

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 1
Q.1 We'd like to understand your experiences of accessing NHS services since the first lockdown in March 2020. Have you used any NHS services since the start of the pandemic in March 2020?
If you are the primary care giver for someone else (e.g. a child or elderly relative), please also think about any services you may have accessed on their behalf.
Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)	Opinion Influencer (C)	
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185	
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
NET: Yes	1206	510	696	104	176	157	216	204	349	315	353	241	296	106	48	138	99	98	79	56	125	150	167	112	29	220	409	111	
	57%	50%	65%a	46%	49%	47%	59%def	64%def	71%def	57%	58%	55%	59%	59%	56%	59%	57%	54%	52%	56%	64%svy	54%	58%	62%	49%	54%	51%	59%	
Yes, I have had an appointment with a doctor, nurse or other health professional at a GP practice	1011	413	598	81	152	129	177	168	305	257	287	213	254	88	46	112	83	83	64	45	109	119	144	97	21	170	344	90	
	48%	40%	56%a	35%	42%	38%	48%df	52%def	62%def	46%	47%	48%	51%	49%	53%y	48%	48%	46%	42%	46%	56%svy	43%	50%y	54%vy	36%	42%	43%	48%	
Yes, I have used other health services (e.g. A&E, minor injury clinics, or other health services delivered in hospital or by specialists)	473	198	274	41	61	61	79	95	136	126	148	81	118	47	14	56	37	36	40	20	45	62	63	38	15	83	156	44	
	22%	19%	26%a	18%	17%	18%	22%	29%def	28%def	23%	24%l	18%	23%	26%	17%	24%	21%	20%	26%	20%	23%	22%	22%	21%	25%	20%	19%	24%	
I have not used any NHS services since the start of the pandemic	850	488	362	110	169	172	148	116	135	222	241	189	198	73	37	92	71	73	70	41	68	118	112	65	29	183	375	67	
	40%	47%b	34%	48%hi	47%ghi	51%ghi	40%i	36%i	27%	40%	40%	43%	39%	41%	43%	40%	41%	40%	46%u	42%	35%	43%	39%	36%	50%lux	45%	47%	36%	
Prefer not to say	48	31	18	13	16	6	3	1	8	17	13	10	7	1	1	3	4	11	3	2	3	10	7	3	1	6	22	10	
	2%	3%	2%	6%fghi	5%ghi	2%	1%	*	2%	3%	2%	2%	1%	*	1%	1%	3%	6%npu	2%	2%	1%	3%n	3%	2%	1%	1%	3%	5%	

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

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Table 2

Q.1 We'd like to understand your experiences of accessing NHS services since the first lockdown in March 2020. Have you used any NHS services since the start of the pandemic in March 2020? If you are the primary care giver for someone else (e.g. a child or elderly relative), please also think about any services you may have accessed on their behalf.

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: Yes	1206	925	455	470	281	253	28	892	307	266	249	105	141	108	76	350	134	232	95	13	838
	57%	55%	53%	58%b	66%a	66%bc	65%	59%hij	53%	52%	52%	53%	50%	53%	61%kl	76%pt	69%t	81%opt	78%t	94%	53%
Yes, I have had an appointment with a doctor, nurse or other health professional at a GP practice	1011	763	373	390	249	222	27	754	251	218	205	87	121	86	63	295	117	197	79	13	698
	48%	45%	43%	48%	58%a	58%bc	63%b	50%hij	44%	43%	43%	43%	42%	42%	50%	65%t	60%t	69%opt	65%t	94%	44%
Yes, I have used other health services (e.g. A&E, minor injury clinics, or other health services delivered in hospital or by specialists)	473	357	177	180	115	106	9	351	119	104	96	37	48	44	29	174	67	119	54	8	293
	22%	21%	21%	22%	27%a	28%b	22%	23%l	21%l	20%l	20%l	18%	17%	22%	23%	38%t	34%t	42%ot	45%t	62%	18%
I have not used any NHS services since the start of the pandemic	850	706	385	322	144	128	15	595	253	230	218	85	138	93	46	103	58	51	26	1	734
	40%	42%cd	45%e	40%	34%	33%	35%	39%	44%	45%g	46%gn	43%	48%gn	45%	37%	22%q	30%oq	18%	22%	6%	46%opqr
Prefer not to say	48	46	24	22	2	2	-	27	16	14	9	9	7	3	3	5	2	3	-	-	21
	2%	3%cd	3%e	3%e	1%	1%	-	2%	3%j	3%j	2%	5%gj	2%	2%	3%	1%	1%	1%	-	-	1%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

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Table 3

Q.2 And thinking about your experience with doctors, nurses or other health professionals at a GP practice, please tell us how you would rate:

Summary

Base: All respondents who have had an appointment

		The experience of accessing care (e.g. making an appointment).	The quality of care you received.
Unweighted base		1011	1011
Weighted base		1011	1011
NET: Good		790 78%	874 86%
Very good	(+2)	466 46%	568 56%
Fairly good	(+1)	324 32%	306 30%
Neither good nor poor	(0)	86 8%	68 7%
Fairly poor	(-1)	84 8%	37 4%
Very poor	(-2)	47 5%	30 3%
NET: Poor		131 13%	67 7%
Don't know		4 *	2 *
Mean		1.07	1.33
Standard deviation		1.14	0.97
Standard error		0.04	0.03

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Table 4

Q.2 And thinking about your experience with doctors, nurses or other health professionals at a GP practice, please tell us how you would rate:

The experience of accessing care (e.g. making an appointment).

Base: All respondents who have had an appointment

	Gender			Age						Social Grade				Region														Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)		
Unweighted base	1011	415	596	83	168	139	179	176	266	270	269	233	239	90	43	107	75	89	66	45	113	134	135	86	28	169	354	90		
Weighted base	1011	413	598	81*	152	129	177	168	305	257	287	213	254	88*	46*	112*	83*	83*	64*	45*	109	119	144	97*	21**	170	344	90*		
NET: Good	790 78%	330 80%	460 77%	67 84%	117 77%	103 80%	131 74%	134 79%	239 78%	196 76%	232 81%	170 80%	193 76%	72 82%	41 89% _{su}	87 77%	62 75%	65 78%	44 68%	37 82%	77 71%	93 79%	115 80%	80 82%	17 81%	144 84%	263 76%	77 86%		
Very good	(+2) 466 46%	189 46%	278 46%	35 43%	62 41%	57 44%	74 42%	85 51%	154 51%	111 43%	137 48%	104 49%	113 45%	47 53% _{uv}	27 58% _{uv}	52 47% _{uv}	35 42%	38 46% _{uv}	28 44%	21 45%	45 41%	38 32%	75 52% _{uv}	51 53% _{uv}	9 42%	77 45%	162 47%	44 49%		
Fairly good	(+1) 324 32%	142 34%	182 30%	33 41% _i	55 36%	46 36%	57 32%	49 29%	85 28%	84 33%	94 33%	66 31%	80 31%	25 28%	14 31%	35 31%	28 33%	26 32%	15 24%	17 37%	33 30%	55 46% _{npr suwx}	40 28%	29 30%	8 39%	67 39% _B	101 29%	34 38%		
Neither good nor poor	(0) 86 8%	34 8%	52 9%	8 10%	14 9%	14 11%	18 10%	14 8%	18 6%	24 9%	22 8%	12 6%	28 11%	9 10%	3 6%	6 5%	5 6%	6 8%	8 13%	4 8%	11 10%	14 12%	14 10%	6 6%	1 4%	13 7%	32 9%	5 5%		
Fairly poor	(-1) 84 8%	30 7%	55 9%	1 1%	9 6%	6 5%	16 9% _d	18 11% _d	34 11% _d	25 10%	21 7%	20 9%	18 7%	5 6%	- -	16 14% _{ot}	12 15% _{otv}	8 9% _o	6 9%	1 2%	13 12% _o	7 6%	11 7%	5 5%	1 4%	6 4%	29 8%	3 3%		
Very poor	(-2) 47 5%	17 4%	30 5%	2 3%	12 8% _h	4 3%	11 6% _h	3 2%	14 5%	12 5%	12 4%	10 5%	13 5%	3 3%	2 5%	4 4%	3 4%	4 5%	5 8%	3 6%	7 7%	4 3%	5 3%	4 4%	2 8%	7 4%	19 5%	5 5%		
NET: Poor	131 13%	47 11%	85 14%	3 4%	21 14% _d	10 8%	27 15% _d	21 12%	48 16% _{df}	38 15%	33 12%	30 14%	31 12%	8 9%	2 5%	20 18%	16 19% _o	12 14%	11 18%	4 8%	20 18% _o	11 9%	15 11%	10 10%	3 13%	12 7%	48 14% _A	8 9%		
Don't know	4 *	3 1%	2 *	2 2% _i	- -	1 1%	* *	- -	1 *	- -	- -	2 1%	3 1%	- -	- -	- -	- -	- -	1 1%	1 2%	* *	1 *	- -	1 1%	1 2%	1 1%	1 *	- -		
Mean	1.07	1.11	1.05	1.23	0.95	1.14	0.94	1.16	1.09	1.00	1.13	1.11	1.05	1.23 _u	1.37 _{su}	1.03	0.94	1.06	0.88	1.16	0.87	0.99	1.18	1.22	1.05	1.20	1.05	1.21		
Standard deviation	1.14	1.09	1.17	0.90	1.21	1.01	1.21	1.07	1.19	1.16	1.10	1.16	1.14	1.04	0.99	1.19	1.21	1.16	1.32	1.07	1.26	1.00	1.09	1.09	1.22	0.99	1.18	1.05		
Standard error	0.04	0.05	0.05	0.10	0.09	0.09	0.09	0.08	0.07	0.07	0.07	0.08	0.07	0.11	0.15	0.12	0.14	0.12	0.16	0.16	0.12	0.09	0.09	0.12	0.23	0.08	0.06	0.11		

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

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Absolutes/col percents

Table 5

**Q.2 And thinking about your experience with doctors, nurses or other health professionals at a GP practice, please tell us how you would rate:
The experience of accessing care (e.g. making an appointment).**

Base: All respondents who have had an appointment

		Which of the following best describes where you live?						Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?						
		Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base		1011	773	392	381	238	210	28	730	276	243	224	98	131	99	63	305	131	200	79	12	688
Weighted base		1011	763	373	390	249	222	27**	754	251	218	205	87*	121	86*	63*	295	117	197	79*	13**	698
NET: Good		790	593	298	295	197	173	24	592	193	171	158	71	93	70	45	208	78	137	50	7	572
		78%	78%	80%	76%	79%	78%	90%	79%	77%	79%	77%	82%	77%	81%	71%	71%	67%	70%	63%	60%	82%opqr
Very good	(+2)	466	346	161	185	120	102	18	354	110	92	91	37	50	39	27	124	41	80	29	6	338
		46%	45%	43%	48%	48%	46%	66%	47%	44%	42%	44%	42%	42%	45%	44%	42%p	35%	41%	36%	47%	48%p
Fairly good	(+1)	324	247	137	110	77	70	7	238	83	79	67	35	43	31	17	84	37	57	21	2	234
		32%	32%	37%bc	28%	31%	32%	24%	32%	33%	36%h	32%	40%	35%	36%	28%	28%	32%	29%	27%	13%	34%
Neither good nor poor	(0)	86	65	28	37	21	18	3	60	24	20	18	7	12	5	6	38	18	21	18	4	47
		8%	8%	7%	9%	8%	8%	10%	8%	10%	9%	9%	8%	10%	6%	10%	13%t	15%t	11%	22%oqt	29%	7%
Fairly poor	(-1)	84	64	27	37	21	21	-	63	21	18	19	6	11	10	7	27	10	20	4	1	55
		8%	8%	7%	9%	8%	9%	-	8%	9%	8%	9%	7%	9%	11%	12%	9%	9%	10%	5%	7%	8%
Very poor	(-2)	47	37	17	20	10	10	-	35	12	8	10	2	5	1	4	19	9	17	7	1	24
		5%	5%	4%	5%	4%	4%	-	5%	5%	4%	5%am	2%	4%	1%	4%	6%t	8%t	8%t	9%t	5%	3%
NET: Poor		131	101	44	57	30	30	-	98	33	26	28	8	16	11	11	46	19	37	11	1	79
		13%	13%	12%	15%	12%	14%	-	13%	13%	12%	14%	9%	13%	12%	18%	16%	16%	19%t	14%	12%	11%
Don't know		4	4	3	1	*	*	-	4	1	1	1	-	-	1	1	3	2	2	1	-	1
		*	1%	1%	*	*	*	-	1%	*	*	*	-	-	1%	1%	1%	2%t	1%	1%	-	*
Mean		1.07	1.06	1.08	1.04	1.12	1.06	1.57	1.08	1.03	1.05	1.03	1.13	1.01	1.13	0.91	0.91	0.79	0.84	0.77	0.90	1.16opqr
Standard deviation		1.14	1.15	1.10	1.19	1.11	1.15	0.67	1.14	1.14	1.09	1.16	0.99	1.12	1.04	1.27	1.23	1.24	1.30	1.25	1.26	1.07
Standard error		0.04	0.04	0.06	0.06	0.07	0.08	0.13	0.04	0.07	0.07	0.08	0.10	0.10	0.10	0.16	0.07	0.11	0.09	0.14	0.36	0.04

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

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Absolutes/col percents

Table 6

**Q.2 And thinking about your experience with doctors, nurses or other health professionals at a GP practice, please tell us how you would rate:
The quality of care you received.**

Base: All respondents who have had an appointment

	Gender			Age						Social Grade				Region														Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)				
Unweighted base	1011	415	596	83	168	139	179	176	266	270	269	233	239	90	43	107	75	89	66	45	113	134	135	86	28	169	354	90			
Weighted base	1011	413	598	81*	152	129	177	168	305	257	287	213	254	88*	46*	112*	83*	83*	64*	45*	109	119	144	97*	21**	170	344	90*			
NET: Good	874 86%	368 89%	506 85%	69 85%	126 83%	111 86%	146 83%	151 90%	270 89%	223 87%	255 89%	178 83%	218 86%	81 91%	42 92%	97 86%	69 83%	72 87%	52 82%	41 91%	90 82%	102 86%	122 85%	88 91%	19 89%	153 90%	285 83%	82 91%			
Very good	(+2) 568 56%	235 57%	333 56%	41 51%	75 50%	64 50%	94 53%	103 61%ef	190 62%ef	139 54%	172 60%	121 57%	135 53%	52 59%	29 63%	58 52%	48 58%	49 60%	37 57%	27 60%	57 52%	54 45%	86 60%v	63 65%v	8 38%	94 55%	190 55%	52 58%			
Fairly good	(+1) 306 30%	133 32%	173 29%	27 34%	51 33%	47 37%cl	53 30%	48 29%	80 26%	84 33%	83 29%	57 27%	82 32%	29 32%	13 29%	39 34%	21 25%	23 27%	16 25%	14 31%	33 30%	48 40%qsw x	36 25%	25 26%	11 51%	59 34%	95 28%	30 33%			
Neither good nor poor	(0) 68 7%	28 7%	40 7%	7 9%	10 6%	11 8%	15 9%	10 6%	15 5%	19 7%	15 5%	16 8%	19 7%	4 4%	4 8%	11 9%	7 8%	7 9%	4 6%	1 3%	12 11% x	8 6%	8 6%	3 3%	1 5%	12 7%	26 7%	5 6%			
Fairly poor	(-1) 37 4%	10 2%	27 4%	1 1%	6 4%	4 3%	8 5%	5 3%	13 4%	7 3%	9 3%	12 6%	9 4%	2 2%	- -	4 3%	6 7%	3 4%	3 5%	2 5%	4 3%	3 3%	6 4%	2 3%	1 6%	3 2%	13 4%	1 1%			
Very poor	(-2) 30 3%	6 1%	24 4%a	2 3%	10 7%hi	3 2%	6 3%	2 1%	7 2%	8 3%	9 3%	6 3%	7 3%	3 3%	- -	1 1%	1 1%	1 1%	4 6%	- -	3 3%	6 5%	8 5%	3 3%	- -	3 1%	19 5%A	2 2%			
NET: Poor	67 7%	16 4%	51 9%a	3 3%	16 11%h	7 5%	14 8%	6 4%	20 7%	15 6%	18 6%	19 9%	16 6%	4 5%	- -	5 5%	7 9%	4 4%	7 12%o	2 5%	7 7%	9 8%	14 10%o	5 6%	1 6%	6 3%	32 9%A	3 3%			
Don't know	2 *	2 *	1 *	2 2%cl	- -	- -	* *	- -	- -	- -	- *	- *	2 1%	- -	- -	- -	- -	- -	- -	1 2%	* *	- -	- -	1 1%	- -	- -	1 *	- -			
Mean	1.33	1.41b	1.28	1.33	1.15	1.28	1.25	1.47eg	1.42e	1.32	1.39	1.29	1.31	1.43	1.55v	1.32	1.31	1.41	1.22	1.48	1.25	1.18	1.30	1.48v	1.22	1.40	1.24	1.44			
Standard deviation	0.97	0.83	1.05	0.89	1.15	0.91	1.03	0.81	0.94	0.95	0.95	1.03	0.95	0.89	0.65	0.87	1.00	0.86	1.17	0.80	1.00	1.04	1.11	0.91	0.80	0.82	1.11	0.83			
Standard error	0.03	0.04	0.04	0.10	0.09	0.08	0.08	0.06	0.06	0.06	0.06	0.07	0.06	0.09	0.10	0.08	0.12	0.09	0.14	0.12	0.09	0.09	0.10	0.10	0.15	0.06	0.06	0.09			

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 7

**Q.2 And thinking about your experience with doctors, nurses or other health professionals at a GP practice, please tell us how you would rate:
The quality of care you received.**

Base: All respondents who have had an appointment

	Which of the following best describes where you live?						Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	1011	773	392	381	238	210	28	730	276	243	224	98	131	99	63	305	131	200	79	12	688
Weighted base	1011	763	373	390	249	222	27**	754	251	218	205	87*	121	86*	63*	295	117	197	79*	13*	698
NET: Good	874	655	321	334	219	193	26	660	209	183	174	73	101	76	51	253	96	168	65	10	608
	86%	86%	86%	86%	88%	87%	95%	87%	83%	84%	84%	85%	83%	88%	82%	86%	82%	86%	82%	77%	87%
Very good	(+2) 568	421	190	230	147	129	18	436	129	109	102	44	58	43	31	165	56	113	42	7	397
	56%	55%	51%	59%b	59%	58%	68%	58%l	51%	50%	50%	51%	47%	50%	50%	56%p	48%	58%p	53%	55%	57%
Fairly good	(+1) 306	234	131	103	72	65	7	224	80	73	71	29	43	33	20	88	40	55	23	3	211
	30%	31%	35%c	26%	29%	29%	27%	30%	32%	34%	35%	34%	35%	38%	32%	30%	34%	28%	30%	22%	30%
Neither good nor poor	(0) 68	55	29	26	14	14	-	47	20	17	13	8	7	6	6	18	10	10	7	1	49
	7%	7%	8%	7%	6%	6%	-	6%	8%	8%	6%	9%	6%	7%	10%	6%	8%	5%	9%	7%	7%
Fairly poor	(-1) 37	27	11	16	10	9	1	25	12	9	9	4	6	4	4	12	4	11	3	-	24
	4%	3%	3%	4%	4%	4%	5%	3%	5%	4%	5%	5%	5%	5%	7%	4%	4%	6%	4%	-	3%
Very poor	(-2) 30	25	11	14	5	5	-	20	10	9	9	1	7	1	1	10	5	6	4	2	17
	3%	3%	3%	3%	2%	2%	-	3%	4% ^m	4% ^m	4% ^m	2%	6% ^g	1%	2%	3%	4%	3%	4%	16%	2%
NET: Poor	67	51	22	29	15	14	1	45	22	19	19	6	14	5	5	22	9	17	7	2	41
	7%	7%	6%	8%	6%	6%	5%	6%	9%	9%	9%	6%	11% ^g	5%	9%	7%	8%	9%	9%	16%	6%
Don't know	2	2	1	1	*	*	-	2	-	-	-	-	-	-	-	2	2	1	-	-	-
	*	*	*	*	*	*	-	*	-	-	-	-	-	-	-	1% ^t	2% ^t	1%	-	-	-
Mean	1.33	1.31	1.29	1.34	1.39	1.37	1.58	1.37 ^{hi}	1.22	1.21	1.21	1.27	1.13	1.32	1.22	1.32	1.19	1.32	1.22	0.99	1.35
Standard deviation	0.97	0.98	0.95	1.01	0.92	0.94	0.75	0.93	1.05	1.05	1.05	0.93	1.13	0.85	1.00	1.00	1.04	1.02	1.08	1.50	0.93
Standard error	0.03	0.04	0.05	0.05	0.06	0.07	0.14	0.03	0.06	0.07	0.07	0.09	0.10	0.09	0.13	0.06	0.09	0.07	0.12	0.43	0.04

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 8

Q.3 And thinking about your experiences of using A&E, minor injury clinics, health services delivered in hospitals or specialist care, please tell us how you would rate:

Summary

Base: All respondents who have used other health services

		The experience of accessing care (e.g. waiting for care in A&E or making an appointment with a specialist).	The quality of care you received.
Unweighted base		471	471
Weighted base		473	473
NET: Good		399 84%	425 90%
Very good	(+2)	261 55%	296 63%
Fairly good	(+1)	138 29%	129 27%
Neither good nor poor	(0)	27 6%	25 5%
Fairly poor	(-1)	25 5%	13 3%
Very poor	(-2)	9 2%	5 1%
NET: Poor		34 7%	18 4%
Don't know		13 3%	5 1%
Mean		1.34	1.49
Standard deviation		0.95	0.81
Standard error		0.04	0.04

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 9

**Q.3 And thinking about your experiences of using A&E, minor injury clinics, health services delivered in hospitals or specialist care, please tell us how you would rate:
The experience of accessing care (e.g. waiting for care in A&E or making an appointment with a specialist).**

Base: All respondents who have used other health services

	Gender			Age						Social Grade				Region													Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of London (u)	London (v)	South East (w)	South West (x)	North-east Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)	
Unweighted base	471	200	271	39	68	61	83	100	120	128	137	94	112	45	14	53	32	38	39	18	49	70	60	33	20	85	154	48	
Weighted base	473	198	274	41*	61*	61*	79*	95*	136	126	148	81*	118*	47*	14**	56*	37**	36*	40*	20**	45*	62*	63*	38*	15**	83*	156	44*	
NET: Good	399 84%	170 86%	229 83%	32 78%	49 80%	55 90%	69 87%	77 82%	117 86%	102 81%	132 89%	69 84%	96 82%	45 96%px	13 91%	45 80%	35 93%	31 87%	34 87%	18 93%	37 83%	47 76%	53 84%	31 80%	10 68%	75 90%	129 83%	36 82%	
Very good	(+2) 261 55%	112 57%	149 54%	15 37%	28 45%	38 62% d	40 51%	51 54%	90 66%deg	75 60%	85 58%	41 51%	60 51%	33 71% r	10 67%	29 51%	19 50%	16 44%	22 56%	9 47%	26 59%	32 52%	36 57%	21 54%	8 54%	38 46%	85 54%	21 46%	
Fairly good	(+1) 138 29%	58 29%	80 29%	17 41% i	22 35% i	17 28%	29 36% i	26 28%	27 20%	27 22%	46 31%	27 34%	37 31%	11 24%	3 24%	16 29%	16 43%	15 42%	12 30%	9 46%	11 25%	15 24%	17 26%	10 26%	2 14%	36 44% B	45 29%	16 36%	
Neither good nor poor	(0) 27 6%	13 6%	14 5%	5 13%	4 7%	2 4%	4 5%	4 4%	8 6%	8 6%	6 4%	5 6%	8 6%	- -	1 9%	3 5%	3 7%	2 5%	1 2%	1 7%	2 4%	7 11% n	3 5%	5 12% n	- -	6 7%	6 4%	4 8%	
Fairly poor	(-1) 25 5%	7 4%	18 6%	1 3%	5 9% i	2 3%	6 7%	8 8% i	3 2%	8 6%	2 2%	5 6%	10 8% k	1 1%	- -	5 9%	- -	1 2%	3 6%	- -	3 8%	7 11%	2 3%	1 4%	2 14%	1 1%	12 8% A	4 9%	
Very poor	(-2) 9 2%	3 1%	6 2%	1 2%	2 3%	2 3%	* 1%	4 4%	1 1%	1 1%	5 3%	1 1%	2 2%	1 1%	- -	* 1%	- -	1 2%	2 5%	- -	1 1%	1 1%	2 3%	2 4%	1 8%	1 1%	5 3%	* 1%	
NET: Poor	34 7%	10 5%	24 9%	2 5%	7 11% i	4 6%	6 8%	12 12% i	4 3%	9 7%	7 5%	5 7%	12 10%	1 3%	- -	6 10%	- -	1 4%	5 11%	- -	4 9%	7 12%	4 6%	3 8%	3 21%	2 2%	17 11% A	4 10%	
Don't know	13 3%	6 3%	7 3%	2 4%	1 2%	- -	- -	2 2%	8 6% g	6 5%	2 2%	2 3%	2 2%	1 1%	- -	3 5%	- -	1 4%	- -	- -	2 4%	1 2%	4 6%	- -	2 11%	1 1%	3 2%	- -	
Mean	1.34	1.40	1.30	1.14	1.13	1.44	1.30	1.22	1.57 de gh	1.39	1.41	1.32	1.22	1.65 pv x	1.58	1.26	1.43	1.31	1.26	1.41	1.37	1.17	1.41	1.21	1.04	1.34	1.26	1.18	
Standard deviation	0.95	0.88	1.00	0.89	1.06	0.92	0.91	1.12	0.77	0.96	0.92	0.89	1.02	0.71	0.67	1.00	0.63	0.83	1.12	0.63	0.99	1.07	0.94	1.09	1.46	0.77	1.08	0.99	
Standard error	0.04	0.06	0.06	0.15	0.13	0.12	0.10	0.11	0.07	0.09	0.08	0.09	0.10	0.11	0.18	0.14	0.11	0.14	0.18	0.15	0.14	0.13	0.12	0.19	0.35	0.08	0.09	0.14	

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 10

Q.3 And thinking about your experiences of using A&E, minor injury clinics, health services delivered in hospitals or specialist care, please tell us how you would rate: The experience of accessing care (e.g. waiting for care in A&E or making an appointment with a specialist).

Base: All respondents who have used other health services

		Which of the following best describes where you live?						Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?						
		Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base		471	360	185	175	111	102	9	344	124	111	100	39	50	47	28	179	73	123	53	8	286
Weighted base		473	357	177	180	115*	106*	9**	351	119	104*	96*	37*	48*	44*	29**	174	67*	119	54*	8**	293
NET: Good		399	292	142	150	107	98	9	298	100	85	83	29	41	38	27	141	54	97	39	7	253
		84%	82%	80%	83%	93%a	93%abc	95%	85%	84%	82%	87%ai	78%	86%	86%	90%	81%	81%	81%	72%	81%	86%r
Very good	(+2)	261	189	87	102	72	66	7	205	56	48	45	16	21	20	12	95	30	65	26	6	164
		55%	53%	49%	57%	63%	62%b	72%	58%hi	47%	46%	47%	44%	43%	45%	41%	55%	46%	54%	48%	72%	56%
Fairly good	(+1)	138	103	55	47	35	33	2	92	44	38	38	12	21	18	15	46	24	32	13	1	89
		29%	29%	31%	26%	30%	31%	23%	26%	37%g	36%	39%g	34%	43%g	40%	49%	26%	35%o	27%	23%	9%	30%
Neither good nor poor	(0)	27	25	10	14	2	2	1	19	7	7	4	5	1	2	1	11	3	7	4	-	16
		6%	7%	6%	8%e	2%	2%	5%	5%	6%j	7%j	4%	13%jl	3%	5%	2%	6%	4%	6%	6%	-	6%
Fairly poor	(-1)	25	22	17	5	3	3	-	17	8	8	7	3	3	3	2	11	6	8	5	1	13
		5%	6%	10%ce	3%	2%	3%	-	5%	7%	8%	7%	7%	7%	8%	7%	6%	9%	6%	10%	12%	5%
Very poor	(-2)	9	7	3	4	2	2	-	6	3	3	3	1	2	1	-	6	3	4	5	1	3
		2%	2%	1%	2%	2%	2%	-	2%	3%	3%	3%	2%	4%	1%	-	4%t	4%t	3%	9%t	7%	1%
NET: Poor		34	29	19	10	5	5	-	23	12	12	9	3	5	4	2	17	9	11	10	2	16
		7%	8%	11%	5%	4%	5%	-	6%	10%	11%	10%	9%	11%	9%	7%	10%	14%t	9%	18%ot	19%	5%
Don't know		13	12	5	7	1	1	-	12	-	-	-	-	-	-	-	5	1	4	2	-	8
		3%	3%	3%	4%	1%	1%	-	3%	-	-	-	-	-	-	-	3%	1%	4%	4%	-	3%
Mean		1.34	1.29	1.20	1.37	1.50	1.49b	1.66	1.40hi	1.19	1.13	1.21	1.11	1.15	1.20	1.24	1.26r	1.10	1.27	0.96	1.27	1.40pr
Standard deviation		0.95	0.99	1.03	0.94	0.83	0.84	0.61	0.92	1.02	1.06	1.00	1.02	1.05	0.95	0.83	1.08	1.13	1.06	1.34	1.42	0.87
Standard error		0.04	0.05	0.08	0.07	0.08	0.08	0.20	0.05	0.09	0.10	0.10	0.16	0.15	0.14	0.16	0.08	0.13	0.10	0.19	0.50	0.05

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 11

**Q.3 And thinking about your experiences of using A&E, minor injury clinics, health services delivered in hospitals or specialist care, please tell us how you would rate:
The quality of care you received.**

Base: All respondents who have used other health services

	Gender			Age						Social Grade				Region														Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North of Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)		
Unweighted base	471	200	271	39	68	61	83	100	120	128	137	94	112	45	14	53	32	38	39	18	49	70	60	33	20	85	154	48		
Weighted base	473	198	274	41*	61*	61*	79*	95*	136	126	148	81*	118*	47*	14**	56*	37**	36*	40*	20**	45*	62*	63*	38*	15**	83*	156	44*		
NET: Good	425 90%	181 91%	243 89%	34 84%	52 84%	58 96% _{ae}	69 87%	84 89%	127 93%	115 92%	139 94% _{ai}	68 84%	102 86%	46 98% _{ax}	14 100%	49 86%	33 90%	32 90%	35 89%	20 100%	40 90%	56 90%	55 87%	32 83%	13 86%	75 90%	137 88%	37 84%		
Very good	(+2) 63%	296 67%	164 60%	17 42%	33 54%	37 61%	53 67% _d	59 63% _d	97 71% _{de}	82 66%	93 63%	48 59%	73 62%	34 73% _v	12 82%	34 61%	20 55%	19 54%	30 75% _v	16 79%	28 63%	32 52%	37 58%	24 63%	10 67%	47 56%	96 62%	21 48%		
Fairly good	(+1) 27%	129 25%	49 29%	80 42% _{gi}	17 30%	18 35%	21 20%	16 26%	25 22%	30 26%	33 25%	47 32%	20 25%	29 26%	3 18%	14 26%	13 36%	13 36% _s	6 14%	4 21%	12 27%	23 37% _s	18 29%	8 20%	3 19%	28 34%	41 26%	16 36%		
Neither good nor poor	(0) 5%	25 5%	9 6%	16 10% _i	4 7% _i	4 2%	8 10% _i	6 7% _i	2 1%	5 4%	4 3%	7 9%	9 8%	1 2%	-	4 6%	4 10%	2 5%	2 5%	-	2 5%	4 6%	4 7%	3 8%	-	6 7%	12 7%	5 11%		
Fairly poor	(-1) 3%	13 3%	4 2%	9 3%	2 6%	4 6%	* 1%	1 2%	2 3%	3 2%	2 2%	3 2%	5 6%	3 3%	-	3 4%	-	1 4%	2 5%	-	2 5%	1 2%	2 4%	1 8%	2 2%	5 3%	2 5%			
Very poor	(-2) 1%	5 1%	2 1%	3 1%	-	2 3%	1 1%	1 1%	2 2%	-	2 2%	1 *	-	2 2%	-	* 1%	-	1 2%	1 2%	-	-	2 2%	-	2 4%	-	1 1%	2 1%	-		
NET: Poor	18 4%	6 3%	12 4%	2 6%	6 9% _i	1 2%	2 3%	4 4%	3 2%	4 3%	4 2%	5 6%	6 5%	-	-	3 5%	-	2 6%	3 6%	-	2 5%	3 5%	1 2%	3 9%	1 8%	2 3%	7 5%	2 5%		
Don't know	5 1%	2 1%	3 1%	-	-	-	-	-	5 3%	1 1%	1 1%	1 1%	1 1%	-	-	1 2%	-	-	-	-	-	-	3 4%	-	1 6%	-	-	-		
Mean	1.49	1.56	1.44	1.20	1.27	1.54 _d	1.50	1.46	1.68 _{de}	1.54 _h	1.55	1.40	1.43	1.71 _{rv}	1.82	1.44	1.45	1.36	1.56	1.79	1.48	1.35	1.50	1.34	1.55	1.43	1.44	1.27		
Standard deviation	0.81	0.75	0.84	0.85	1.02	0.68	0.84	0.86	0.61	0.79	0.69	0.88	0.90	0.50	0.40	0.87	0.68	0.89	0.92	0.42	0.82	0.88	0.71	1.09	0.90	0.77	0.86	0.86		
Standard error	0.04	0.05	0.05	0.14	0.12	0.09	0.09	0.09	0.06	0.07	0.06	0.09	0.09	0.07	0.11	0.12	0.12	0.14	0.15	0.10	0.12	0.11	0.09	0.19	0.21	0.08	0.07	0.12		

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 12

Q.3 And thinking about your experiences of using A&E, minor injury clinics, health services delivered in hospitals or specialist care, please tell us how you would rate: The quality of care you received.

Base: All respondents who have used other health services

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	471	360	185	175	111	102	9	344	124	111	100	39	50	47	28	179	73	123	53	8	286
Weighted base	473	357	177	180	115*	106*	9**	351	119	104*	96*	37*	48*	44*	29**	174	67*	119	54*	8**	293
NET: Good	425 90%	314 88%	153 86%	161 89%	111 96%a	102 96%b	9 95%	322 92%ai	101 85%	87 83%	83 86%	30 82%	42 87%	37 84%	26 88%	154 89%	58 86%	106 89%	44 82%	8 93%	265 91%
Very good	(+2) 296 63%	210 59%	95 53%	115 64%	86 75%a	80 75%b	7 72%	235 67%hij km	61 52%	53 51%	49 51%	16 43%	25 53%	20 44%	11 39%	109 63%	38 57%	72 60%	28 52%	6 72%	185 63%
Fairly good	(+1) 129 27%	104 29%	58 33%e	46 25%	24 21%	22 21%	2 23%	87 25%	40 33%	34 32%	34 35%	14 39%	16 34%	18 40%g	14 49%	45 26%	20 29%	34 29%	16 29%	2 20%	80 27%
Neither good nor poor	(0) 25 5%	23 6%	14 8%e	8 5%	2 2%	2 2%	1 5%	14 4%	10 9%	10 10%g	7 7%	5 13%g	2 4%	5 11%	4 12%	8 4%	3 4%	5 4%	3 6%	- -	18 6%
Fairly poor	(-1) 13 3%	11 3%	6 4%	5 3%	2 2%	2 2%	- -	8 2%	5 5%	5 5%	4 5%	2 5%	3 6%	2 4%	- -	6 3%	2 3%	5 4%	2 3%	- -	6 2%
Very poor	(-2) 5 1%	5 1%	2 1%	3 1%	- -	- -	- -	3 1%	2 2%	2 2%	2 2%	- -	2 3%	1 1%	- -	5 3%t	4 7%ot	3 2%t	4 6%t	1 7%	- -
NET: Poor	18 4%	16 4%	9 5%	7 4%	2 2%	2 2%	- -	10 3%	8 6%	8 7%	7 7%	2 5%	4 9%g	2 5%	- -	11 6%t	6 9%t	8 7%t	5 10%t	1 7%	6 2%
Don't know	5 1%	5 1%	1 1%	3 2%	- -	- -	- -	5 1%	- -	- -	- -	- -	- -	- -	- -	1 1%	- -	1 1%	1 2%	- -	4 1%
Mean	1.49	1.43	1.35	1.51	1.69a	1.70b	1.66	1.57hi jklm	1.28	1.24	1.28	1.19	1.28	1.22	1.27	1.44	1.27	1.41	1.20	1.51	1.53pr
Standard deviation	0.81	0.85	0.87	0.83	0.61	0.61	0.61	0.75	0.94	0.98	0.95	0.86	1.02	0.89	0.67	0.93	1.12	0.93	1.15	1.13	0.71
Standard error	0.04	0.05	0.06	0.06	0.06	0.06	0.20	0.04	0.08	0.09	0.09	0.14	0.14	0.13	0.13	0.07	0.13	0.08	0.16	0.40	0.04

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 13

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments). Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Summary**Base: All respondents**

	Routine GP appointment (e.g. repeat prescription)	Routine check-up on an existing medical condition with a known specialist doctor	New referral with a specialist doctor	Appointment with a mental health professional (e.g. psychiatrist, psychologist, therapist, counsellor etc.)	Physiotherapy or rehab appointments	Any services
Unweighted base	2104	2104	2104	2104	2104	2104
Weighted base	2104	2104	2104	2104	2104	2104
I would only want a face to face appointment	173 8%	285 14%	441 21%	366 17%	560 27%	771 37%
I would strongly prefer a face to face appointment	188 9%	317 15%	427 20%	319 15%	354 17%	448 21%
I would prefer a face to face appointment	251 12%	400 19%	432 21%	346 16%	404 19%	420 20%
I wouldn't mind a face to face appointment or a remote appointment	509 24%	485 23%	307 15%	320 15%	179 9%	163 8%
I would prefer a remote appointment	269 13%	167 8%	99 5%	99 5%	67 3%	66 3%
I would strongly prefer a remote appointment	249 12%	125 6%	95 4%	114 5%	76 4%	56 3%
I would only want a remote appointment	259 12%	85 4%	49 2%	60 3%	45 2%	30 1%
Don't know	124 6%	124 6%	125 6%	147 7%	135 6%	93 4%
Not applicable	82 4%	116 6%	130 6%	334 16%	284 14%	57 3%
NET: Prefer face to face appointment	612 29%	1002 48%	1301 62%	1031 49%	1318 63%	1639 78%
NET: Prefer remote appointment	777 37%	377 18%	242 12%	272 13%	187 9%	152 7%

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 14

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments). Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Routine GP appointment (e.g. repeat prescription)

Base: All respondents

	Gender			Age						Social Grade				Region												Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North Ireland (y)	Public (A)	Private (B)		
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185	
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
I would only want a face to face appointment	173	93	81	15	27	31	26	24	51	30	49	46	49	14	3	20	16	14	15	8	21	26	16	13	6	35	65	14	8%
	8%	9%	7%	6%	8%	9%	7%	7%	10%	5%	8%	11% _j	10% _j	8%	4%	9%	9%	8%	10%	8%	11%	9%	6%	7%	10%	8%	8%	8%	
I would strongly prefer a face to face appointment	188	100	87	14	41	33	30	30	40	51	51	38	47	16	8	19	21	19	12	8	18	22	24	13	8	40	78	24	13%
	9%	10%	8%	6%	11%	10%	8%	9%	8%	9%	8%	9%	9%	9%	10%	8%	12%	10%	8%	8%	9%	8%	8%	7%	13%	10%	10%	13%	
I would prefer a face to face appointment	251	132	120	26	48	42	38	43	54	59	72	56	64	12	9	26	20	25	26	14	17	40	29	25	7	53	87	27	15%
	12%	13%	11%	12%	13%	13%	10%	13%	11%	11%	12%	13%	13%	7%	11%	11%	11%	14% _n	17% _{nu}	15% _n	9%	15% _n	10%	14% _n	12%	13%	11%	27	
I wouldn't mind a face to face appointment or a remote appointment	509	221	288	57	75	75	101	87	114	131	162	97	119	49	21	62	48	39	33	25	41	57	69	54	11	93	190	34	18%
	24%	22%	27% _a	25%	21%	22%	28% _e	27%	23%	24%	27%	22%	24%	27%	25%	27%	28%	22%	22%	25%	21%	20%	24%	30% _v	19%	23%	24%	18%	
I would prefer a remote appointment	269	122	147	25	51	47	45	39	63	68	84	55	62	25	8	25	14	22	16	15	33	36	41	26	7	56	117	21	
	13%	12%	14%	11%	14%	14%	12%	12%	13%	12%	14%	12%	12%	14%	9%	11%	8%	12%	11%	15%	17% _q	13%	14%	15%	12%	14%	15%	21	
I would strongly prefer a remote appointment	249	118	132	37	46	46	41	32	47	89	78	41	41	22	11	30	22	18	15	7	23	38	45	14	6	66	88	30	
	12%	11%	12%	16% _{hi}	13%	14%	11%	10%	10%	16% _{lm}	13% _{lm}	9%	8%	13%	13%	13%	10%	10%	10%	7%	12%	14%	16% _{tx}	8%	9%	16% _B	11%	16%	
I would only want a remote appointment	259	116	142	14	34	20	53	47	92	89	62	53	55	22	17	23	13	25	22	11	28	29	39	23	9	35	87	18	
	12%	11%	13%	6%	9%	6%	14% _{def}	15% _{def}	19% _{def}	16% _{km}	10%	12%	11%	12%	19% _{pqv}	10%	7%	14%	14%	11%	14% _q	10%	13%	13%	16% _q	9%	11%	10%	
Don't know	124	84	40	25	24	28	21	13	13	22	28	34	40	6	5	17	12	14	8	10	10	13	16	11	2	14	61	11	
	6%	8% _b	4%	11% _{ghi}	7% _{gi}	8% _{hi}	6% _{gi}	4%	3%	4%	5%	8% _{ijk}	8% _{ijk}	3%	6%	7%	7%	8%	6%	10% _n	5%	5%	6%	6%	3%	4%	8% _A	6%	
Not applicable	82	43	39	16	16	13	12	8	17	14	22	20	26	11	4	11	9	5	5	2	5	17	8	2	3	16	31	7	
	4%	4%	4%	7% _{gh}	5%	4%	3%	2%	4%	3%	4%	5%	5% _j	6% _x	4%	5% _x	5% _x	3%	3%	2%	2%	6% _x	3%	1%	5% _x	4%	4%	3%	
NET: Prefer face to face appointment	612	325	288	55	116	106	94	96	145	140	172	141	159	43	21	65	57	58	53	30	57	89	69	51	21	127	230	65	
	29%	32% _b	27%	24%	32%	32%	26%	30%	30%	25%	28%	32% _j	32% _j	24%	24%	28%	32%	32%	35% _{nw}	30%	29%	32% _w	24%	28%	35%	31%	29%	35%	

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 14

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Routine GP appointment (e.g. repeat prescription)

Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)	
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
NET: Prefer remote appointment	777	355	421	75	131	113	139	118	202	245	224	148	159	69	36	78	49	64	53	33	84	102	125	63	22	158	293	69	
	37%	35%	39%a	33%	36%	34%	38%	37%	41%f	44%klm	37%	34%	32%	39%q	41%q	33%	28%	35%	35%	33%	43%q	37%	44%pq	35%	38%	39%	36%	37%	

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 15

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Routine GP appointment (e.g. repeat prescription)

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
I would only want a face to face appointment	173 8%	136 8%	72 8%	64 8%	37 9%	34 9%	3 7%	121 8%	52 9%	47 9%	42 9%	19 9%	22 8%	20 10%	14 11%	47 10%	19 10%	28 10%	13 11%	-	122 8%
I would strongly prefer a face to face appointment	188 9%	152 9%	90 10%	62 8%	36 8%	31 8%	5 12%	124 8%	63 11%	53 10%	57 12%g	21 11%	38 13%gi	18 9%	13 11%	38 8%	15 8%	21 7%	14 12%	3 20%	145 9%
I would prefer a face to face appointment	251 12%	198 12%	110 13%	88 11%	54 13%	50 13%	4 9%	174 12%	74 13%	67 13%l	55 11%	30 15%l	29 10%	26 13%	17 14%	54 12%	24 12%	28 10%	16 13%	4 28%	192 12%
I wouldn't mind a face to face appointment or a remote appointment	509 24%	390 23%	193 22%	198 24%	119 28%	105 27%	14 33%	391 26%hijk	115 20%	102 20%	93 20%	34 17%	58 20%	42 20%	27 22%	106 23%	42 22%	70 24%r	20 17%	1 5%	384 24%
I would prefer a remote appointment	269 13%	226 13%	103 12%	122 15%e	43 10%	40 10%	3 8%	181 12%	86 15%	71 14%	75 16%g	24 12%	37 13%	32 15%	17 14%	50 11%	23 12%	32 11%	11 9%	* 3%	215 13%
I would strongly prefer a remote appointment	249 12%	202 12%	107 12%	95 12%	48 11%	42 11%	6 14%	174 11%	73 13%	68 13%	57 12%	30 15%	39 14%	23 11%	12 10%	53 11%	25 13%	30 11%	14 12%	3 25%	190 12%
I would only want a remote appointment	259 12%	197 12%	90 10%	106 13%	62 15%	56 15%	6 14%	205 14%hijl	53 9%	44 9%	45 9%	17 9%	26 9%	18 9%	15 12%	69 15%	24 12%	56 20%opt	20 16%	-	187 12%
Don't know	124 6%	105 6%	60 7%	45 6%	19 5%	19 5%	1 1%	88 6%	35 6%	33 6%	30 6%	11 6%	21 7%	12 6%	7 6%	29 6%q	18 9%oq	12 4%	10 8%	2 18%	92 6%
Not applicable	82 4%	72 4%	38 4%	34 4%	9 2%	8 2%	1 3%	54 4%	25 4%	25 5%	23 5%	13 7%g	16 6%	13 6%n	2 2%	12 3%	5 3%	8 3%	3 2%	-	66 4%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 15

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Routine GP appointment (e.g. repeat prescription)

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No child- ren aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5- 18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physic al condition (q)	Yes - dis- ability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: Prefer face to face appointment	612	486	272	214	126	115	12	420	188	167	154	71	88	64	45	139	58	77	44	6	459
	29%	29%	32% ^c	26%	30%	30%	27%	28%	33% ^g	33% ^g	32%	35% ^g	31%	32%	36%	30%	30%	27%	36% ^q	48%	29%
NET: Prefer remote appointment	777	624	301	323	153	137	16	560	212	183	177	71	102	72	44	172	72	118	45	4	592
	37%	37%	35%	40% ^b	36%	36%	36%	37%	37%	36%	37%	36%	36%	35%	35%	38%	37%	41% ^o	37%	29%	37%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 16

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Routine check-up on an existing medical condition with a known specialist doctor

Base: All respondents

	Gender			Age						Social Grade				Region											Employment Sector			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187
I would only want a face to face appointment	285 14%	132 13%	153 14%	17 8%	36 10%	40 12%	39 11%	43 13%	110 22% gh	57 10%	79 13%	71 16%	78 15% j	19 11%	11 13%	31 13%	22 13%	23 13%	25 16%	9 9%	30 15%	41 15%	33 12%	30 17%	10 18%	42 10%	94 12%	20 11%
I would strongly prefer a face to face appointment	317 15%	145 14%	172 16%	30 13%	46 13%	53 16%	46 13%	56 18%	85 17%	91 16%	89 15%	60 14%	78 15%	33 19% o	7 8%	29 12%	30 17%	35 19% ow	23 15%	14 14%	33 17%	44 16%	34 12%	24 13%	11 19% o	69 17%	115 14%	32 17%
I would prefer a face to face appointment	400 19%	204 20%	196 18%	42 19%	65 18%	55 16%	74 20%	61 19%	102 21%	102 18%	121 20%	80 18%	96 19%	32 18%	17 20%	62 27% x	36 20%	38 21% u	30 20%	16 16%	26 13%	54 19%	54 19%	25 14%	10 17%	84 21%	138 17%	35 19%
I wouldn't mind a face to face appointment or a remote appointment	485 23%	224 22%	261 24%	47 20%	86 24%	72 21%	98 27% i	81 25%	101 21%	137 25%	155 26%	89 20%	105 21%	45 25% rv	23 27% r	47 20%	47 27% rv	25 14%	38 25% r	27 28% rv	47 24% r	48 17%	74 26% rv	51 28% rv	11 19%	93 23%	188 23%	36 19%
I would prefer a remote appointment	167 8%	74 7%	93 9%	18 8%	42 12% hi	31 9% i	36 10% i	19 6%	22 5%	47 8%	50 8%	37 8%	33 7%	13 7%	8 10%	12 5%	13 7%	12 7%	12 8%	12 12% p	15 8%	27 10%	29 10% p	11 6%	4 6%	33 8%	78 10%	19 10%
I would strongly prefer a remote appointment	125 6%	63 6%	62 6%	18 8% i	26 7% i	22 7%	21 6%	21 7%	18 4%	41 7%	33 5%	29 6%	22 4%	13 7%	7 8%	13 6%	6 3%	8 5%	5 3%	5 5%	11 5%	20 7%	21 7%	13 7%	3 5%	35 9%	49 6%	17 9%
I would only want a remote appointment	85 4%	40 4%	45 4%	11 5%	18 5%	10 3%	12 3%	10 3%	24 5%	33 6% kl	17 3%	12 3%	23 5%	4 2%	3 3%	10 4%	2 1%	12 7% q	6 4%	2 2%	13 7% nq	11 4%	9 3%	9 5%	3 6% q	10 2%	35 4%	11 6%
Don't know	124 6%	81 8% b	43 4%	26 12% eghi	21 6% i	30 9% hi	23 6% i	12 4%	12 2%	26 5%	32 5%	35 8%	32 6%	8 5%	5 6%	16 7%	10 6%	15 8%	8 5%	9 9% w	13 7%	14 5%	11 4%	11 6%	3 5%	21 5%	61 8%	10 5%
Not applicable	116 6%	66 6%	51 5%	18 8% i	23 6% i	23 7% i	17 5%	18 6%	18 4%	21 4%	32 5%	29 7% i	35 7% i	11 6%	5 6%	13 5%	9 5%	13 7%	5 3%	4 4%	7 4%	20 7%	21 7%	6 3%	3 5%	22 5%	48 6%	7 4%

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 16

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Routine check-up on an existing medical condition with a known specialist doctor

Base: All respondents

	Gender			Age						Social Grade				Region												Employment Sector		Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of London (u)	London (v)	South East (w)	South West (x)	North Ireland (y)	Public (A)	Private (B)	
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187
NET: Prefer face to face appointment	1002	481	521	90	147	148	159	160	297	251	289	211	252	85	35	122	87	96	78	38	89	138	121	80	32	195	347	87
	48%	47%	48%	39%	41%	44%	43%	50%	60%	45%	48%	48%	50%	47%	41%	52%	50%	53%	51%	39%	46%	50%	42%	44%	54%	48%	43%	47%
NET: Prefer remote appointment	377	177	200	47	86	62	69	50	64	120	100	78	79	30	18	35	21	32	23	19	39	57	59	33	10	78	161	48
	18%	17%	19%	20%	24%	19%	19%	15%	13%	22%	17%	18%	16%	17%	21%	15%	12%	18%	15%	20%	20%	21%	20%	18%	18%	19%	20%	26%

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 17

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Routine check-up on an existing medical condition with a known specialist doctor

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
I would only want a face to face appointment	285	219	110	109	65	58	8	209	76	67	65	21	36	28	19	82	27	59	19	1	199
	14%	13%	13%	13%	15%	15%	18%	14%	13%	13%	14%	11%	12%	14%	15%	18%t	14%	21%pt	15%	8%	12%
I would strongly prefer a face to face appointment	317	264	147	117	54	48	6	230	86	71	75	25	45	27	20	72	29	41	30	4	236
	15%	16%	17%	14%	13%	13%	13%	15%	15%	14%	16%	13%	16%	13%	16%	16%	15%	14%	25%opq	27%	15%
I would prefer a face to face appointment	400	328	162	166	72	66	6	302	97	86	73	37	40	35	25	82	32	56	16	2	306
	19%	20%	19%	20%	17%	17%	14%	20%ijl	17%kj	17%	15%	18%	14%	17%	20%	18%	16%	20%	13%	17%	19%
I wouldn't mind a face to face appointment or a remote appointment	485	362	179	183	123	108	14	368	114	98	94	37	55	39	30	111	48	64	29	3	364
	23%	22%	21%	22%	29%a	28%b	33%	24%hi	20%	19%	20%	19%	19%	19%	24%	24%	25%	22%	24%	19%	23%
I would prefer a remote appointment	167	140	68	72	27	25	2	104	61	55	53	19	32	23	11	30	17	16	6	1	133
	8%	8%	8%	9%	6%	6%	6%	7%	11%g	11%g	11%g	9%	11%g	11%g	9%	6%	9%	5%	5%	11%	8%
I would strongly prefer a remote appointment	125	100	55	45	25	22	3	83	41	36	34	18	22	14	8	22	12	14	5	2	102
	6%	6%	6%	6%	6%	6%	7%	5%	7%	7%	7%	9%	8%	7%	6%	5%	6%	5%	4%	11%	6%
I would only want a remote appointment	85	63	35	28	22	21	1	60	25	23	15	14	8	8	2	24	11	16	5	-	61
	4%	4%	4%	3%	5%	6%	2%	4%	4%j	5%jl	3%	7%ghij	3%	4%	2%	5%	6%	5%	4%	-	4%
Don't know	124	106	60	46	18	17	1	85	37	34	32	12	22	14	6	24	14	13	8	1	96
	6%	6%	7%	6%	4%	5%	1%	6%	6%	7%	7%	6%	8%	7%	5%	5%	7%	5%	6%	7%	6%
Not applicable	116	95	48	47	21	18	3	74	39	39	35	16	27	17	6	11	4	7	3	-	97
	6%	6%	6%	6%	5%	5%	6%	5%	7%	8%gh	7%	8%	9%gh	8%	5%	2%	2%	2%	3%	-	6%opq

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 17

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Routine check-up on an existing medical condition with a known specialist doctor

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: Prefer face to face appointment	1002	811	418	392	191	172	19	740	259	224	214	84	121	90	63	236	88	156	65	7	741
	48%	48%	48%	48%	45%	45%	45%	49%	45%	44%	45%	42%	42%	44%	50%	52%p	45%	55%pt	54%	52%	47%
NET: Prefer remote appointment	377	304	158	145	74	68	6	246	127	114	102	51	61	44	21	76	40	45	16	3	296
	18%	18%	18%	18%	17%	18%	14%	16%	22%g	22%g	21%g	26%g	21%g	22%	16%	17%	21%	16%	13%	22%	19%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 18

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments). Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

New referral with a specialist doctor

Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	Eastern (u)	London (v)	South East (w)	South West (x)	North-east Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)	
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185	
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
I would only want a face to face appointment	441 21%	195 19%	246 23%a	22 10%	58 16% d	59 17% d	65 18% d	70 22% d	167 34% defgh	105 19%	123 20%	100 23%	113 23%	29 16%	17 20%	47 20%	38 22%	33 18%	38 25%	19 19%	42 22%	64 23%	62 22%	38 21%	14 23%	64 16%	138 17%	23 12%	
I would strongly prefer a face to face appointment	427 20%	214 21%	213 20%	46 20%	69 19%	64 19%	77 21%	64 20%	107 22%	129 23%	118 19%	90 20%	91 18%	39 22%v	21 24%v	55 23%v	27 15%	46 25%qsv	23 16%	25 25%v	43 22%v	39 14%	62 22%v	37 20%	12 20%	100 24%B	150 19%	38 20%	
I would prefer a face to face appointment	432 21%	202 20%	230 21%	44 19%	84 23%	63 19%	71 19%	73 23%	99 20%	111 20%	131 22%	84 19%	107 21%	43 24%	14 16%	45 19%	45 26%uw	41 23%	36 24%	22 22%	31 16%	56 20%	49 17%	38 21%	11 19%	98 24%	151 19%	33 18%	
I wouldn't mind a face to face appointment or a remote appointment	307 15%	147 14%	160 15%	35 15%	53 15%	54 16%i	57 16%i	55 17%i	52 11%	74 13%	108 18% cjm	63 14%	63 13%	28 16%	10 12%	28 12%	29 17%r	16 9%	23 15%	10 10%	29 15%	41 15%	47 17%r	33 19%r	11 19%r	49 12%	156 19%A	32 17%	
I would prefer a remote appointment	99 5%	53 5%	46 4%	14 6%i	22 6%i	19 6%i	22 6%i	12 4%	10 2%	34 6% m	28 5%	21 5%	17 3%	10 6%	4 5%	4 2%	4 2%	8 4%	6 4%	7 7%p	10 5%	19 7% ppq	17 6%p	8 5%	3 5%	21 5%	50 6%	18 10%	
I would strongly prefer a remote appointment	95 4%	51 5%	44 4%	7 3%	20 6%i	20 6%i	19 6%i	15 5%	13 3%	30 5%	27 4%	15 3%	23 5%	5 3%	6 6%	17 7% s	6 4%	7 4%	3 2%	3 3%	10 5%	12 4%	16 6%	8 5%	1 2%	24 6%	34 4%	16 8%	
I would only want a remote appointment	49 2%	24 2%	24 2%	8 3%	12 3%	8 2%	9 2%	6 2%	6 1%	21 4% k	6 1%	10 2%	12 2%	3 2%	2 2%	4 2%	4 2%	7 4% w	7 5% twx	- -	9 5% twx	6 2%	3 1%	2 1%	1 2%	4 1%	24 3%A	11 6%	
Don't know	125 6%	80 8% b	45 4%	24 11% ehi	21 6%	29 9% hi	24 7% i	12 4%	15 3%	28 5%	31 5%	28 6%	37 7%	8 5%	4 5%	17 7%	11 6%	13 7%	8 5%	12 12% nwxy	13 7%	16 6%	13 5%	8 5%	1 2%	21 5%	57 7%	10 5%	
Not applicable	130 6%	62 6%	68 6%	27 12% efgh	24 7%	20 6%	23 6%	14 4%	21 4%	23 4%	36 6%	32 7% j	39 8% j	15 8%	9 10% tu	16 7%	10 6%	10 5%	7 5%	3 3%	7 4%	23 8% u	17 6%	9 5%	5 8%	29 7%	46 6%	6 3%	

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 18

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments). Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

New referral with a specialist doctor

Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	Eastern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)	Opinion Influencer (C)	
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
NET: Prefer face to face appointment	1301	612	689	112	210	185	213	207	373	344	372	274	311	110	51	147	110	120	98	65	117	160	173	112	37	262	439	94	
	62%	60%	64%a	49%	58% ^d	55%	58%	65% ^d	76% ^d _{efgh}	62%	61%	62%	62%	62%	59%	63%	63%	66%	65%	66%	60%	58%	61%	62%	63%	64%B	55%	50%	
NET: Prefer remote appointment	242	128	114	29	53	47	49	33	30	85	61	45	51	18	12	26	14	22	16	9	29	37	36	18	5	49	108	45	
	12%	12%	11%	13% ⁱ	15% ⁱ	14% ⁱ	13% ⁱ	10% ⁱ	6%	15% ^k _{klm}	10%	10%	10%	10%	13%	11%	8%	12%	10%	9%	15%	13%	12%	10%	9%	12%	13%	24%	

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 19

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

New referral with a specialist doctor

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
I would only want a face to face appointment	441 21%	347 21%	170 20%	177 22%	94 22%	84 22%	11 25%	347 23% hij kl	95 16%	81 16%	81 17% l	25 13%	39 14%	39 19%	26 21%	133 29% pt	43 22%	92 32% pt	30 25%	4 33%	299 19%
I would strongly prefer a face to face appointment	427 20%	330 20%	181 21%	149 18%	97 23%	87 23%	10 24%	308 20%	117 20%	100 20%	101 21%	33 16%	64 22%	40 19%	25 20%	98 22%	41 21%	59 21%	27 23%	4 28%	322 20%
I would prefer a face to face appointment	432 21%	341 20%	160 19%	181 22%	91 21%	80 21%	11 25%	315 21%	113 20% l	99 19% l	88 19%	43 21%	45 16%	39 19%	28 22%	90 20%	38 20%	55 19%	26 22%	4 28%	331 21%
I wouldn't mind a face to face appointment or a remote appointment	307 15%	240 14%	130 15%	110 14%	66 16%	59 15%	7 16%	224 15%	80 14%	72 14%	66 14%	26 13%	42 15%	25 12%	17 13%	47 10%	26 13%	25 9%	10 8%	-	251 16% oqr
I would prefer a remote appointment	99 5%	81 5%	44 5%	38 5%	17 4%	16 4%	1 3%	53 3%	45 8% g	43 8% g	36 8% g	17 9% g	23 8% g	16 8% g	8 6%	21 5%	10 5%	12 4%	10 8%	-	72 5%
I would strongly prefer a remote appointment	95 4%	77 5%	39 5%	38 5%	18 4%	17 4%	* 1%	60 4%	33 6%	27 5%	26 5%	13 6%	17 6%	11 5%	8 6%	21 5%	10 5%	16 6%	6 5%	-	72 5%
I would only want a remote appointment	49 2%	38 2%	22 3%	16 2%	11 2%	11 3%	- 2%	29 2%	20 3%	18 4% g	14 3%	10 5% g	9 3%	7 4%	1 1%	10 2%	6 3%	5 2%	1 1%	-	39 2%
Don't know	125 6%	110 7% d	61 7% e	49 6%	15 3%	14 4%	1 1%	90 6%	34 6%	31 6%	29 6%	12 6%	23 8% h	9 4%	6 5%	23 5%	14 7%	12 4%	7 6%	1 11%	98 6%
Not applicable	130 6%	112 7%	57 7%	55 7%	17 4%	16 4%	2 4%	88 6%	39 7%	39 8%	34 7%	20 10% g	24 8%	18 9%	5 4%	15 3%	7 3%	9 3%	4 3%	-	109 7% oq

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 19

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

New referral with a specialist doctor

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: Prefer face to face appointment	1301	1019	511	507	282	251	32	970	325	280	271	101	148	117	80	322	122	207	84	12	952
	62%	61%	59%	62%	66%	65%	73%	64% ^{hij}	57% ^{ikl}	55%	57% ^{kl}	51%	52%	57%	63% ^{kl}	70% ^{pt}	63%	72% ^{pt}	69%	89%	60%
NET: Prefer remote appointment	242	196	105	92	45	44	2	142	97	88	76	41	49	35	17	52	26	32	17	-	183
	12%	12%	12%	11%	11%	11%	4%	9%	17% ^g	17% ^g	16% ^g	20% ^g	17% ^g	17% ^g	14%	11%	14%	11%	14%	-	12%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 20

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Appointment with a mental health professional (e.g. psychiatrist, psychologist, therapist, counsellor etc.)

Base: All respondents

	Gender			Age						Social Grade				Region												Employment Sector		Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of London (u)	London (v)	South East (w)	South West (x)	North of Ireland (y)	Public (A)	Private (B)	
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187
I would only want a face to face appointment	366 17%	174 17%	191 18%	25 11%	49 14%	50 15%	63 17% ^d	59 18% ^d	121 25% ^d	78 14%	101 17%	77 18%	109 22% ^j	23 13%	15 17%	39 17%	32 19%	33 18%	29 19%	20 20%	36 18%	50 18%	46 16%	33 18%	10 18%	58 14%	118 15%	23 12%
I would strongly prefer a face to face appointment	319 15%	149 14%	170 16%	41 18%	56 16%	59 17%	61 17%	40 12%	63 13%	97 18%	91 15%	61 14%	69 14%	31 18%	11 13%	32 14%	28 16%	34 19% ^v	21 14%	13 13%	30 16%	31 11%	53 19% ^v	25 14%	10 17%	86 21% ^B	116 14%	33 18%
I would prefer a face to face appointment	346 16%	173 17%	173 16%	38 17%	68 19%	48 14%	59 16%	56 18%	77 16%	89 16%	103 17%	81 18%	73 15%	30 17%	14 17%	47 20%	26 15%	32 18%	30 20%	18 18%	26 13%	44 16%	40 14%	28 15%	11 19%	67 16%	133 17%	30 16%
I wouldn't mind a face to face appointment or a remote appointment	320 15%	140 14%	181 17%	39 17% ⁱ	59 16% ⁱ	67 20% ⁱ	61 17% ⁱ	49 15% ⁱ	46 9%	92 17%	100 16%	57 13%	71 14%	35 20% ^t	13 15%	32 14%	27 16%	20 11%	22 15%	9 9%	33 17%	43 16%	46 16%	34 19% ^r	6 10%	68 17%	143 18%	30 16%
I would prefer a remote appointment	99 5%	48 5%	50 5%	13 6%	12 3%	26 8% ^e	22 6% ⁱ	12 4%	14 3%	36 7% ^m	25 4%	23 5%	14 3%	8 5%	6 7%	6 2%	12 7% ^p	8 4%	7 4%	7 7%	3 3%	16 6%	15 5%	5 3%	3 5%	19 5%	52 6%	18 10%
I would strongly prefer a remote appointment	114 5%	61 6%	53 5%	16 7% ⁱ	30 8% ^g	21 6% ⁱ	15 4%	17 5%	15 3%	27 5%	41 7%	21 5%	25 5%	6 3%	2 2%	17 7%	5 3%	11 6%	6 4%	5 5%	13 7%	17 6%	19 6%	11 6%	2 3%	28 7%	41 5%	14 8%
I would only want a remote appointment	60 3%	24 2%	36 3%	9 4% ⁱ	14 4% ⁱ	6 2%	16 4% ⁱ	10 3%	6 1%	24 4% ^m	14 2%	12 3%	10 2%	4 2%	5 5%	8 3%	2 1%	3 2%	6 4%	1 1%	9 5%	8 3%	6 2%	7 4%	* 1%	12 3%	28 4%	11 6%
Don't know	147 7%	97 9% ^b	50 5%	26 11% ^{ghi}	29 8% ^h	28 8% ^h	22 6%	13 4%	28 6%	33 6%	40 7%	34 8%	38 8%	13 7%	7 8%	18 8%	14 8%	15 8%	10 7%	9 9% ^x	14 7%	21 8%	16 5%	6 3%	4 6%	23 6%	68 8%	15 8%
Not applicable	334 16%	162 16%	171 16%	22 10%	44 12%	30 9%	48 13%	67 21% ^{def}	123 25% ^{def}	76 14%	92 15%	74 17%	92 18% ^j	27 15%	13 15%	36 15%	28 16%	26 14%	19 13%	18 18%	27 14%	47 17%	47 16%	33 18%	13 22%	48 12%	106 13%	13 7%
NET: Prefer face to face appointment	1031 49%	496 48%	535 50%	103 45%	173 48%	156 46%	182 50%	155 48%	261 53%	265 48%	296 49%	219 50%	251 50%	85 47%	40 47%	118 51%	86 49%	98 54%	80 53%	50 51%	92 47%	125 45%	139 49%	86 47%	32 54%	211 52%	367 46%	85 46%

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 20

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Appointment with a mental health professional (e.g. psychiatrist, psychologist, therapist, counsellor etc.)

Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector		Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ireland (y)	Public (A)	Private (B)		
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
NET: Prefer remote appointment	272	134	139	38	56	53	53	39	34	88	80	56	49	19	12	30	20	23	19	12	29	42	39	23	5	59	121	43	
	13%	13%	13%	17% _d	15% _e	16% _f	14% _g	12% _h	7%	16% _m	13%	13%	10%	10%	14%	13%	11%	13%	13%	13%	15%	15%	14%	12%	9%	14%	15%	23%	

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 21

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments). Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Appointment with a mental health professional (e.g. psychiatrist, psychologist, therapist, counsellor etc.)

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
I would only want a face to face appointment	366	284	155	129	82	77	5	282	84	69	78	16	41	34	25	119	54	75	32	1	241
	17%	17%	18%	16%	19%	20%	11%	19% ^{hik}	15% ^{ik}	13% ^k	16% ^{hik}	8%	14% ^k	16% ^k	20% ^k	26% ^t	28% ^t	26% ^t	26% ^t	11%	15%
I would strongly prefer a face to face appointment	319	252	128	124	67	59	8	205	109	97	95	35	59	41	20	53	22	35	18	1	261
	15%	15%	15%	15%	16%	15%	18%	14%	19% ^g	19% ^g	20% ^g	18%	21% ^g	20% ^g	16%	12%	11%	12%	15%	10%	16% ^o
I would prefer a face to face appointment	346	284	145	138	63	55	7	241	103	96	75	43	39	39	22	62	30	37	16	1	277
	16%	17%	17%	17%	15%	14%	17%	16%	18% ^{ijl}	19% ^{ijl}	16%	21% ^{ijl}	14%	19%	18%	14%	15%	13%	13%	7%	17%
I wouldn't mind a face to face appointment or a remote appointment	320	239	121	118	82	72	10	233	86	75	74	27	41	29	19	62	29	35	16	1	250
	15%	14%	14%	14%	19% ^a	19% ^b	23%	15%	15%	15%	15%	14%	14%	14%	15%	14%	15%	12%	13%	5%	16%
I would prefer a remote appointment	99	86	47	39	13	12	1	64	34	28	31	7	17	11	11	15	8	9	4	-	78
	5%	5%	5%	5%	3%	3%	2%	4%	6%	6%	7% ^g	3%	6%	6%	9% ^{gk}	3%	4%	3%	3%	-	5%
I would strongly prefer a remote appointment	114	93	49	44	21	19	2	76	36	33	26	19	20	9	4	27	16	15	5	1	83
	5%	6%	6%	5%	5%	5%	4%	5%	6%	6%	5%	10% ^{ghij}	7%	4%	3%	6%	8%	5%	4%	11%	5%
I would only want a remote appointment	60	41	22	19	19	17	2	41	19	17	13	9	7	8	2	18	11	8	3	-	40
	3%	2%	3%	2%	4% ^a	4%	5%	3%	3%	3%	3%	5%	2%	4%	1%	4%	6% ^t	3%	3%	-	3%
Don't know	147	129	76	53	17	16	2	108	37	35	30	11	24	11	7	29	11	17	7	2	113
	7%	8% ^d	9% ^e	7%	4%	4%	4%	7%	6%	7%	6%	5%	8%	5%	6%	6%	6%	6%	6%	18%	7%
Not applicable	334	270	121	149	64	57	7	263	68	61	55	33	38	23	15	72	13	55	20	5	250
	16%	16%	14%	18% ^b	15%	15%	16%	17% ^{hij}	12%	12%	12%	17% ^{hi}	13%	11%	12%	16% ^p	7%	19% ^{op}	16% ^p	38%	16% ^p

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 21

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments). Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Appointment with a mental health professional (e.g. psychiatrist, psychologist, therapist, counsellor etc.)

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: Prefer face to face appointment	1031	820	429	391	211	191	20	728	296	262	248	94	139	113	68	234	106	147	67	4	778
	49%	49%	50%	48%	49%	50%	47%	48%	51%	51%	52%	47%	49%	55%	54%	51%	54%	51%	55%	28%	49%
NET: Prefer remote appointment	272	220	118	102	53	48	5	181	89	78	70	35	44	28	17	60	35	32	12	1	202
	13%	13%	14%	13%	12%	13%	11%	12%	15%g	15%	15%	17%g	15%	14%	13%	13%	18%oqr	11%	10%	11%	13%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 22

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments). Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Physiotherapy or rehab appointments

Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humber (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North of Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)		
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185		
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187		
I would only want a face to face appointment	560 27%	262 26%	298 28%	49 22%	71 20%	77 23%	100 27%	87 27%	176 36%	138 25%	169 28%	117 27%	136 27%	36 20%	31 36%	56 24%	45 26%	41 23%	51 34%	28 29%	51 26%	75 27%	79 28%	49 27%	18 30%	86 21%	194 24%	39 21%		
I would strongly prefer a face to face appointment	354 17%	170 17%	184 17%	36 16%	62 17%	62 18%	68 19%	59 18%	67 14%	110 20%	110 18%	62 14%	72 14%	38 21%	12 14%	36 16%	29 17%	44 25%	25 16%	10 10%	33 17%	34 12%	51 18%	29 16%	12 21%	85 21%	135 17%	23 12%		
I would prefer a face to face appointment	404 19%	199 19%	205 19%	35 15%	68 19%	71 21%	75 20%	61 19%	94 19%	107 19%	118 19%	86 20%	93 18%	41 23%	11 13%	44 19%	32 18%	36 20%	24 16%	21 21%	32 16%	52 19%	53 19%	45 25%	13 22%	88 21%	147 18%	40 21%		
I wouldn't mind a face to face appointment or a remote appointment	179 9%	85 8%	94 9%	24 11%	28 8%	34 10%	30 8%	30 9%	34 7%	44 8%	59 10%	39 9%	37 7%	16 9%	4 5%	20 9%	21 12%	11 6%	13 9%	10 10%	19 10%	23 8%	27 9%	12 7%	3 6%	41 10%	76 9%	26 14%		
I would prefer a remote appointment	67 3%	34 3%	33 3%	10 4%	15 4%	7 2%	15 4%	6 2%	14 3%	18 3%	16 3%	14 3%	19 4%	8 5%	2 2%	5 2%	2 1%	6 3%	3 2%	4 4%	9 5%	12 4%	9 3%	5 3%	1 1%	11 3%	31 4%	8 4%		
I would strongly prefer a remote appointment	76 4%	43 4%	32 3%	10 4%	22 6%	14 4%	12 3%	9 3%	9 2%	27 5%	17 3%	13 3%	18 4%	5 3%	3 4%	13 6%	6 3%	7 4%	5 3%	4 4%	4 2%	11 4%	9 3%	7 4%	2 4%	24 6%	31 4%	18 9%		
I would only want a remote appointment	45 2%	23 2%	21 2%	5 2%	15 4%	5 2%	7 2%	8 2%	5 1%	19 3%	10 2%	6 1%	9 2%	2 1%	3 3%	4 2%	2 1%	4 2%	8 5%	- ntw	4 2%	7 3%	5 2%	4 2%	1 2%	7 2%	24 3%	9 5%		
Don't know	135 6%	94 9%	41 4%	23 10%	30 8%	28 8%	23 6%	11 3%	21 4%	32 6%	33 5%	36 8%	35 7%	7 4%	5 6%	22 10%	14 8%	14 8%	11 7%	11 11%	13 7%	18 6%	12 4%	8 4%	1 1%	19 5%	67 8%	15 8%		
Not applicable	284 14%	118 11%	166 15%	36 16%	51 14%	37 11%	37 10%	51 16%	72 15%	58 11%	76 13%	67 15%	83 17%	25 14%	15 17%	33 14%	22 13%	19 10%	12 8%	11 11%	31 16%	45 16%	42 15%	22 12%	8 14%	48 12%	101 13%	10 6%		
NET: Prefer face to face appointment	1318 63%	631 61%	687 64%	120 53%	201 56%	210 63%	243 66%	207 65%	337 69%	355 64%	396 65%	266 60%	301 60%	116 65%	54 63%	136 58%	107 61%	121 67%	100 66%	59 60%	116 59%	161 58%	183 64%	122 68%	43 72%	259 63%	476 59%	101 54%		

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 22

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Physiotherapy or rehab appointments

Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)	
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
NET: Prefer remote appointment	187	100	87	24	52	27	34	22	28	64	43	33	47	15	8	22	10	16	16	8	17	31	23	17	4	42	85	35	
	9%	10%	8%	11% ⁱ	14% ^{fghi}	8%	9%	7%	6%	12% ^{kkl}	7%	7%	9%	8%	9%	10%	6%	9%	10%	8%	9%	11%	8%	9%	7%	10%	11%	19%	

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 23

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Physiotherapy or rehab appointments

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
I would only want a face to face appointment	560 27%	430 26%	234 27%	196 24%	130 30%	116 30% ^c	14 32%	448 30% ^{hij} klm	110 19% ^k	96 19% ^k	99 21% ^h k	26 13%	54 19% ^k	45 22% ^k	28 23% ^k	152 33% ^{pt}	52 27%	103 36% ^{pt}	41 34% ^t	5 39%	396 25%
I would strongly prefer a face to face appointment	354 17%	271 16%	136 16%	135 17%	83 20%	68 18%	16 36% ^{bce}	243 16%	111 19%	93 18%	96 20%	34 17%	56 19%	36 18%	23 19%	70 15% ^q	35 18% ^q	34 12%	20 16%	2 14%	276 17% ^q
I would prefer a face to face appointment	404 19%	324 19%	155 18%	169 21%	80 19%	75 20%	5 12%	296 20%	105 18%	95 19%	84 18%	40 20%	50 18%	35 17%	27 22%	87 19%	37 19%	53 18%	21 17%	2 18%	309 19%
I wouldn't mind a face to face appointment or a remote appointment	179 9%	140 8%	79 9%	61 8%	39 9%	35 9%	3 8%	127 8%	49 9%	44 9%	41 9%	13 7%	23 8%	19 9%	11 9%	39 9%	20 10%	22 8%	10 8%	-	136 9%
I would prefer a remote appointment	67 3%	57 3%	30 3%	28 3%	10 2%	9 2%	1 2%	35 2%	31 5% ^g	27 5% ^g	25 5% ^g	11 5% ^g	13 5% ^g	11 6% ^g	5 4%	11 2%	3 1%	10 3%	5 4%	-	53 3%
I would strongly prefer a remote appointment	76 4%	65 4%	33 4%	32 4%	11 3%	11 3%	-	42 3%	32 6% ^g	29 6% ^g	23 5% ^g	15 8% ^g	17 6% ^g	10 5%	5 4%	10 2%	4 2%	8 3%	3 3%	-	62 4%
I would only want a remote appointment	45 2%	36 2%	22 3%	13 2%	9 2%	9 2%	-	24 2%	21 4% ^g	19 4% ^g	14 3%	14 7% ^{ghij} l	9 3%	6 3%	3 2%	8 2%	3 2%	4 2%	1 1%	-	37 2%
Don't know	135 6%	118 7% ^d	70 8% ^{ee}	48 6%	17 4%	16 4%	1 3%	95 6%	39 7%	37 7%	34 7%	12 6%	25 9%	13 6%	9 7%	26 6%	14 7%	16 6%	6 5%	1 11%	103 6%
Not applicable	284 14%	237 14%	106 12%	131 16% ^b	48 11%	45 12%	3 7%	203 13%	77 13%	72 14%	62 13%	35 17%	40 14%	28 14%	14 11%	55 12%	25 13%	35 12%	15 12%	2 18%	220 14%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 23

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Physiotherapy or rehab appointments

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: Prefer face to face appointment	1318	1025	524	501	293	259	35	988	325	284	278	100	160	116	79	308	125	190	81	9	981
	63%	61%	61%	62%	69%a	67%b	80%bc	65%hij	57%k	56%	58%ik	50%	56%	57%	63%k	67%t	64%	66%	67%	71%	62%
NET: Prefer remote appointment	187	158	85	73	30	29	1	100	84	74	62	40	39	28	13	29	10	22	9	-	152
	9%	9%	10%	9%	7%	7%	2%	7%	15%gj	15%g	13%g	20%ghi	14%g	14%g	10%	6%	5%	8%	7%	-	10%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 24

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments). Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Any services

Base: All respondents

	Gender			Age						Social Grade				Region														Employment Sector			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)	Opinion Influencer (C)			
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185			
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
I would only want a face to face appointment	771 37%	355 35%	416 39%	65 29%	102 28%	100 30%	120 33%	133 41%def g	251 51%def gh	199 36%	233 38%	154 35%	185 37%	59 33%	38 44%	74 32%	64 37%	60 33%	65 43%p	43 43%	64 33%	109 39%	108 38%	66 36%	22 38%	123 30%	248 31%	60 32%			
I would strongly prefer a face to face appointment	448 21%	223 22%	225 21%	52 23%	89 25%ei	74 22%	81 22%	61 19%	91 18%	144 26%lm	136 22%	77 17%	92 18%	48 27%tv	15 17%	51 22%v	40 23%v	44 24%v	27 18%	15 15%	47 24%v	38 14%	63 22%v	47 26%v	14 23%v	111 27%	175 22%	42 22%			
I would prefer a face to face appointment	420 20%	200 19%	219 20%	40 17%	83 23%ei	72 21%	77 21%	65 20%	83 17%	98 18%	114 19%	106 24%jkl	101 20%	38 21%	13 15%	50 21%	36 20%	37 21%	29 19%	20 20%	35 18%	57 21%	56 19%	37 20%	12 20%	92 23%	175 22%	32 17%			
I wouldn't mind a face to face appointment or a remote appointment	163 8%	77 8%	86 8%	21 9%	27 7%	25 7%	28 8%	25 8%	37 8%	34 6%	60 10%j	35 8%	34 7%	11 6%	4 5%	22 9%	13 7%	9 5%	11 7%	5 5%	25 13%nr	23 8%	22 8%	15 8%	4 7%	28 7%	76 9%	18 9%			
I would prefer a remote appointment	66 3%	33 3%	33 3%	7 3%	7 2%	19 6%ei	19 5%ei	9 3%	6 1%	22 4%	17 3%	12 3%	15 3%	6 4%	5 5%q	4 2%	1 1%	8 4%	3 2%	5 5%q	5 2%	12 4%q	13 5%q	3 2%	1 3%	14 3%	29 4%	7 4%			
I would strongly prefer a remote appointment	56 3%	27 3%	29 3%	6 3%	14 4%	8 2%	11 3%	10 3%	8 2%	18 3%k	8 1%	11 3%	18 4%k	5 3%	2 3%	9 4%	3 2%	5 3%	1 1%	1 1%	5 3%	6 2%	10 4%	6 3%	1 2%	17 4%B	16 2%	11 6%			
I would only want a remote appointment	30 1%	15 1%	15 1%	4 2% i	10 3% i	4 1%	5 1%	5 2% i	1 *	16 3%klm	4 1%	4 1%	5 1%	2 1%	3 3%w	3 1%	1 1%	4 2%	5 4%w	- 3%w	5 3%w	5 2%	1 *	1 *	1 1%	3 1%	16 2%	4 2%			
Don't know	93 4%	68 7%b	25 2%	22 10%eghi	17 5% i	21 6%hi	15 4%	8 3%	10 2%	19 3%	21 3%	22 5%	31 6%j	5 3%	3 3%	14 6%	10 6%	6 6%	8 4%w	7 4%	13 5%	8 3%	6 3%	3 4%	9 2%	49 6%A	10 5%				
Not applicable	57 3%	31 3%	26 2%	12 5%hi	13 4% i	12 4% i	11 3%	5 1%	6 1%	4 1%	14 2% j	19 4% j	20 4% j	6 3%	4 4%	6 3%	7 4%	5 3%	3 2%	2 2%	3 1%	14 5%uw	5 2% x	2 1%	1 2%	12 3%	22 3%	4 2%			
NET: Prefer face to face appointment	1639 78%	778 76%	861 80%a	157 69%	274 76%	246 73%	278 76%	259 81%def gh	424 86%def gh	440 79%	483 80%	337 77%	378 75%	144 80%	66 76%	175 75%	140 80%	141 78%	121 80%	78 79%	146 75%	204 74%	227 79%	149 82%v	48 82%	326 80%	598 74%	134 72%			

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 24

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments). Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Any services

Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Pri-vate (B)	Opin-ion Influencer (C)	
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
NET: Prefer remote appointment	152	74	78	16	31	31	34	24	15	56	30	28	38	13	10	17	5	16	9	6	15	23	24	9	3	34	60	22	
	7%	7%	7%	7% _d	9% _e	9% _f	9% _g	7% _h	3%	10% _k	5%	6%	8%	7%	11% _o	7%	3%	9% _q	6%	6%	8%	8% _v	8% _w	5%	6%	8%	7%	12%	

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 25

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments). Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Any services

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
I would only want a face to face appointment	771 37%	600 36%	311 36%	289 36%	171 40%	153 40%	19 43%	612 40% hij klm	158 27% k	133 26%	136 28% k	43 22%	72 25%	59 29%	43 34% k	217 47% pt	81 41% t	145 51% pt	54 45% t	8 60%	540 34%
I would strongly prefer a face to face appointment	448 21%	354 21%	176 20%	177 22%	95 22%	81 21%	14 32%	300 20%	146 25% g	130 25% g	123 26% g	47 24%	77 27% g	54 27% g	24 19%	86 19%	44 23%	50 18%	26 21%	2 16%	351 22%
I would prefer a face to face appointment	420 20%	345 21%	167 19%	178 22%	74 17%	68 18%	6 14%	294 19%	122 21% j	109 21% l	91 19%	48 24% l	49 17%	40 20%	34 27% g j	76 17%	33 17%	46 16%	18 15%	3 23%	331 21%
I wouldn't mind a face to face appointment or a remote appointment	163 8%	122 7%	71 8%	51 6%	41 10%	40 10% c	2 4%	116 8%	46 8%	43 8%	35 7%	17 9%	23 8%	13 7%	7 6%	27 6% q	12 6%	11 4%	8 7%	-	133 8% q
I would prefer a remote appointment	66 3%	58 3%	28 3%	30 4%	8 2%	8 2%	-	37 2%	28 5% g	24 5% g	26 6% g	10 5%	17 6% g	8 4%	6 4%	12 3%	4 2%	9 3%	4 3%	-	50 3%
I would strongly prefer a remote appointment	56 3%	46 3%	19 2%	26 3%	10 2%	9 2%	1 2%	40 3%	14 2%	12 2%	11 2%	7 3%	8 3%	4 2%	3 2%	12 3%	7 4%	9 3%	4 4%	-	42 3%
I would only want a remote appointment	30 1%	20 1%	15 2% c	5 1%	10 2%	10 3% c	-	17 1%	13 2%	11 2%	9 2%	7 4% g	6 2%	5 3%	1 1%	6 1%	4 2%	2 1%	* *	-	23 1%
Don't know	93 4%	85 5% d	51 6% e	34 4%	8 2%	7 2%	1 1%	66 4%	26 5%	24 5%	23 5%	8 4%	18 6%	7 3%	6 5%	16 4%	7 4%	10 4%	5 4%	-	74 5%
Not applicable	57 3%	49 3%	26 3%	23 3%	8 2%	7 2%	3 3%	31 2%	24 4% g	24 5% g	22 5% g	12 6% g	15 5% g	13 6% g	2 2% n	6 1%	3 1%	4 1%	1 1%	-	48 3%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 25

Q.4 During lockdown, a lot of healthcare services have been delivered through remote appointments (e.g. video or phone appointments).

Thinking about after Coronavirus, how would you feel about the following services continuing to be delivered remotely?

Any services

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: Prefer face to face appointment	1639	1299	655	644	340	302	39	1205	425	372	350	139	199	153	101	378	157	241	98	13	1222
	78%	77%	76%	79%	80%	79%	90%b	80%hij	74%l	73%	73%l	70%	70%	75%	80%jkl	83%t	81%	84%t	80%	100%	77%
NET: Prefer remote appointment	152	123	62	61	28	27	1	94	55	47	47	24	30	17	9	30	15	20	9	-	116
	7%	7%	7%	8%	7%	7%	2%	6%	10%g	9%g	10%g	12%g	11%g	8%	7%	7%	8%	7%	7%	-	7%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 26

Q.5 You have indicated that there are occasions when you might prefer a face to face appointment to a remote appointment. Thinking of the times when you would prefer a face-to-face appointment, which of the following best describes why would have that preference? Please select up to 2 reasons.

Base: All who would prefer face to face appointments

	Gender		Age							Social Grade				Region												Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North of Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)
Unweighted base	1640	773	867	169	289	256	284	266	376	457	457	369	357	143	65	165	124	151	117	78	159	234	211	130	63	309	615	135
Weighted base	1639	778	861	157	274	246	278	259	424	440	483	337	378	144	66*	175	140	141	121	78*	146	204	227	149	48*	326	598	134
I don't think the healthcare professional would be able to assess my condition as effectively through a remote appointment	1107 68%	499 64%	607 71%a	94 60%	158 58%	162 66%	185 67%e	179 69%e	329 77%defgh	297 68%	340 70%	217 64%	252 67%	94 65%	45 68%	111 64%	85 61%	89 63%	82 68%	56 72%	99 68%	134 65%	165 72%q	115 77%npqr	32 67%	197 61%	382 64%	61 45%
I don't feel that I would get the same level of attention on a remote appointment	659 40%	322 41%	337 39%	60 38%	96 35%	99 40%	113 41%	113 43%	178 42%	186 42%	190 39%	132 39%	152 40%	59 41%	22 34%	76 43%x	67 48%ux	53 38%	54 45%x	35 45%	51 35%	85 42%x	90 40%	46 31%	22 46%x	122 38%	239 40%	46 34%
I don't feel confident explaining my condition on a remote appointment	314 19%	152 20%	163 19%	29 18%	54 20%	47 19%	52 19%	50 19%	82 19%	77 18%	86 18%	79 23%j	72 19%	28 19%	12 18%	28 16%	26 19%	32 23%t	23 19%	8 10%	28 19%	42 21%	42 19%	36 24%t	9 18%	60 18%	118 20%	25 19%
I don't feel confident using the technology needed for a remote appointment	116 7%	45 6%	71 8%	8 5%	8 3%	11 4%	21 7%e	23 9%e	45 11%ef	25 6%	26 5%	25 8%	39 10%jk	9 6%	4 6%	14 8%	10 7%	13 9%	11 9%	7 9%	10 7%	10 5%	12 5%	9 6%	7 14%vw	14 4%	32 5%	9 7%
Lack of privacy to make calls	115 7%	50 6%	64 7%	22 14%ghi	26 9%i	21 8%i	16 6%	16 6%	15 4%	19 4%	41 9%j	27 8%j	27 7%	9 6%	2 3%	16 9%x	10 7%	9 7%	7 6%	9 11%x	13 9%x	17 8%	11 5%	5 3%	6 13%lowx	28 9%	45 7%	14 10%
My internet access isn't reliable enough for a remote appointment	59 4%	25 3%	34 4%	8 5%i	18 7%i	7 3%	13 5%i	7 3%	6 1%	15 3%	16 3%	13 4%	15 4%	8 6%w	1 2%	8 5%w	4 3%w	9 6%w	5 4%w	3 4%w	4 3%w	11 6%w	-	6 4%w	-	20 6%	24 4%	13 10%
I have a pay as you go phone and can't afford the data costs of a remote appointment	46 3%	29 4%	18 2%	8 5%hi	10 4%i	11 4%i	7 3%	4 2%	5 1%	16 4%	11 2%	10 3%	10 3%	8 5%rs	1 1%	5 3%	5 3%	1 1%	1 1%	1 2%	4 3%	12 6%rsw	4 2%	4 3%	1 2%	15 5%	20 3%	15 11%

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 26

Q.5 You have indicated that there are occasions when you might prefer a face to face appointment to a remote appointment. Thinking of the times when you would prefer a face-to-face appointment, which of the following best describes why would have that preference? Please select up to 2 reasons.

Base: All who would prefer face to face appointments

	Gender		Age							Social Grade				Region												Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)
Weighted base	1639	778	861	157	274	246	278	259	424	440	483	337	378	144	66*	175	140	141	121	78*	146	204	227	149	48*	326	598	134
Other	29	12	17	1	4	5	7	6	6	7	13	2	8	-	-	6	5	2	1	-	6	2	5	1	1	5	7	4
	2%	1%	2%	*	1%	2%	3%	2%	1%	2%	3%	*	2%	-	-	4%	4%	1%	1%	-	4%	1%	2%	1%	2%	2%	1%	3%
Don't know	60	34	26	10	12	12	11	5	10	15	19	17	9	5	5	7	5	6	6	1	5	5	9	4	3	14	23	5
	4%	4%	3%	6%	4%	5%	4%	2%	2%	3%	4%	5%	2%	4%	7%	4%	4%	4%	5%	2%	3%	2%	4%	2%	6%	4%	4%	4%
Prefer not to say	18	9	9	3	8	1	1	3	1	6	5	4	3	-	-	1	3	2	2	-	2	3	2	3	-	5	9	3
	1%	1%	1%	2%	3%	*	*	1%	*	1%	1%	1%	1%	-	-	*	2%	2%	2%	-	1%	2%	1%	2%	-	1%	2%	2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 27

Q.5 You have indicated that there are occasions when you might prefer a face to face appointment to a remote appointment. Thinking of the times when you would prefer a face-to-face appointment, which of the following best describes why would have that preference? Please select up to 2 reasons.

Base: All who would prefer face to face appointments

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)	
Unweighted base	1640	1314	687	627	326	285	41	1187	443	391	362	146	204	162	102	385	172	238	97	13	1210	
Weighted base	1639	1299	655	644	340	302	39*	1205	425	372	350	139	199	153	101*	378	157	241	98*	13**	1222	
I don't think the healthcare professional would be able to assess my condition as effectively through a remote appointment	1107 68%	857 66%	415 63%	442 69%	249 73%a	217 72%b	32 84%b	858 71%hij klm	247 58%	217 58%	203 58%	82 59%	118 60%	90 59%	63 62%	281 74%pt	104 66%	184 76%pt	77 79%pt	11 82%	807 66%	
I don't feel that I would get the same level of attention on a remote appointment	659 40%	541 42%cd	264 40%	277 43%e	118 35%	107 36%	11 28%	498 41%k	159 38%k	134 36%	136 39%k	41 29%	77 39%k	56 36%	46 46%k	144 38%	55 35%	94 39%	37 38%	5 35%	500 41%	
I don't feel confident explaining my condition on a remote appointment	314 19%	244 19%	137 21%	107 17%	70 21%	65 22%	5 12%	232 19%	83 19%n	74 20%n	66 19%n	31 23%n	36 18%	28 19%	12 12%	79 21%	32 21%	49 20%	19 19%	1 11%	230 19%	
I don't feel confident using the technology needed for a remote appointment	116 7%	87 7%	41 6%	47 7%	28 8%	25 8%	3 8%	96 8%hik	20 5%k	18 5%k	20 6%k	2 2%	11 5%k	9 6%	8 7%k	31 8%	13 8%	26 11%ot	10 10%	- -	83 7%	
Lack of privacy to make calls	115 7%	95 7%	51 8%	44 7%	19 6%	18 6%	1 2%	73 6%	39 9%g	37 10%gl	28 8%	19 13%gjl	13 7%	17 11%g	10 10%	20 5%q	12 8%q	8 3%	3 3%	1 7%	92 8%	
My internet access isn't reliable enough for a remote appointment	59 4%	49 4%	27 4%	22 3%	11 3%	6 2%	5 13%bce	38 3%	21 5%i	16 4%	20 6%gi	4 3%	13 7%gi	5 3%	7 7%g	11 3%	3 2%	8 3%	5 5%	- -	46 4%	
I have a pay as you go phone and can't afford the data costs of a remote appointment	46 3%	40 3%	23 3%	17 3%	7 2%	7 2%	- -	17 1%	27 6%g	25 7%g	20 6%g	9 7%g	12 6%g	7 5%g	5 5%g	11 3%	5 3%	7 3%	2 2%	- -	34 3%	

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 27

Q.5 You have indicated that there are occasions when you might prefer a face to face appointment to a remote appointment. Thinking of the times when you would prefer a face-to-face appointment, which of the following best describes why would have that preference? Please select up to 2 reasons.

Base: All who would prefer face to face appointments

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	1639	1299	655	644	340	302	39*	1205	425	372	350	139	199	153	101*	378	157	241	98*	13**	1222
Other	29	21	11	10	7	7	1	21	7	7	7	-	5	4	2	10	8	3	4	2	17
	2%	2%	2%	2%	2%	2%	1%	2%	2%	2%	2%	-	3%	3%	2%	3%	5%oqt	1%	4%t	12%	1%
Don't know	60	48	29	19	12	11	1	35	24	20	19	6	9	8	7	9	8	4	2	1	45
	4%	4%	4%	3%	3%	4%	2%	3%	6%g	5%g	5%g	5%	4%	5%	7%g	2%	5%oq	2%	2%	10%	4%
Prefer not to say	18	17	11	6	1	1	-	11	6	4	3	3	*	1	1	3	1	2	1	-	13
	1%	1%	2%	1%	*	*	-	1%	1%il	1%l	1%	2%	*	1%	1%	1%	1%	1%	1%	-	1%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 28

Q.6 Thinking about the future, do you think the general standard of care provided by the NHS over the next 12 months will get...?

Base: All respondents

		Gender			Age					Social Grade				Region														Employment Sector		
		Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North of Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)	
Unweighted base		2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185	
Weighted base		2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
NET: Better		576 27%	311 30%b	265 25%	66 29%	100 28%	87 26%	83 23%	92 29%	147 30%g	160 29%	159 26%	118 27%	138 28%	47 26%	20 23%	55 24%	40 23%	48 27%	49 32%u	21 22%	37 19%	104 37%nop qrtux	86 30%u	50 27%	18 30%u	115 28%	212 26%	60 32%	
Much better	(+2)	192 9%	103 10%	89 8%	20 9%	36 10%	29 9%	25 7%	31 9%	52 11%	48 9%	56 9%	44 10%	44 9%	18 10%	5 6%	15 7%	14 8%	24 13%psu	9 6%	7 7%	13 7%	37 13%psu	23 8%	21 11%	5 8%	36 9%	70 9%	25 13%	
Slightly better	(+1)	384 18%	208 20%b	176 16%	46 20%	64 18%	59 18%	58 16%	62 19%	95 19%	112 20%	103 17%	74 17%	94 19%	29 16%	15 17%	40 17%	26 15%	24 13%	46%npq rtux	14 14%	24 12%	67 24%npq rtux	63 22%ru	29 16%	13 22%u	79 19%	142 18%	35 19%	
About the same	(0)	897 43%	432 42%	465 43%	98 43%	137 38%	141 42%	168 46%e	133 41%	221 45%e	224 40%	265 44%	198 45%	209 42%	77 43%	43 50%sv	98 42%	84 48%sv	85 47%sv	53 35%	45 46%v	97 50%sv	93 33%	119 42%	81 45%v	22 37%	170 41%	358 44%	71 38%	
Slightly worse	(-1)	310 15%	134 13%	176 16%a	30 13%	58 16%	47 14%	50 14%	47 15%	78 16%	97 17%l	96 16%l	47 11%	71 14%	22 12%	9 10%	45 19%vx	24 14%	23 12%	24 16%	17 17%	36 18%	34 12%	51 18%	20 11%	6 10%	60 15%	111 14%	31 17%	
Much worse	(-2)	121 6%	57 6%	64 6%	6 3%	21 6%	24 7% d	28 8% d	23 7% d	21 4%	30 5%	26 4%	33 7% k	32 6%	13 7%	4 5%	11 5%	9 5%	8 5%	14 9% w	4 4%	11 6%	18 6%	8 3%	13 7% w	8 14% pqrt uvw	26 6%	46 6%	12 6%	
NET: Worse		432 21%	191 19%	241 22%a	36 16%	79 22%	70 21%	77 21%	70 22%	99 20%	127 23%	122 20%	80 18%	103 20%	34 19%	13 15%	56 24%	33 19%	31 17%	38 25%	20 21%	47 24%	52 19%	60 21%	34 19%	14 24%	86 21%	157 19%	43 23%	
Don't know		200 10%	95 9%	105 10%	28 12%i	46 13%i	37 11%i	38 10%i	27 8%	24 5%	43 8%	62 10%	44 10%	51 10%	21 12%	10 12%	24 10%	18 10%	16 9%	12 8%	12 12%	14 7%	29 10%	22 8%	17 9%	5 9%	38 9%	78 10%	12 7%	
Mean		0.11	0.18b	0.05	0.22g	0.11	0.07	0.01	0.10	0.17g	0.10	0.12	0.13	0.10	0.11	0.10	0.02	0.08	0.20u	0.05	0.05	-0.04	0.28ps u	0.16u	0.14	0.02	0.11	0.11	0.17	
Standard deviation		1.01	1.01	1.00	0.92	1.05	1.03	0.99	1.04	0.98	1.01	0.98	1.03	1.02	1.04	0.90	0.95	0.95	1.02	1.06	0.93	0.94	1.10	0.94	1.06	1.16	1.02	0.99	1.09	
Standard error		0.02	0.03	0.03	0.06	0.06	0.06	0.05	0.06	0.05	0.04	0.04	0.05	0.05	0.08	0.10	0.07	0.08	0.08	0.09	0.10	0.07	0.07	0.06	0.09	0.14	0.05	0.04	0.08	

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 29

Q.6 Thinking about the future, do you think the general standard of care provided by the NHS over the next 12 months will get...?

Base: All respondents

		Which of the following best describes where you live?						Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?						
		Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Vil- lage (e)	Hamlet & Is- olated Dwel- ling (f)	No chil- dren aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5- 18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - phys- ical condi- tion (q)	Yes - dis- ability (r)	Yes - other (s)	No (t)
Unweighted base		2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base		2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: Better		576	467	250	217	109	98	10	406	165	149	138	61	92	47	32	119	46	74	26	4	450
		27%	28%	29%	27%	26%	26%	24%	27%	29% _m	29% _m	29% _m	30%	32% _m	23%	26%	26%	24%	26%	22%	30%	28%
Much better	(+2)	192	161	86	75	31	28	3	128	63	56	56	24	41	10	46	16	30	11	-	144	
		9%	10%	10%	9%	7%	7%	7%	8%	11% _m	11% _m	12% _{gm}	12%	14% _{ghim}	7%	8%	10%	8%	11%	9%	-	9%
Slightly better	(+1)	384	306	164	142	78	70	8	278	102	93	82	37	52	32	22	73	30	44	16	4	306
		18%	18%	19%	17%	18%	18%	18%	18%	18%	18%	17%	19%	18%	16%	17%	16%	16%	15%	13%	30%	19%
About the same	(0)	897	690	330	360	207	186	21	661	233	206	192	77	103	88	50	180	75	111	49	5	698
		43%	41%	38%	44% _b	49% _a	49% _b	48%	44% _l	40% _l	40% _l	40% _l	39%	36%	43%	40%	39%	39%	39%	40%	34%	44%
Slightly worse	(-1)	310	244	124	120	66	62	4	228	81	71	62	34	37	30	19	78	30	56	20	2	222
		15%	15%	14%	15%	15%	16%	9%	15%	14%	14%	13%	17%	13%	15%	15%	17%	15%	20% _t	16%	14%	14%
Much worse	(-2)	121	104	58	46	17	17	-	83	35	28	33	7	20	13	15	32	16	21	12	1	81
		6%	6%	7%	6%	4%	5%	-	6%	6%	6%	7% _i	4%	7%	6%	12% _{ghij}	7%	8%	7%	10% _t	11%	5%
NET: Worse		432	349	182	166	83	79	4	312	116	99	95	41	56	43	34	109	46	77	32	3	303
		21%	21%	21%	20%	19%	21%	9%	21%	20%	19%	20%	20%	20%	21%	27% _{hij}	24% _t	24%	27% _t	26%	24%	19%
Don't know		200	172	102	71	27	19	8	135	61	56	52	21	34	26	9	49	27	24	15	1	141
		10%	10% _d	12% _e	9% _e	6%	5%	19% _{ce}	9%	11%	11%	11%	11%	12%	13%	7%	11% _q	14% _{qt}	8%	12%	11%	9%
Mean		0.11	0.12	0.13	0.11	0.10	0.08	0.28	0.10	0.15 _n	0.17 _{mn}	0.16 _{mn}	0.20 _n	0.22 _{mn}	0.03	-0.06	0.06	*	0.03	-0.06	-0.05	0.14 _r
Standard deviation		1.01	1.03	1.06	1.00	0.92	0.93	0.77	0.99	1.05	1.04	1.07	1.03	1.12	0.98	1.11	1.06	1.07	1.08	1.09	1.03	0.98
Standard error		0.02	0.03	0.04	0.04	0.05	0.05	0.12	0.03	0.05	0.05	0.05	0.07	0.07	0.07	0.10	0.05	0.08	0.07	0.11	0.31	0.03

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 30

Q.7 And thinking about the next two or three years, what are your biggest concerns in the NHS?**Please select up to 2 concerns.****Base: All respondents**

	Gender			Age						Social Grade				Region														Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North of Ireland (y)	Public (A)	Private (B)				
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185			
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
Lack of funding in the NHS	815 39%	380 37%	435 40%	93 41% <i>i</i>	146 40% <i>i</i>	140 42% <i>i</i>	146 40% <i>i</i>	138 43% <i>i</i>	153 31%	211 38%	228 38%	163 37%	213 42%	65 37%	36 42%	95 41%	74 42%	65 36%	59 39%	35 36%	66 34%	107 39%	120 42%	70 39%	22 37%	181 44%B	297 37%	60 32%			
Waiting times for secondary care (referrals, surgery)	642 31%	272 26%	371 34% <i>a</i>	33 15%	72 20%	85 25% <i>d</i>	126 34% <i>d</i>	126 39% <i>d</i>	200 41% <i>d</i>	186 34%	175 29%	137 31%	145 29%	52 29%	23 27%	76 32%	45 26%	51 28%	44 29%	35 35%	65 33%	76 27%	96 34%	53 29%	28 47% <i>nop</i> 47% <i>q</i> 47% <i>r</i> 47% <i>s</i> 47% <i>u</i> 47% <i>v</i> 47% <i>w</i> 47% <i>x</i>	97 24%	216 27%	43 23%			
Understaffing of the NHS	549 26%	267 26%	282 26%	59 26%	90 25%	77 23%	87 24%	80 25%	156 32% <i>e</i> 32% <i>f</i> 32% <i>g</i> 32% <i>h</i>	153 28%	165 27%	102 23%	129 26%	53 30%	20 23%	66 28%	50 29%	48 27%	34 23%	23 23%	44 22%	61 22%	69 24%	64 35% <i>stu</i> 35% <i>v</i> 35% <i>w</i>	17 29%	116 28%B	180 22%	40 21%			
The length of time it takes to get an appointment in primary care (e.g. GP practices)	514 24%	226 22%	288 27% <i>a</i>	32 14%	64 18%	73 22% <i>d</i>	99 27% <i>d</i>	92 28% <i>d</i>	154 31% <i>d</i>	126 23%	146 24%	122 28%	120 24%	44 25%	15 17%	48 21%	45 26%	40 22%	48 32% <i>opt</i>	18 18%	60 30% <i>opt</i>	68 25%	69 24%	40 22%	19 33% <i>opt</i>	78 19%	203 25%A	39 21%			
Privatisation of the NHS	449 21%	235 23%	214 20%	54 24%	76 21%	85 25%	71 19%	63 20%	101 21%	119 21%	156 26% <i>lm</i>	85 19%	89 18%	50 28% <i>pqr</i> 28% <i>y</i>	26 31% <i>pqr</i> 31% <i>y</i>	42 18%	27 16%	31 17%	30 20%	18 18%	51 26% <i>q</i>	57 21%	63 22%	44 24%	8 14%	90 22%	183 23%	47 25%			
NHS staff being underpaid	406 19%	201 20%	205 19%	52 23%	71 20%	66 20%	73 20%	53 16%	92 19%	100 18%	116 19%	88 20%	102 20%	35 20%	16 19%	42 18%	39 23%	37 20%	31 20%	25 25% <i>v</i>	38 19%	43 15%	57 20%	34 19%	9 15%	84 20%	157 19%	40 21%			
Quality of care being delivered by the NHS	245 12%	128 12%	117 11%	28 12%	59 16% <i>gi</i>	43 13% <i>i</i>	38 10%	36 11%	40 8%	70 13%	71 12%	48 11%	56 11%	22 12%	11 12%	23 10%	15 9%	27 15%	16 10%	8 8%	19 10%	44 16% <i>q</i>	35 12%	19 10%	7 12%	62 15%	103 13%	34 18%			
Other	30 1%	16 2%	14 1%	1 *	2 1%	2 1%	9 2% <i>e</i>	9 3% <i>d</i>	7 1%	9 2%	4 1%	8 2%	9 2%	4 2%	-	3 1%	1 1%	1 1%	2 1%	2 2%	2 1%	7 2%	5 2%	1 1%	2 3%	4 1%	13 2%	3 2%			
None of these	132 6%	88 9% <i>b</i>	44 4%	28 12% <i>ghi</i>	41 11% <i>ghi</i>	24 7% <i>hi</i>	15 4%	7 2%	17 3%	25 5%	38 6%	32 7%	37 7%	5 3%	6 7%	22 9% <i>nwx</i>	9 5%	16 9% <i>nrx</i>	8 5%	10 10% <i>nx</i>	11 6%	25 9% <i>nwx</i>	13 4%	6 3%	1 2%	20 5%	65 8%	12 6%			

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 31

Q.7 And thinking about the next two or three years, what are your biggest concerns in the NHS?**Please select up to 2 concerns.****Base: All respondents**

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Lack of funding in the NHS	815 39%	661 39%	345 40%	316 39%	154 36%	141 37%	13 29%	571 38%	237 41%	205 40%	194 41%	91 46%g	109 38%	77 38%	56 45%	191 42%	93 48%ot	121 42%	48 39%	8 60%	606 38%
Waiting times for secondary care (referrals, surgery)	642 31%	501 30%	222 26%	279 34%b	141 33%	123 32%b	19 43%b	492 33%hijk	148 26%k	129 25%k	130 27%k	36 18%	76 26%k	57 28%k	38 31%k	140 31%p	40 21%	104 37%op	45 37%p	4 33%	485 30%p
Understaffing of the NHS	549 26%	421 25%	205 24%	216 27%	128 30%	110 29%	18 41%bc	424 28%hijklmn	120 21%	107 21%	100 21%	41 20%	58 20%	40 19%	22 18%	113 25%q	47 24%	61 21%	29 24%	1 11%	426 27%
The length of time it takes to get an appointment in primary care (e.g. GP practices)	514 24%	398 24%	180 21%	217 27%b	116 27%	109 28%b	7 17%	381 25%k	131 23%	112 22%	115 24%	36 18%	64 23%	48 24%	36 29%k	104 23%	39 20%	69 24%	26 21%	3 22%	396 25%
Privatisation of the NHS	449 21%	363 22%	197 23%	166 20%	86 20%	76 20%	10 23%	325 21%	121 21%	111 22%	100 21%	44 22%	60 21%	46 23%	26 21%	112 25%	46 24%	72 25%	26 22%	7 53%	325 20%
NHS staff being underpaid	406 19%	328 20%	153 18%	175 22%	79 18%	74 19%	5 11%	298 20%	106 19%	96 19%	85 18%	37 19%	47 16%	45 22%	20 16%	101 22%	46 24%	60 21%	29 24%	* 3%	300 19%
Quality of care being delivered by the NHS	245 12%	216 13% ^d	126 15% ^{ce}	90 11% ^e	29 7%	24 6%	5 11%	165 11%	77 13%	70 14%	64 13%	34 17% ^g	41 14%	27 13%	18 14%	47 10%	22 11%	31 11%	11 9%	1 8%	188 12%
Other	30 1%	25 1%	20 2% ^c	5 1%	5 1%	5 1%	- -	27 2% ^h	3 1%	3 1%	3 1%	1 *	3 1%	1 *	- -	5 1%	3 2%	3 1%	2 1%	- -	19 7% ^q
None of these	132 6%	107 6%	75 9% ^c	32 4%	25 6%	21 5%	4 8%	81 5%	50 9% ^g	46 9% ^g	41 9% ^g	20 10% ^g	32 11% ^{gjn}	15 7%	6 5%	21 5%	12 6%	9 3%	6 5%	1 5%	107 7% ^q

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 32
Gender
Base: All respondents

	Gender			Age						Social Grade				Region														Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of London (u)	London (v)	South East (w)	South West (x)	North Ireland (y)	Public (A)	Private (B)				
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185			
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
Male	1029	1029	-	120	175	185	183	158	208	296	281	253	199	87	42	117	85	87	87	46	90	148	132	79	29	205	466	129			
	49%	100%	-	53% ⁱ	48%	55% ⁱ	50% ⁱ	49%	42%	53% ^k	46% ^m	57% ^k	40%	48%	49%	50%	48%	48%	58% ^{uwx}	47%	46%	53%	46%	43%	49%	50%	58% ^A	69%			
Female	1075	-	1075	108	187	151	183	163	284	258	326	188	303	92	44	117	90	94	64	53	106	130	154	102	30	204	339	58			
	51%	-	100% ^a	47%	52%	45%	50%	51%	58% ^{dfg}	47%	54% ^{jl}	43%	60% ^{kl}	52%	51%	50%	52%	52%	42%	53%	54% ^s	47%	54% ^s	57% ^s	51%	50% ^B	42%	31%			

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 33
Gender
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Vil- lage (e)	Hamlet & Iso- lated Dwell- ing (f)	No chil- dren aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5- 18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - men- tal con- di- tion (p)	Yes - phys- ical con- di- tion (q)	Yes - dis- abil- ity (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Male	1029	845	502	342	184	169	15	720	298	262	259	94	159	106	66	199	83	118	45	6	801
	49%	50% ^d	58% ^c	42%	43%	44%	36%	48%	52%	51%	54% ^g	47%	56% ^g	52%	52%	43%	43%	41%	37%	41%	50% ^o
Female	1075	833	362	471	242	215	28	793	278	248	218	106	127	98	60	259	112	168	76	8	792
	51%	50%	42%	58% ^b	57% ^a	56% ^b	64% ^b	52% ^j	48% ^j	49% ^j	46%	53% ^l	44%	48%	48%	57% ^t	57%	59% ^t	63% ^t	59%	50%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 34

Age
Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North of Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)	
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185	
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
18-24	228 11%	120 12%	108 10%	228 100%efghi	-	-	-	-	-	76 14%lm	79 13%l	45 6%	47 9%	21 12%	12 14%xy	28 12%y	19 11%	19 10%	15 10%	7 7%	21 11%	44 16%twxy	28 10%	11 6%	2 3%	67 16%B	78 10%	38 20%	
25-34	362 17%	175 17%	187 17%	-	362 100%dfghi	-	-	-	-	91 16%	103 17%	89 20%	79 16%	30 17%y	9 10%	40 17%y	25 14%	44 24%woquwy	24 16%y	20 20%y	31 16%y	61 22%owxy	41 15%	34 19%y	3 6%	94 23%	194 24%	57 31%	
35-44	335 16%	185 18%b	151 14%	-	-	335 100%deghi	-	-	-	85 15%	90 15%	81 18%	79 16%	35 20%x	13 15%	40 17%x	21 12%	33 19%x	28 19%x	14 14%	27 14%	49 18%x	47 16%x	17 9%	9 16%	98 24%	177 22%	32 17%	
45-54	366 17%	183 18%	183 17%	-	-	-	366 100%defghi	-	-	79 14%	104 17%	79 18%	103 21%j	27 15%	23 26%nv	45 19%	33 19%	29 16%	30 19%	20 20%	31 16%	37 13%	47 16%	34 19%	12 20%	82 20%	185 23%	27 14%	
55-64	321 15%	158 15%	163 15%	-	-	-	-	321 100%defghi	-	86 16%	80 13%	82 19%k	73 15%	28 15%	7 8%	36 15%	33 19%or	18 10%	30 20%or	14 14%	33 17%	42 15%	44 15%	24 13%	13 23%or	52 13%	120 15%	13 7%	
65+	492 23%	208 20%	284 26%a	-	-	-	-	-	492 100%defgh	136 25%l	151 25%l	84 19%	121 24%	38 21%	22 26%	45 19%	44 25%v	39 21%	24 16%	24 24%	53 27%sv	44 16%	79 28%psv	61 34%nprsv	19 32%psv	15 4%	52 6%	19 10%	
NET: 18-34	589 28%	295 29%	294 27%	228 100%efghi	362 100%fghi	-	-	-	-	167 30%	182 30%	115 26%	125 25%	51 28%y	21 24%y	68 29%y	43 25%y	62 34%wy	39 26%y	27 27%y	52 26%y	105 38%nopqsuwxxy	70 24%y	46 25%y	5 9%	161 39%	272 34%	95 51%	
NET: 35-54	702 33%	368 36%b	334 31%	-	-	335 100%dehi	366 100%dehi	-	-	164 30%	195 32%	161 36%j	182 36%j	63 35%	36 41%x	85 36%	55 31%	62 34%	58 38%	34 34%	58 30%	86 31%	94 33%	51 28%	21 36%	181 44%	361 45%	59 31%	
NET: 55+	813 39%	366 36%	447 42%a	-	-	-	-	321 100%defghi	492 100%defg	222 40%	231 38%	166 38%	195 39%	65 37%	29 34%	81 35%	77 44%rv	57 31%	54 36%	38 39%	86 44%rv	86 31%	123 43%rv	85 47%prv	32 55%noprstv	67 16%	172 21%	33 17%	

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 34
Age
Base: All respondents

	Gender			Age						Social Grade				Region											Employment Sector			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)	Opinion Influencer (C)
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187
Average age	48.23	47.31	49.12a	21.73	29.83d	39.37d	49.90d	59.35d	71.58d	47.92	47.54	48.11	49.52	46.91	47.41	46.75	49.92v	45.98	46.97	48.91v	49.63v	44.40	50.21p	52.26n	54.84n	39.93	42.59A	38.95

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 35

Age
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
18-24	228 11%	194 12% ^d	130 15% ^{ce}	64 8%	33 8%	31 8%	2 5%	189 13% ^{hijl}	31 5% ^{jl}	29 6% ^{jl}	14 3%	20 10% ^{hijl}	6 2%	7 3%	5 4%	38 8% ^q	27 14% ^{oqr}	10 4%	9 7%	-	180 11% ^q
25-34	362 17%	319 19% ^d	184 21% ^{cef}	134 16% ^e	43 10%	40 10%	3 7%	193 13% ⁿ	166 29% ^{gjm}	164 32% ^{ghj}	112 23% ^{gmn}	103 52% ^{ghi}	94 33% ^{ghj}	36 18% ⁿ	4 3%	63 14% ^q	44 22% ^{oqr}	27 9%	13 11%	3 21%	286 18% ^{oq}
35-44	335 16%	294 18% ^d	153 18% ^{ef}	141 17% ^{ef}	41 10%	40 10%	1 3%	129 9%	202 35% ^g	191 37% ^{gh}	179 38% ^{ghn}	69 35% ^g	125 44% ^{ghi}	73 36% ^g	36 29% ^g	52 11% ^q	37 19% ^{oqr}	25 9%	13 11%	2 12%	274 17% ^{oq}
45-54	366 17%	287 17%	141 16%	146 18%	79 19%	71 18%	8 19%	234 15% ^k	131 23% ^{gik}	102 20% ^{gk}	128 27% ^{ghik}	7 3%	50 18% ^k	71 35% ^{ghi}	54 43% ^{ghi}	85 19%	47 24% ^{oqt}	50 17%	25 21%	2 12%	270 17%
55-64	321 15%	245 15%	118 14%	127 16%	76 18%	66 17%	11 24%	281 19% ^{hijk}	40 7% ^{ikl}	21 4% ^k	39 8% ^{hikl}	1 *	8 3%	14 7% ^{ikl}	25 20% ^{hij}	86 19% ^t	30 15%	58 20% ^t	26 22%	4 31%	230 14%
65+	492 23%	339 20%	137 16%	202 25% ^b	153 36% ^a	135 35% ^{bc}	18 41% ^{bc}	487 32% ^{hijk}	5 1%	3 1%	5 1%	-	1 *	2 1%	2 1%	133 29% ^{pt}	10 5%	116 41% ^{opr}	36 29% ^p	3 25%	352 22% ^p
NET: 18-34	589 28%	513 31% ^d	315 36% ^{cef}	198 24% ^e	77 18%	71 19%	5 12%	383 25% ⁿ	197 34% ^{gjm}	193 36% ^{ghj}	126 26% ^{gmn}	123 62% ^{ghi}	100 35% ^{gjm}	42 21% ⁿ	10 8%	101 22% ^q	71 36% ^{oqr}	37 13%	21 18%	3 21%	467 29% ^{oq}
NET: 35-54	702 33%	581 35% ^d	294 34%	287 35% ^e	121 28%	111 29%	10 23%	362 24%	333 58% ^{gk}	293 57% ^{gk}	307 64% ^{ghi}	76 38% ^g	176 62% ^{gik}	145 71% ^{ghi}	90 72% ^{ghi}	137 30% ^q	84 43% ^{oqr}	74 26%	38 31%	3 24%	544 34% ^q

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 35

Age
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: 55+	813 39%	584 35%	255 30%	329 40% ^b	229 54% ^a	201 52% ^b	28 65% ^b	768 51% ^{hijklm}	45 8% ^{ikl}	24 5% ^k	44 9% ^{hikl}	1 *	9 3% ^k	16 8% ^{ikl}	26 21% ^{hijklm}	219 48% ^{pt}	40 20%	174 61% ^{opr}	62 51% ^{pt}	7 55%	582 37% ^p
Average age	48.23	46.77	44.27	49.43 ^b	53.99 ^a	53.47 ^b _c	58.63 ^b _c	51.74 ^h _{ijklmn}	39.49 ⁱ _{kl}	38.20 ^k	41.18 ^h _{ikl}	32.99	38.04 ^k	42.48 ^h _{ijkl}	47.03 ^h _{ijklm}	51.93 ^p _t	41.56	57.51 ^o _{prt}	53.57 ^p _t	50.99	47.40 ^p

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 36
Social Grade
Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	Northern Ire-land (y)	Public (A)	Private (B)			
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185		
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187		
A	150 7%	87 8% ^b	63 6%	26 12% ^{eg}	20 6%	23 7%	22 6%	24 7%	34 7%	150 27% ^{klm}	-	-	-	10 5%	10 12% ^u	20 9%	11 6%	10 5%	9 6%	6 6%	9 5%	31 11% ^{nruw}	16 6%	13 7%	5 8%	34 8%	52 6%	31 16%		
B	404 19%	209 20%	195 18%	50 22%	71 20%	62 18%	58 16%	62 19%	102 21%	404 73% ^{klm}	-	-	-	34 19%	15 17%	40 17%	27 15%	35 19%	24 16%	18 18%	38 20%	66 24%	60 21%	31 17%	17 28% ^{pqs}	90 22%	158 20%	48 26%		
C1	607 29%	281 27%	326 30%	79 35% ^h	103 28%	90 27%	104 28%	80 25%	151 31%	-	607 100% ^{ijlm}	-	-	60 34% ^r	26 30%	62 27%	46 27%	40 22%	46 30%	26 27%	51 26%	75 27%	87 30%	70 39% ^{pqr uv}	17 29%	159 39% ^B	235 29%	48 26%		
C2	441 21%	253 25% ^b	188 17%	25 11%	89 25% ^{di}	81 24% ^{di}	79 22% ^d	82 26% ^{di}	84 17%	-	-	441 100% ^{ijklm}	-	39 22%	16 19%	46 20%	45 26% ^{wxy}	63 35% ^{nop stuvwxy}	36 24% ^x	19 20%	42 21%	54 19%	47 16%	26 14%	7 12%	71 17%	225 28% ^A	31 17%		
D	249 12%	111 11%	138 13%	34 15% ⁱ	49 14% ⁱ	55 16% ^{hi}	48 13% ⁱ	33 10% ⁱ	29 6%	-	-	-	249 50% ^{ijkl}	21 12%	8 9%	32 14%	27 16%	21 12%	25 16% ^{vx}	12 13%	23 12%	25 9%	35 12%	14 8%	6 9%	51 13%	127 16%	21 11%		
E	253 12%	88 9%	165 15% ^a	12 5%	29 8%	24 7%	55 15% ^{def}	40 12% ^{df}	93 19% ^{defh}	-	-	-	253 50% ^{ijkl}	15 8%	11 13%	34 14% ^r	18 10%	12 7%	11 7%	17 17% ^{nrs v}	32 16% ^{nrs}	28 10%	41 14% ^r	27 15% ^r	7 13%	4 1%	9 1%	8 4%		
NET: AB	554 26%	296 29% ^b	258 24%	76 34% ^{efg}	91 25%	85 25%	79 22%	86 27%	136 28%	554 100% ^{klm}	-	-	-	43 24%	25 29%	60 26%	38 22%	44 24%	33 22%	24 24%	48 24%	96 35% ^{npq rsuw}	76 27%	43 24%	21 36% ^{qs}	124 30%	210 26%	79 42%		
NET: ABC1	1161 55%	577 56%	584 54%	156 68% ^{efg hi}	194 54%	175 52%	184 50%	166 52%	287 58% ^g	554 100% ^{lm}	607 100% ^{lm}	-	-	104 58% ^r	51 59%	122 52%	85 48%	85 47%	79 52%	50 51%	99 50%	171 62% ^{pqr u}	163 57% ^r	114 63% ^{qr}	39 66% ^{qr}	283 69% ^B	444 55%	127 68%		
NET: C2DE	943 45%	452 44%	491 46%	72 32%	168 46% ^d	160 48% ^d	183 50% ^{di}	155 48% ^d	205 42% ^d	-	-	441 100% ^{ijk}	502 100% ^{jk}	75 42%	35 41%	111 48% ^v	90 52% ^{vxy}	96 53% ^{nvwxy}	72 48%	49 49%	97 50% ^{vxy}	107 38%	123 43%	67 37%	20 34%	126 31%	361 45% ^A	60 32%		

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 36
Social Grade
Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ireland (y)	Public (A)	Private (B)			
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187		
NET: DE	502	199	303	47	79	79	103	73	121	-	-	-	502	36	19	66	45	33	36	29	55	53	76	42	13	55	136	29		
	24%	19%	28%a	20%	22%	24%	28%a	23%	25%	-	-	-	100%gkl	20%	22%	28%rv	26%	18%	24%	30%rv	28%rv	19%	27%rv	23%	22%	13%	17%	15%		

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 37
Social Grade
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
A	150 7%	125 7%	75 9% ^f	50 6%	24 6%	24 6%	-	98 6%	49 8% ⁱ	39 8%	42 9%	14 7%	22 8%	17 9%	15 12% ^g	22 5%	9 5%	13 5%	4 4%	-	124 8% ^o
B	404 19%	321 19%	181 21%	140 17%	83 19%	73 19%	10 23%	308 20% ^{hij} m	94 16% ^m	81 16% ^m	73 15%	38 19% ^m	45 16%	24 12%	23 18%	61 13%	20 10%	40 14%	16 13%	1 7%	333 21% ^{opq}
C1	607 29%	464 28%	254 29%	210 26%	143 34% ^a	119 31%	24 55% ^{bce}	458 30% ^{hij} km	147 26%	128 25%	118 25%	41 20%	71 25%	45 22%	34 27%	107 23%	43 22%	61 21%	29 24%	6 42%	482 30% ^{opq}
C2	441 21%	351 21%	165 19%	187 23%	90 21%	83 22%	7 15%	285 19%	153 27% ^g	141 28% ^g	125 26% ^g	63 31% ^g	77 27% ^g	58 28% ^g	27 21%	91 20% ^r	37 19%	53 19%	16 13%	5 34%	342 21% ^r
D	249 12%	220 13% ^d	105 12% ^{ef}	115 14% ^{ef}	29 7%	28 7%	1 2%	158 10%	87 15% ^g	82 16% ^g	79 17% ^g	32 16% ^g	47 16% ^g	41 20% ^{gh}	17 13%	54 12%	26 13%	29 10%	11 9%	2 17%	187 12%
E	253 12%	196 12%	84 10%	111 14% ^b	57 13%	55 14% ^b	2 5%	206 14% ^{hijk} l	46 8%	39 8%	40 8%	12 6%	23 8%	19 9%	11 9%	123 27% ^t	59 30% ^t	89 31% ^{ot}	46 38% ^{ot}	-	125 8%
NET: AB	554 26%	446 27%	256 30% ^c	190 23%	107 25%	98 25%	10 23%	406 27%	142 25%	120 24%	115 24%	52 26%	67 24%	41 20%	37 30% ^m	83 18%	29 15%	54 19%	20 17%	1 7%	457 29% ^{opq}
NET: ABC1	1161 55%	911 54%	510 59% ^c	400 49%	251 59%	217 57% ^c	34 78% ^{bce}	864 57% ^{hij} kim	289 50% ^{im}	248 49% ^m	233 49% ^m	93 46%	138 48%	86 42%	71 56% ^m	190 42%	72 37%	115 40%	49 40%	7 49%	939 59% ^{opq}
NET: C2DE	943 45%	767 46%	354 41% ^f	413 51% ^{bef}	176 41%	166 43% ^f	10 22%	649 43%	286 50% ^g	262 51% ^{gh}	244 51% ^g	107 54% ^g	147 52% ^g	118 58% ^{ghi} jn	55 44%	268 58% ^t	122 63% ^t	171 60% ^t	72 60% ^t	7 51%	654 41%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 37
Social Grade
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: DE	502	415	189	226	86	83	3	364	133	121	119	44	70	60	28	177	85	118	57	2	312
	24%	25%	22% _f	28% _{bef}	20%	22% _f	7%	24%	23%	24%	25% _h	22%	24%	30% _{hi}	22%	39% _t	44% _t	41% _t	47% _t	17%	20%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 38
GO Region
Base: All respondents

	Gender		Age							Social Grade				Region												Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of London (u)	London (v)	South East (w)	South West (x)	North Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187
Scotland	179	87	92	21	30	35	27	28	38	43	60	39	36	179	-	-	-	-	-	-	-	-	-	-	-	47	64	13
	8%	8%	9%	9%	8%	11%	7%	9%	8%	8%	10%	9%	7%	100%opqr	-	-	-	-	-	-	-	-	-	-	-	11%	8%	7%
North East	86	42	44	12	9	13	23	7	22	25	26	16	19	-	86	-	-	-	-	-	-	-	-	-	-	19	27	6
	4%	4%	4%	5%	2%	4%	6%eh	2%	5%	5%	4%	4%	4%	-	100%npqr	-	-	-	-	-	-	-	-	-	-	5%	3%	3%
North West	234	117	117	28	40	40	45	36	45	60	62	46	66	-	-	234	-	-	-	-	-	-	-	-	-	49	90	28
	11%	11%	11%	12%	11%	12%	12%	11%	9%	11%	10%	10%	13%	-	-	100%noqr	-	-	-	-	-	-	-	-	-	12%	11%	15%
Yorkshire & Humberside	175	85	90	19	25	21	33	33	44	38	46	45	45	-	-	-	175	-	-	-	-	-	-	-	-	38	65	11
	8%	8%	8%	8%	7%	6%	9%	10%	9%	7%	8%	10%	9%	-	-	-	100%noqr	-	-	-	-	-	-	-	-	9%	8%	6%
West Midlands	181	87	94	19	44	33	29	18	39	44	40	63	33	-	-	-	-	181	-	-	-	-	-	-	-	35	73	21
	9%	8%	9%	8%	12%h	10%h	8%	6%	8%	8%	7%	14%ijkm	7%	-	-	-	-	100%nopq	-	-	-	-	-	-	-	8%	9%	11%
East Midlands	151	87	64	15	24	28	30	30	24	33	46	36	36	-	-	-	-	-	151	-	-	-	-	-	-	29	69	6
	7%	8%b	6%	7%	7%	8%	8%	9%i	5%	6%	8%	8%	7%	-	-	-	-	-	100%nopq	-	-	-	-	-	-	7%	9%	3%
Wales	99	46	53	7	20	14	20	14	24	24	26	19	29	-	-	-	-	-	-	99	-	-	-	-	-	17	31	11
	5%	5%	5%	3%	5%	4%	5%	4%	5%	4%	4%	4%	6%	-	-	-	-	-	-	100%nopq	-	-	-	-	-	4%	4%	6%
Eastern	196	90	106	21	31	27	31	33	53	48	51	42	55	-	-	-	-	-	-	-	196	-	-	-	-	33	73	12
	9%	9%	10%	9%	9%	8%	8%	10%	11%	9%	8%	10%	11%	-	-	-	-	-	-	-	100%nopq	-	-	-	-	8%	9%	6%

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 38
GO Region
Base: All respondents

	Gender			Age						Social Grade				Region														Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)				
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
London	278	148	130	44	61	49	37	42	44	96	75	54	53	-	-	-	-	-	-	-	-	278	-	-	-	57	123	49			
	13%	14%	12%	19%gi	17%gi	15%gi	10%	13%	9%	17%klm	12%	12%	10%	-	-	-	-	-	-	-	-	100%nopqrstuvwxy	-	-	-	14%	15%	26%			
South East	286	132	154	28	41	47	47	44	79	76	87	47	76	-	-	-	-	-	-	-	-	-	286	-	-	46	105	17			
	14%	13%	14%	12%	11%	14%	13%	14%	16%	14%	14%	11%	15%	-	-	-	-	-	-	-	-	-	100%nopqrstuvwxy	-	-	11%	13%	9%			
South West	181	79	102	11	34	17	34	24	61	43	70	26	42	-	-	-	-	-	-	-	-	-	-	181	-	31	65	11			
	9%	8%	10%	5%	9%fi	5%	9%fi	7%	12%dfh	8%	12%gjl	6%	8%	-	-	-	-	-	-	-	-	-	-	100%nopqrstuvwxy	-	8%	8%	6%			
Northern Ireland	59	29	30	2	3	9	12	13	19	21	17	7	13	-	-	-	-	-	-	-	-	-	-	-	59	9	19	2			
	3%	3%	3%	1%	1%	3%	3%e	4%de	4%de	4%l	3%	2%	3%	-	-	-	-	-	-	-	-	-	-	-	100%nopqrstuvwxy	2%	2%	1%			

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 39
GO Region
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Scotland	179	135	81	54	44	31	13	134	45	41	35	15	23	15	5	32	14	19	7	-	142
	8%	8%	9% _c	7%	10%	8%	30% _{bce}	9%	8%	8%	7%	8%	8%	7%	4%	7%	7%	6%	6%	-	9%
North East	86	61	27	34	25	25	-	60	26	24	25	5	12	11	6	17	7	12	6	-	69
	4%	4%	3%	4%	6% _a	7% _b	-	4%	5%	5%	5%	3%	4%	6%	5%	4%	4%	4%	5%	-	4%
North West	234	204	103	101	29	27	3	159	73	68	59	24	31	38	16	51	23	34	16	-	181
	11%	12% _d	12% _e	12% _e	7%	7%	7%	11%	13%	13%	12%	12%	11%	19% _{ghijl}	13%	11%	12%	12%	14%	-	11%
Yorkshire & Humberside	175	129	69	60	46	44	1	134	39	28	32	13	15	8	16	34	22	13	6	-	134
	8%	8%	8%	7%	11%	12% _c	3%	9% _{ilm}	7% _i	5%	7% _{im}	6%	5%	4%	13% _{hijlm}	7% _q	11% _{oq}	5%	5%	-	8% _q
West Midlands	181	160	90	70	21	19	2	111	67	64	54	37	37	20	9	36	11	24	7	2	137
	9%	10% _d	10% _e	9% _e	5%	5%	5%	7%	12% _{kg}	13% _g	11% _g	13% _{ghijmn}	13% _g	10%	9%	8%	6%	8%	6%	17%	9%
East Midlands	151	104	49	55	47	45	2	104	48	40	39	13	19	19	11	36	14	22	7	3	112
	7%	6%	6%	7%	11% _a	12% _{bc}	5%	7%	8%	8%	8%	7%	7%	10%	9%	8%	7%	8%	6%	19%	7%
Wales	99	77	32	45	22	19	3	73	26	22	21	9	10	10	7	28	14	22	10	-	69
	5%	5%	4%	6%	5%	5%	6%	5%	5%	4%	4%	4%	4%	5%	6%	6%	7%	8% _t	8%	-	4%
Eastern	196	135	49	86	61	56	4	146	48	42	43	10	27	17	12	51	20	35	17	1	140
	9%	8%	6%	11% _b	14% _a	15% _b	10%	10%	8% _k	8% _k	9%	5%	9% _k	8%	10%	11%	10%	12%	14%	9%	9%
London	278	275	231	45	2	2	-	194	76	74	60	31	42	26	12	49	25	26	10	1	218
	13%	16% _d	27% _{cef}	5% _e	1%	1%	-	13%	13%	15% _{hij}	12%	15%	15%	13%	10%	11%	13%	9%	8%	11%	14% _q
South East	286	227	75	152	59	56	3	216	70	57	61	21	40	21	22	59	24	31	12	3	221
	14%	14%	9%	19% _b	14%	15% _b	7%	14%	12% _i	11%	13%	10%	14% _i	10%	17% _m	13%	13%	11%	10%	24%	14%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

Prepared by BritainThinks

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Table 39
GO Region
Base: All respondents

Absolutes/col percents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
South West	181	127	39	88	54	48	6	139	41	36	33	19	22	12	5	50	14	37	15	2	128
	9%	8%	4%	11% ^b	13% ^a	13% ^b	15% ^b	9%	7%	7%	7%	9%	8%	6%	4%	11% ^p	7%	13% ^{pt}	13%	16%	8%
Northern Ireland	59	43	21	22	16	11	5	44	15	14	14	3	9	6	5	14	6	11	5	*	43
	3%	3%	2%	3%	4%	3%	12% ^{bce}	3%	3%	3%	3%	1%	3%	3%	4%	3%	3%	4%	4%	3%	3%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 40

Have you taken a foreign holiday in the last 3 years?**Base: All respondents**

	Gender			Age						Social Grade				Region													Employment Sector			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)	Opinion Influencer (C)		
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185		
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187		
Yes	1226	609	617	149	238	196	196	179	268	379	367	265	215	104	61	153	100	105	80	52	102	171	155	103	40	267	529	149		
	58%	59%	57%	66%ghi	66%ghi	59%	54%	56%	55%	68%klm	60%lm	60%lm	43%	58%	71%stuw	65%stuw	57%	58%	52%	53%	52%	61%uv	54%	57%	68%stuw	65%	66%	80%		
No	878	420	458	78	124	139	170	143	223	175	240	176	287	74	25	81	74	76	72	47	94	107	131	78	19	142	276	38		
	42%	41%	43%	34%	34%	41%	46%de	44%de	45%de	32%	40%kj	40%kj	57%ijkl	42%	29%	35%	43%	42%	48%copy	47%copy	48%copy	39%	46%copy	43%o	32%	35%	34%	20%		

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 41
Have you taken a foreign holiday in the last 3 years?
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Vil- lage (e)	Hamlet & Iso- lated Dwell- ing (f)	No child- ren aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5- 18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - men- tal con- di- tion (p)	Yes - phys- ical con- di- tion (q)	Yes - dis- abil- ity (r)	Yes - oth- er (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Yes	1226 58%	992 59%	557 65%ce	435 53%	234 55%	209 54%	26 59%	869 57%	353 61%	312 61%	287 60%	126 63%	169 59%	128 63%	80 63%	199 43%	79 41%	119 42%	52 43%	10 73%	999 63%opqr
No	878 42%	686 41%	307 35%	379 47%b	192 45%	174 46%b	18 41%	645 43%	223 39%	198 39%	190 40%	74 37%	117 41%	76 37%	46 37%	259 57%t	116 59%t	167 58%t	69 57%t	4 27%	594 37%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 42
Opinion Influencer
Base: All respondents

	Gender			Age						Social Grade				Region												Employment Sector		Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North Ireland (y)	Public (A)	Private (B)	
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187
Yes	187 9%	129 12%b	58 5%	38 17% fgh i	57 16% fgh i	32 10% ghi	27 7% i	13 4%	19 4%	79 14% klm	48 8%	31 7%	29 6%	13 7%	6 7%	28 12% sw	11 6%	21 12% sw	6 4%	11 12% s	12 6%	49 18% noqs uwx y	17 6%	11 6%	2 4%	64 16%	92 11%	187 100%
No	1917 91%	900 88%	1017 95%a	189 83%	304 84%	303 90% de	340 93% de	308 96% def	473 96% def g	475 86%	559 92% j	409 93% j	473 94% j	166 93% v	80 93% v	206 88%	164 94% v	160 88%	146 96% prt v	88 88%	184 94% v	229 82%	269 94% prv	170 94% v	56 96% v	345 84%	713 89%	- -

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 43
Opinion Influencer
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Yes	187 9%	171 10% ^d	115 13% ^{ce}	56 7% ^e	15 4%	13 3%	2 5%	102 7%	84 15% ^g	75 15% ^g	64 13% ^g	35 17% ^g	36 13% ^g	28 14% ^g	22 17% ^g	33 7%	18 9%	16 6%	5 4%	1 7%	148 9%
No	1917 91%	1506 90%	749 87%	757 93% ^b	411 96% ^a	370 97% ^{bc}	41 95%	1411 93% ^{hij}	492 85%	436 85%	413 87%	165 83%	249 87%	176 86%	104 83%	424 93%	177 91%	270 94%	116 96%	12 93%	1444 91%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 44
Tenure
Base: All respondents

	Gender		Age							Social Grade				Region											Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of London (u)	London (v)	South East (w)	South West (x)	North Ireland (y)	Public (A)	Private (B)	
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187
NET: Homeowners	1427	716	711	119	198	212	234	249	415	434	414	315	264	112	61	154	106	140	107	71	133	158	204	134	47	277	529	137
	68%	70%	66%	52%	55%	63%de	64%de	78%defg	84%defgh	78%klm	68%lm	72%lm	53%	63%	70%v	66%v	61%	77%npqv	71%v	72%v	68%v	57%	71%qv	74%qnqv	80%npquv	68%	66%	73%
Owned outright - without mortgage	831	402	429	54	63	63	107	167	377	260	234	160	177	60	32	94	65	76	59	46	81	99	113	80	26	122	204	78
	39%	39%	40%	24%	17%	19%	29%efg	52%defgh	77%defgh	47%klm	39%	36%	35%	34%	37%	40%	37%	42%	39%	46%	41%	36%	40%	44%	43%	30%	25%	42%
Owned with a mortgage or loan	596	314	282	65	135	149	128	82	37	174	179	156	87	52	29	61	41	64	48	26	52	59	90	54	22	155	326	60
	28%	31%b	26%	29%id	37%dhi	44%dghi	35%hi	26%id	8%	32%lm	30%lm	35%lm	17%	29%	33%v	26%	23%	35%qv	32%v	26%	26%	21%	32%v	30%	37%qvw	38%	40%	32%
NET: Renters	631	288	343	85	156	119	128	71	71	111	176	116	228	63	24	76	64	38	43	27	53	113	76	45	12	127	261	45
	30%	28%	32%	38%hi	43%ghi	36%hi	35%hi	22%id	14%	20%	29%j	26%j	45%kl	35%nxy	27%	32%ry	37%rwx	21%	28%	27%	27%	41%orstwxy	27%	25%	20%	31%	32%	24%
NET: Rent from Council/ Housing Association	376	158	218	45	79	70	89	45	48	43	99	68	166	43	15	54	40	21	19	18	32	69	36	23	4	78	135	25
	18%	15%	20%a	20%id	22%hi	21%hi	24%hi	14%	10%	8%	16%j	15%j	33%jkl	24%rswxy	18%	23%rswxy	23%rswxy	11%	13%	18%y	16%	25%rsuwxy	13%	13%	7%	19%	17%	13%
Rented from the council	252	100	152	23	55	49	63	33	28	26	63	43	120	27	8	29	31	11	13	14	24	56	22	14	3	54	92	15
	12%	10%	14%a	10%id	15%id	17%dhi	10%id	10%id	6%	5%	10%j	10%j	24%jkl	15%nwxy	9%	13%r	18%rswxy	6%	8%	15%ry	12%r	20%oprswxy	8%	8%	5%	13%	11%	8%
Rented from a housing association	124	58	66	22	24	21	26	12	20	18	36	24	46	16	8	25	9	10	7	3	8	14	15	9	1	24	43	9
	6%	6%	6%	9%hi	7%	6%	7%	4%	4%	3%	6%j	6%	9%jl	9%	9%	11%stuvwxy	5%	5%	4%	3%	4%	5%	5%	5%	2%	6%	5%	5%
Rented from someone else	255	131	125	41	77	49	40	25	23	68	77	48	62	20	8	21	23	17	23	9	21	43	40	22	7	49	126	21
	12%	13%	12%	18%ghi	21%fghi	15%hi	11%id	8%	5%	12%	13%	11%	12%	11%	10%	9%	13%	10%	15%	9%	11%	16%p	14%	12%	13%	12%	16%	11%
Rent free	46	24	22	23	8	4	4	1	6	9	18	9	10	3	2	4	5	3	2	1	10	7	6	2	-	5	15	4
	2%	2%	2%	10%efghi	2%	1%	1%	*	1%	2%	3%	2%	2%	2%	2%	2%	3%	2%	1%	1%	5%px	3%	2%	1%	-	1%	2%	2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 45
Tenure
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: Homeowners	1427 68%	1100 66%	550 64%	550 68%	327 77%a	294 77%bc	33 77%	1071 71%hij klm	348 60%i	299 59%	295 62%il	113 57%	165 58%	122 60%	88 70%hij klm	277 60%p	94 49%	179 63%p	71 58%	12 89%	1116 70%opqr
Owned outright - without mortgage	831 39%	605 36%	300 35%	305 37%	226 53%a	201 52%bc	25 58%bc	733 48%hij klmn	94 16%ikl	77 15%	82 17%il	24 12%	37 13%	31 15%	31 25%hij klm	189 41%p	53 27%	133 47%oqt	53 43%p	7 51%	619 39%p
Owned with a mortgage or loan	596 28%	495 29% ^d	250 29%	245 30%	102 24%	93 24%	8 19%	338 22%	254 44%g	223 44%g	214 45%g	90 45%g	128 45%g	91 45%g	57 46%g	87 19%q	42 22%	46 16%	18 15%	5 38%	497 31%opqr
NET: Renters	631 30%	542 32% ^d	295 34% ^e	247 30% ^e	89 21%	81 21%	8 20%	401 27%	224 39%gn	208 41%ghj n	179 38%gn	85 42%gn	119 42%gn	81 40%gn	37 29%	172 38%t	96 49%oqt	101 35%t	51 42%t	1 11%	445 28%
NET: Rent from Council/ Housing Association	376 18%	319 19% ^d	158 18% ^f	161 20% ^{ef}	57 13%	54 14%	3 6%	233 15%	140 24%g	130 25%g	117 25%g	47 23%g	80 28%gj	51 25%g	27 22%	122 27%t	68 35%oqt	71 25%t	43 36%oqt	1 7%	247 16%
Rented from the council	252 12%	211 13%	103 12%	107 13%	41 10%	39 10%	2 4%	148 10%	102 18%g	95 19%g	86 18%g	36 18%g	59 21%g	38 19%g	21 17%g	83 18%t	48 25%oqt	51 18%t	31 26%oqt	-	165 10%
Rented from a housing association	124 6%	108 6% ^d	55 6%	54 7%	16 4%	15 4%	1 2%	85 6%	38 7%	35 7%	32 7%	10 5%	21 7%	13 6%	6 5%	38 8%t	21 11%t	20 7%	12 10%t	1 7%	82 5%
Rented from someone else	255 12%	223 13% ^d	137 16% ^{ce}	86 11%	32 8%	27 7%	6 14%	169 11%	84 15%gin	78 15%gin	62 13% ^{gn}	38 19%ghj n	39 14%	30 15% ⁿ	10 8%	51 11% ^r	28 14% ^r	31 11%	7 6%	1 4%	198 12%
Rent free	46 2%	36 2%	20 2%	16 2%	10 2%	9 2%	1 3%	41 3%hijl	3 1%	3 1%	3 1%	2 1%	1 *	1 *	1 *	9 2%	4 2%	5 2%	-	-	32 2%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

Prepared by BritainThinks

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 46

What is the highest educational level that you have achieved to date?

Base: All respondents

	Gender			Age							Social Grade				Region														Employment Sector			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humber (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of London (u)	London (v)	South East (w)	South West (x)	North-east Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)				
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185				
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187				
No formal education	19	6	13	1	3	1	2	2	9	-	7	6	6	1	-	3	1	-	-	1	3	3	4	3	-	4	5	-				
	1%	1%	1%	*	1%	*	1%	1%	2%		1%	1%	1%	1%		1%	1%			1%	1%	1%	1%		1%	1%						
Primary	12	4	7	1	2	1	-	3	4	1	5	2	4	-	-	-	3	1	-	-	1	5	-	1	1	-	3	-				
	1%	*	1%	1%	1%	*	-	1%	1%	*	1%	*	1%	-	-	-	2%	1%	-	-	*	2%	-	*	2%	-	*	-				
Secondary school, high school, 6th form/college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3, etc.	1117	550	567	97	145	173	235	181	286	169	294	300	353	79	51	128	108	102	85	50	116	112	161	94	32	166	427	54				
	53%	53%	53%	42%	40%	52%	64%	56%	58%	31%	48%	68%	70%	44%	59%	55%	62%	56%	56%	51%	59%	40%	56%	52%	54%	40%	53%	29%				
University degree or equivalent professional qualification, NVQ level 4, etc.	642	303	338	59	143	98	93	109	139	233	211	98	100	66	22	70	40	54	49	35	47	91	89	63	15	147	262	68				
	31%	29%	31%	26%	40%	29%	25%	34%	28%	42%	35%	22%	20%	37%	26%	30%	23%	30%	32%	36%	24%	33%	31%	35%	25%	36%	33%	37%				
Higher university degree, doctorate, MBA, NVQ level 5, etc.	257	134	122	32	60	58	33	26	49	135	69	22	30	25	10	26	19	19	17	10	23	50	28	20	10	91	94	58				
	12%	13%	11%	14%	17%	17%	9%	8%	10%	24%	11%	5%	6%	14%	11%	11%	11%	11%	11%	10%	12%	18%	10%	11%	16%	22%	12%	31%				
Still in full time education	42	21	21	35	5	-	2	-	-	13	17	5	7	6	4	4	3	2	-	2	4	13	4	-	1	1	5	6				
	2%	2%	2%	16%	1%	-	*	-	-	2%	3%	1%	1%	4%	4%	2%	2%	1%	-	2%	2%	5%	1%	-	1%	*	1%	3%				
Don't know	3	2	1	-	-	1	-	-	2	-	1	2	-	-	-	1	-	-	-	-	2	-	-	-	-	-	1	-				
	*	*	*	-	-	*	-	-	*	-	*	*	-	-	-	*	-	-	-	-	1%	-	-	-	-	-	*	-				
Prefer not to answer	13	8	5	3	3	4	1	1	2	2	3	6	2	2	-	1	3	-	-	-	1	5	-	-	1	-	7	1				
	1%	1%	*	1%	1%	1%	*	*	*	*	1%	1%	*	1%	-	*	1%	2%	-	-	1%	2%	-	-	1%	-	1%	*				

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 47

What is the highest educational level that you have achieved to date?**Base: All respondents**

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
No formal education	19 1%	15 1%	6 1%	10 1%	3 1%	3 1%	2%	16 1%	3 1%	3 1%	3 1%	- *	1 *	2 1%	-	5 1%	3 2%	2 1%	1 1%	-	13 1%
Primary	12 1%	9 1%	5 1%	4 *	2 1%	2 1%	-	11 1%	1 *	1 *	-	1 *	-	-	-	7 2%t	3 2%t	3 1%	3 3%t	-	5 *
Secondary school, high school, 6th form/college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3, etc.	1117 53%	884 53%	403 47%	480 59%bf	234 55%	215 56%b	19 43%	788 52%	323 56%k	285 56%k	282 59%ghi	100 50%	158 55%	127 63%ghi	74 59%	282 62%t	131 67%ot	173 61%t	73 60%	8 59%	813 51%
University degree or equivalent professional qualification, NVQ level 4, etc.	642 31%	504 30%	281 32%cc	223 27%	138 32%	117 31%	21 48%bce	485 32%hijm	155 27%kj	137 27%	117 25%	59 30%	79 28%	48 24%	36 28%	120 26%p	41 21%	81 28%p	31 26%	5 35%	506 32%op
Higher university degree, doctorate, MBA, NVQ level 5, etc.	257 12%	213 13%	130 15%ce	84 10%	43 10%	40 11%	3 7%	169 11%	87 15%g	78 15%gm	70 15%g	38 19%gm	47 16%g	23 11%	15 12%	36 8%	14 7%	23 8%	10 8%	1 7%	214 13%opq
Still in full time education	42 2%	38 2%	29 3%ce	9 1%	5 1%	5 1%	-	36 2%hijlm	4 1%j	3 *	1 *	2 1%	* *	-	1 1%	6 1%	2 1%	3 1%	2 2%	-	34 2%
Don't know	3 *	3 *	1 *	2 *	-	-	-	3 *	-	-	-	-	-	-	-	1 *	-	1 *	-	-	2 *
Prefer not to answer	13 1%	12 1%	9 1%	2 *	2 *	2 *	-	6 *	3 1%	3 1%	3 1%	-	-	3 1%	1 1%	-	-	-	-	-	7 *

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 48

Thinking about your household's food and grocery shopping, are you personally responsible for selecting half or more of the items to be bought from supermarkets and food shops?

Base: All respondents

	Gender		Age							Social Grade				Region												Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North of England (y)	Public (A)	Private (B)	Opinion Influencer (C)
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187
Yes - responsible for half or more of the items bought	1922	891	1031	155	345	325	350	295	451	497	545	412	468	167	74	205	166	164	136	96	179	258	261	166	51	372	749	169
	91%	87%	96%a	68%	95%di	97%cdhi	96%di	92%cd	92%cd	90%	90%	94%jk	93%	93%	86%	88%	95%copy	91%	90%	97%ops	91%	93%	91%	92%	86%	91%	93%	90%
No - not responsible for most of the items bought	182	137	45	72	16	11	16	26	40	57	62	29	34	12	12	28	9	17	16	3	17	20	25	14	8	37	56	18
	9%	13%b	4%	32%efgh	5%	3%	4%	8%f	8%efg	10%l	10%l	6%	7%	7%	14%qt	12%qt	5%	9%	10%t	3%	9%	7%	9%	8%	14%qt	9%	7%	10%

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 49

Thinking about your household's food and grocery shopping, are you personally responsible for selecting half or more of the items to be bought from supermarkets and food shops?

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)	
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580	
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593	
Yes - responsible for half or more of the items bought	1922	1536	793	742	387	347	39	1360	551	490	456	194	271	196	117	434	183	273	117	13	1442	
	91%	92%	92%	91%	91%	91%	91%	90%	96%g	96%g	96%g	97%g	95%g	96%g	93%	95%t	94%	96%t	97%t	100%	91%	
No - not responsible for most of the items bought	182	142	71	71	40	36	4	153	24	20	21	6	14	7	9	24	11	12	4	-	150	
	9%	8%	8%	9%	9%	9%	9%	10%hijklm	4%	4%	4%	3%	5%	4%	7%	5%	6%	4%	3%	-	9%opqr	

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 50
How many cars are there in your household?
Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)	
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185	
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
No cars in the household	377	171	206	48	75	58	77	46	72	74	112	48	144	37	10	45	41	19	24	13	25	90	39	27	7	65	137	24	
	18%	17%	19%	21%hi	21%hi	17%	21%hi	14%	15%	13%	18%ijl	11%	29%ijkl	21%ru	12%	19%r	23%ruwy	11%	16%	13%	13%	32%noprstuwxy	14%	15%	11%	16%	17%	13%	
NET: Any	1727	857	870	180	286	277	289	276	419	480	495	393	358	141	76	189	134	162	127	86	171	188	247	154	52	344	669	163	
	82%	83%	81%	79%	79%	83%	79%	86%deg	85%deg	87%km	82%km	89%km	71%	79%v	88%v	81%v	77%	89%npqv	84%v	87%v	87%nqv	68%	86%qv	85%v	89%qv	84%	83%	87%	
1	1094	521	573	68	180	173	189	182	303	288	313	223	270	92	53	128	97	85	80	56	95	128	154	96	29	195	409	91	
	52%	51%	53%	30%	50% d	51% d	52% d	57% d	62% defg	52%	52%	51%	54%	52%	62%nv	55%	56%	47%	53%	57%	49%	46%	54%	53%	49%	48%	51%	49%	
2	498	267	231	65	83	96	77	74	102	150	143	134	70	39	18	44	33	65	39	26	54	46	72	43	19	209	52		
	24%	26% b	21%	28% i	23%	29% gi	21%	23%	21%	27% m	24% m	30% km	14%	22%	21%	19%	19%	36% nopqvwx	26% v	26% v	28% pv	17%	25% v	24%	32% pqv	27%	26%	28%	
3+	135	70	65	47	23	8	23	19	15	43	39	36	18	10	5	16	4	12	8	4	21	14	21	15	5	38	51	19	
	6%	7%	6%	21% efgh i	6% i	2%	6% i	6% i	3%	8% m	6% m	8% m	3%	6%	5%	7%	2%	6%	5%	4%	11% qv	5%	7% q	8% q	8% q	9%	6%	10%	

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 51
How many cars are there in your household?
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
No cars in the household	377	342	207	135	35	35	1	302	69	61	55	24	35	23	11	106	62	57	21	3	256
	18%	20% ^d	24% ^{cef}	17% ^{ef}	8%	9%	1%	20% ^{khij}	12%	12%	12%	12%	12%	11%	9%	23% ^t	32% ^{oqr}	20%	17%	19%	16%
NET: Any	1727	1336	657	679	391	348	43	1211	507	449	422	176	250	181	115	352	132	228	101	11	1336
	82%	80%	76%	83% ^b	92% ^a	91% ^{bc}	99% ^{bc}	80%	88% ^g	88% ^g	88% ^g	88% ^g	88% ^g	89% ^g	91% ^g	77% ^p	68%	80% ^p	83% ^p	81%	84% ^{op}
1	1094	879	433	445	215	198	17	778	311	283	258	105	157	120	59	236	86	162	73	4	832
	52%	52%	50%	55%	50%	52%	39%	51%	54%	55%	54%	53%	55%	59% ⁿ	47%	52% ^p	44%	57% ^{op}	60% ^{op}	29%	52% ^p
2	498	365	181	184	133	114	19	326	169	145	139	63	81	53	46	94	36	54	21	5	395
	24%	22%	21%	23%	31% ^a	30% ^{bc}	45% ^{bce}	22%	29% ^g	28% ^g	29% ^g	31% ^g	28% ^g	26%	37% ^{gjm}	21%	19%	19%	18%	38%	25% ^q
3+	135	93	43	49	43	37	6	107	27	21	25	8	13	8	9	22	10	13	6	2	109
	6%	6%	5%	6%	10% ^a	10% ^{bc}	14% ^{bc}	7% ^l	5%	4%	5%	4%	4%	4%	7%	5%	5%	4%	5%	14%	7%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 52
To which of the following ethnic groups do you consider you belong?
Base: All respondents

	Gender			Age						Social Grade					Region														Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)	Opinion Influencer (C)			
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185			
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
White	1812 86%	872 85%	940 87%	176 77%	265 73%	278 83%	330 90%	303 def	461 94%	451 def	520 81%	393 86%	447 89%	165 93%	77 prv	201 89%	157 rv	140 rv	138 77%	86 91%	179 rv	180 65%	266 93%	168 prv	57 96%	326 prt	682 85%A	132 71%			
NET: BAME	271 13%	146 14%	125 12%	49 22%	92 35%	54 16%	35 9%	17 5%	24 5%	97 18%	81 13%	44 10%	49 10%	13 7%	9 11%	32 14%	16 wxy	38 21%	14 noqs	12 ey	16 8%	93 34%	17 nopq	11 6%	1 2%	81 20%B	115 14%	53 28%			
Mixed	53 3%	25 2%	29 3%	7 3%	24 7%	9 3%	4 1%	5 2%	5 1%	19 4%	16 3%	5 1%	12 2%	3 2%	3 4%	6 3%	4 2%	1 1%	3 2%	3 3%	5 2%	19 7%	4 nprs	2 1%	* 1%	16 4%	22 3%	10 5%			
Asian	139 7%	79 8%	59 6%	28 12%	44 12%	32 10%	17 5%	8 2%	10 2%	47 8%	40 7%	27 6%	25 5%	7 4%	2 2%	14 6%	5 3%	30 17%	7 nopq	6 stuwxy	9 5%	43 16%	10 nopq	5 3%	1 1%	45 11%B	51 6%	25 13%			
Black	48 2%	25 2%	23 2%	12 5%	14 4%	7 2%	5 1%	3 1%	6 1%	18 3%	11 2%	8 2%	12 2%	1 1%	-	8 3%	4 uw	4 2%	2 2%	3 3%	-	20 7%	2 noqr	4 stuwxy	-	12 3%	22 3%	12 6%			
Chinese	17 1%	10 1%	7 1%	2 1%	6 2%	3 1%	6 2%	-	1 *	8 1%	7 1%	2 1%	-	2 1%	3 4%	1 pqwx	-	2 1%	1 *	1 1%	2 1%	5 2%	1 *	-	-	3 1%	11 1%	3 2%			
Other ethnic group	14 1%	7 1%	7 1%	-	5 1%	4 1%	2 1%	1 *	3 1%	5 1%	7 1%	2 *	-	-	1 1%	3 1%	3 2%	1 *	-	-	-	5 2%	1 *	-	-	5 1%	8 1%	3 2%			
Prefer not to answer	21 1%	10 1%	11 1%	2 1%	5 2%	4 1%	1 *	1 *	6 1%	5 1%	7 1%	3 1%	6 1%	1 *	-	1 1%	2 1%	3 2%	-	2 2%	1 *	5 2%	3 1%	3 1%	1 2%	3 1%	8 1%	1 1%			

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 53
To which of the following ethnic groups do you consider you belong?
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
White	1812	1409	674	735	403	360	43	1348	457	401	389	141	230	167	102	423	178	269	114	11	1355
	86%	84%	78%	90%b	94%a	94%b	100%bc	89%hij	80%k	79%k	82%hik	70%	81%k	82%k	81%k	92%t	91%t	94%t	94%t	82%	85%
NET: BAME	271	250	181	69	21	21	-	152	114	106	84	59	53	35	23	32	15	16	6	1	230
	13%	15% ^d	21% ^{cef}	9%	5%	5%	-	10%	20% ^{gj}	21% ^{gj}	18% ^g	29% ^{ghijlmn}	18% ^g	17% ^g	18% ^g	7%	8%	5%	5%	11%	14% ^{opqr}
Mixed	53	46	28	18	7	7	-	36	17	14	11	12	3	7	6	10	4	5	*	-	41
	3%	3%	3%	2%	2%	2%	-	2%	3% ^l	3% ^l	2% ^l	6% ^{ghijl}	1%	3% ^l	4% ^l	2%	2%	2%	*	-	3%
Asian	139	133	94	39	5	5	-	69	68	67	49	39	36	17	9	15	7	5	5	1	119
	7%	8% ^d	11% ^{cef}	5% ^e	1%	1%	-	5%	12% ^{gj}	13% ^{ghjm}	10% ^g	20% ^{ghijlmn}	12% ^g	8% ^g	8%	3% ^q	4%	2%	4%	11%	7% ^{oq}
Black	48	44	36	8	4	4	-	25	20	18	17	7	10	8	4	5	2	5	-	-	42
	2%	3%	4% ^{ce}	1%	1%	1%	-	2%	4% ^g	4% ^g	3% ^g	3%	3%	4% ^g	3%	1%	1%	2%	-	-	3%
Chinese	17	13	10	3	4	4	-	12	5	3	4	1	2	1	2	1	-	-	1	-	16
	1%	1%	1%	*	1%	1%	-	1%	1% ⁱ	1%	1%	1%	1%	*	2%	*	-	-	1%	-	1%
Other ethnic group	14	14	12	2	-	-	-	10	4	4	4	*	2	3	2	1	1	-	-	-	13
	1%	1%	1% ^{ce}	*	-	-	-	1%	1%	1%	1%	*	1%	1%	2%	*	*	-	-	-	1%
Prefer not to answer	21	18	10	9	3	3	-	13	4	4	3	*	3	1	1	3	2	1	1	7%	8
	1%	1%	1%	1%	1%	1%	-	1%	1%	1%	1%	*	1%	1%	1%	1%	1%	*	1%	7%	*

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 54

To which of the following religious groups do you consider yourself to be a member of?

Base: All respondents

	Gender			Age						Social Grade						Region											Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of London (u)	London (v)	South East (w)	South West (x)	North-east Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)	
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185	
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
Christian	981	443	538	66	118	131	164	174	329	239	282	213	246	72	38	111	101	77	74	37	76	118	139	97	41	167	347	91	
	47%	43%	50%	29%	33%	39%	45%	54%	67%	43%	46%	48%	49%	40%	44%	47%	58%	42%	49%	37%	39%	43%	49%	54%	69%	41%	43%	49%	
NET: Other	179	100	79	37	51	40	31	11	10	67	47	34	32	11	4	20	12	31	10	4	18	51	12	6	2	62	65	35	
	9%	10%	7%	16%g	14%g	12%h	8%h	3%	2%	12%k	8%	8%	6%	6%	5%	8%x	7%	17%no	7%	4%	9%wx	19%no	4%	3%	3%	15%B	8%	19%	
Muslim	96	62	34	23	31	23	13	3	3	38	20	21	16	1	1	16	8	23	3	4	6	30	3	1	-	33	37	22	
	5%	6%b	3%	10%g	9%g	7%g	3%h	1%	1%	7%k	3%	5%	3%	1%	1%	7%ns	5%nw	13%no	2%	4%w	3%	11%no	1%	1%	-	8%B	5%	12%	
Hindu	31	17	13	4	11	5	6	2	3	16	9	3	2	4	*	-	-	1	5	-	7	11	1	1	1	13	6	7	
	1%	2%	1%	2%	3%h	2%	2%	1%	1%	3%l	2%	1%	*	2%pw	1%	-	-	1%	3%pq	-	3%pqw	4%pqw	*	*	1%	3%B	1%	4%	
Jewish	8	4	5	2	1	2	-	2	2	2	3	2	1	-	-	1	1	-	-	-	1	4	-	2	-	-	6	1	
	*	*	*	1%	*	*	-	1%	*	*	*	*	*	-	-	1%	*	-	-	-	1%	1%	-	1%	-	-	-	1%	
Sikh	8	5	3	3	2	-	3	-	-	-	1	3	3	-	1	-	-	4	-	-	-	-	3	-	-	3	2	2	
	*	*	*	1%fi	1%	-	1%	-	-	-	*	1%	1%	-	1%	-	-	2%pu	-	-	-	-	1%	-	-	1%	*	2	
Buddhist	6	1	4	2	-	2	2	*	-	1	2	1	2	-	-	2	-	-	1	-	1	1	-	-	-	2	4	1	
	*	*	*	1%	-	*	*	*	-	*	*	*	*	-	-	1%	-	-	1%	-	1%	1%	-	-	-	*	*	1%	
Other	32	11	21	4	5	9	8	4	3	9	11	4	7	6	2	*	3	3	1	-	3	6	5	2	1	11	11	3	
	1%	1%	2%	2%	1%	3%i	2%	1%	1%	2%	2%	1%	1%	3%p	2%	*	2%	1%	1%	-	2%	2%	2%	1%	1%	3%	1%	2%	
None	902	463	439	118	182	152	170	134	147	236	266	186	213	95	44	102	58	70	67	57	93	97	129	76	16	176	372	57	
	43%	45%	41%	52%hi	50%hi	45%i	46%i	42%i	30%	43%	44%	42%	43%	53%qv	51%qv	44%y	33%	38%	44%y	58%pq	47%qv	35%	45%qv	42%y	27%	43%	46%	30%	

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 54

To which of the following religious groups do you consider yourself to be a member of?

Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)		
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187		
Prefer not to say	42	23	19	7	11	12	2	3	6	11	13	8	11	1	-	1	4	4	-	1	9	11	7	2	1	4	21	4		
	2%	2%	2%	3%	3%	4%	1%	1%	1%	2%	2%	2%	2%	1%	-	*	2%	2%	-	1%	5%	4%	2%	1%	1%	1%	3%	2%		

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B

Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 55

To which of the following religious groups do you consider yourself to be a member of?

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Christian	981	764	362	401	217	190	27	739	239	202	206	69	108	93	62	216	76	152	58	5	748
	47%	46%	42%	49%b	51%	50%b	63%b	49%hij	42%ik	40%	43%ikl	34%	38%	46%ikl	49%ikl	47%p	39%	53%op	48%	40%	47%p
NET: Other	179	169	122	47	11	10	1	94	83	81	65	40	47	25	16	28	13	15	8	1	147
	9%	10%d	14%ce	6%e	2%	3%	2%	6%	14%g	16%ghj	14%g	20%ghijm	17%gj	12%g	13%g	6%	6%	5%	7%	8%	9%oq
Muslim	96	94	73	21	1	1	-	39	55	55	40	32	30	16	9	9	3	6	3	-	85
	5%	6%d	8%ce	3%e	*	*	-	3%	10%g	11%ghj	8%g	16%ghijmn	10%g	8%g	7%g	2%	2%	2%	2%	-	5%opq
Hindu	31	31	18	13	-	-	-	19	11	9	9	3	5	2	4	3	1	1	2	-	27
	1%	2%d	2%e	2%e	-	-	-	1%	2%	2%	2%	1%	2%	1%	4%	1%	*	*	1%	-	2%
Jewish	8	8	6	2	-	-	-	7	2	2	2	-	2	-	-	-	-	-	-	-	6
	*	1%	1%	*	-	-	-	*	*	*	*	-	1%	-	-	-	-	-	-	-	*
Sikh	8	6	3	3	2	2	-	6	2	2	2	2	-	-	-	3	2	-	1	-	5
	*	*	*	*	*	*	-	*	*	*	*	1%	1%	-	-	1%	1%	-	1%	-	*
Buddhist	6	5	4	1	*	*	-	2	3	3	3	-	3	2	-	*	*	-	-	-	5
	*	1%	1%	*	*	*	-	*	1%	1%	1%	-	1%g	1%	-	*	*	-	-	-	*
Other	32	24	18	6	7	6	1	21	11	10	9	4	6	5	2	13	6	8	3	1	19
	1%	1%	2%c	1%	2%	2%	2%	1%	2%	2%	2%	2%	2%	2%	2%	3%t	3%t	3%t	2%	8%	1%
None	902	707	359	348	195	180	15	662	238	214	192	86	120	80	45	213	105	118	54	6	675
	43%	42%	41%	43%	46%	47%	35%	44%	41%	42%	40%	43%	42%	39%	36%	47%q	54%oqt	41%	45%	45%	42%
Prefer not to say	42	39	21	17	3	3	*	18	15	14	14	5	10	5	3	1	1	-	1	1	23
	2%	2%	2%	2%	1%	1%	1%	1%	3%g	3%g	3%g	2%	3%g	3%	2%	*	*	-	1%	7%	1%o

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 56

Which of the following best describes where you live?
Base: All respondents

	Gender			Age						Social Grade				Region														Employment Sector			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	Northern Ire-land (y)	Public (A)	Pri-vate (B)	Opinion Influ-encer (C)			
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185			
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
NET: Urban	1678	845	833	194	319	294	287	245	339	446	464	351	415	135	61	204	129	160	104	77	135	275	227	127	43	349	655	171			
	80%	82%b	77%	85%ghi	88%ghi	88%ghi	78%i	76%i	69%	81%	76%	80%	83%k	76%	71%	87%noq stuwxy	74%	88%noq stuwxy	69%	78%	69%	99%nop qrstuw xy	79%stux	70%	73%	85%	81%	92%			
Urban - Population over 10,000	864	502	362	130	184	153	141	118	137	256	254	165	189	81	27	103	69	90	49	32	49	231	75	39	21	200	356	115			
	41%	49%b	34%	57%fghi i	51%ghi	46%hi	39%i	37%i	28%	46%lm	42%	37%	38%	45%ost uwx	31%	44%suw x	39%uwx	50%ost uwx	32%x	32%	25%	83%nop qrstuw xy	26%	21%	36%x	49%	44%	62%			
Town and Fringe	813	342	471	64	134	141	146	127	202	190	210	187	226	54	34	101	60	70	55	45	86	45	152	88	22	150	300	56			
	39%	33%	44%a	28%	37%d	42%d	40%d	39%d	41%d	34%	35%	42%jk	45%jk	30%v	39%v	43%nv	35%v	39%v	37%v	46%nv	44%nv	16%	53%nop qrstv	49%nqs	37%v	37%	37%	30%			
NET: Rural	426	184	242	33	43	41	79	76	153	107	143	90	86	44	25	29	46	21	47	22	61	2	59	54	16	60	150	15			
	20%	18%	23%a	15%	12%	12%	22%def	24%def gh	31%def	19%	24%lm	20%	17%	24%prv	29%prv	13%v	26%prv	12%w	31%prv w	22%prv	31%prvw	1%	21%prv w	30%prvw	27%prv	15%	19%	8%			
Village	383	169	215	31	40	40	71	66	135	98	119	83	83	31	25	27	44	19	45	19	56	2	56	48	11	54	136	13			
	18%	16%	20%a	14%	11%	12%	19%ef	21%ef gh	27%def	18%	20%	19%	17%	17%v	29%np v	11%v	25%prv	10%v	30%np vw	19%rv	29%np w	1%	20%prv	26%prv	19%v	13%	17%	7%			
Hamlet & Isolated Dwelling	43	15	28	2	3	1	8	11	18	10	24	7	3	13	-	3	1	2	2	3	4	-	3	6	5	6	14	2			
	2%	2%	3%	1%	1%	*	2%f	3%ef	4%ef	2%	4%jlm	2%	1%	7%opqr suwv	-	1%	1%	1%	1%	3%v	2%v	-	1%	3%v	9%opqr suwv	2%	2%	1%			

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 57
Which of the following best describes where you live?
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: Urban	1678	1678	864	813	-	-	-	1172	490	436	408	167	244	177	108	353	154	225	89	10	1279
	80%	100% ^d	100% ^{ef}	100% ^{ef}	-	-	-	77%	85% ^g	85% ^g	86% ^g	84%	85% ^g	87% ^g	86% ^g	77%	79%	79%	73%	76%	80%
Urban - Population over 10,000	864	864	864	-	-	-	-	592	262	234	214	99	128	93	59	146	79	84	31	5	690
	41%	52% ^d	100% ^{cef}	-	-	-	-	39%	46% ^g	46% ^g	45% ^g	50% ^g	45%	46%	47%	32%	41% ^{oqr}	29%	25%	41%	43% ^{oqr}
Town and Fringe	813	813	-	813	-	-	-	580	228	202	194	68	116	83	49	207	75	141	58	5	589
	39%	48% ^d	-	100% ^{bef}	-	-	-	38%	40%	40%	41%	34%	41%	41%	39%	45% ^{pt}	38%	49% ^{opt}	48% ^t	35%	37%
NET: Rural	426	-	-	-	426	383	43	341	85	74	69	33	42	27	18	104	41	61	32	3	313
	20%	-	-	-	100% ^a	100% ^{bce}	100% ^{bce}	23% ^{hij} 1mn	15%	15%	14%	16%	15%	13%	14%	23%	21%	21%	27%	24%	20%
Village	383	-	-	-	383	383	-	301	82	72	66	31	41	26	16	95	38	52	29	3	280
	18%	-	-	-	90% ^a	100% ^{bce}	-	20% ^{hij} 1m	14%	14%	14%	16%	14%	13%	13%	21%	20%	18%	24%	24%	18%
Hamlet & Isolated Dwelling	43	-	-	-	43	-	43	40	3	2	3	1	1	1	2	9	3	9	3	-	33
	2%	-	-	-	10% ^a	-	100% ^{bce}	3% ^{hijl}	1%	*	1%	1%	*	1%	2%	2%	1%	3%	2%	-	2%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 58

Please indicate which of the following best describes your working status before March 2020 (Pre-Covid 19)

Base: All respondents

	Gender			Age						Social Grade				Region														Employment Sector			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of London (u)	London (v)	South East (w)	South West (x)	North of Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)			
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185			
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
NET: Working	1244 59%	684 67%b	560 52%	133 58%i	294 81% <i>dhi</i>	273 82% <i>dhi</i>	281 77% <i>dhi</i>	189 59% <i>i</i>	75 15%	341 62% <i>m</i>	402 66% <i>m</i>	300 68% <i>jm</i>	201 40%	114 64% <i>y</i>	44 51%	139 60%	106 61%	108 59%	102 67% <i>otu wxy</i>	51 51%	109 56%	184 66% <i>otu wxy</i>	162 57%	98 54%	28 48%	386 94%	789 98%A	155 83%			
NET: Employed	1118 53%	615 60%b	503 47%	125 55%i	273 75% <i>dgh i</i>	258 77% <i>dgh i</i>	250 68% <i>dhi</i>	156 49% <i>i</i>	55 11%	317 57% <i>m</i>	354 58% <i>m</i>	269 61% <i>m</i>	178 35%	106 60% <i>twx y</i>	42 49%	125 53%	97 56%	98 54%	90 59% <i>twx y</i>	43 43%	104 53%	165 59% <i>twx y</i>	138 48%	84 46%	26 44%	382 93%B	680 84%	143 77%			
Working full time - working 30 hours per week or more	920 44%	559 54%b	361 34%	102 45%i	235 65% <i>dhi</i>	215 64% <i>dhi</i>	219 60% <i>dhi</i>	120 37% <i>i</i>	28 6%	279 50% <i>m</i>	294 48% <i>m</i>	221 50% <i>m</i>	126 25%	89 50% <i>tu</i>	36 41%	98 42%	78 45%	87 48% <i>t</i>	70 46%	34 34%	77 39%	143 51% <i>ptu wxy</i>	116 40%	70 39%	22 38%	326 80%B	562 70%	124 67%			
Working part-time - working between 8 and 29 hours per week	198 9%	56 5%	142 13%a	24 10%i	37 10%i	43 13% <i>i</i>	31 8%	36 11% <i>i</i>	27 5%	39 7%	60 10%	48 11% <i>j</i>	52 10%	17 10%	7 8%	26 11%	19 11%	11 6%	20 13% <i>r</i>	9 9%	27 14% <i>rvw</i>	22 8%	22 8%	13 7%	4 6%	56 14%	119 15%	19 10%			
NET: Self-employed	127 6%	69 7%	57 5%	7 3%	21 6%	15 5%	31 8% <i>dhi</i>	32 10% <i>defi</i>	20 4%	24 4%	49 8% <i>jm</i>	32 7% <i>j</i>	23 5%	7 4%	1 2%	15 6%	9 5%	9 5%	12 8% <i>u</i>	8 8%	5 3%	19 7% <i>u</i>	24 8% <i>ou</i>	14 8% <i>u</i>	3 5%	4 1%	108 13%A	12 6%			
Self-employed - working 30 hours per week or more	83 4%	51 5%b	32 3%	5 2%	16 4% <i>i</i>	10 3%	21 6% <i>i</i>	21 7% <i>dhi</i>	9 2%	15 3%	33 5% <i>jm</i>	23 5% <i>jm</i>	12 2%	3 2%	1 2%	9 4%	7 4%	5 3%	9 6% <i>u</i>	6 6% <i>u</i>	2 1%	14 5% <i>u</i>	15 5% <i>u</i>	9 5% <i>u</i>	2 3%	3 1%	73 9%A	9 5%			
Self-employed - working between 8 and 29 hours per week	44 2%	18 2%	26 2%	2 1%	5 1%	6 2%	10 3%	11 3%	11 2%	9 2%	16 3%	8 2%	11 2%	4 2%	-	5 2%	2 1%	4 2%	4 2%	1 1%	3 2%	5 2%	9 3%	5 3%	1 2%	1 *	35 4%A	3 2%			
NET: Not working	860 41%	344 33%	515 48%a	95 42% <i>efg</i>	68 19%	62 18%	85 23%	133 41% <i>efg</i>	417 85% <i>def gh</i>	213 38% <i>l</i>	205 34%	140 32%	301 60% <i>ijkl</i>	65 36%	42 49% <i>sv</i>	94 40%	68 39%	73 41%	49 33%	48 49% <i>sv</i>	87 44% <i>sv</i>	94 34%	124 43% <i>sv</i>	83 46% <i>sv</i>	30 52% <i>nsv</i>	23 6%B	17 2%	32 17%			
Not working but seeking work or temporarily unemployed or sick	87 4%	47 5%	40 4%	14 6%i	15 4% <i>i</i>	16 5% <i>i</i>	27 7% <i>i</i>	14 4% <i>i</i>	1 *	7 1%	11 2%	9 2%	58 12% <i>ijkl</i>	4 2%	4 5%	21 9% <i>nrs</i>	8 4%	5 3%	4 3%	1 1%	8 4%	12 4%	12 4%	6 3%	2 4%	10 2%B	4 1%	2 1%			

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 58

Please indicate which of the following best describes your working status before March 2020 (Pre-Covid 19)

Base: All respondents

	Gender			Age						Social Grade				Region												Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humber-side (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Pri-vate (B)		
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
Not working and not seeking work	96 5%	33 3%	63 6%a	7 3%	15 4%	10 3%	25 7%fi	27 8%defi	11 2%	13 2%	9 1%	11 2%	63 13%jkl	9 5%	2 2%	11 5%	8 4%	8 4%	5 4%	9 9%o	12 6%	12 4%	10 4%	6 3%	4 7%	1 *	4 1%	5 3%	
Student	87 4%	44 4%	43 4%	72 31%efgh i	11 3%ghi	3 1%i	2 1%	-	-	23 4%l	41 7%lm	8 2%	14 3%	14 8%pqx	4 5%	7 3%	4 2%	7 4%	9 6%	3 3%	7 3%	15 5%	12 4%	3 2%	1 2%	10 3%B	7 1%	11 6%	
Retired on a state pension only	115 5%	25 2%	90 8%a	-	-	-	-	-	115 23%defgh h	6 1%	10 2%	12 3%	87 17%jkl	8 4%	3 3%	6 3%	9 5%	10 5%	5 3%	8 8%p	13 7%	11 4%	21 7%p	17 10%psv	4 7%	-	-	3 1%	
Retired with a private pension	353 17%	186 18%	166 15%	-	-	1 *	6 2%e	67 21%defg g	278 57%defgh gh	146 26%klm	124 20%lm	60 14%lm	24 5%	21 12%	16 18%	34 15%	30 17%	26 14%	22 14%	20 20%	35 18%	37 13%	56 19%n	44 24%nprsv sv	12 21%	1 *	-	9 5%	
House person, housewife, househusband, etc.	123 6%	10 1%	113 10%a	2 1%	27 7%di	32 10%di	25 7%di	25 8%di	11 2%	18 3%	9 2%	41 9%jk	55 11%jk	10 6%	14 16%npqs uvwx	15 7%v	10 5%	17 10%svwx	5 3%	7 7%v	13 6%v	6 2%	13 4%	6 3%	6 11%svwx	2 *	1 *	3 2%	

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 59

Please indicate which of the following best describes your working status before March 2020 (Pre-Covid 19)

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: Working	1244 59%	1030 61% ^d	563 65% ^{ce}	466 57% ^e	215 50%	192 50%	22 52%	781 52%	456 79% ^g	404 79% ^g	374 78% ^g	158 79% ^g	224 78% ^g	158 77% ^g	98 78% ^g	173 38% ^{qr}	92 47% ^{oqr}	87 30%	30 25%	8 58%	1037 65% ^{opqr}
NET: Employed	1118 53%	933 56% ^d	512 59% ^{cef}	421 52% ^e	185 43%	168 44%	17 39%	678 45%	432 75% ^g	384 75% ^g	353 74% ^g	152 76% ^g	216 76% ^g	145 71% ^g	88 70% ^g	143 31% ^{qr}	79 41% ^{oqr}	68 24%	26 21%	7 53%	944 59% ^{opqr}
Working full time - working 30 hours per week or more	920 44%	786 47% ^d	441 51% ^{cef}	345 42% ^{ef}	134 31%	124 32%	10 23%	552 36%	360 63% ^g	319 62% ^g	295 62% ^g	128 64% ^g	184 64% ^g	118 58% ^g	73 58% ^g	101 22% ^{qr}	51 26% ^{qr}	46 16%	18 15%	7 49%	794 50% ^{opqr}
Working part-time - working between 8 and 29 hours per week	198 9%	147 9%	71 8%	76 9%	51 12%	44 12%	7 15%	126 8%	71 12% ^g	65 13% ^g	58 12% ^g	23 12%	33 11%	26 13% ^g	15 12%	41 9%	28 15% ^{oqr}	22 8%	8 7%	* 3%	150 9%
NET: Self-employed	127 6%	97 6%	52 6%	45 6%	30 7%	24 6%	6 13% ^c	102 7% ^{chikl}	24 4%	21 4%	21 4% ^l	6 3%	8 3%	13 6% ^l	10 8% ^{hl}	31 7%	13 7%	19 7%	4 4%	1 5%	93 6%
Self-employed - working 30 hours per week or more	83 4%	61 4%	34 4%	27 3%	22 5%	19 5%	3 6%	70 5% ^{hijl}	12 2%	11 2% ^l	12 2% ^l	3 2%	3 1%	7 4%	5 4%	19 4%	9 5%	11 4%	2 1%	- -	62 4%
Self-employed - working between 8 and 29 hours per week	44 2%	36 2%	17 2%	18 2%	8 2%	5 1%	3 7% ^{be}	32 2%	12 2%	9 2%	10 2%	3 1%	5 2%	6 3%	5 4%	12 3%	4 2%	8 3%	3 2%	1 5%	31 2%
NET: Not working	860 41%	648 39%	301 35%	347 43% ^b	212 50% ^a	191 50% ^{bc}	21 48%	732 48% ^{hijklmn}	120 21%	106 21%	103 22%	42 21%	62 22%	46 23%	28 22%	285 62% ^{pt}	102 53% ^t	199 70% ^{opt}	91 75% ^{opt}	6 42%	555 35%
Not working but seeking work or temporarily unemployed or sick	87 4%	75 4%	39 5%	36 4%	12 3%	12 3%	- -	64 4%	21 4%	18 4%	20 4%	5 2%	11 4%	13 6% ^{hik}	5 4%	37 8% ^{qt}	25 13% ^{oqt}	14 5%	9 7% ^t	1 4%	44 3%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 59

Please indicate which of the following best describes your working status before March 2020 (Pre-Covid 19)

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Not working and not seeking work	96 5%	77 5%	33 4%	44 5%	18 4%	18 5%	* 1%	82 5%hijklm	13 2%k	10 2%	12 3%	1 1%	8 3%k	2 1%	4 3%	65 14%t	35 18%t	46 16%t	30 25%oqt	-	29 2%
Student	87 4%	76 5%	53 6%ce	24 3%	11 3%	10 3%	1 2%	73 5%hijlm	10 2%j	9 2%j	5 1%	5 3%	2 1%	1 *	3 3%	13 3%q	8 4%q	4 1%	4 3%	-	70 4%q
Retired on a state pension only	115 5%	82 5%	30 3%	52 6%b	33 8%a	32 8%b	1 3%	115 8%hijklmn	-	-	-	-	-	-	-	33 7%p	1 *	30 11%opt	16 13%opt	-	82 5%p
Retired with a private pension	353 17%	239 14%	110 13%	129 16%	113 27%a	98 26%bc	15 34%bc	350 23%hijklmn	2 *	2 *	2 *	-	1 *	1 1%	-	105 23%pt	17 9%	84 29%opt	26 22%p	4 32%	246 15%p
House person, housewife, househusband, etc.	123 6%	98 6%	36 4%	62 8%b	25 6%	21 6%	3 8%	48 3%	74 13%g	67 13%g	64 13%g	31 16%g	40 14%g	29 14%g	15 12%g	32 7%	16 8%	21 7%	6 5%	1 6%	84 5%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 60

Please indicate which of the following best describes your working status today, taking into account any changes due to the impact of the Coronavirus pandemic

Base: All respondents

	Gender			Age						Social Grade				Region												Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North of England (y)	Public (A)	Private (B)	Opinion Influencer (C)
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187
Currently furloughed / reduced hours / employer imposed temporary leave of absence as a result of the Coronavirus	219	122	97	28	47	54	47	25	17	53	66	64	36	19	6	31	18	20	18	5	26	35	19	21	3	52	167	41
	10%	12% ^b	9%	12% ⁱ	13% ^{hi}	16% ^{hi}	13% ^{hi}	8% ⁱ	4%	10%	11%	14% ^j	7%	10%	7%	13% ^{twy}	10%	11%	12%	5%	13% ^{twy}	12% ^{tw}	7%	12%	4%	13%	21% ^A	22%
NET: Working	996	550	446	118	241	221	220	146	50	281	328	232	155	92	41	108	86	87	81	43	80	145	132	75	25	357	639	115
	47%	53% ^b	41%	52% ⁱ	67% ^{dhi}	66% ^{dhi}	60% ^{hi}	46% ⁱ	10%	51% ^m	54% ^m	53% ^m	31%	52% ^u	47%	46%	49%	48%	53% ^{ux}	44%	41%	52% ^{ux}	46%	41%	43%	87% ^B	79%	62%
NET: Employed	889	486	403	108	221	207	194	124	35	257	285	206	141	84	40	97	77	78	73	37	73	127	115	65	24	352	537	100
	42%	47% ^b	37%	47% ^{hi}	61% ^{dgh}	62% ^{dgh}	53% ^{hi}	39% ⁱ	7%	46% ^m	47% ^m	47% ^m	28%	47%	46%	41%	44%	43%	48% ^x	37%	38%	46%	40%	36%	40%	86% ^B	67%	54%
Working full time - working 30 hours per week or more	728	438	291	88	193	166	169	98	15	223	234	165	106	72	35	73	60	68	58	32	57	104	96	54	21	295	434	82
	35%	43% ^b	27%	39% ⁱ	53% ^{dhi}	50% ^{dhi}	46% ^{hi}	30% ⁱ	3%	40% ^m	39% ^m	37% ^m	21%	40% ^u	40%	31%	34%	37%	38%	32%	29%	37%	33%	30%	36%	72% ^B	54%	44%
Working part-time - working between 8 and 29 hours per week	161	48	112	20	28	41	25	26	20	34	51	41	35	12	5	24	18	10	15	5	16	24	19	11	2	58	103	18
	8%	5%	10% ^a	9% ⁱ	8% ⁱ	12% ^{gi}	7%	8% ⁱ	4%	6%	8%	9%	7%	7%	6%	10%	10%	5%	10%	5%	8%	9%	7%	6%	4%	14%	13%	9%
NET: Self-employed	107	64	43	10	20	14	26	23	15	24	42	26	14	9	1	11	9	10	8	7	7	18	17	10	1	5	102	15
	5%	6% ^b	4%	4%	6%	4%	7% ⁱ	7% ⁱ	3%	4%	7% ^m	6% ^m	3%	5%	2%	5%	5%	5%	5%	7%	3%	6%	6%	5%	2%	1%	13% ^A	8%
Self-employed - working 30 hours per week or more	49	39	11	3	14	7	15	7	4	12	18	14	5	3	-	7	7	5	4	3	1	9	8	2	-	4	46	10
	2%	4% ^b	1%	2%	4% ⁱ	2%	4% ⁱ	2%	1%	2%	3% ^m	3% ^m	1%	2%	-	3%	4% ^u	3%	3%	3% ^u	*	3% ^u	3%	1%	-	1%	6% ^A	5%
Self-employed - working between 8 and 29 hours per week	57	25	32	6	6	7	11	16	11	12	24	12	9	5	1	3	1	5	4	3	6	9	10	7	1	1	56	6
	3%	2%	3%	3%	2%	2%	3%	5% ^{ei}	2%	2%	4%	3%	2%	3%	2%	1%	1%	3%	2%	3%	3%	3%	3%	4%	2%	*	7% ^A	3%

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 60

Please indicate which of the following best describes your working status today, taking into account any changes due to the impact of the Coronavirus pandemic

Base: All respondents

	Gender			Age						Social Grade					Region													Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East of London	London	South East	South West	North Ireland	Public	Private	Opinion Influencer			
	(a)	(b)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	(t)	(u)	(v)	(w)	(x)	(y)	(A)	(B)	(C)				
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
NET: Not working	890	357	532	82	74	60	99	150	424	220	213	145	311	68	40	95	71	74	53	50	89	98	135	85	31	-	-	31			
	42%	35%	50%a	36%efg	20%	18%	27%efg	47%defgh	86%defgh	40%il	35%	33%	62%ijkl	38%	46%	41%	41%	41%	35%	51%ns	46%v	35%	47%sv	47%sv	53%ns	-	-	16%			
Not working but seeking work or temporarily unemployed or sick	111	57	53	13	21	18	36	21	2	13	14	14	69	4	4	21	11	7	6	1	10	14	20	11	2	-	-	4			
	5%	6%	5%	6%il	6%il	5%il	10%fil	6%il	*	2%	2%	3%	14%ijkl	2%	5%	9%nr	6%	4%	4%	1%	5%	5%	7%nt	6%	3%	-	-	2%			
Not working and not seeking work	100	36	63	6	14	10	28	30	12	13	12	10	65	10	-	12	7	8	7	9	12	15	10	5	5	-	-	3			
	5%	4%	6%a	2%	4%	3%	8%defi	9%defi	3%	2%	2%	2%	13%ijkl	6%o	-	5%o	4%	4%	5%	10%owx	6%o	5%o	4%	3%	8%o	-	-	1%			
Student	78	41	37	62	11	2	2	-	-	20	40	7	10	11	4	5	4	5	6	3	6	15	14	3	1	-	-	10			
	4%	4%	3%	27%efghi	3%fghi	1%	1%	-	-	4%	7%ijlm	2%	2%	6%x	5%	2%	3%	3%	4%	3%	3%	5%ix	5%	1%	2%	-	-	5%			
Retired on a state pension only	117	25	92	-	-	-	-	-	117	6	10	12	89	8	3	6	9	10	5	8	14	11	21	17	5	-	-	3			
	6%	2%	9%a	-	-	-	-	-	24%defgh	1%	2%	3%	18%ijkl	4%	3%	3%	5%	5%	3%	8%p	7%p	4%	7%p	10%psv	9%p	-	-	1%			
Retired with a private pension	366	188	177	-	-	1	7	74	284	150	130	61	25	25	16	35	30	27	23	20	36	38	57	44	13	-	-	9			
	17%	18%	17%	-	-	*	2%e	23%defgh	58%defgh	27%klm	21%lm	14%lm	5%	14%	19%	15%	17%	15%	15%	20%	18%	14%	20%	24%nprv	22%	-	-	5%			
House person, housewife, househusband, etc.	119	10	109	1	27	30	26	25	9	17	7	42	53	11	12	15	10	16	6	9	12	6	12	5	5	-	-	3			
	6%	1%	10%a	1%	7%di	9%di	7%di	8%di	2%	3%k	1%	9%ijk	11%ijk	6%vwx	14%qsuvwx	7%v	5%	9%vwx	4%	9%vx	6%v	2%	4%	3%	9%vx	-	-	2%			

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 61

Please indicate which of the following best describes your working status today, taking into account any changes due to the impact of the Coronavirus pandemic

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Currently furloughed / reduced hours / employer imposed temporary leave of absence as a result of the Coronavirus	219	185	105	80	34	28	5	129	86	80	63	40	43	22	17	40	18	20	4	-	174
	10%	11%	12%e	10%	8%	7%	12%	9%	15%gjm	16%gjm	13%g	20%ghi	15%g	11%	14%	9%r	10%r	7%	3%	-	11%r
NET: Working	996	820	450	369	176	161	15	634	356	310	300	112	172	130	78	121	69	56	23	8	848
	47%	49% ^d	52% ^{cef}	45%	41%	42%	34%	42%	62% ^{gk}	61% ^g	63% ^g	56% ^g	60% ^g	64% ^g	62% ^g	27% ^{qr}	36% ^{oqr}	20%	19%	62%	53% ^{opqr}
NET: Employed	889	736	404	332	153	143	10	550	333	290	279	107	165	116	67	101	57	47	21	8	766
	42%	44% ^d	47% ^{cef}	41% ^f	36%	37%	23%	36%	58% ^g	57% ^g	59% ^g	54% ^g	58% ^g	57% ^g	53% ^g	22% ^q	29% ^{oqr}	16%	17%	57%	48% ^{opqr}
Working full time - working 30 hours per week or more	728	613	342	271	116	108	8	449	275	237	233	84	137	98	57	73	38	32	13	7	641
	35%	37% ^d	40% ^{cef}	33% ^f	27%	28%	18%	30%	48% ^g	47% ^g	49% ^g	42% ^g	48% ^g	48% ^g	45% ^g	16% ^q	20% ^{qr}	11%	11%	54%	40% ^{opqr}
Working part-time - working between 8 and 29 hours per week	161	123	62	62	37	35	2	101	58	53	46	23	28	17	10	28	19	15	8	*	125
	8%	7%	7%	8%	9%	9%	5%	7%	10% ^g	10% ^g	10% ^g	11% ^g	10%	8%	8%	6%	10% ^{oq}	5%	6%	3%	8%
NET: Self-employed	107	83	46	37	23	19	5	84	23	20	21	5	6	15	11	20	12	10	2	1	83
	5%	5%	5%	5%	5%	5%	11%	6% ^l	4% ^l	4% ^l	4% ^l	2%	2%	7% ^{hijk}	9% ^{hijk}	4%	6% ^r	3%	2%	5%	5%
Self-employed - working 30 hours per week or more	49	40	25	16	9	9	-	36	13	12	13	2	3	9	6	8	7	2	-	-	39
	2%	2%	3%	2%	2%	2%	-	2%	13% ^l	12% ^l	13% ^l	1%	1%	5% ^{hikl}	5% ^{hkl}	2% ^q	4% ^{oqr}	1%	-	-	2%
Self-employed - working between 8 and 29 hours per week	57	43	22	21	14	10	5	47	10	8	8	3	4	5	5	12	5	7	2	1	43
	3%	3%	2%	3%	3%	2%	11% ^{bce}	3%	2%	2%	2%	1%	1%	3%	4%	3%	2%	3%	2%	5%	3%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 61

Please indicate which of the following best describes your working status today, taking into account any changes due to the impact of the Coronavirus pandemic

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
NET: Not working	890	673	309	364	217	194	23	750	134	120	113	48	71	52	31	296	107	209	94	5	570
	42%	40%	36%	45% ^b	51% ^a	51% ^b	53% ^b	50% ^{hijklmn}	23%	24%	24%	24%	25%	25%	24%	65% ^{opt}	55% ^t	73% ^{opt}	78% ^{opt}	38%	36%
Not working but seeking work or temporarily unemployed or sick	111	92	44	48	19	18	1	77	32	31	28	10	20	17	5	43	28	20	8	-	59
	5%	5%	5%	6%	4%	5%	3%	5%	6%	6%	6%	5%	7%	8%	4%	9% ^{qt}	14% ^{oqrt}	7% ^t	7%	-	4%
Not working and not seeking work	100	81	39	43	18	18	*	83	16	14	15	3	10	3	6	67	34	50	31	-	31
	5%	5%	4%	5%	4%	5%	1%	5% ^{hiklm}	3%	3%	3%	2%	3%	2%	4%	15% ^t	17% ^t	17% ^{ot}	25% ^{oqt}	-	2%
Student	78	71	49	22	6	6	-	63	10	9	5	5	3	2	3	14	9	2	4	-	59
	4%	4% ^d	6% ^{ce}	3%	1%	2%	-	4% ^{hijlm}	2% ^j	2%	1%	2%	1%	1%	3%	3% ^q	5% ^q	1%	3%	-	4% ^q
Retired on a state pension only	117	83	30	53	34	33	1	117	-	-	-	-	-	-	-	33	1	30	16	-	84
	6%	5%	3%	7% ^b	8% ^a	8% ^b	3%	8% ^{hijklmn}	-	-	-	-	-	-	-	7% ^p	*	11% ^{opt}	13% ^{opt}	-	5% ^p
Retired with a private pension	366	249	114	135	117	100	17	363	2	2	2	-	1	1	-	107	19	85	28	4	257
	17%	15%	13%	17%	27% ^a	26% ^{bc}	38% ^{bc}	24% ^{hijklmn}	*	*	*	-	*	1%	-	23% ^{pt}	10%	30% ^{opt}	23% ^p	32%	16% ^p
House person, housewife, househusband, etc.	119	97	34	63	22	19	3	47	72	65	62	30	38	28	16	33	16	22	7	1	81
	6%	6%	4%	8% ^b	5%	5%	8%	3%	13% ^g	13% ^g	13% ^g	15% ^g	13% ^g	14% ^g	13% ^g	7%	8%	8%	6%	6%	5%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 62

Do you work in any of the following occupations?**Base: All respondents who work**

	Gender			Age						Social Grade				Region														Employment Sector			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)			
Unweighted base	1211	654	557	143	298	273	261	172	64	354	364	314	179	110	45	130	90	110	95	51	116	200	141	88	35	386	825	152			
Weighted base	1214	671	543	145	288	275	267	172	67*	334	394	296	191	111*	47*	138	104*	107*	98*	48*	106*	180	151	96*	28*	409	805	156			
NET: Public Sector	409	205	204	67	94	98	82	52	15	124	159	71	55	47	19	49	38	35	29	17	33	57	46	31	9	409	-	64			
	34%	31%	38%a	46%egh	33%ij	36%	31%	30%	23%	37%kl	40%lm	24%	29%	42%	42%	35%	37%	32%	30%	35%	31%	32%	30%	32%	100%B	-	41%				
A nationalised industry/state corporation	43	31	12	13	14	9	3	5	-	17	9	9	9	-	2	8	2	8	3	2	2	16	1	-	-	43	-	17			
	4%	5%b	2%	9%fghi	5%g	3%	1%	3%	-	5%	2%	3%	5%	-	3%	5%nw	2%w	7%nw	3%	5%nx	2%	9%nw	1%w	-	-	10%B	-	11%			
Central government or civil service (including Courts service and Bank of England)	40	26	14	4	8	10	11	5	1	24	13	-	3	2	2	4	8	2	4	2	1	6	2	5	2	40	-	8			
	3%	4%	3%	3%	3%	4%	4%	3%	2%	7%klm	3%l	-	2%l	2%	4%	3%	7%uw	2%	4%	5%	1%	3%	1%	5%	8%uw	10%B	-	5%			
Local government or council (including fire services, police and local authority controlled schools/colleges)	144	62	82	19	30	36	31	21	7	35	70	19	21	18	6	17	16	11	7	5	10	18	22	13	2	144	-	17			
	12%	9%	15%a	13%	10%	13%	12%	12%	11%	10%	18%jkl	6%	11%	16%	12%	13%	15%	10%	7%	10%	9%	10%	15%	14%	8%	35%B	-	11%			
A university, or other grant funded establishment (include opted-out schools)	43	27	17	4	12	11	10	4	1	17	14	9	3	7	3	3	5	2	5	-	3	7	7	1	2	43	-	12			
	4%	4%	3%	3%	4%	4%	4%	2%	2%	5%	4%	3%	2%	7%x	6%	2%	5%	2%	5%	-	3%	4%	4%	1%	6%	11%B	-	8%			
A health authority or NHS Trust	97	38	59	17	20	22	21	13	4	27	41	19	10	14	7	10	4	11	7	4	12	7	9	9	2	97	-	8			
	8%	6%	11%a	11%	7%	8%	8%	8%	6%	8%	10%	6%	5%	13%qvw	14%v	7%	4%	10%v	7%	9%	12%v	4%	6%	10%	7%	24%B	-	5%			
The armed forces	7	6	1	3	3	1	-	-	-	1	2	3	1	1	1	-	1	-	2	1	-	-	2	-	-	7	-	-			
	1%	1%	*	2%g	1%	*	-	-	-	*	*	1%	1%	1%	2%	-	1%	-	2%	3%v	-	-	1%	-	-	2%B	-	-			

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 62

Do you work in any of the following occupations?

Base: All respondents who work

	Gender			Age						Social Grade				Region														Employment Sector			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Priv-ate (B)	Opin-ion Influencer (C)			
Weighted base	1214	671	543	145	288	275	267	172	67*	334	394	296	191	111*	47*	138	104*	107*	98*	48*	106*	180	151	96*	28*	409	805	156			
Other public sector occupation (Please specify as much detail as possible)	36 3%	16 2%	19 4%	8 5%	7 2%	8 3%	7 3%	4 2%	2 2%	5 1%	11 3%	12 4%	8 4%	5 4%	- -	7 5%	3 2%	1 1%	3 3%	2 4%	5 4%	4 2%	3 2%	3 3%	1 3%	36 9%B	- -	3 2%			
NET: Private Sector	805 66%	466 69%b	339 62%	78 54%	194 67% ^d	177 64%	185 69% ^d	120 70% ^d	52 77% ^d	210 63%	235 60%	225 76% ^j ^k	136 71% ^k	64 58%	27 58%	90 65%	65 63%	73 68%	69 70%	31 65%	73 69%	123 68%	105 70%	65 68%	19 68%	- -	805 100%A	92 59%			
A charity, voluntary organisation or trust	53 4%	20 3%	34 6% ^a	3 2%	12 4%	13 5%	16 6%	7 4%	3 4%	14 4%	25 6% ^l	7 2%	7 4%	1 1%	2 5%	10 7% ⁿ ^q	1 1%	3 3%	5 5%	1 1%	2 2%	13 7% ⁿ ^q	8 5%	5 5%	1 5%	- -	53 7%A	6 4%			
Self-employed (Private sector)	159 13%	91 14%	69 13%	12 8%	27 9%	27 10%	36 13%	36 21% ^d ^e ^f ^g	22 32% ^d ^e ^f ^g	41 12%	54 14%	40 14%	24 13%	12 11%	2 5%	12 8%	11 10%	17 16%	12 12%	9 9%	10 9%	34 19% ^o ^p ^u	25 17%	12 13%	3 10%	- -	159 20%A	23 15%			
None of the above/ I work in the Private sector	592 49%	356 53% ^b	237 44%	63 44%	155 54%	137 50%	133 50%	77 45%	28 41%	155 46%	156 39%	178 60% ^j ^k	104 55% ^k	50 45%	22 48%	68 49%	54 52%	52 48%	52 53%	21 44%	62 58% ^v	76 42%	72 48%	47 49%	15 53%	- -	592 74%A	63 40%			

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 63

Do you work in any of the following occupations?**Base: All respondents who work**

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	1211	1002	564	438	209	184	25	757	444	394	363	151	214	154	91	169	95	82	26	8	1009
Weighted base	1214	1005	555	449	210	190	20**	763	442	390	364	152	215	152	95*	161	88*	76*	27**	8**	1022
NET: Public Sector	409	349	200	150	60	54	6	249	160	144	127	65	77	54	32	42	29	21	6	3	359
	34%	35%	36%	33%	29%	28%	31%	33%	36%	37%	35%	43%g	36%	36%	34%	26%	33%o	27%	22%	41%	35%o
A nationalised industry/state corporation	43	43	31	12	-	-	-	20	22	21	18	12	12	7	3	2	1	1	-	-	40
	4%	4%	6%ce	3%e	-	-	-	3%	5%g	5%g	5%	8%g	6%g	4%	4%	1%	1%	2%	-	-	4%
Central government or civil service (including Courts service and Bank of England)	40	31	20	11	8	8	*	22	18	14	14	7	6	5	6	2	2	1	-	1	38
	3%	3%	4%	3%	4%	4%	2%	3%	4%	3%	4%	4%	3%	3%	6%	1%	2%	1%	-	7%	4%
Local government or council (including fire services, police and local authority controlled schools/colleges)	144	125	62	63	19	16	3	92	53	46	46	15	26	19	14	13	7	4	1	2	127
	12%	12%	11%	14%	9%	9%	17%	12%	12%	12%	13%	10%	12%	13%	14%	8%	8%	6%	4%	29%	12%
A university, or other grant funded establishment (include opted-out schools)	43	38	28	10	5	5	1	26	17	16	14	9	9	7	5	6	5	2	-	-	36
	4%	4%	5%c	2%	2%	2%	3%	3%	4%	4%	4%	6%	4%	5%	6%	4%	6%	3%	-	-	4%
A health authority or NHS Trust	97	74	35	38	23	22	1	59	37	35	31	13	21	15	4	13	9	6	3	*	83
	8%	7%	6%	9%	11%	11%b	6%	8%	8%	9%	8%	8%	10%	10%	4%	8%	11%	8%	9%	5%	8%
The armed forces	7	5	5	1	2	1	1	2	5	5	1	5	1	-	-	-	-	-	-	-	7
	1%	1%	1%	*	1%	*	4%	*	1%gj	1%gj	*	3%ghij	1m	-	-	-	-	-	-	-	1%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 63

Do you work in any of the following occupations?**Base: All respondents who work**

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	1214	1005	555	449	210	190	20**	763	442	390	364	152	215	152	95*	161	88*	76*	27**	8**	1022
Other public sector occupation (Please specify as much detail as possible)	36	33	19	14	3	3	-	28	7	7	4	5	2	2	-	6	5	5	2	-	27
	3%	3%	3%	3%	1%	1%	-	4% ^{hjl}	2% ^{kj}	2% ^{ej}	1%	3%	1%	1%	-	4%	6%	7%	8%	-	3%
NET: Private Sector	805	655	356	300	150	136	14	514	282	246	237	87	138	98	63	119	59	56	21	5	663
	66%	65%	64%	67%	71%	72%	69%	67% ^k	64%	63%	65%	57%	64%	64%	66%	74% ^{pt}	67%	73%	78%	59%	65%
A charity, voluntary organisation or trust	53	46	20	26	7	7	-	41	12	12	10	4	8	3	1	10	5	5	5	-	44
	4%	5%	4%	6%	4%	4%	-	5% ^h	3%	3%	3%	3%	4%	2%	1%	6%	6%	7%	19%	-	4%
Self-employed (Private sector)	159	124	81	43	35	29	6	117	43	35	36	13	14	18	16	28	14	14	6	1	125
	13%	12%	15% ^c	10%	17%	15%	32%	15% ^{hij}	10% ^l	9%	10% ^l	9%	7%	12% ^l	16% ^{hij}	18%	15%	19%	21%	8%	12%
None of the above/ I work in the Private sector	592	485	254	231	107	100	7	356	227	199	191	69	115	77	46	81	40	37	10	4	494
	49%	48%	46%	51%	51%	53%	37%	47%	51%	51%	52%	46%	54%	51%	49%	50%	46%	48%	38%	50%	48%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 64

Do you have any children aged 18 or under? If so, how old are they?

Base: All respondents

	Gender			Age						Social Grade					Region														Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North-east Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)			
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185			
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
No children aged 18 or under	1513 72%	720 70%	793 74%	189 83%efg	193 53%ef	129 38%	234 64%ef	281 87%efg	487 99%defgh	406 73%kl	458 75%kl	285 65%	364 73%kl	134 75%r	60 69%	159 68%	134 77%r	111 62%	104 69%	73 74%	146 74%r	194 70%	216 75%r	139 77%r	44 74%	249 61%	514 64%	102 55%			
NET: Yes	575 27%	298 29%	278 26%	31 14%kl	166 46%defgh i	202 53%deg hi	131 36%deh i	40 13%kl	5 1%	142 26%	147 24%	153 35%klm j	133 26%	45 25%	26 31%	73 31%	39 22%	67 37%klm vwxy	48 31%	26 26%	48 25%	76 28%	70 25%	41 22%	15 26%	160 39%	282 35%	84 45%			
NET: Any 5-18	477 23%	259 25%ab	218 20%	14 6%kl	112 31%deh i	179 53%deg hi	128 35%deh i	39 12%kl	5 1%	115 21%	118 19%	125 28%kl j	119 24%	35 20%	25 29%	59 25%	32 18%	54 30%klm n	39 26%	21 21%	43 22%	60 21%	61 21%	33 18%	14 24%	127 31%	237 29%	64 34%			
NET: Any 11-18	281 13%	150 15%	131 12%	10 4%kl	38 11%kl	88 26%deh i	109 30%deh i	33 10%kl	4 1%	69 12%	67 11%	73 16%kl j	73 14%	19 10%	14 17%	45 19%klm n	21 12%	24 13%	28 18%kl	14 14%	25 13%	32 11%	37 13%	16 9%	8 13%	74 18%	139 17%	38 21%			
Yes - children aged under 5 years old	200 9%	94 9%	106 10%	20 9%ghi	103 29%dfg hi	69 21%deh i	7 2%kl	1 *	- -	52 9%	41 7%	63 14%klm j	44 9%	15 8%	5 6%	24 10%	13 7%	37 21%klm nopq stvwxyz	13 9%	9 9%	10 5%	31 11%kl	21 7%	19 10%	3 5%	65 16%kl B	87 11%	35 19%			
Yes - children aged 5 to 10 years old	286 14%	159 15%ab	127 12%	6 3%kl	94 26%deh i	125 37%deg hi	50 14%deh i	8 3%kl	1 *	67 12%	71 12%	77 18%kl j	70 14%	23 13%	12 14%	31 13%	15 8%	37 21%klm q	19 12%	10 10%	27 14%	42 15%	40 14%	22 12%	9 15%	77 19%	138 17%	36 19%			
Yes - children aged 11 to 15 years old	204 10%	106 10%	98 9%	7 3%kl	36 10%deh i	73 22%deh i	71 19%deh i	14 4%kl	2 *	41 7%	45 7%	58 13%kl j	60 12%kl j	15 8%	11 13%kl	38 16%klm n	8 5%	20 11%kl	19 13%kl	10 10%	17 9%	26 10%	21 7%	12 6%	6 10%	54 13%	98 12%	28 15%			
Yes - children aged 16 to 18 years old	126 6%	66 6%	60 6%	5 2%kl	4 1%	36 11%kl	54 15%deh i	25 8%kl	2 *	37 7%	34 6%	27 6%	28 6%	5 3%	6 7%	16 7%	16 9%klm n	9 5%	11 7%	7 7%	12 6%	12 4%	22 8%kl	5 3%	5 9%kl	32 8%	63 8%	22 12%			
Refused	16 1%	11 1%	5 *	7 3%efghi	2 1%	4 1%kl	2 1%	- -	- -	5 1%	3 1%	2 *	5 -	- -	- -	1 1%	2 1%	2 1%	- 1%	- 1%	2 1%	7 2%klm nw	- -	2 1%	- -	- -	9 1%A	1 1%			

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 65

Do you have any children aged 18 or under? If so, how old are they?**Base: All respondents**

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
No children aged 18 or under	1513	1172	592	580	341	301	40	1513	-	-	-	-	-	-	-	361	141	229	102	7	1123
	72%	70%	69%	71%	80%a	79%abc	92%abcde	100%hijklm	-	-	-	-	-	-	-	79%pt	73%	80%pt	84%pt	56%	71%
NET: Yes	575	490	262	228	85	82	3	-	575	510	477	200	286	204	126	96	53	55	19	6	463
	27%	29%cd	30%ef	28%ef	20%	21%fg	8%	-	100%g	100%g	100%g	100%g	100%g	100%g	100%g	21%	27%oqr	19%	16%	44%	29%oqr
NET: Any 5-18	477	408	214	194	69	66	3	-	477	412	477	101	286	204	126	83	46	49	17	6	381
	23%	24%cd	25%ef	24%ef	16%	17%	8%	-	83%gik	81%gk	100%ghik	51%g	100%ghik	100%ghik	100%ghik	18%	23%oqr	17%	14%	44%	24%oqr
NET: Any 11-18	281	243	128	115	39	36	3	-	281	216	281	30	90	204	126	46	26	27	10	4	226
	13%	14%cd	15%e	14%e	9%	9%	6%	-	49%gikl	42%gkl	59%ghikl	15%g	32%gk	100%ghijkl	100%ghijkl	10%	13%	9%	9%	26%	14%oq
Yes - children aged under 5 years old	200	167	99	68	33	31	1	-	200	200	101	200	89	29	6	26	14	16	2	1	169
	9%	10%	11%cd	8%	8%	8%	3%	-	35%gijmn	39%ghijlmn	21%gimn	100%ghijlmn	31%gijmn	14%gn	5%g	6%r	7%r	6%r	2%	7%	11%oqr
Yes - children aged 5 to 10 years old	286	244	128	116	42	41	1	-	286	286	286	89	286	77	21	45	23	28	8	3	231
	14%	15%cd	15%ef	14%ef	10%	11%	3%	-	50%gmn	56%ghk	60%ghikmn	44%gn	100%ghikmn	38%gn	17%g	10%	12%	10%	7%	24%	15%oqr
Yes - children aged 11 to 15 years old	204	177	93	83	27	26	1	-	204	204	204	29	77	204	48	25	16	15	5	1	172
	10%	11%cd	11%ef	10%	6%	7%	3%	-	35%gkl	40%ghikl	43%ghikl	15%g	27%gk	100%ghijkl	38%gkl	6%	8%o	5%	4%	4%	11%oqr
Yes - children aged 16 to 18 years old	126	108	59	49	18	16	2	-	126	61	126	6	21	48	126	27	13	15	7	3	93
	6%	6%	7%	6%	4%	4%	5%	-	22%gikl	12%gkl	26%ghik	3%g	7%gk	24%gijkl	100%ghijklm	6%	7%	5%	6%	22%	6%
Refused	16	16	10	5	-	-	-	-	-	-	-	-	-	-	-	1	-	1	1	-	7
	1%	1%	1%e	1%	-	-	-	-	-	-	-	-	-	-	-	*	-	*	1%	-	*

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

Prepared by BritainThinks

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 66

Which of the following ITV regions do you live in?
Base: All respondents

	Gender			Age						Social Grade				Region														Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)				
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185			
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
Anglia	216 10%	102 10%	114 11%	26 11%	36 10%	30 9%	36 10%	32 10%	56 11%	50 9%	59 10%	47 11%	61 12%	1 1%	-	2 1%	-	5 3%qv	29 19% rtvwxy	-	171 88% rstvwxy	1 *	6 2%v	2 1%	-	43 10%	82 10%	13 7%			
Border	18 1%	10 1%	8 1%	3 1%h	4 1%	2 1%	3 1%	-	6 1%	5 1%	5 1%	4 1%	4 1%	5 3%quv wx	-	11 5%qrst uvwxy	-	-	1 1%	-	-	-	-	-	-	-	7 1%	-			
Central	266 13%	147 14%b	120 11%	24 11%	57 16%i	48 14%	51 14%	37 12%	49 10%	67 12%	71 12%	80 18% ijk	49 10%	2 1%	-	4 2%v	-	158 87% qstuvw xy	95 63% nopq tuvwxy	4 4%quvw	-	-	1 *	3 2%v	-	51 13%	120 15%	28 15%			
Granada	216 10%	106 10%	110 10%	24 10%	33 9%	35 10%	42 12%	37 11%	45 9%	49 9%	59 10%	46 10%	62 12%	-	-	208 89% noqr stuvwxy	-	2 1%	2 1%	1 1%	-	1 *	1 *	-	-	43 11%	80 10%	22 12%			
London	408 19%	203 20%	205 19%	57 25%gi	74 20%	65 19%	64 17%	62 19%	87 18%	137 25% klm	107 18%	75 17%	90 18%	1 1%	1 1%	1 *	-	-	1 1%	-	22 11% nop qrstxy	275 99% nop qrstuvw xy	104 36% nopq rstuxy	3 2%	-	78 19%	160 20%	61 33%			
Meridian	203 10%	87 8%	116 11%	19 9%	36 10%	41 12%g	26 7%	29 9%	51 10%	48 9%	73 12% l	34 8%	48 10%	-	-	-	-	2 1%	-	-	1 1%	1 *	174 61% nop qrstuv xy	25 14% nopq rstuvy	-	30 7%	87 11%	10 5%			
STV	171 8%	83 8%	87 8%	18 8%	29 8%	34 10%	27 7%	28 9%	34 7%	43 8%	57 9%	36 8%	34 7%	168 94% opqr stuvwxy	-	-	-	-	-	-	-	-	*	2 1%	-	45 11%	63 8%	11 6%			
Tyne Tees	87 4%	42 4%	45 4%	13 6%e	9 2%	13 4%	21 6% eh	8 3%	22 5%	25 5%	26 4%	16 4%	20 4%	-	85 99% npqr stuvwxy	-	2 1%	-	-	-	-	-	-	-	-	19 5%	27 3%	5 3%			

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 66
Which of the following ITV regions do you live in?
Base: All respondents

	Gender			Age						Social Grade				Region														Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)				
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
Wales	94 4%	43 4%	51 5%	7 3%	16 4%	14 4%	20 5%	14 4%	23 5%	23 4%	24 4%	19 4%	28 6%	-	-	-	-	-	-	94 95% rsuvvxy	-	-	-	-	-	17 4%	29 4%	9 5%			
West	77 4%	40 4%	37 3%	8 4%	24 7% fg	8 2%	7 2%	12 4%	18 4%	31 6% lm	26 4%	9 2%	12 2%	1 1%	-	5 2% uvw	-	12 7% nopq stuvwy	-	-	-	-	1 *	57 32% nopq rstuvwy	-	11 3%	29 4%	6 3%			
Westcountry	90 4%	39 4%	51 5%	5 2%	15 4%	8 2%	20 5%	10 3%	31 6% df	12 2%	35 6% j	15 3%	28 6% j	-	-	-	-	2 1%	-	-	-	-	-	88 49% nopq rstuvwy	-	20 5%	28 4%	6 3%			
Yorkshire	199 9%	97 9%	102 9%	21 9%	25 7%	28 8%	36 10%	38 12% e	50 10%	43 8%	50 8%	53 12% j	53 11%	-	-	2 1%	173 99% nopr stuvvxy	-	24 16% nopr tuvvxy	-	1 1%	-	-	-	-	42 10%	74 9%	13 7%			
UTV	59 3%	29 3%	30 3%	2 1%	3 1%	9 3%	12 3% e	13 4% de	19 4% de	21 4% l	17 3%	7 2%	13 3%	-	-	-	-	-	-	-	-	-	-	-	59 100% nopq rstuvwx	9 2%	19 2%	2 1%			

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 67
Which of the following ITV regions do you live in?
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Anglia	216 10%	148 9%	54 6%	94 12% ^b	68 16% ^a	63 16% ^b	5 12%	152 10%	62 11%	56 11%	53 11%	17 8%	32 11%	28 14%	15 12%	57 12%	22 11%	38 13%	17 14%	1 9%	156 10%
Border	18 1%	17 1%	6 1%	10 1%	1 *	1 *	1 2%	12 1%	5 1%	5 1%	4 1%	1 1%	3 1%	1 1%	1 1%	4 1%	1 1%	2 1%	1 1%	-	13 1%
Central	266 13%	225 13%	123 14%	102 12%	42 10%	38 10%	3 7%	180 12%	85 15%	77 15%	68 14%	37 19% ^g	42 15%	28 14%	14 11%	56 12%	21 11%	34 12%	13 11%	4 27%	202 13%
Granada	216 10%	184 11%	90 10%	94 11%	32 8%	29 8%	3 7%	152 10%	63 11%	58 11% ^l	53 11%	17 8%	25 9%	34 17% ^g jkl	16 13%	50 11%	23 12%	35 12%	17 14%	-	165 10%
London	408 19%	371 22% ^d	267 31% ^c	104 13%	37 9%	36 9%	1 3%	302 20%	99 17%	94 18% ^h	80 17%	36 18%	58 20% ^j	30 15%	20 16%	73 16%	37 19%	38 13%	15 12%	3 24%	319 20% ^q
Meridian	203 10%	168 10%	51 6%	117 14% ^b	35 8%	31 8%	4 8%	142 9%	59 10% ⁱ	47 9%	51 11%	19 10%	32 11%	17 8%	15 12%	46 10%	13 7%	27 9%	11 9%	1 11%	153 10%
STV	171 8%	129 8%	76 9%	52 6%	42 10%	30 8%	12 28% ^b	129 8% ⁿ	42 7% ⁿ	39 8% ⁿ	34 7% ⁿ	14 28% ⁿ	23 7%	15 8%	4 3%	30 7%	14 7%	17 6%	7 6%	-	136 9%
Tyne Tees	87 4%	61 4%	28 3%	33 4%	26 6% ^a	25 7% ^b	1 2%	62 4%	25 4%	22 4%	24 5%	5 3%	11 4%	11 6%	6 5%	17 4%	7 4%	12 4%	6 5%	-	70 4%
Wales	94 4%	72 4%	29 3%	43 5%	22 5%	19 5%	3 6%	69 5%	25 4%	21 4%	20 4%	9 4%	9 3%	10 5%	7 5%	26 6%	12 6%	20 7% ^t	9 7%	-	65 4%
West	77 4%	60 4%	29 3%	31 4%	17 4%	17 5%	-	51 3% ⁿ	26 5% ⁿ	26 5% ⁿ	20 4% ⁿ	18 9% ^g mnn	16 6% ⁿ	8 4% ⁿ	-	15 3%	3 2%	13 5%	5 4%	-	59 4%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 67
Which of the following ITV regions do you live in?
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Westcountry	90	62	18	44	28	23	5	69	20	16	17	8	8	7	4	28	9	21	8	2	60
	4%	4%	2%	5% ^b	7% ^a	6% ^b	10% ^b	5%	3%	3%	4%	4%	3%	4%	3%	6% ^t	5%	7% ^t	6%	16%	4%
Yorkshire	199	140	71	69	59	58	1	150	47	34	38	16	19	9	19	42	25	17	7	1	150
	9%	8%	8%	8%	14% ^a	15% ^{bcd}	3%	10% ^{lm}	8% ^{im}	7%	8% ^m	8%	7%	4%	15% ^{hijlm}	9% ^q	13% ^{oqr}	6%	6%	9%	9%
UTV	59	43	21	22	16	11	5	44	15	14	14	3	9	6	5	14	6	11	5	*	43
	3%	3%	2%	3%	4%	3%	12% ^{abce}	3%	3%	3%	3%	1%	3%	3%	4%	3%	3%	4%	4%	3%	3%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 68
Marital Status
Base: All respondents

	Gender			Age						Social Grade				Region														Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North of Ireland (y)	Public (A)	Private (B)				
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185			
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
Single	676	357	318	186	165	98	103	73	50	175	207	92	202	61	30	85	69	39	47	27	54	122	86	44	12	161	289	79			
	32%	35%b	30%	82%efghi	46%efgh	29%hi	28%hi	23%hi	10%	32%il	34%il	21%	40%ijl	34%ry	35%ry	36%rxy	39%ruxy	22%	31%	27%	27%	44%nrstuvwxy	30%	24%	20%	39%	36%	42%			
NET: Married/ Civil partnership/ co habiting	1120	571	548	37	189	219	217	172	285	311	300	310	198	93	50	117	75	124	86	60	99	113	164	99	38	210	439	93			
	53%	56%b	51%	16%	52%de	65%deh	59%de	53%de	58%de	56%km	49%km	70%jkm	39%	52%v	58%qv	50%v	43%	69%lnpqstuvwx	57%qvw	61%qv	51%v	41%	57%qvw	55%v	65%pqvw	51%	54%	50%			
Married	839	439	400	12	115	146	165	139	262	243	217	240	138	58	41	89	51	99	59	41	72	85	127	83	34	152	293	77			
	40%	43%b	37%	5%	32%de	44%de	45%de	43%de	53%defgh	44%km	36%km	55%jkm	28%	32%	48%nqv	38%	29%	55%lnpqstuvw	39%	42%qv	37%	31%	44%nqv	46%nqv	58%lnpqstuvw	37%	36%	41%			
Civil Partnership	22	17	5	3	6	5	5	2	1	8	4	5	5	1	1	3	3	1	3	3	1	4	1	-	-	5	13	5			
	1%	2%b	*	1%	2%hi	2%hi	1%hi	1%	*	1%	1%	1%	1%	1%	1%	1%	2%	*	2%	3%k	1%	2%	*	-	-	1%	2%	2%			
Co Habiting	259	116	143	22	68	67	47	31	23	60	80	65	54	34	8	25	21	25	24	16	26	24	36	16	4	53	133	12			
	12%	11%	13%	10%hi	19%cdghi	20%cdghi	13%hi	10%hi	5%	11%	13%	15%	11%	19%pvxy	10%	11%	12%	14%	16%v	16%v	14%	8%	13%	9%	6%	13%	17%	7%			
NET: Widowed/ separated/ divorced	294	92	201	-	6	12	46	75	155	65	96	36	97	26	5	28	30	16	18	12	40	40	36	34	9	34	73	13			
	14%	9%	19%a	-	2%	4%de	12%defg	23%defgh	32%defgh	12%	16%il	8%	19%ijl	14%	6%	12%	17%or	9%	12%	12%	20%opr	14%	12%	19%or	15%	8%	9%	7%			
Widowed	103	27	76	-	*	2	3	15	83	14	31	14	43	10	3	9	12	9	8	5	10	13	10	11	2	2	10	4			
	5%	3%	7%a	-	*	1%	1%	5%defgh	17%defgh	3%	5%j	3%	9%ijkl	5%	3%	4%	7%	5%	5%	5%	5%	5%	4%	6%	4%	*	1%	2%			
Separated	32	19	13	-	4	4	10	6	8	5	10	7	10	4	-	3	5	1	1	-	3	6	5	3	2	5	16	3			
	2%	2%	1%	-	1%	1%	3%de	2%	2%	1%	2%	2%	2%	2%	-	1%	3%	1%	1%	-	1%	2%	2%	1%	3%	1%	2%	1%			
Divorced	159	47	112	-	2	6	32	55	65	47	54	15	44	12	3	16	14	5	9	7	27	21	21	20	5	28	46	6			
	8%	5%	10%a	-	*	2%	9%defg	17%defg	13%defg	8%il	9%il	3%	9%il	6%	3%	7%	8%r	3%	6%	7%	14%noprsvw	8%r	7%	11%or	8%	7%	6%	3%			

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 68
Marital Status
Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)		
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187		
Prefer not to answer	15	8	7	4	2	6	1	1	1	3	4	3	5	-	-	4	-	2	-	-	3	3	-	4	-	3	5	1		
	1%	1%	1%	2%	*	2%	*	*	*	1%	1%	1%	1%	-	-	2%	-	1%	-	-	1%	1%	-	2%	-	1%	1%	1%		

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Table 69
Marital Status
Base: All respondents

Absolutes/col percents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Vil- lage (e)	Hamlet & Iso- lated Dwel- ling (f)	No chil- dren aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5- 18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - men- tal con- di- tion (p)	Yes - phys- ical con- di- tion (q)	Yes - dis- abil- ity (r)	Yes - oth- er (s)	No (t)	
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580	
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593	
Single	676 32%	566 34% ^d	346 40% ^{ce}	220 27% ^f	110 26%	105 27% ^f	5 12%	589 39% ^{hij} klmn	82 14% ^j	74 15% ^{kl}	59 12%	29 15%	33 11%	27 13%	14 11%	129 28% ^q	85 44% ^{oqr} t	55 19%	34 28% ^q	3 20%	523 33% ^q	
NET: Married/ Civil partnership/ co habiting	1120 53%	877 52%	420 49%	458 56% ^b	243 57%	214 56% ^b	28 66% ^b	665 44%	451 78% ^g	402 79% ^g	378 79% ^g	167 84% ^{ghi} m	236 83% ^{ghi} j	153 75% ^g	100 79% ^g	240 53% ^p	85 44%	160 56% ^p	58 48%	10 73%	855 54% ^p	
Married	839 40%	642 38%	311 36%	332 41%	197 46% ^a	172 45% ^b	25 57% ^{bc}	500 33%	335 58% ^g	292 57% ^g	284 60% ^g	124 62% ^g	166 58% ^g	120 59% ^g	86 68% ^{ghi} j	184 40% ^p	52 27%	132 46% ^{op}	48 39% ^p	8 58%	635 40% ^p	
Civil Partnership	22 1%	21 1%	13 1%	8 1%	1 *	1 *	- -	8 1%	14 2%	14 3% ^g	12 2% ^g	4 2% ^g	6 2% ^g	3 3% ^g	1 1%	8 2%	4 2%	3 1%	4 3% ^t	- -	13 1%	
Co Habiting	259 12%	214 13%	96 11%	117 14%	45 11%	41 11%	4 9%	157 10%	102 18% ^{gm}	97 19% ^{gh} n	83 17% ^{gh} m	39 20% ^{gn}	64 22% ^{ghi} jmn	27 13%	13 11%	48 11% ^r	29 15% ^{oqr}	25 9%	6 5%	2 15%	207 13% ^r	
NET: Widowed/ separated/ divorced	294 14%	220 13%	90 10%	130 16% ^b	74 17% ^a	64 17% ^b	9 22% ^b	254 17% ^{hijk} lmn	40 7% ^{ik}	30 6% ^k	39 8% ^{hikl}	2 1%	15 5% ^k	22 11% ^{hik} l	12 10% ^k	87 19% ^{pt}	25 13%	70 25% ^{opt}	30 24% ^{pt}	1 7%	206 13%	
Widowed	103 5%	73 4%	29 3%	44 5% ^b	29 7% ^a	24 6% ^b	5 11% ^b	96 6% ^{hijk} In	7 1%	6 1%	7 1% ^l	- -	1 1%	6 3% ^{hijk} l	2 1%	30 7% ^p	5 3%	29 10% ^{opt}	11 9% ^{pt}	- -	72 5%	
Separated	32 2%	26 2%	10 1%	16 2%	6 1%	4 1%	1 3%	21 1%	10 2% ^k	8 2%	10 2%	1 *	6 2%	3 2%	2 2%	7 2%	2 1%	5 2%	1 1%	- -	24 2%	
Divorced	159 8%	120 7%	51 6%	69 9% ^b	39 9%	36 9% ^b	3 7%	137 9% ^{hijk}	23 4% ^{ik}	16 3% ^k	22 5% ^{ikl}	1 1%	8 3%	12 6% ^{ikl}	8 7% ^k	49 11% ^t	18 9%	36 13% ^t	18 15% ^t	1 7%	109 7%	

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

Prepared by BritainThinks

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 69
Marital Status
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Prefer not to answer	15	15	9	6	-	-	-	5	3	3	2	2	2	2	-	1	-	1	-	-	9
	1%	1%	1%	1%	-	-	-	*	1%	1%	*	1%	1%	1%	-	*	-	*	-	-	1%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 70
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Gender			Age						Social Grade				Region													Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)	Opinion Influencer (C)	
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185	
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
Glasgow	91 4%	43 4%	48 4%	11 5%	13 4%	18 5%	18 5%	15 5%	15 3%	21 4%	26 4%	19 4%	25 5%	91 51% opqr stuvwxy	-	-	-	-	-	-	-	-	-	-	-	26 6%	34 4%	2 1%	
Edinburgh	73 3%	35 3%	38 4%	8 3%	16 5%	14 4%	8 2%	12 4%	14 3%	22 4%	25 4% m	16 4%	9 2%	73 41% opqr stuvwxy	-	-	-	-	-	-	-	-	-	-	-	20 5%	28 3%	9 5%	
Newcastle	95 5%	46 4%	49 5%	11 5%	11 3%	15 4%	25 7% eh	8 3%	25 5%	27 5%	28 5%	19 4%	20 4%	1 *	83 96% npqr stuvwxy	9 4% nrsu vw	1 1%	1 1%	-	-	-	-	-	-	-	20 5%	28 3%	5 3%	
Leeds	94 4%	41 4%	53 5%	13 6%	11 3%	10 3%	21 6%	18 5%	22 4%	19 3%	24 4%	28 6% j	23 4%	-	1 2% vw	-	93 53% nop stuvwxy	-	-	-	-	-	-	-	-	23 6%	36 5%	5 3%	
Hull	31 1%	17 2%	14 1%	- -	4 1%	3 1%	5 1%	8 2% d	10 2% d	4 1%	12 2%	11 2% j	4 1%	-	-	-	26 15% nop stuvwxy	-	4 2% prvw	-	1 1%	-	-	-	-	8 2%	9 1%	2 1%	
Sheffield	57 3%	30 3%	27 2%	7 3%	9 2%	10 3%	8 2%	10 3%	13 3%	16 3%	14 2%	7 2%	20 4% l	-	-	1 *	44 25% nop stuvwxy	-	12 8% nop tuvwxy	-	-	-	-	-	-	7 2%	25 3%	3 2%	
Manchester	163 8%	80 8%	83 8%	17 7%	28 8%	32 10%	28 8%	22 7%	36 7%	39 7%	43 7%	34 8%	47 9%	-	-	144 62% nop stuvwxy	1 1%	14 8% noqs uvwxy	1 1%	3 3% nuvw x	-	-	-	-	-	34 8%	58 7%	18 10%	
Liverpool	89 4%	44 4%	46 4%	13 6%	18 5%	14 4%	15 4%	14 4%	16 3%	22 4%	24 4%	20 4%	24 5%	-	-	72 31% nop stuvwxy	-	-	-	15 16% nop suvwxy	-	-	-	2 1%	-	17 4%	39 5%	9 5%	

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Table 70
Which of the following cities do you live in, or nearest to?
Base: All respondents

Absolutes/col percents

	Gender			Age						Social Grade				Region													Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	Eastern (u)	London (v)	South East (w)	South West (x)	Northern Ireland (y)	Public (A)	Private (B)			
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187		
Nottingham	89 4%	50 5%	39 4%	10 4%	20 5% ⁱ	15 5%	19 5% ⁱ	14 4%	11 2%	20 4%	28 5%	22 5%	18 4%	-	-	-	1 1%	1 1%	84 56% ⁿ opq rtuvwxy	-	2 1%	-	-	-	-	19 5%	40 5%	6 3%		
Birmingham	168 8%	86 8%	82 8%	17 7%	41 11% ^{hi}	32 10% ⁱ	33 9% ⁱ	20 6%	25 5%	42 8%	40 7%	59 13% ^j klm	26 5%	-	-	-	-	150 83% ⁿ opq stuvwxy	12 8% ⁿ opq tuvwxy	2 2% ^w	-	1 *	-	3 2% ^w	-	30 7%	78 10%	23 12%		
Norwich	83 4%	34 3%	49 5%	9 4%	12 3%	12 4%	14 4%	11 3%	23 5%	16 3%	21 4%	21 5%	24 5%	-	-	-	-	-	5 3% ⁿ pqr vwxy	-	77 40% ⁿ opq rstvwxy	-	1 *	-	-	16 4%	32 4%	3 2%		
Milton Keynes	69 3%	34 3%	34 3%	3 1%	11 3%	13 4%	13 3%	13 4%	16 3%	23 4%	14 2%	10 2%	22 4%	-	1 1%	-	-	1 1%	24 16% ⁿ opq rtvwxy	-	35 18% ⁿ opq rtvwxy	-	7 2% ^p qv	-	-	15 4%	24 3%	4 2%		
Brighton	54 3%	23 2%	31 3%	5 2%	5 1%	4 1%	12 3%	13 4% ^{ef}	16 3%	10 2%	18 3%	5 1%	22 4% ^j kl	-	-	-	-	-	-	-	-	-	53 19% ⁿ opq rstuvxy	1 *	-	7 2%	18 2%	2 1%		
Oxford	33 2%	12 1%	21 2%	4 2% ^f	10 3% ^f	1 *	7 2% ^f	3 1%	8 2%	13 2%	8 1%	6 1%	6 1%	-	-	-	-	-	-	-	-	-	29 10% ⁿ opq rstuvxy	4 2% ^p qv	-	10 2%	16 2%	-		
London	473 22%	249 24%	224 21%	65 28% ^{gi}	92 25% ^{gi}	84 25% ^g	67 18%	71 22%	94 19%	151 27% ⁱ lm	134 22%	86 20%	101 20%	1 1%	-	-	1 1%	1 *	2 1%	-	52 26% ⁿ opq rstxy	277 100% ⁿ opq rstuvwxy	134 47% ⁿ opq rstuxy	6 3% ^p	-	79 19%	202 25% ^A	68 36%		
Southampton	68 3%	25 2%	43 4%	8 4%	13 4%	17 5% ^{gh}	7 2%	6 2%	16 3%	16 3%	30 5% ^m	12 3%	11 2%	-	-	-	-	-	-	-	-	-	43 15% ⁿ opq rstuvy	25 14% ⁿ opq rstuvy	-	15 4%	26 3%	2 1%		

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 70
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Gender			Age						Social Grade				Region														Employment Sector			Opinion Influencer (C)
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)				
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
Bristol	85 4%	44 4%	40 4%	10 4%	14 4%	6 2%	12 3%	15 5% f	28 6% f	27 5%	28 5%	12 3%	18 4%	-	-	-	-	1 *	-	1 1%	-	-	-	83 46% nopq rstuvwxy	-	14 3%	30 4%	3 1%			
Plymouth	48 2%	19 2%	29 3%	1 *	6 2%	5 2%	15 4% dh	3 1%	18 4% dh	7 1%	17 3%	8 2%	16 3% j	-	-	-	-	-	-	-	-	-	-	48 27% nopq rstuvwxy	-	11 3%	10 1%	4 2%			
Cardiff	63 3%	30 3%	33 3%	4 2%	11 3%	8 2%	14 4%	11 4%	15 3%	19 3%	16 3%	13 3%	15 3%	-	-	-	-	1 1%	-	62 63% nopq rsuvwxy	-	-	-	-	-	9 2%	20 3%	8 4%			
Belfast	59 3%	29 3%	30 3%	2 1%	3 1%	9 3%	12 3% e	13 4% de	19 4% de	21 4% l	17 3%	7 2%	13 3%	-	-	-	-	-	-	-	-	-	-	59 100% nopq rstuvwxy	9 2%	19 2%	2 1%				
None of these	120 6%	57 6%	63 6%	10 4%	13 4%	13 4%	16 4%	19 6%	50 10% defgh	17 3%	39 6% j	27 6% j	37 7% j	14 8% ovy	1 1%	8 3% v	6 4% v	11 6% vy	8 5% v	17 17% nop qrsvwx y	29 15% nopq rsvwxy	-	19 7% ovy	9 5% v	-	20 5%	31 4%	9 5%			

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 71
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Glasgow	91 4%	70 4%	40 5%	31 4%	20 5%	16 4%	4 9%	68 5% _n	23 4% _n	23 4% _n	18 4% _n	7 4%	14 5% _n	8 4% _n	1 1%	14 3%	7 4%	6 2%	3 2%	-	75 5% _q
Edinburgh	73 3%	59 4%	39 4% _c	20 3%	14 3%	9 2%	4 10% _{cce}	53 4%	20 3%	17 3%	15 3%	7 3%	8 3%	6 3%	3 2%	13 3%	4 2%	9 3%	5 4%	-	57 4%
Newcastle	95 5%	68 4%	31 4%	37 5%	27 6%	26 7% _b	1 2%	64 4%	30 5%	27 5%	28 6%	6 3%	15 5%	14 7%	7 6%	20 4%	8 4%	14 5%	7 6%	-	75 5%
Leeds	94 4%	74 4%	34 4%	41 5%	20 5%	20 5%	* 1%	69 5%	23 4% _i	16 3%	20 4% _l	8 4%	8 3%	5 2%	9 7% _{ilm}	18 4% _q	9 5%	7 2%	3 3%	-	70 4%
Hull	31 1%	20 1%	9 1%	11 1%	11 3% _a	11 3% _b	- -	24 2%	7 1%	5 1%	6 1%	1 1%	3 1%	- -	5 4% _{hijk}	4 1%	3 1%	2 1%	- -	- -	27 2%
Sheffield	57 3%	38 2%	24 3%	14 2%	19 4% _a	18 5% _c	2 4%	42 3%	14 3% _{im}	10 2%	12 2% _m	6 3%	7 2%	2 1%	5 4%	14 3% _q	9 5% _q	4 2%	2 1%	3 19%	41 3%
Manchester	163 8%	138 8%	65 8%	73 9%	25 6%	23 6%	2 5%	107 7%	56 10%	54 11% _{gjl}	43 9%	22 11% _g	22 8%	28 14% _{ghj}	13 10%	38 8%	21 11%	26 9%	11 9%	-	122 8%
Liverpool	89 4%	78 5%	42 5%	36 4%	12 3%	10 3%	2 4%	66 4%	24 4%	21 4%	19 4%	8 4%	12 4%	8 4%	4 3%	15 3%	5 3%	13 4%	5 4%	-	74 5%
Nottingham	89 4%	66 4%	35 4%	30 4%	23 5%	23 6%	- -	62 4%	27 5%	25 5% _k	23 5%	5 2%	10 3%	14 7% _{kl}	5 4%	16 3%	8 4%	11 4%	3 2%	-	70 4%
Birmingham	168 8%	149 9% _d	86 10% _e	63 8% _e	19 4%	17 4%	2 5%	98 6%	68 12% _g	63 12% _g	56 12% _g	35 18% _{ghi}	37 13% _g	22 11% _g	12 10%	37 8%	11 6%	23 8%	9 8%	2 13%	125 8%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 71
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?							Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Norwich	83 4%	47 3%	15 2%	33 4%b	36 8%a	31 8%bc	4 10%b	58 4%	24 4%	24 5%	20 4%	7 3%	13 5%	9 4%	6 5%	25 6%	12 6%	16 5%	10 8%t	-	58 4%
Milton Keynes	69 3%	53 3%	19 2%	34 4%b	15 4%	15 4%	1 1%	42 3%	27 5%g	23 5%	23 5%g	8 4%	12 4%	11 6%g	4 3%	13 3%	3 2%	9 3%	3 3%	-	53 3%
Brighton	54 3%	45 3%	13 2%	32 4%b	9 2%	8 2%	1 2%	44 3%	11 2%	8 2%	10 2%	3 2%	6 2%	2 1%	3 2%	23 5%t	7 4%	14 5%t	6 5%t	1 7%	31 2%
Oxford	33 2%	24 1%	6 1%	18 2%b	9 2%	9 2%b	-	30 2%hij	3 *	2 *	2 *	1 *	1 *	-	2 1%	9 2%	3 1%	5 2%	1 1%	1 11%	24 2%
London	473 22%	426 25% ^d	288 33% ^{ce}	138 17% ^{ef}	47 11%	46 12%	1 2%	344 23%	121 21%	110 22%	101 21%	40 20%	72 25% ^{hij} m	38 19%	26 20%	83 18% ^q	44 23% ^{oqr}	40 14%	17 14%	4 27%	374 23% ^{oqr}
Southampton	68 3%	56 3%	19 2%	36 4%b	13 3%	11 3%	2 4%	45 3%	23 4%	19 4%	19 4%	10 5%	11 4%	8 4%	4 3%	13 3%	5 2%	9 3%	4 4%	-	54 3%
Bristol	85 4%	59 4%	18 2%	41 5%b	25 6%a	25 7%b	-	68 4%	17 3%	15 3%	14 3%	9 4%	9 3%	4 2%	1 1%	25 5% ^p	6 3%	21 7% ^{opt}	6 5%	1 11%	59 4%
Plymouth	48 2%	34 2%	10 1%	23 3%b	15 3%	11 3%	4 9% ^{abc}	36 2%	11 2%	9 2%	10 2%	3 1%	4 1%	6 3%	3 2%	13 3%	4 2%	10 3%	4 4%	1 5%	33 2%
Cardiff	63 3%	55 3%	24 3%	31 4%	8 2%	7 2%	* 1%	48 3%	15 3%	11 2%	13 3%	3 1%	5 2%	7 3%	4 4%	17 4%	7 4%	15 5% ^t	7 6%	-	43 3%
Belfast	59 3%	43 3%	21 2%	22 3%	16 4%	11 3%	5 12% ^{abce}	44 3%	15 3%	14 3%	14 3%	3 1%	9 3%	6 3%	5 4%	14 3%	6 3%	11 4%	5 4%	* 3%	43 3%
None of these	120 6%	77 5%	27 3%	50 6%b	43 10%a	35 9%b	8 19% ^{abc}	102 7% ^{hijl}	18 3%	15 3%	12 3%	7 3%	6 2%	6 3%	3 2%	32 7%	14 7%	21 7%	9 8%	1 4%	85 5%

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey

ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 72

What is the combined annual income of your household, prior to tax being deducted?

Base: All respondents

		Gender			Age						Social Grade				Region														Employment Sector			Opinion Influencer (C)
		Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North-east Ireland (y)	Public (A)	Private (B)				
Unweighted base		2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185			
Weighted base		2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
Up to £7,000	(3.5)	81 4%	32 3%	49 5%	18 8% ⁱ	15 4% ⁱ	14 4% ⁱ	15 4% ⁱ	17 5% ⁱ	2 1%	4 1%	23 4% ^j	5 1%	49 10% ^{jkl}	8 5%	1 2%	10 4%	7 4%	5 2%	8 7%	5 5%	8 4%	14 5%	12 4%	3 2%	1 2%	7 2%	18 2%	6 3%			
£7,001 to £14,000	(10.5)	269 13%	99 10%	170 16% ^a	23 10%	31 9%	31 9%	47 13%	42 13%	95 19% ^{defgh}	37 7%	59 10%	32 7%	141 28% ^{kl}	21 12%	8 9%	38 16% ^r	30 17% ^{ry}	17 9%	23 15%	13 13%	23 12%	32 12%	32 11%	28 16%	4 7%	24 6%	70 9%	18 10%			
£14,001 to £21,000	(17.5)	350 17%	145 14%	206 19% ^a	21 9%	54 15%	46 14%	58 16% ^d	65 20% ^{df}	108 22% ^{defg}	58 10%	120 20% ^{jl}	58 13%	115 23% ^{jl}	30 17%	12 14%	28 12%	33 19%	36 20% ^p	27 18%	26 26% ^{opvw}	38 19% ^p	37 13%	42 15%	34 19%	8 14%	59 14%	104 13%	20 11%			
£21,001 to £28,000	(24.5)	378 18%	197 19%	181 17%	23 10%	61 17% ^d	52 15%	66 18% ^d	71 22% ^{df}	105 21% ^{df}	94 17%	112 18%	88 20%	83 17%	24 13%	19 22%	46 20%	36 20%	38 21%	25 16%	13 13%	38 20%	50 18%	49 17%	33 18%	8 14%	68 17%	157 19%	27 15%			
£28,001 to £34,000	(31)	298 14%	168 16% ^b	131 12%	16 7%	53 15% ^d	61 18% ^{dh}	62 17% ^{dh}	34 11%	72 15% ^d	85 15% ^m	98 16% ^m	84 19% ^m	32 6%	36 20% ^{rt}	16 9%	39 17% ^r	21 12%	16 9%	23 15%	9 9%	28 14%	40 13%	38 14%	25 12%	7 16%	66 16%	126 33%	33 18%			
£34,001 to £41,000	(37.5)	155 7%	84 8%	72 7%	17 7%	36 10% ^{hi}	31 9% ^h	29 8%	15 5%	27 6%	55 10% ^{km}	35 6%	48 11% ^{km}	18 4%	18 10% ^{px}	5 6%	10 4%	13 7%	22 12% ^{ptux}	13 8%	4 4%	11 6%	19 7%	28 10% ^{px}	6 3%	8 14% ^{ptu}	41 10%	66 8%	10 5%			
£41,001 to £48,000	(44.5)	107 5%	48 5%	59 5%	10 5%	23 6%	16 5%	21 6%	18 6%	18 4%	27 5% ^m	33 5% ^m	38 9% ^{jm}	9 2%	12 7%	4 4%	10 4%	7 4%	12 7%	5 3%	8 8%	10 5%	11 4%	17 6%	8 4%	2 4%	30 7%	55 7%	13 7%			
£48,001 to £55,000	(51.5)	116 6%	82 8% ^b	34 3%	23 10% ^{ghi}	25 7% ⁱ	23 7% ⁱ	19 5% ⁱ	16 5% ⁱ	9 2%	42 8% ^m	38 6% ^m	29 7% ^m	7 1%	10 6%	10 11% ^{quw}	14 6%	4 2%	12 7% ^q	8 5%	5 5%	5 3%	19 7% ^q	9 3%	17 9% ^{quw}	4 7%	39 10%	56 7%	12 7%			
£55,001 to £62,000	(58.5)	52 2%	27 3%	25 2%	13 6% ^{ghi}	12 3% ⁱ	9 3% ⁱ	8 2% ⁱ	7 2% ⁱ	2 *	23 4% ^{lm}	15 3%	8 2%	6 1%	1 4%	1 1%	3 1%	2 1%	4 2%	2 2%	4 4%	3 2%	8 3%	11 4%	4 2%	3 5% ^p	6 1%	31 4% ^A	10 5%			
£62,001 to £69,000	(65.5)	37 2%	19 2%	18 2%	5 2%	8 2%	10 3% ⁱ	6 2%	3 1%	4 1%	23 4% ^{klm}	7 1%	5 1%	1 *	1 1%	2 2%	3 1%	2 1%	2 1%	2 1%	* 2%	4 2%	6 2%	7 2%	4 2%	2 4%	11 3%	16 2%	10 5%			

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

Prepared by BritainThinks

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 72

What is the combined annual income of your household, prior to tax being deducted?

Base: All respondents

		Gender			Age						Social Grade				Region													Employment Sector		
		Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)	Opinion Influencer (C)	
Weighted base		2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187	
£69,001 to £76,000	(72.5)	33%	17% ²	16% ²	2% ¹	8% ²	10% ³ hi	6% ²	3% ¹	4% ¹	16% ³ am	8% ¹	8% ² m	1% [*]	3% ¹	1% ¹	3% ¹	1% [*]	2% ¹	4% ²	2% ²	3% ²	4% ¹	7% ³	2% ¹	1% ¹	9% ²	17% ¹	1% ¹	
£76,001 to £83,000	(79.5)	33%	19% ²	14% ¹	9% ⁴ ghi	10% ³ ei	7% ² ai	4% ¹	3% ¹	1% [*]	15% ³ am	10% ²	6% ¹	3% ¹	-	2% ²	3% ¹	-	2% ¹	-	2% ² n	3% ¹	11% ³	4% ⁴ nqsw	3% ¹	6% ³ nqs	1% ² nqs	13% ³	19% ²	12% ⁷
£83,001 or more	(86)	53%	28% ³	25% ²	13% ⁶ ghi	12% ³ ei	12% ⁴ ei	5% ¹	7% ²	4% ¹	35% ⁶ klm	14% ² lm	2% ¹	2% [*]	2% ¹	1% ¹	1% [*]	3% ²	6% ⁴ p	4% ³	2% ²	9% ⁵ p	8% ³ p	14% ⁵ p	2% ¹	1% ¹	17% ⁴	28% ³	5% ²	
Prefer not to answer		141%	64% ⁶	76% ⁷	32% ¹⁴ efgh	13% ⁴	14% ⁴	20% ⁵	21% ⁷	41% ⁸ ef	41% ⁷	35% ⁶	30% ⁷	35% ⁷	8% ⁴	6% ⁶	26% ¹¹ nrx	17% ¹⁰	8% ⁴	9% ⁶	4% ⁴	12% ⁶	21% ⁷	16% ⁵	8% ⁴	7% ¹² nrx	18% ⁴	43% ⁵	9% ⁵	
Average income (£000's)		30.22	32.31b	28.21	36.89g	33.82g	33.92g	29.26i	27.53i	24.45	38.82k	30.17m	31.95m	19.31	29.40q	31.86q	27.49	25.13	31.38p	28.44	29.51	30.30q	32.17p	32.80p	30.53q	34.75n	36.27	34.33	36.73	

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 73

What is the combined annual income of your household, prior to tax being deducted?**Base: All respondents**

		Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
		Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base		2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base		2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Up to £7,000	(3.5)	81	68	33	35	13	12	*	61	19	17	16	6	10	8	4	28	20	16	9	-	51
		4%	4%	4%	4%	3%	3%		4%	3%	3%	3%	3%	3%	4%	3%	6%t	10%oqt	6%	7%t	-	3%
£7,001 to £14,000	(10.5)	269	227	110	116	42	38	5	224	45	40	37	16	22	20	12	97	43	65	29	1	168
		13%	14%	13%	14%e	10%	10%	10%	15%hijk	8%	8%	8%	8%	8%	10%	9%	21%t	22%t	23%t	24%t	7%	11%
£14,001 to £21,000	(17.5)	350	262	124	138	88	80	8	271	77	73	60	29	38	25	10	97	43	60	29	1	247
		17%	16%	14%	17%	21%a	21%b	18%	18%hjn	13%	14%	13%	15%	13%	12%	8%	21%t	22%t	21%t	24%t	11%	16%
£21,001 to £28,000	(24.5)	378	296	143	153	82	74	8	286	91	82	72	30	40	34	19	77	30	48	24	2	295
		18%	18%	17%	19%	19%	19%	18%	19%	16%	16%	15%	15%	14%	17%	15%	17%	15%	17%	19%	16%	19%
£28,001 to £34,000	(31)	298	238	130	108	60	51	9	188	110	96	91	35	59	34	22	57	20	37	15	2	237
		14%	14%	15%	13%	14%	13%	21%	12%	19%g	19%g	19%g	18%	21%g	17%	18%	12%	10%	13%	12%	14%	15%
£34,001 to £41,000	(37.5)	155	123	64	59	32	32	1	101	52	50	42	25	31	18	4	27	12	14	4	1	122
		7%	7%	7%	7%	8%	8%	1%	7%	9%n	10%gn	9%n	13%gn	11%gn	9%n	4%	6%	6%	5%	3%	10%	8%
£41,001 to £48,000	(44.5)	107	89	30	58	18	16	2	68	39	31	38	9	21	17	14	15	6	9	2	-	91
		5%	5%	4%	7%b	4%	4%	4%	4%	7%g	6%	8%ghi	4%	7%	8%g	11%gk	3%	3%	3%	2%	-	6%o
£48,001 to £55,000	(51.5)	116	90	55	35	26	23	3	75	41	35	31	18	13	14	10	10	4	7	2	1	105
		6%	5%	6%	4%	6%	6%	6%	5%	7%l	7%l	7%l	9%gl	5%	7%	8%	2%	2%	2%	1%	10%	7%opqr
£55,001 to £62,000	(58.5)	52	44	33	11	8	7	1	36	16	15	15	4	11	6	4	9	3	4	2	4	41
		2%	3%	4%cc	1%	2%	2%	3%	2%	3%	3%	3%	2%	4%	3%	4%	2%	2%	2%	1%	28%	3%
£62,001 to £69,000	(65.5)	37	31	20	11	6	6	*	22	15	13	11	7	6	7	4	3	-	2	1	-	33
		2%	2%	2%	1%	1%	1%	1%	1%	3%	3%	2%	3%	2%	3%	3%	1%	-	1%	1%	-	2%p
£69,001 to £76,000	(72.5)	33	26	15	11	7	7	-	22	11	10	7	8	4	4	2	3	1	3	-	-	30
		2%	2%	2%	1%	2%	2%	-	1%	2%	2%	2%	4%ghij	1%	2%	2%	1%	*	1%	-	-	2%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

Prepared by BritainThinks

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 73

What is the combined annual income of your household, prior to tax being deducted?**Base: All respondents**

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
£76,001 to £83,000	(79.5)	33	29	22	7	4	2	14	20	17	17	7	11	7	5	3	-	3	-	-	29
		2%	2%	3%ce	1%	1%	1%	1%	3%g	3%g	4%g	3%g	4%g	3%g	4%g	1%	-	1%	-	-	2%
£83,001 or more	(86)	53	40	25	15	12	9	38	15	12	14	4	10	-	4	6	3	5	-	-	47
		3%	2%	3%	2%	3%	2%	2%h	3%h	2%h	3%h	2%h	4%h	-	3%h	1%	2%	2%	-	-	3%
Prefer not to answer	141	114	58	55	27	25	2	108	25	20	24	2	10	11	12	25	9	13	5	*	97
	7%	7%	7%	7%	6%	7%	5%	7%hikl	4%k	4%k	5%ik	1%	4%	5%k	10%hijk	5%	5%	4%	4%	3%	6%
Average income (£000's)	30.22	30.26	32.02c	28.39	30.09	29.62	34.13	28.67	34.28g	33.95g	34.64g	34.98g	34.74g	32.67g	35.92g	24.05p	21.96	24.31r	20.60	37.90	32.05opqr

Proportions/Means: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 74

Do you have a longstanding physical or mental condition or disability that has lasted or is likely to last 12 months and which has a substantial adverse effect on your ability to carry out day-to-day activities?

Base: All respondents

	Gender			Age						Social Grade				Region														Employment Sector		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East of England (u)	London (v)	South East (w)	South West (x)	North Ireland (y)	Public (A)	Private (B)	Opinion Influencer (C)		
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185		
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187		
NET: Yes	458 22%	199 19%	259 24%a	38 17%	63 18%	52 16%	85 23%f	86 27%def	133 27%def	83 15%	107 18%	91 21%j	177 35%kl	32 18%	17 20%	51 22%	34 19%	36 20%	36 24%	28 28%v	51 26%v	49 18%	59 21%	50 28%nv	14 24%	42 10%	119 15%A	33 18%		
Yes - physical condition	286 14%	118 11%	168 16%a	10 4%	27 7%	25 7%	50 14%def	58 18%def	116 24%defg	54 10%	61 10%	53 12%	118 23%jkl	19 10%	12 14%	34 15%q	13 8%	24 13%	22 14%	22 22%nw	35 18%qvw	26 9%	31 11%	37 20%nw	11 19%qv	21 5%	56 7%	16 9%		
Yes - mental condition	194 9%	83 8%	112 10%	27 12%i	44 12%i	37 11%i	47 13%i	30 9%i	10 2%	29 5%	43 7%	37 8%j	85 17%jkl	14 8%	7 8%	23 10%	22 12%	11 6%	14 9%	14 14%r	20 10%	25 9%	24 9%	14 8%	6 11%	29 7%	59 7%	18 10%		
Yes - disability	121 6%	45 4%	76 7%a	9 4%	13 4%	13 4%	25 7%	26 8%def	36 7%e	20 4%	29 5%	16 4%	57 11%jkl	7 4%	6 7%	16 7%	6 4%	7 4%	7 5%	10 10%qrw	17 9%v	10 4%	12 4%	15 8%v	5 9%	6 1%	21 3%	5 3%		
Yes - other	13 1%	6 1%	8 1%	-	3 1%	2 *	2 *	4 1%	3 1%	1 *	6 1%	5 1%	2 *	-	-	-	-	2 1%	3 2%	-	1 1%	1 1%	3 1%	2 1%	* 1%	3 1%	5 1%	1 *		
No	1593 76%	801 78%ab	792 74%	180 79%id	286 79%hi	274 82%ghi	270 74%	230 72%	352 72%	457 83%lm	482 79%lm	342 78%lm	312 62%	142 79%	69 80%	181 78%	134 77%	137 76%	112 74%	69 70%	140 71%	218 78%	221 77%	128 71%	43 73%	359 88%B	663 82%	148 80%		
Prefer not to say	54 3%	29 3%	25 2%	10 4%id	12 3%id	9 3%	11 3%	5 2%	6 1%	14 2%	19 3%	8 2%	13 3%	5 3%	-	2 1%	7 4%p	7 4%p	4 2%	2 2%	5 2%	11 4%p	6 2%	3 2%	2 3%	8 2%	23 3%	5 3%		

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
 Overlap formulae used. * small base

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 75

Do you have a longstanding physical or mental condition or disability that has lasted or is likely to last 12 months and which has a substantial adverse effect on your ability to carry out day-to-day activities?

Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?						
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)	
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580	
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593	
NET: Yes	458 22%	353 21%	146 17%	207 26% ^b	104 24%	95 25% ^b	9 21%	361 24% ^{hij} klm	96 17% ^{im}	77 15%	83 17% ^{im}	26 13%	45 16%	25 12%	27 22% ^{km}	458 100% ^t	194 100% ^t	286 100% ^t	121 100% ^t	13 100%	-	
Yes - physical condition	286 14%	225 13%	84 10%	141 17% ^b	61 14%	52 14%	9 20% ^b	229 15% ^{hij} klm	55 10% ⁱ	44 9%	49 10% ⁱ	16 8%	28 10%	15 7%	15 12%	286 62% ^{pt}	75 39% ^t	286 100% ^{opr} t	71 58% ^{pt}	-	-	
Yes - mental condition	194 9%	154 9%	79 9%	75 9%	41 10%	38 10%	3 6%	141 9%	53 9%	44 9%	46 10%	14 7%	23 8%	16 8%	13 10%	194 42% ^{qr} t	194 100% ^{oqr} t	75 26% ^t	34 28% ^t	2 12%	-	
Yes - disability	121 6%	89 5%	31 4%	58 7% ^b	32 8%	29 8% ^b	3 7%	102 7% ^{hijk} lm	19 3% ^k	15 3% ^k	17 4% ^k	2 1%	8 3%	5 3%	7 6% ^k	121 26% ^{pt}	34 17% ^t	71 25% ^{pt}	121 100% ^{opqt}	1 7%	-	
Yes - other	13 1%	10 1%	5 1%	5 1%	3 1%	3 1%	-	7 *	6 1%	4 1%	6 1%	1 *	3 1%	1 *	3 2% ^g	13 3% ^{pqt}	2 1% ^t	-	1 1% ^t	13 100%	-	
No	1593 76%	1279 76%	690 80% ^{ce}	589 72%	313 74%	280 73%	33 77%	1123 74%	463 80% ^g	419 82% ^{ghj} n	381 80% ^g	169 85% ^{gn}	231 81% ^g	172 85% ^{gn}	93 74%	-	-	-	-	-	1593 100% ^{opqr}	
Prefer not to say	54 3%	45 3%	28 3%	17 2%	9 2%	8 2%	1 2%	30 2%	16 3%	14 3%	13 3%	5 3%	9 3%	6 3%	5 4%	-	-	-	-	-	-	

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

NHS Services Survey **ONLINE Fieldwork: 26th to 28th February 2021**

Absolutes/col percents

Table 76
Which of the following options best describes how you think of yourself?
Base: All respondents

	Gender			Age						Social Grade				Region														Employment Sector			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Scotland (n)	North East (o)	North West (p)	Yorkshire & Humberside (q)	West Midlands (r)	East Midlands (s)	Wales (t)	East-ern (u)	London (v)	South East (w)	South West (x)	North-ern Ire-land (y)	Public (A)	Private (B)	Opinion Influencer (C)			
Unweighted base	2104	1024	1080	239	382	344	374	332	433	581	573	480	470	181	85	221	154	193	146	100	208	313	267	159	77	386	825	185			
Weighted base	2104	1029	1075	228	362	335	366	321	492	554	607	441	502	179	86*	234	175	181	151	99*	196	278	286	181	59*	409	805	187			
Heterosexual/ straight	1841	898	943	172	305	300	321	293	450	478	532	408	423	162	77	192	154	161	141	85	174	238	250	156	53	354	712	148			
	88%	87%	88%	76%	84% ^d	90% ^d	88% ^d	91% ^d	91% ^d	86%	88%	93% ^j	84%	90% ^p	89%	82%	88%	89%	93% ^p	86%	89%	86%	87%	86%	90%	87%	88%	79%			
Lesbian/ gay woman	30	-	30	7	11	2	5	4	-	8	14	1	7	2	-	7	2	1	-	2	3	5	6	1	-	10	8	3			
	1%	-	3% ^a	3% ^f	3% ^f	1%	1% ⁱ	1% ⁱ	-	1% ⁱ	2% ⁱ	*	1%	1%	-	3% ^s	1%	1%	-	2%	2%	2%	2%	1%	-	3%	1%	2%			
Gay man	56	56	-	6	9	13	15	6	8	23	13	8	12	5	3	11	4	4	5	3	4	10	3	4	1	14	26	11			
	3%	5% ^b	-	2%	3%	4%	4% ⁱ	2%	2%	4%	2%	2%	2%	3%	3%	5% ^w	2%	2%	3%	3%	4%	4%	1%	2%	1%	3%	3%	6%			
Bisexual	71	33	38	22	19	7	13	2	8	17	22	10	22	3	4	6	10	4	2	4	4	9	12	11	1	15	22	13			
	3%	3%	4%	10% ^f	5% ^f	2%	4% ^h	1%	2%	3%	4%	2%	4%	2%	4%	3%	6%	2%	1%	4%	2%	3%	4%	6% ^s	2%	4%	3%	7%			
Prefer to self-describe	10	2	8	2	4	2	1	-	1	2	2	2	4	1	-	*	-	1	-	1	1	2	2	1	-	2	5	2			
	*	*	1%	1%	1%	*	*	-	*	*	*	*	1%	1%	-	*	-	1%	-	1%	*	1%	1%	1%	-	*	1%	1%			
Prefer not to say	96	39	57	19	12	11	11	17	26	26	24	11	35	6	3	17	5	10	3	5	10	12	13	8	4	14	31	10			
	5%	4%	5%	8% ^e	3%	3%	3%	5%	5%	5%	4%	3%	7% ^l	3%	4%	7%	3%	6%	2%	5%	5%	4%	5%	4%	7%	3%	4%	5%			

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r/s/t/u/v/w/x/y - A/B
Overlap formulae used. * small base

NHS Services Survey
ONLINE Fieldwork: 26th to 28th February 2021

Absolutes/col percents

Table 77
Which of the following options best describes how you think of yourself?
Base: All respondents

	Which of the following best describes where you live?							Do you have any children aged 18 or under? If so, how old are they?								Do you have a longstanding physical or mental condition or disability?					
	Total	NET: Urban (a)	Urban - Pop. over 10k (b)	Town and Fringe (c)	NET: Rural (d)	Village (e)	Hamlet & Isolated Dwelling (f)	No children aged 18 or under (g)	NET: Yes (h)	NET: Under 16 (i)	NET: Any 5-18 (j)	Any aged under 5 (k)	Any aged 5-10 (l)	Any aged 11-15 (m)	Any aged 16-18 (n)	NET: Yes (o)	Yes - mental condition (p)	Yes - physical condition (q)	Yes - disability (r)	Yes - other (s)	No (t)
Unweighted base	2104	1693	901	792	411	363	48	1491	595	532	491	207	295	213	124	464	210	285	118	13	1580
Weighted base	2104	1678	864	813	426	383	43*	1513	575	510	477	200	286	204	126	458	194	286	121	13**	1593
Heterosexual/ straight	1841	1459	739	720	382	342	41	1304	531	471	441	186	263	187	118	385	152	255	105	8	1427
	88%	87%	86%	89%	90%	89%	95%	86%	92%g	92%g	92%g	93%g	92%g	92%g	94%g	84%p	78%	89%op	87%p	60%	90%op
Lesbian/ gay woman	30	30	16	13	-	-	-	27	3	3	3	1	*	3	-	11	9	1	1	-	19
	1%	2%d	2%e	2%e	-	-	-	2%h	1%	1%	1%	1%	*	1%	-	2%q	5%oqt	*	1%	-	1%
Gay man	56	47	35	12	9	9	-	51	5	5	4	1	1	4	-	10	3	5	4	1	45
	3%	3%	4%c	1%	2%	2%	-	3%hijk	1%	1%	1%	1%	1%	2%	-	2%	2%	2%	3%	9%	3%
Bisexual	71	55	32	23	15	14	1	54	16	15	13	6	11	5	1	28	20	11	6	2	42
	3%	3%	4%	3%	4%	4%	1%	4%	3%	3%	3%	3%	4%	3%	1%	6%qt	10%oqt	4%	5%	18%	3%
Prefer to self-describe	10	8	4	5	2	2	-	9	1	1	-	1	-	-	-	6	6	*	-	-	4
	*	*	*	1%	*	*	-	1%	*	*	-	*	-	-	-	1%qt	3%oqt	*	-	-	*
Prefer not to say	96	78	38	40	18	16	2	68	19	15	16	4	9	6	7	19	4	13	4	2	55
	5%	5%	4%	5%	4%	4%	4%	4%	3%	3%	3%	2%	3%	3%	5%	4%	2%	5%	4%	14%	3%

Proportions/Mean: Columns Tested (5% risk level) - a/d - b/c/e/f - g/h/i/j/k/l/m/n - o/p/q/r/s/t
 Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing