

# The Pixel

## Data Protection Complaint Form

*June 2026*

**the pixel.**

## How to Use This Form

This form allows you to raise a concern about how TVG Media Ltd t/a The Pixel ("The Pixel", "We", "Us", "Our") handles your personal data under the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018, as amended by the Data (Use and Access) Act 2025.

Your personal information will be used solely to investigate and respond to your complaint, in accordance with our Privacy Policy (available at [www.thepixel.co.uk/privacy-policy](http://www.thepixel.co.uk/privacy-policy)).

We will acknowledge receipt of your complaint within 10 working days and aim to provide a full response within one calendar month. If we are unable to meet that deadline due to complexity, we will write to you within one month to explain the reason for any delay.

If you are not satisfied with our response, you have the right to refer your complaint to the Information Commissioner's Office (ICO) at [www.ico.org.uk/make-a-complaint](http://www.ico.org.uk/make-a-complaint) or by calling 0303 123 1113.

If you need this form in an alternative format or require assistance completing it, please contact our Data Protection Officer at [gdp@tvgmedia.com](mailto:gdp@tvgmedia.com).

Fields marked with \* are mandatory.

Section 1 — Your Details	
* First and last name	
Any other names you have been known by (including previous surnames)	
Home address	
Telephone number	
* Email address	
* Are you a current or former employee of The Pixel?	
If yes, please provide your employee number (if known) and approximate dates of employment	

Section 2 — Description of Your Complaint	
* Date the issue occurred (or first came to your attention)	
* Please describe your complaint in full — including what happened, when, and how you believe your personal data was mishandled (e.g.	

unauthorised access, incorrect data, lack of transparency)	
* What outcome are you seeking? (e.g. correction of data, deletion, an explanation, apology)	
Do you have any evidence to support your complaint? If so, please describe what you have and attach copies where possible.	

Section 3 — Declaration	
* I confirm that I have read and acknowledge that my personal data will be processed by The Pixel in accordance with its Privacy Policy for the purposes of investigating this complaint.	<input type="checkbox"/> Yes <input type="checkbox"/> No
* I confirm that the information provided in this form is accurate and complete, and that I am the data subject or their duly authorised representative.	<input type="checkbox"/> Yes <input type="checkbox"/> No

## Submitting Your Form

Please submit this completed form using one of the following methods:

<b>By email</b>	gdpr@tvgmedia.com
<b>By post</b>	Data Protection Officer, TVG Media Ltd t/a The Pixel, Unit 5.19 The Paintworks, Bristol, BS4 3EH

Please retain a copy of this form for your own records. We will contact you to confirm receipt and may request proof of identity before proceeding where a duty of confidentiality applies to the data in question.

## Revision History

No.	Description of change(s)	Date	Author	Approved by
1.0	Initial issue	June 2026	DPO	