



Kids Club
Afterschool Program

PARENT HANDBOOK

Welcome!

Dear Kids Club Families,

Welcome to Kids Club for the 2025-2026 school year! This handbook was created as a reference guide on all Kids Club Afterschool Recreation Program information, guidelines, and procedures. Whether you are new to the program or a seasoned member, it is important that you read it thoroughly to be prepared.

We ask that you acknowledge receipt of this handbook when prompted to do so during the registration process. By acknowledging receipt and completing registration, you agree to having read and understand program policies.

On behalf of the City of Corona Community Services Department, we would like to thank you for selecting Kids Club for your 2025-2026 after school needs. Please feel free to contact us if you have any questions or concerns. We look forward to a safe and fun-filled school year with you and your child.

Your 2025-2026 Kids Club Team

Recreation Supervisor

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Program Coordinator

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Assistant Recreation Coordinator

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Community Service Department

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MISSION

The Kids Club Afterschool Program aims to provide a safe, healthy, and respectful environment for your child. It is designed specifically for students currently enrolled in kindergarten through sixth grade at one of the 7 CNUSD school sites we serve.

Our club leaders continuously work on encouraging positive interaction. We stress the importance of respect for oneself, peers, and staff. Our program promotes fun physical activities including games, crafts, and special outdoor activities.

THE BASICS

Schedule:

Students are required to meet at your site's designated meeting spot immediately following school dismissal. Students must sign-in with a club leader each day and must be signed out by an authorized adult by the time the program ends, no later than 6:00PM.

All program participants must complete emergency contact information, acknowledge consent form, and agree to all program policies during each registration process and prior to attendance. Parents/Guardians may be asked to complete any necessary acknowledgements/forms during sign out so please allow for extra time during this process and schedule appointments accordingly.

Our daily schedule includes round ups, homework help, organized group games, crafts, and movie days. If time allows, supervised free play may be allowed in designated areas. Participants who wish to complete their homework may do so as time and space permits. We ask that parents/guardians encourage your child's participation in all Kids Club activities and only ask for special arrangements when time, space and staff are available to accommodate.

Kids Club does NOT operate on school closure dates including holidays, and breaks. The City of Corona offers day camps during Fall, Winter, Spring and Summer breaks. We require a minimum enrollment of 30 participants per week to move forward with programming. Sessions may be canceled if this minimum is not met and a credit to your account will be processed accordingly.

There is always a maximum capacity based on space and staffing availability. We encourage early registration to guarantee a spot.

Sign-In & Sign-Out Procedure:

Participants must -in with staff so they can be marked down on a "Daily Attendance" sheet at a designated sign-in location ***immediately*** following school dismissal bell. It is the responsibility of a parent/guardian to ensure that child knows the designated meeting location and understands the sign-in/out procedures. Individual School Site information is located on the last page.

A parent/guardian or other authorized adult over the age of 18 must sign participants out before leaving Kids Club each day. For the safety of participants, all adults must be prepared to show a photo ID at sign-out. Refusal to sign our sign-out sheet or to show ID may result in the participant's dismissal from our program. Parents/Guardians must sign out from the designated sign-out spot and cannot enter campus. Only adults listed on your CivicRec account are authorized to sign a child out.

It is the responsibility of the authorized adult to check daily for program notices and reminders and may be required to acknowledge behavioral feedback at sign-out.

Late Pick Ups:

If you are going to be late picking up your child, please contact your Kids Club staff so we can adequately prepare our team. Late fees will still apply as indicated below:

- If your child is not picked-up by 6:00 PM, they will be considered a "late pick up." Beginning at 6:05 PM, an additional \$10 fee will be charged to your CivicRec account starting at 6:05 PM to 6:15 PM per child and for every 15 minutes thereafter until your child is picked up from the program. The late fee payment is due upon your arrival.
- If your child has not been picked up by 6:15 PM, staff will begin calling authorized emergency contacts. If a child has not been picked up by 7:00 PM and we have not heard from parents or emergency contacts, the child's care will be turned over to the Corona Police Department and/or Riverside County Child Protective Services.

- If a participant is picked up late three times within a thirty (30)-day period, the child will be suspended from the program for one day (usually the next day of attendance). Five late pick-ups within a thirty (30)-day period will result in further suspension and/or possible expulsion from the program. All late pick-ups will be evaluated on an individual basis. There are no refunds/credit for suspension or expulsion.

Kids Club staff are not permitted to drop off or pick up participants on behalf of parents/guardians.

Walkers & Bike Riders:

Our policy for children who walk or ride their bike home is as follows:

- Parent/guardian permission must be indicated on the CivicRec account.
- Child will be required to sign themselves out before leaving.
- Child will be released at the time indicated on their CivicRec account.
- If a time is not noted, participants will be released when our program ends at 6:00 PM, or 4:30 PM in the winter (mid-October-March)

Snack Time:

A daily afterschool snack or food craft will be provided for your child. We highly recommend packing additional snacks and always sending a water bottle with your child. Please pack your own snack if your child has special dietary needs.

****Please note we are a nut free program. This includes tree nuts, peanuts, Nutella, and peanut butter****

Payments & Fees:

The cost for our Kids Club monthly membership:

\$266 per month, per child

This cost includes a daily snack. Absences are not rolled over, transferred to future weeks, or refunded.

Membership fees are currently covered by ELO-P and the Corona Norco Unified School District. Funding is subject to change. In the event that funding ceases, we will revert to a monthly payment deduction at a rate of \$266 per month, per child.

Attendance:

Kids Club, in partnership with CNUSD, is committed to accommodating all participants in need of afterschool care. As a result, place holding will not be allowed. Excessive absences from the program could result dismissal from the program, and membership will be given to the next participant on the waitlist. Attendance infractions will be reviewed on a case-by-case basis and removal from the program will be determined by the length of the waitlist for each individual site.

Waitlist Policy:

When a spot becomes available at your preferred school site, we will refer to the waitlist and contact in numerical order. Parents/guardians with a child on the waitlist will receive a phone call and email. Staff will attempt to call three 3 times over a 48-hour period before removing a name and moving on to the next student on the list. If a child is removed from the waitlist due to no response, they may be re-added to the end of the list by beginning the process over again. It is imperative that accounts be created with accurate contact information to ensure these opportunities are not missed.

Membership Cancellation Policy:

Membership can only be canceled by writing (via email) to the Kids Club Program Coordinator. Confirmation of the cancellation and removal from the roster will be returned in writing within 5 business days. If a parent/guardian has requested to be removed from the program, then wishes to re-enroll their student, they may do so as space is available. If the desired site has an active waitlist, the participant can be added to the waitlist and the waitlist policy will be followed.

Parent/Guardian Visitation Policy:

Please call the site phone to make an appointment for visitation. Kids Club Staff will attempt to make themselves available to answer all questions at the check-out point, but please remember that our priority is to supervise participants to ensure their safety.

If you need to communicate with your child in person, please inform the Kids Club staff upon your arrival at the site as staff must confirm that visitors are on the authorized pick-up list. Staff will locate your child and excuse them from the designated check-out point. You must sign your child out. We request meetings be kept brief to avoid program interruption and limit impact. If a longer meeting is necessary, we recommend it be conducted off-site. You may sign your child back in upon return.

All program questions should be directed to the site supervisor or parents/guardians can contact the Kids Club Office at (951) 739-4939.

Cancellation of a Kids Club Site:

Our afterschool programs are based on community needs and available resources. School sites may be full, or others cancelled due to low enrollment. If this situation arises, every effort will be made to notify parents/guardians in a timely manner. In the event a site is cancelled, participants will be issued a full refund.

Policies & Procedures for Natural Disasters:

In the event of a natural disaster, the City of Corona will enact its Emergency Disaster Plan. If necessary, Kids Club children may be transported by City of Corona vehicle to an emergency shelter. Staff at Kids Club sites will make every effort to inform parents/guardians through signs, posters, flyers, etc. as to the whereabouts of their children. All children will be supervised until they are picked up by a parent/guardian. As in our normal procedure, we will only allow children to be released to adults authorized for pick up according to the student's CivicRec account.

HEALTH, SAFETY, & ILLNESS

The health and safety of our participants is of the upmost important to us.

In compliance with the health and safety guidelines set by the Riverside County Health Department and California Center for Infectious Disease, we request your cooperation in ensuring the well-being of all participants.

If your child is ill, running a fever, vomiting, has diarrhea or flu symptoms they will not be allowed at Kids Club. These symptoms are often contagious and can be transmitted from one child to the next. A child should not return to Kids Club until they are 24 hours fever-free, and all other symptoms are gone. If a child becomes sick at Kids Club, you or an individual listed as an emergency contact will be notified to pick up your child

We kindly ask that you monitor your child's daily health and keep them at home if they display signs of fatigue or illness.

The City of Corona reserves the right to refuse admission or send any child home who appears to be ill. If children may be separated from other participants until picked up.

Depending on the severity of the instance, the City of Corona reserves the right to request a medical note before your child can return to the program.

Emergency Contacts:

Emergency contacts for all participants are kept on file via our CivicRec registration portal. **The primary parent account holder is solely responsible for ensuring that all emergency contact information within their account is correct, and up to date.** We suggest listing guardians who can pick up your child within 10 minutes of our phone call request. Remember to update your emergency contacts when information changes (including changes in your address, home, work, or cell phone numbers, authorized pick up list, and health/allergy information).

All information must be entered prior to your child's first day of participation in Kids Club. Be sure to list local contacts who are willing to assume responsibility for your child. We cannot release your child to ANYONE other than those listed on your account.

In the case of a medical emergency, our staff may be able to provide first aid, life-saving treatment, such as CPR, or other assistance as appropriate for the situation. Emergency services, including paramedics, will be contacted as necessary, which may result in your child being transported to the nearest hospital. Every effort will be made to contact the parent or provided emergency contacts as soon as possible.

Medication:

Kids Club staff are not authorized to store, hand-out, and/or assist children in taking any medication including cough drops and over-the-counter medication. It is important to note any health issues or conditions on your child's CivicRec account to inform staff of potential issues. It is also helpful to discuss these issues directly with your on-site team. *Kids Club staff do not have access to the school's medicine cabinet. Only district staff, through our partnership with the CNUSD Expanded Learning Opportunities Program (ELO-P) may arrange for medication storage after the front office is closed.*

Special Accommodations and Assistance:

Kids Club is committed to creating a safe and inclusive environment. Consistent with the Americans with Disabilities Act, reasonable program modifications for participants with disabilities are based on an individualized assessment of each child, so long as the modifications do not fundamentally alter the nature of the program or create an undue burden for the City of Corona. Participants and families are encouraged to contact our Kids Club administration in advance to discuss any specific needs. We will work with you to assess feasible accommodations that do not fundamentally alter the program. Requests for accommodation are handled on a case-by-case basis, and confidentiality will be maintained throughout the process.

City Staff are Mandated Reporters

Under the mandatory Child Abuse and Neglect Reporting Act, California Penal Code Section 11161.5, the City staff are mandated to report any suspected form of child abuse to the proper authorities, which may include Child Protective Services.

CLUB RULES:

Participants must adhere to ALL Kids Club rules and disciplinary procedures. These are designed to ensure a safe and healthy Kids Club environment. Rules are as follows:

- *"BE SAFE, BE KIND, AND BE POSITIVELY INVOLVED!"*
- Sign in with program staff. Refusal to sign-in will result in the participant being taken to the school office and left in the care of school staff.
- Be signed out by a parent/guardian or other authorized adult.
- Be polite and courteous to others:
 - Respect each other.
 - Never engage in physical violent / aggressive behavior or inappropriate language.
 - Never use alcohol, tobacco, drugs, weapons, etc.
- Follow directions.
- Adhere to ALL school rules and policies.
- Stay within your program space:
 - Never leave the premises without authorization or staff knowledge.
 - Treat your safe space with care.
- Only utilize the supplies assigned to you. Please keep your toys and personal items at home.
- Remember to wash your hands before and after you use the restroom:
 - Do not forget to hum the "Happy Birthday" song while you wash your hands.
 - Wash your hands before and after you eat your snack/lunch.
- Feeling anxious? Tell your club leader.
- Have a question? Raise your hand.
- Have fun and be safe!

Helpful Tips for Kids Club Members:

We work hard to make sure all members feel safe and welcome while at Kids Club. Keep in mind that we are primarily an outdoor program. We only go indoors during inclement weather and if the school site has available space. DO NOT bring anything to Kids Club that is normally not allowed on school campus.

What to bring year-round:

- Water bottle
- Homework and notebook for writing
- Pencil and/or pen
- Book or age-appropriate magazine
- Closed-toe shoes
- Lightweight jacket for cool weather
- Positive attitude
- Additional snacks (especially if your student's diet is restricted)

During the winter months:

- Heavy jacket or thick sweater
- Gloves and/or scarf
- Beanie
- Water bottle

During the warmer months:

- Sunscreen (non-aerosol, to be applied as needed, student must apply themselves)
- Water bottle
- Hat/visor
- Sunglasses

Personal Property:

City of Corona staff are not responsible for personal items. Kids Club participants must adhere to all school district rules and policies. Anything not permitted at school should not be brought to Kids Club. Inappropriate items and toys will be confiscated if they are not put away when asked and upon pickup, will be returned to the parent/guardian accompanied by a "Tomorrow's a Better Day" report.

The following are examples of items not allowed at school or Kids Club:

- Toys of any kind (including but not limited to cars, action figures, dolls, spinners, etc.
- Electronic devices of any kind.
- Collector cards and items (i.e.- Pokémon, Yu-Gi-Oh)
- Inappropriate magazines, books, or pictures
- Gum

Cell Phones:

Kids Club adheres to the Corona-Norco Unified School District policy regarding cell phones. Any child having a cell phone in their possession will be asked to keep it in their backpack. They will only be allowed to check their phone under the direct supervision of a staff member. Only the owner of the cell phone will be allowed to handle it. Any inappropriate behavior or mishandling of a cell phone will be grounds for confiscation by a staff member and upon pick up, will be returned to the parent/guardian accompanied by a Behavior Modification report.

DISCIPLINARY PROTOCOLS

POSITIVE STEPS TO DIRECT CHILDREN TO ACCEPTABLE BEHAVIOR:

Staff are trained in Positive Behavior Interventions and Supports (PBIS), which consider both the severity and frequency of a child's behavior, as well as the appropriate action needed to keep all the participants and staff safe and comfortable within a fun environment. Discipline procedures are designed to be fair, consistent, and effective. Our primary approach is to use positive reinforcement and praise to redirect negative behavior.

While PBIS in most situations should result in positive behavior, in other cases staff will find it necessary to implement the infraction system noted below. Every effort is made to help the child understand acceptable behavior and rules and how to resolve conflict. PLEASE BE AWARE, HOWEVER, that all disciplinary protocols, including the prohibition against hitting children and staff, apply to all children – no matter how young.

INFRACTION SYSTEM

MINOR INFRACTIONS	
DEFINED	CONSEQUENCE STEPS
<ul style="list-style-type: none"> ✓ Verbal arguments. ✓ Disobeying Staff. ✓ Leaving the established play area without staff permission. ✓ Foul language or gestures. ✓ Pushing, grabbing or kicking another child_or staff. ✓ Similar actions as determined by the Program Coordinator. 	1 st NON-PHYSICAL OFFENSE
	Reduction of free time or Immediate time out and a "tomorrows a new day report"
	2 nd NON-PHYSICAL OFFENSE
	A trip to the office/sign-out area to discuss the infraction and a "tomorrows a new day report"
	ANY FURTHER OFFENSES
	Same consequences as step 2 OR escalation to a Major Infraction depending on amount of time between occurrence of infractions

MAJOR INFRACTIONS	
DEFINED	CONSEQUENCE STEPS
<ul style="list-style-type: none"> ✓ Three (3) or more Minor Infractions within one month. ✓ Fighting or physically violent behavior towards other children or staff. ✓ Blatant disobedience. ✓ Racial slurs or derogatory terms. ✓ Leaving the premises without permission. ✓ Similar actions as determined by the Program Coordinator. 	1 st OFFENSE
	Suspension for 1 day or more
	2 nd OFFENSE
	Suspension for 2 days or more
	3 rd OFFENSE
	Expulsion from program

SERIOUS INFRACTIONS	
DEFINED	CONSEQUENCE STEPS
<ul style="list-style-type: none"> ✓ Use or possession of drugs or alcohol. ✓ Possession of any firearm, knife, explosive or other dangerous object that can be wielded as a weapon. ✓ Stating or implying possession of a weapon, even if, upon review, the statement is determined to be unfounded. ✓ Intentionally engaging in harassment, threats, or intimidation directed against another child or staff (e.g. "I am going to kill you"). ✓ Assault or endangerment of other children or staff; and ✓ Similar actions as determined by the Program Coordinator 	1 st OFFENSE
	Immediate expulsion from program

PARENT NOTIFICATIONS

Staff will notify parents when infractions occur. Serious Infractions, Major Infractions, and repeated Minor Infractions may require a parent conference with one or more of the following program administration staff: the Assistant Recreation Coordinator, the Program Coordinator, or the Recreation Supervisor. A parent conference will be arranged upon a second suspension and prior to expulsion from the program.

***This list is intended to provide examples of actionable behavior and is not comprehensive. Infractions will be determined at the discretion of program staff, and the administration**

Suspension and Expulsion Procedures:

If a child receives multiple suspensions and/or the behavior is not corrected, the child's file will be sent for review by the Recreation Supervisor and Recreation Manager. The parents/guardians will be provided with an opportunity to meet with administrative staff following the review. This review may result in a long-term suspension or expulsion. These decisions are at the discretion of department staff and are final. If your child is sent home for any disciplinary reason, no refund or pro-rated fee will be issued.

Kids Club School Sites

BENJAMIN FRANKLIN

2650 Oak Ave, Corona, CA 92882
Opens 2:57 PM / 1:57 PM on Wed.

Site: Room 23

Phone: 951-403-0910

DWIGHT D. EISENHOWER

3355 Mountain Gate Dr, Corona, CA 92882
Opens 1:57 PM / 12:57 PM on Wed.

Site: Room 503

Phone: 951-415-8523

FOOTHILL

2675 Buena Vista Ave, Corona 92882
Opens 1:57 PM / 12:57 PM on Wed.

Site: Room J-2

Phone: 951-808-7015

ORANGE

1350 Valencia Rd, Corona, CA 92881
Opens 1:57 PM / 12:57 PM on Wed.

Site: Room 503

Phone: 951-496-6318

PRADO VIEW

2800 Ridgeline Dr, Corona, CA 92882
Opens 1:57 PM / 12:57 PM on Wed.

Site: Room 218

Phone: 951-808-7022

SUSAN B. ANTHONY

2665 Gilbert Ave, Corona, CA 92881
Opens 2:57 PM / 1:57 PM on Wed.

Meet at: Lunch Benches

Site: MPR

Phone: 951-415-3601

TEMESCAL VALLEY

22950 Claystone Ave, Corona, CA 92883
Opens 2:57 PM / 1:57 PM on Wed.

Meet at: Lunch Benches

Site: Room E101

Phone: 951-903-9460