



# city of **corona**

## Contact Us

400 South Vicentia Ave.

951-736-2249

[www.CoronaCA.gov](http://www.CoronaCA.gov)

**Our vision is for  
Corona to be an  
engaged, healthy,  
and enriched  
community!**

- Park Ambassador Program

We Create Community

# Welcome

Thank you for your interest in the volunteer Park Ambassador opportunity. This program is an opportunity for residents to give back to the community while visiting their favorite parks. You can play a vital role in helping the Community Services Department keep Corona's parks beautiful, safe, and functioning for all residents.

Our volunteers serve as an extra set of eyes and ears to observe and report the overall condition of the parks they regularly visit.

We sincerely appreciate your efforts and hope that you enjoy making a meaningful impact on Corona's Park system.

The first step in becoming a Park Ambassador is attending the monthly volunteer orientation for the Department of Community Services. Orientations are held on the third Monday of the month at 6:30 p.m. in the Corona Public Library's community rooms and will require an interview with staff.

## Volunteer Duties

Volunteers are asked to act professionally while performing their duties and to interact respectfully with park patrons while representing the City of Corona.

Volunteers should not take it upon themselves to correct any maintenance issues in the park. Park Ambassadors are expected to look over the features of the park and report their observations. They should report anything that appears to be a safety issue to their volunteer lead.

Observation of any non-urgent maintenance issues will be reported by using the City's See, Click, Fix mobile application or by calling the Community Services Department.

**Note: Volunteers should NEVER confront park patrons or place themselves in harm's way. The first contact for emergencies is to call 911. Suspicious or illegal behavior should be reported to the Corona Police's non-emergency line, 951-736-2330, option 2.**

## Park Ambassadors are asked to do the following:

- Visit your assigned park once a week or twice a month at minimum
- Look over the features of the park and complete the Park Ambassador Service Report.
- Utilize the See, Click, Fix app to report issues in the park that need to be fixed.
- Make an effort to be informative and answer park patron questions.
- Communicate regularly with the Park Ranger team.
- Never confront or pursue persons involved in behavior that is illegal or suspicious.

**Background Check:** All prospective ongoing volunteers must pass a background check. This process can take 4-6 weeks. Please plan ahead. The City of Corona cannot accept court-referred or school-mandated volunteers who need to complete their hours to meet disciplinary requirements.