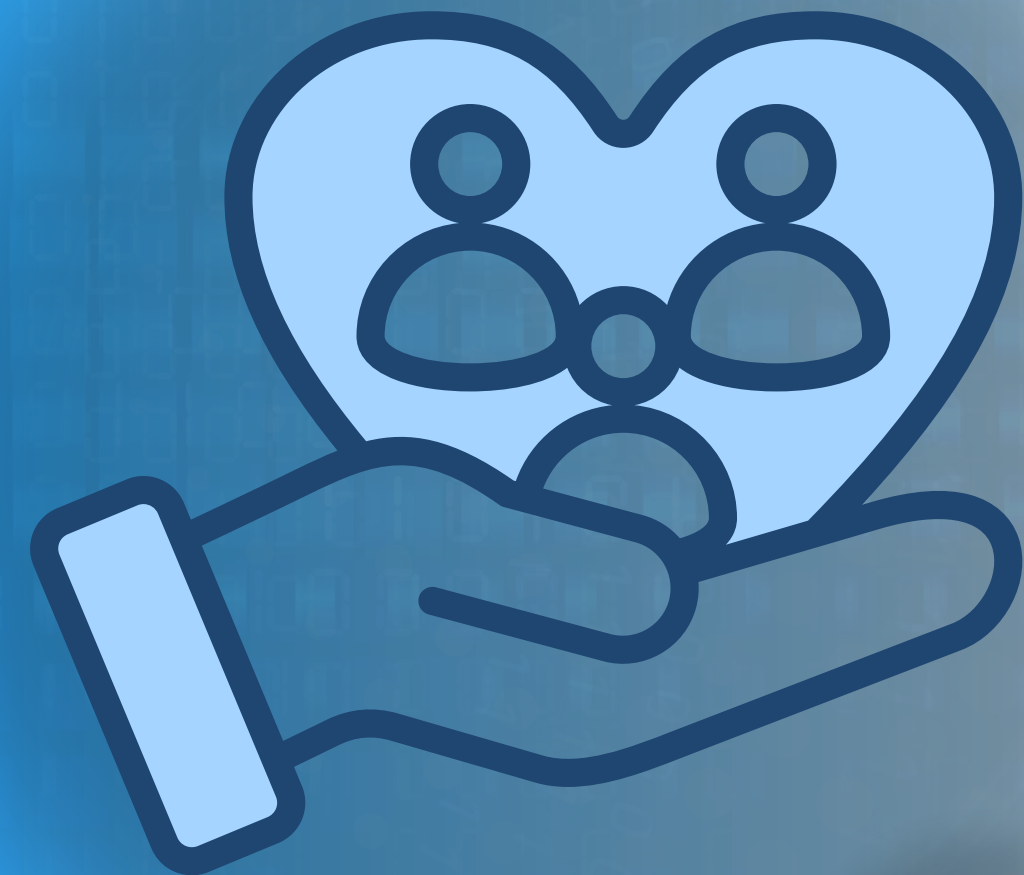


Annual Report

2024- 2025



SASKATOON
CRISIS
INTERVENTION SERVICE



www.saskatooncrisis.ca

Land Acknowledgement

Saskatoon Crisis Intervention Service is located on beautiful Treaty 6 territory. Treaty 6 is the homeland of many Indigenous Nations including the Plains Cree, Woodland Cree, Saulteaux, Dakota, Nakoda, Lakota, Dene, French Metis and Anglo-Métis. The ancestors of those Indigenous Nations lived well on this land prior to colonization. SCIS acknowledges the harm done to the Indigenous people of Treaty 6 by colonization, broken treaty promises, residential school, the Sixties Scoop and the Millennium Scoop. While SCIS aims to practice in an anti-oppressive way, we acknowledge the harm done by the profession of social work to the Indigenous people of Treaty 6. SCIS is committed to listening to the truth of the Indigenous experience and we are committed to reconciliation for current and past harms done.

Thank you to the SCIS Truth and Reconciliation Committee for developing our agency land acknowledgement.



Message from SCIS Executive Director

Serving the community of Saskatoon since 1980, Saskatoon Crisis Intervention Service (SCIS) continues to provide quality and timely crisis intervention and intensive community support services to the citizens of Saskatoon. Demand for our services continue to grow as our caring and committed teams are trusted to listen and respond in critical times of need, both day and night. I am so grateful for our extremely skilled staff as they lead with empathy and compassion when meeting people where they are at, working together to find a resolution.

This past year has seen a number of challenges in our community. SCIS continues to be committed to collaboration and partnership to improve the health, social well-being and quality of life for all residents of Saskatoon.

We know we cannot do this work alone and are grateful for the many service delivery and funding partnerships that strengthened our capacity to serve the community this past year. Operating along the emergency service continuum, SCIS works closely with police, fire, ambulance, hospital emergency, and shelters often afterhours and on weekends. We are thankful for this supportive network of professionals as we navigate complex situations.

Jodie Semkiw

Message from SCIS Board of Directors Chair

As Chair of Saskatoon Crisis Intervention Service Board of Directors, I am very thankful to our professional and caring staff who go above and beyond to provide quality crisis intervention and intensive community support services to the residents of Saskatoon.

With over twelve contracts for service with various agencies SCIS continues to provide a continuum of care 24/7 to the Saskatoon community. We are grateful for these partnerships and will continue to collaborate to identify and respond to the needs of the community.

My thanks to the guidance of the Board of Directors who bring wisdom and thoughtfulness to the board table as we make our decisions as to the operation and direction of this agency.

Arthur Baalim



Vision

Quality and timely crisis intervention and intensive community support for all Saskatoon and area residents.

Saskatoon Crisis Intervention Service is committed to meaningful outcomes with residents of Saskatoon and area by utilizing an integrated service model response to restore equilibrium, meaningful connection and wellbeing.

Values

Respecting the Dignity and Worth of All People
Promoting Social Justice
Pursuing Truth & Reconciliation
Valuing Human Relationships
Presenting Integrity in Professional Practice
Maintaining Privacy and Confidentiality
Providing Competent Professional Services
Cultural Humility
Trauma informed and harm reduction models of care

**Adopted from CASW Code of Ethics*



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MOBILE CRISIS SERVICE

A 24-hour crisis line in Saskatoon, responding on the phone or in-person. SCIS provides immediate access to barrier-free, non-judgmental, confidential support and follow-up for children, youth, adults and seniors.



INTENSIVE COMMUNITY SUPPORT

Through an interdisciplinary, assertive community treatment team, adults with severe and persistent mental illness and concurrent substance use are supported in their recovery from chronic homelessness through promoting wellness and a return to citizenship.



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MOBILE CRISIS SERVICE

A crisis may involve:

- Suicidal feelings, thoughts or plans
- Child abuse and neglect (when the Ministry of Social Services – Child Protection is closed)
- Marriage and family problems
- Overwhelming emotions
- Compromised mental health
- Drug or alcohol use
- Worries about safety
- Older adults/seniors in distress
- Parent-teen conflict

3,650+ in-person community responses

80 crisis contacts per day on average

57% of all calls included Child Welfare concerns

64% of primary contact were women and girls

33% of all calls were related to Emergency Financial Support

73% of all calls were related to Mental Health or Addictions

29,000+ total crisis service requests



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POLICE & CRISIS TEAM (PACT)

A person -centered, trauma informed collaborative community safety model. PACT aims to improve outcomes of law enforcement encounters for people with mental health and/or addiction crisis while connecting individuals and family members to community support agencies or medical resources.

Dispatched to
3,295 calls for
service

462 Emergency
Department
Diversions

47 Police
Detention
Diversions

**PACT Teams
available 7 days a week
7am - 2am**



In partnership with:



Saskatchewan
Health Authority



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Saskatoon Crisis Intervention Service is a proud partner of 9-8-8 Suicide Crisis Helpline

SCIS continues to have a vested interest in serving our province of Saskatchewan and our community members both Northern and Rural. SCIS is now able to respond to suicide prevention and intervention both through voice and text.



73% of Mobile Crisis Service calls over this past year were responding to suicide prevention and intervention

Mobile Crisis Service responded to **1,336** 9-8-8 interactions
955 Voice Calls
381 Text Messages



INTENSIVE COMMUNITY SUPPORT

ICS supports adult participants deemed hard to serve and difficult to engage, who have experienced chronic homelessness, serious and persistent mental illness, concurrent substance use, legal involvement and an inability to self manage.



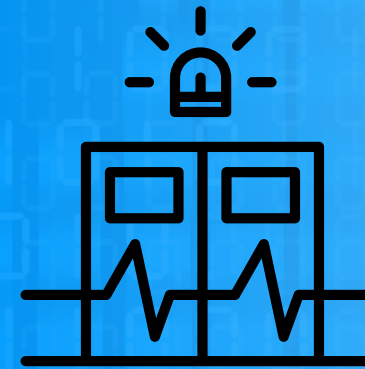
Amount of Sleep
↑ 68%



Physical Health
↑ 52%



Mental Health
↑ 60%



Visits to Emergency
↓ 70%



Overall Improved
Quality of Life
↑ 55.78%



Police Interactions
↓ 64%

In partnership with:



United Way
Saskatoon & Area



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INTENSIVE COMMUNITY SUPPORT

2024-2025 Highlights

4 Accessible
Friendly Suites

Expansion of Kii
Kinaahk Village
Permanent
Supportive Housing.
An addition of **23** low
barrier suites for a
total of **44** suites.

5 Additional
High Intensity
Residential
Step-Down
Suites for a total
of **10**

Supported **28**
new
participants in
their recovery
from
homelessness

A total of **73**
participants
received
intensive
support

9 Additional
Managed
Alcohol suites
for a total of **14**

In partnership with:



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Intensive Community Support Participant Voices

I was shocked & amazed at how fast you found housing. The support is great and helps me manage my stress.

The biggest difference is being housed.

Helped me feel safer.

I'm happy I'm not freezing to death on the streets.

It was a new beginning, a fresh start.

It's been helpful. Before I didn't have a home...I had nothing.



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STAFF EDUCATION & TRAINING



Saskatoon Crisis Intervention Service is involved with Community Groups & Initiatives

Saskatoon
Coordinated
Access

Extreme Cold
Weather
Strategy

City of
Saskatoon
Emergency
Operation
Centre - Opioid
Poisoning

Saskatoon & Area
Community Threat
Assessment &
Support Protocol
Steering Committee

Saskatoon Alliance
of Substance Use

Saskatoon
Police Service
Community
Consultation

Saskatoon
Interagency
Executive
Director Team

Point in Time
Advisory
Committee

Saskatoon
Homelessness
Action Plan
Forum

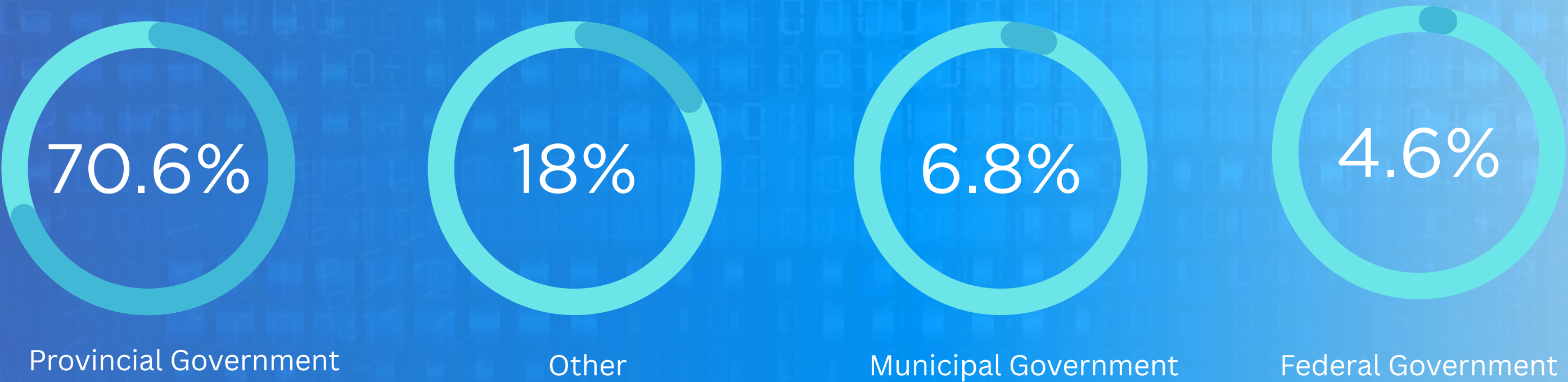
Strategic Planning
& Oversight Team
for Sask Pillars of
Life



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Summarized Financial Results

Revenue



Summarized Financial Results

Expenditures



Contracts and Grant Funding

**Saskatchewan Ministry of Social Services
Saskatchewan Health Authority
Saskatchewan Ministry of Corrections, Policing and
Public Safety
City of Saskatoon/ Saskatoon Police Service
United Way of Saskatoon & Area
Saskatoon Sexual Assault & Information Centre
The Centre for Addiction and Mental Health
Saskatoon Community Foundation
Dakota Dunes Community Development
RUH Foundation
Federated Co-op Community Investment Fund
Saskatoon Housing Initiatives Partnership
ENS Toyota
Public Health Agency of Canada
Saskatchewan Ministry of Health
SGI**



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In The Year Ahead We Will:

1

Deepen our crisis response to the Saskatoon Community: continuously adapting to meet emerging needs while staying grounded in our values and mission that have been our foundation for 45 years.

2

Advance diversity, equity and inclusion: implementing our DEI training and strategy to ensure everyone who access our service feels seen, heard and supported.

3

Strengthening our commitment to Truth and Reconciliation : our work will focus on making amends for the past, bringing cultural humility to our work.

4

Build our Strategic Plan: a roadmap to guide our work for the next five years, rooted in serving the Saskatoon community through connection and collaboration.



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The Strength of SCIS is Our People...

Those welcoming people to our office with a warm smile, providing snacks and essentials

Those working shift work on the phone and in the community to assist those needing support with their mental health, or substance use, or after a tragic event in their home, or after needing to leave an unsafe situation, or to find shelter and supporting families in need

Those working in our specialized co-response teams with police to provide mental health support

Those working behind the scenes in payroll and benefits administration

Those working to support people to access and secure long-term housing, independence and quality of life

Those mentoring and coaching staff to build staff competence and confidence, strengthening service delivery partnerships, supporting staff growth and development

Those managing the schedule, grant applications, infrastructure and equipment management, and staff recruitment

Those providing clinical and service delivery oversight, supervision and support, outcome reporting, program development and facilitating and maintaining community partnerships

Those providing leadership, governance and valuable perspectives on the SCIS Board of Directors

The callers and participants that trust SCIS in their time of need day or night



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Thank you to our staff, community partners, donors, Board of Directors and those who trust us in their most vulnerable moments.

We will continue to lead with empathy and compassion, meeting people where they are at, and providing support in times of crisis.



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313 Ontario Ave
Saskatoon, SK

24 HOUR SUPPORT
306-933-6200

www.saskatooncrisis.ca

