

Who we are

The Client Assistance Program at Disability Rights DC (DRDC-CAP) advocates for and protects the rights of individuals with disabilities who apply for or receive employment-related vocational rehabilitation (VR) services and independent living services from the DC Rehabilitation Services Administration (DC RSA) and the DC Center for Independent Living (DCCIL).

DRDC-CAP provides individual legal representation and advocacy, information and referral services, outreach, and education in order to help people get the employment-related rehabilitation services they need to get good jobs and be independent, self-sufficient, and part of their communities.



DISABILITY RIGHTS DC

THE DISTRICT OF COLUMBIA'S
DESIGNATED PROTECTION & ADVOCACY
AGENCY FOR PEOPLE WITH DISABILITIES

220 I STREET NE, SUITE 130,
WASHINGTON, DC 20002

ULS-DC.ORG

For information and assistance,
contact us at
Telephone- (202) 547-0198
TTY- (202) 547- 2657

In addition to CAP services, DRDC provides individual and systemic legal advocacy, community outreach and education, and investigation of abuse and neglect for adults, children, and youth with disabilities.



Client Assistance Program

Protecting your rights in the vocational rehabilitation process

How to get help

For information & assistance, please call (202) 547-0198 (voice) or (202) 547-2657 (tty) and ask to speak to our Intake Specialist.

You can also email drdcintake@uls-dc.org or visit our website and fill out an intake form, at www.uls-dc.org/contact.

Our services are free and confidential.

How we help

DRDC-CAP helps individuals understand their rights and get access to services. We:

- Inform you about the services & benefits available under the Rehabilitation Act & Title I of the Americans with Disabilities Act
- Advocate for you to get the services you need, including if you have been turned down for services
- Investigate complaints about services
- Help you resolve problems with your DC RSA counselor
- Help you appeal agency decisions
- Challenge system-wide problems that make it hard for you & others to access services



Who we help

DRDC-CAP helps people who:

- Were turned down for DC RSA or DCCIL services
- Think the process is taking too long
- Are having trouble with their DC RSA or DCCIL counselor
- Aren't getting the employment or independent living services they need
- Had their DC RSA or DCCIL case closed without their consent
- Are students with disabilities who are not getting needed employment and transition services

