive format only.*

# AI Foundations for Business Leadership

NON-EXECUTIVE TRACK 1: CORE AI CONCEPTS FOR TEAMS

## DETAILED LEARNING OBJECTIVES

By the end of this course, participants will be able to:

- **Develop** foundational fluency in core AI concepts and limitations.
- **Recognize** risks such as bias, drift, misuse, and overreliance in business workflows.
- **Apply** Responsible AI principles to everyday decisions and team practices.
- **Identify** realistic AI opportunities and scope safe, value-adding pilots.
- **Understand** governance expectations, roles, documentation needs, and escalation paths.
- **Communicate** business needs clearly to technical teams and interpret AI outputs effectively.
- **Guide** teams through AI-related change with clarity and confidence.

## CASE LABS & HANDS-ON ACTIVITIES

Participants apply concepts through practical, business-aligned exercises designed for non-technical leaders.

### Included Activities

- **AI Myth or Reality?** Distinguish real AI capabilities from hype.
- **Failure Scenario Analysis** Identify risks such as bias, drift, and misuse.
- **Responsible AI Checklist** Build Create a pre-approval checklist for AI use cases.
- **Use Case Mapping** Surface realistic AI opportunities within business units.
- **Hands-On Prompting Lab** Practice prompting, verification, and safe tool use.
- **Rewrite / Analyze / Summarize Challenge** Apply AI tools to common work tasks.
- **Trust vs. Question Scenario** Decide when to rely on or override AI outputs.
- **Role-Alignment Workshop** Map responsibilities across business, tech, and compliance.
- **Communication Lab** Turn business problems into AI-ready project statements.
- **Adoption Barriers Discussion** Identify cultural and workflow challenges to AI uptake.

## TOOLS & TEMPLATES INCLUDED

To support practical application after the program, participants receive a set of ready-to-use tools that help translate course learning into daily decision-making.

- Responsible AI Checklist for evaluating and approving use cases
- Fully scoped AI use case example with business value articulation
- Prompt library tailored to participants' workflows
- Decision workflow for when to trust, question, or override AI outputs
- Strategic AI decision-making guide for non-technical leaders

These tools equip managers and business-unit leaders to confidently guide responsible AI adoption long after the course ends.

# AI Foundations for Business Leadership

NON-EXECUTIVE TRACK 1: CORE AI CONCEPTS FOR TEAMS

## 1-DAY EXECUTIVE INTENSIVE AGENDA

7:30–8:30	Welcome & Orientation
8:30–9:30	<b>SESSION 1: INTRODUCTION TO EMERGING TECH &amp; THE AI LANDSCAPE</b>
9:30–11:30	<b>SESSION 2: RESPONSIBLE AI FOUNDATIONS FOR MANAGERS</b>
11:00–11:30	Coffee Break & Snacks
11:30–1:00	<b>SESSION 3: SETTING UP FOR SUCCESS: GOVERNANCE &amp; READINESS</b>
1:00–2:00	Lunch
2:00–3:00	<b>SESSION 4: TRANSLATING AI CONCEPTS TO YOUR BUSINESS CONTEXT</b>
3:00–3:30	Closing Remarks

# AI Foundations for Business Leadership

NON-EXECUTIVE TRACK 1: CORE AI CONCEPTS FOR TEAMS

DAY ONE

## 2-DAY DEEP DIVE AGENDA

DAY TWO

8:30–9:30	Welcome & Orientation
9:30–10:30	<b>SESSION 1: INTRODUCTION TO EMERGING TECH &amp; THE AI LANDSCAPE</b>
10:30–11:00	Coffee Break & Snacks
11:00–12:30	<b>SESSION 2: RESPONSIBLE AI FOUNDATIONS FOR MANAGERS</b>
12:30–1:30	Lunch
1:30–3:00	<b>SESSION 3: SETTING UP FOR SUCCESS: GOVERNANCE &amp; READINESS</b>
3:00–3:15	Coffee Break & Snacks
3:15–4:45	<b>SESSION 4: TRANSLATING AI CONCEPTS TO YOUR BUSINESS CONTEXT</b>
4:45–5:00	Discussion

9:00–9:30	Welcome & Orientation
9:30–11:30	<b>SESSION 5: HANDS-ON LAB: WORKING WITH AI TOOLS</b>
11:30–12:30	Lunch
12:30–2:30	<b>SESSION 6: AI FOR BUSINESS STRATEGY: MAKING DATA-DRIVEN DECISIONS</b>
2:30–3:00	Coffee Break
3:00–5:00	<b>SESSION 7: CROSS-FUNCTIONAL COLLABORATION FOR SUCCESSFUL AI PROJECTS</b>

## Responsible AI for Technologists: Operationalizing AI

NON-EXECUTIVE TRACK 2: AI LIFECYCLE, EVALUATION & DEPLOYMENT

A practical, technically grounded course that equips IT and technical teams with the skills to evaluate, secure, and deploy AI systems responsibly. Participants learn to identify risks across the AI lifecycle, assess vendor and model behavior, and establish safe, compliant workflows for real-world implementation.

### → WHAT YOU WILL LEARN

- Communicate effectively about AI architectures, pipelines, and risks
- Identify and mitigate AI-related cybersecurity vulnerabilities
- Evaluate and safely procure AI-enabled software tools
- Develop organization-ready risk, procurement, and deployment practices

### → WHAT SETS THIS COURSE APART

- Built specifically for technologists who deploy or manage AI systems
- Strong focus on AI-specific cybersecurity, procurement, and liability
- Hands-on case studies grounded in real organizational risk scenarios
- Optional Day 2 for deep technical tooling and risk-assessment practice

### → IDEAL FOR

- IT teams and system administrators
- Software engineers and technical program managers
- Cybersecurity professionals
- Technical procurement and vendor-management teams
- Any technologist deploying or supporting AI systems

### DELIVERY FORMAT OPTIONS

#### 1-Day Executive Intensive

Core AI lifecycle concepts, organizational risks, and essential cybersecurity and procurement practices.

#### 2-Day Deep Dive

Expanded sessions with hands-on technical labs, risk-assessment exercises, and practical work with AI governance and evaluation tools.

*Each course is delivered through multiple structured sessions combining expert instruction, case labs, and practical exercises.*

*Both formats cover Sessions 1-4, with the 2-day version providing extended depth and applied work in those sessions.*

*Sessions 5-8 are included only in the 2-Day Deep Dive.*

### ORGANIZATIONAL IMPACT

- Improved ability to identify and mitigate AI risks
- Clear processes for safe procurement and deployment
- Better technical communication across teams
- Reduced cybersecurity and compliance exposure

### COURSE DELIVERABLES

- Guidelines for AI hiring tools
- Cybersecurity risk guidelines
- AI procurement framework
- Deployment and risk-assessment checklists

# Responsible AI for Technologists: Operationalizing AI

NON-EXECUTIVE TRACK 2: AI LIFECYCLE, EVALUATION & DEPLOYMENT

## SUMMARY LEARNING OBJECTIVES

By the end of this course, participants will be able to:

- **Communicate** clearly about AI pipelines, risks, and system behaviors
- **Identify and mitigate** AI-related cybersecurity threats and liabilities
- **Evaluate, procure, and deploy** AI systems using safe, compliant workflows

## COURSE MODULES

### SESSION # 1: INTRODUCTION TO AI FOR TECHNOLOGISTS

Covers the fundamentals of the data/model/user lifecycle, core model capabilities, and shared visualization-based mental models. Builds a common technical vocabulary and intuition for discussing AI behavior and failure modes.

### SESSION # 2: CYBERSECURITY AND AI

Explores global AI compliance regimes and AI-specific cybersecurity risks in using, deploying, or procuring models. Teams map organizational risks and identify concrete, prioritized mitigation steps.

### SESSION # 3: HIRING PIPELINES AND AI (A CASE STUDY IN LIABILITY)

Uses hiring tools as a real-world example of embedded AI risk. Reviews liability, compliance, and failure patterns, then guides participants through a case exercise to build governance and mitigation methods

### SESSION # 4: PROCUREMENT BEST PRACTICES

Introduces why standard IT procurement falls short for AI systems. Participants learn to evaluate vendors, assess risks, and design secure, compliant procurement-to-deployment pipelines tailored to their organization.

### SESSION # 5: ADVERSARIAL ATTACKS\*

Understand common attack types and build shared language around vulnerabilities.

### SESSION # 6: DATA PRIVACY AND VALIDATION\*

Hands-on experience with tools for privacy protection and dataset validation.

### SESSION # 7: PERFORMANCE GUARANTEES (ROBUSTNESS, SAFETY, DRIFT)\*

Practical work with model verification and monitoring tools.

### SESSION # 8: FAIRNESS, CONFIDENCE, AND TRUST (BIAS, MODEL UNCERTAINTY, USER-MODEL INTERACTION)\*

Hands-on experience with fairness measurement and mitigation techniques.

*\*Session included in 2-Day Deep Dive format only.*

# Responsible AI for Technologists: Operationalizing AI

NON-EXECUTIVE TRACK 2: AI LIFECYCLE, EVALUATION & DEPLOYMENT

## DETAILED LEARNING OBJECTIVES

By the end of this course, participants will be able to:

- **Explain** core components of the AI lifecycle and communicate clearly about data, models, and system behavior
- **Identify** AI-specific cybersecurity risks and map organizational vulnerabilities with prioritized mitigations
- **Understand** global compliance expectations and how they shape technical decisions
- **Analyze** liability risks in AI-supported workflows, including hiring pipelines
- **Evaluate** vendor claims, technical limitations, and system requirements during procurement
- **Design** secure, compliant workflows for procuring, deploying, and monitoring AI systems
- **Build** repeatable processes for model validation, drift detection, and ongoing performance oversight

## CASE LABS & HANDS-ON ACTIVITIES

Participants complete hands-on exercises aligned to the course sessions, including:

- **AI Risk Mapping:** Identify organizational AI risks, prioritize vulnerabilities, and propose mitigation steps.
- **Hiring Pipeline Analysis:** Use a real hiring workflow to examine embedded AI risks, liability exposure, and governance gaps.
- **Procurement Workflow Design:** Build a compliant procurement-to-deployment process tailored to the organization's needs.

## TOOLS & TEMPLATES INCLUDED

Participants receive practical tools to apply immediately in their organizations, including:

- AI Hiring Tools Guidelines
- AI Procurement Framework
- Cybersecurity Risk Guidelines
- Deployment Readiness Checklists

These resources support long-term operational safety, compliance, and repeatable technical decision-making.

# Responsible AI for Technologists: Operationalizing AI

NON-EXECUTIVE TRACK 2: AI LIFECYCLE, EVALUATION & DEPLOYMENT

## 1-DAY EXECUTIVE INTENSIVE AGENDA

7:30–8:30	Welcome & Orientation
8:30–9:30	<b>SESSION 1: INTRODUCTION TO AI FOR TECHNOLOGISTS</b>
9:30–11:30	<b>SESSION 2: CYBERSECURITY AND AI</b>
11:00–11:30	Coffee Break & Snacks
11:30–1:00	<b>SESSION 3: HIRING PIPELINES AND AI (A CASE STUDY IN LIABILITY)</b>
1:00–2:00	Lunch
2:00–3:00	<b>SESSION 4: PROCUREMENT BEST PRACTICES</b>
3:00–3:30	Closing Remarks

## Responsible AI for Technologists: Operationalizing AI

NON-EXECUTIVE TRACK 2: AI LIFECYCLE, EVALUATION & DEPLOYMENT

DAY ONE

### 2-DAY DEEP DIVE AGENDA

DAY TWO

8:30–9:30	Welcome & Orientation	8:30–9:30	Welcome & Orientation
9:30–10:30	<b>SESSION 1: INTRODUCTION TO AI FOR TECHNOLOGISTS</b>	9:30–10:30	<b>SESSION 5: ADVERSARIAL ATTACKS</b>
10:30–11:00	Coffee Break & Snacks	10:30–11:00	Coffee Break & Snacks
11:00–12:30	<b>SESSION 2: CYBERSECURITY AND AI</b>	11:00–12:30	<b>SESSION 6: DATA PRIVACY AND VALIDATION</b>
12:30–1:30	Lunch	12:30–1:30	Lunch
1:30–3:00	<b>SESSION 3: HIRING PIPELINES AND AI (A CASE STUDY IN LIABILITY)</b>	1:30–3:00	<b>SESSION 7: PERFORMANCE GUARANTEES (ROBUSTNESS, SAFETY, DRIFT)</b>
3:00–3:15	Coffee Break & Snacks	3:00–3:15	Coffee Break
3:15–4:45	<b>SESSION 4: PROCUREMENT BEST PRACTICES</b>	3:15–4:45	<b>SESSION 8: FAIRNESS, CONFIDENCE, AND TRUST (BIAS, MODEL UNCERTAINTY, USER-MODEL INTERACTION)</b>
4:45–5:00	Discussion		

## CUSTOMIZABLE COURSES

Our courses are designed to be flexible to align with different organizational needs, maturity levels, and strategic priorities.

We look forward to working with you to customize the courses.

**BOOK YOUR MEETING** →

[ai.northeastern.edu/education/rai](https://ai.northeastern.edu/education/rai)



## RESPONSIBLE AI SUPPORT FOR YOUR ORGANIZATION

In addition to comprehensive, organization-wide training, our Responsible AI team provides:

- Organizational readiness assessments
- AI governance advisory
- Risk and assurance frameworks
- Implementation guidance for policies and processes
- Tooling suggestions and evaluation support
- and more!

[ai.northeastern.edu/responsible-ai-practice](https://ai.northeastern.edu/responsible-ai-practice)