Field Specialist

Location: Tanzania. Region to be confirmed - with 80% domestic travel

Job status: Full-time

ORGANIZATIONAL OVERVIEWS

Touch Health is a global health organization with a mission to help build the health systems of the future for sub-Saharan Africa. Founded in 2004, Touch has worked for twenty years toward a vision of improved healthcare access and equity across the continent. Our programs address some of the biggest barriers to effective healthcare delivery, across three programmatic pillars: empowering Africa’s healthcare workforce; expanding access to care for rural communities; and building excellence in hospital service delivery. Over two decades, Touch has implemented programming which has impacted the lives of tens of millions of people.

Touch’s flagship program, m-mama, an emergency transportation system for pregnant women and newborns, has reached national scale in two African countries serving 65 million people, and is on a scaling trajectory in two additional countries through 2026. Our long-term goal is to bring m-mama widely across sub-Saharan Africa making this vital service available to hundreds of millions.

Hallmarks across all of Touch’s programs include a commitment to sustainability, digital health innovation, and leveraging private sector expertise and thinking for the public good. Collaborative partnerships with governments, Ministries of Health, funders, and peer organizations drive our success and make healthcare transformation possible.

OVERVIEW OF TOUCH’S FAITH BASED HEALTH SECTOR WORK

Touch works in partnership with USAID and the Christian Social Service Commission (CSSC) of Tanzania to support optimized management and service delivery at 30+ hospitals and health centers. Programming includes implementation of fast-track services; a platform for rural teleconsultations; revenue growth strategies; and health management tools and training.

POSITION DESCRIPTION

We are seeking one (1) Field Specialist primarily to support the program team in the implementation of fast-track and teleconsultation services throughout hospitals in Tanzania.

The Field Specialist will work with the program team at Touch Health, CSSC Stakeholders and the Hospital Management teams to implement services and support post-implementation activities (e.g., auditing, data tracking), and perform other program support activities as required. She/he will report to the Project Manager at Touch Health. Responsibilities of the role may be adapted based upon the experience of the successful candidate.
RESPONSIBILITIES & DUTIES

Program Responsibilities
• Assist and support Project Manager in planning and coordinating implementation of services.
• Support team in data quality check during implementation in each new site.
• Coordinate logistics and implementation of activities in new sites according to workplan.
• Set-up and deliver training sessions for hospital staff on services.
• Provide adequate support to hospital management teams to ensure smooth operations and monitoring in each site.
• Build collaborative relationships with hospital management staff and focal personnel for key services to establish regular communication and ensure provision of support and progress updates on activities.

Project Management assistance
• Work closely with Project Manager and support the program team in implementation activities.
• Provide support to program team on M&E, including collection, analysis and reporting of data.
• Assist in preparation of documentation (excel, power point) for stakeholders’ meetings or funders’ meetings.
• Assist in conducting data analysis according to program needs.

As job vacancy announcements cannot be exhaustive, the Field Specialist will be required to undertake other duties that are broadly in line with the above key duties.

QUALIFICATIONS

Knowledge, Education, Skills and Experience:
• Bachelor’s degree in relevant field (Business Administration, Management, International Development, ICT).
• Minimum 3 years’ relevant professional experience in projects implementation.
• Strong analytical, organizational, and problem-solving skills.
• Excellent written and oral communication skills.
• Excellent attention to detail.
• Proficiency in the use of office software packages such as MS Office (Word, Excel, PowerPoint, Outlook etc.) and standard office equipment.
• Technology savvy.
• Ability to maintain confidentiality regarding sensitive information contained in data sources.
• Ability to self-manage and work independently and remotely while aligning frequently with the program team and achieving agreed quality outcomes.
• Prior experience in working and collaborating with Tanzanian health care stakeholders is preferred.

Language requirements:
• Fluency in English and Kiswahili.
APPLICATION PROCESS

- Please submit a Resume and Cover Letter outlining your interest in the position to: jobs@touchhealth.org and cc aakbari@touchhealth.org. Please put “Touch Field Specialist” in the subject line of your emailed application.
- Deadline for the application: Friday, May 17, 2024.

LEGAL DISCLAIMER

Touch Health is an Equal Opportunity Employer and does not discriminate on the basis of race, religion, national origin, color, sex, age, gender identification, sexual orientation, veteran status, or disability. All qualified applications will be given equal opportunity and selection decisions will be based solely on job-related factors. Compensation will be commensurate with experience.

For more information about the Touch Health, please visit www.touchhealth.org