OCTOBER 2023

THINKS PIECE BULLETIN #1

UK CONTEXT

BRITAIN

In the first Bulletin we set the context of the UK.

Future editions will focus on implications for the future, international comparisons, brand loyalty and ethical business.

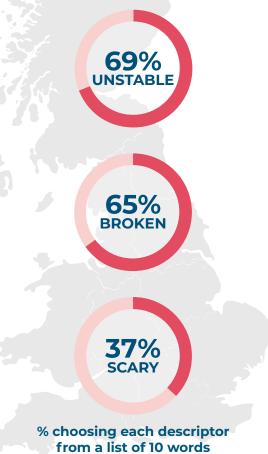
MAY BE BROKEN But people are keeping

busy and carrying on. Our survey of 2133 members of the UK public, nationally representative by age, income, gender and

region provides a snapshot of how people in the UK are feeling right now. Our research reveals the depth of public concern about Britain today,

with 2/3 choosing "unstable" and "broken" to describe the UK. Concern about the state of the country is widespread: Regardless of age, gender, earnings or region,

"unstable" and "broken" are the most selected terms.



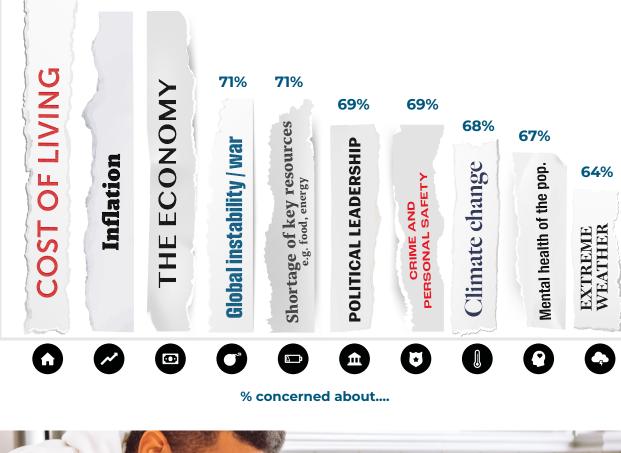
(balancing positive and negative)



The public feel we are in a time of turmoil - a perception fuelled by relentlessly negative news cycles, and reflected in high levels of concern about living costs, global

A TIME OF TURMOIL MAY BE DRIVING THIS PERCEPTION.

instability, and political leadership. **81**% **78**% **78**%





PERSONAL LIFE

optimism they hold for their own lives.

UK

pessimism people feel about the country and the

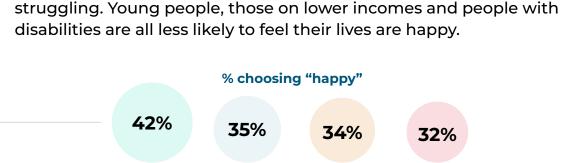
OPTIMISTIC PESSIMISTIC OPTIMISTIC % averaged across a range of factors for the UK

and their Personal Lives over the next year

In contrast to the high levels of pessimism about the UK, people are feeling better about their own lives. The top 3 words chosen from

Top 3 descriptors of life

the same list of 10 being "happy", "busy" and "interesting".



18-24S

DISABLED

Britain may feel broken, but people's lives are carrying on and there is hope for the future.

"Happy" is chosen most often to describe what

UNDER £30K/

However, there are some groups demonstrably more likely to be

% choosing each descriptor from the same list of 10 words presented for the UK

life will be like in 10 years' time. This points to the opportunity to rehabilitate perceptions of UK society and identity. New narratives that connect people's more personal stories to the world around them may help rehabilitate their perceptions of the UK. But this is isn't going to be easy, there will be challenges ahead and it will take concerted

IN THIS SERIES WE WILL EXPLORE:

to other nations?

How does Britain compare

brands and organisations can

effectively communicate and

cut through this noise?

effort to change public perceptions amidst the

turmoil of social concerns.

forthcoming bulletin series.

This is what we will explore in our

How are people's behaviours What does this mean for how

What is to be done and

mood of the nation?

living through?

who do the UK public hold

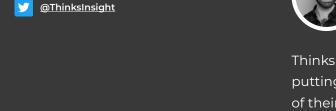
responsible for the current

and attitudes being shaped

by the complex time they are

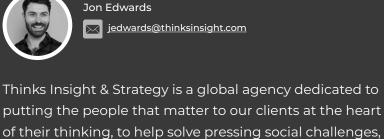


Dr. Carol McNaughton Nicholls



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<u>ThinksInsight</u>



build better brands, drive new behaviours,

and communicate more effectively.

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