Role:	**Consulting Mentor (2027)**
Accountable to:	CEO of diiVe
Contract type and schedule:	Short-term contract (8 weeks part-time June-July 2027) - 4 x hrs daily **in-person** commitment (including daily team stand-ups; student 1:1's, weekly mentor syncs, client meetings, milestone reviews)
Competency profile:	Enrolled in, or completed post-grad qualification + 2-3 year's relevant work experience **Demonstrated experience mentoring teams and building rapport** **Strong online presentation and slide-review capability**
Location:	Cape Town, South Africa
Main purpose of the role:	To mentor, develop, and support student consulting teams throughout their 5-week client projects as part of diiVe's Summer Internship Program. Mentors play a critical role in coaching and guiding a student-led project, ensuring the application of practical training to client work, ensuring project success, and modeling professional consulting standards. Mentors are also responsible for coaching on responsible AI use, source verification and confidentiality.

Key performance areas and functional outputs (KPA/% of time):	**Personal and professional development (20%)** ● Provide one-on-one coaching, feedback, and support to interns ● Model professionalism, communication, and consulting behaviours ● Role-model empathy, active listening, and deep reflection techniques ● Create safe environments for check-ins, self-awareness, and goal-setting **Facilitation and teaming (20%)** ● Facilitate daily stand-ups and weekly retrospectives ● Support conflict resolution and agile teaming practices ● Promote collaboration across diverse student backgrounds ● Monitor team dynamics and adapt facilitation based on energy and group needs **Project oversight and quality control (20%)** ● Guide students in all project phases (Kickoff, research, analysis, visioning, solution development etc.) ● Conduct quality control reviews on all student outputs ● Coach students to deliver professional outputs aligned with client needs ● Provide structured feedback throughout the project to encourage action learning **Time, resource, and client management (20%)** ● Support students in managing deadlines and distributing work ● Escalate delivery or time-zone challenges where needed ● Coach students on client relationship management and professionalism ● Lead regular client check-ins and ensure preparation for all client sessions **Reporting and feedback (20%)** ● Complete all beginning, mid-point and final student evaluations ● Submit attendance and progress check-ins to the program team ● Participate in weekly mentor sync sessions and debriefs ● Offer structured recommendations for future program improvement

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Competencies and skills required:	

- Excellent client-facing skills, both written and verbal
- Excellent interpersonal and people management skills
- Excellent decision-making and execution skills
- Proven team leadership or mentorship ability
- Ability to manage ambiguity and support project pivots
- Cultural sensitivity and ability to work with diverse global teams
- Collaborative and supportive approach to mentorship

Knowledge required:	

- Understanding of consulting frameworks and project processes is advantageous
- Experience managing client relationships or stakeholder-facing roles
- Sector-specific knowledge (depending on project) is an advantage
- Familiarity with working in entrepreneurial or fast-paced environments

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Relevant experience:	

- Minimum of 2-3 years work experience
- Innovative, problem-solving experience
- Previous consulting experience is advantageous, not required
- Project management experience
- Experience mentoring or supervising junior team members
- Exposure to cross-cultural work environments

Attitude and Fit:	

- Self-starter & able to work independently, yet hyper-collaborative
- Intellectually curious and asks good questions
- Embraces and is aligned with diiVe's philosophy and values
- Committed to lifelong learning and personal development
- High levels of adaptability, resilience and professionalism
- High levels of positivity, team spirit and enthusiasm
- Connection with Africa / South Africa