

Intensive Community Support Worker

Full Time Term April 1, 2026 – September 30, 2026

Established in 1980, Saskatoon Crisis Intervention Service (SCIS) is a non-profit community-based organization that provides intensive community and crisis intervention support services to individuals and families in distress.

Profile

The Intensive Community Support Worker provides case management, services coordination, and long-term, individualized support to individuals who are complex to service and challenging to engage and have severe and persistent disabling conditions such as mental illness, substance use disorder, acquired brain injury, and legal issues. The ICS Worker operates independently, building strong, trusting client relationships to ensure sustainable progress and connect or re-connect service recipients to human services to support them in achieving an optimal level of independence. This position, requires a solid background in social work, case management, and trauma-informed care and culturally competent and plays a crucial role in the community. It offers an opportunity to significantly impact the lives of marginalized individuals, supporting their long-term recovery from homelessness and helping them achieve stability, independence, and well-being.

Responsibilities

Trustee Services: provides trustee services for recipients' funds that are tailored to the recipient's needs.

Housing Support: Procures and accesses housing and helps clients find and secure permanent housing by navigating rental applications, property owner communications, and housing support programs.

Mental Health and Addiction Recovery Support: Facilitates access to and brokers long-term mental health services, addiction recovery programs, and healthcare services.

Physical Health: Initiates and coordinates medical or specialist care, including psychiatry, NP/GP/OT, sexual health, and other subspecialists as required.

Client Advocacy: Advocates for clients and builds strong working relationships within various systems to ensure clients receive the services and supports needed to succeed.

Resource Coordination: Collaborates with community organizations, healthcare providers, and other service agencies to ensure wraparound care for clients.

Documentation: Maintain accurate case files and documentation of client interactions, progress, and outcomes following SCIS standards.

Team participation: Attend weekly meetings and daily huddles to share schedules and issues.

Education & Qualifications

- 4-year University Social Work Degree (BSW/BISW/MSW) from an accredited institution.
- 3-4 years of experience in case management, housing support, or community mental health work. Experience in a crisis intervention role.
- Skills in and knowledge of mental health support, trauma and violence-informed care, Truth and Reconciliation, Indigenous history, homelessness, housing services and navigation, addiction recovery, harm reduction, legal systems and community-based programs and services.
- Knowledge of the Residential Tenancies Act, Mental Health Services Act, Trustee Act, and Public Guardian and Trustee Act.
- Cultural competence and sensitivity to work with diverse populations, including Indigenous communities, immigrants, and individuals from various socioeconomic backgrounds.
- Well-developed interpersonal, listening, verbal, and written communication skills.
- Must be physically capable of carrying out the demands of the position, i.e. maneuvering narrow hallways and staircases and responding to physical threats (able to run).
- Proficient in computer skills, data entry, and report writing.
- Required to have well-developed problem-solving and risk-management skills.
- Required to pass a criminal record and vulnerable sector record check.
- Must hold a valid Saskatchewan Driver's License.

Working Conditions

Hours: Typically, regular business hours, but flexibility is required to accommodate client needs, including occasional evenings or weekends.

Physical Requirements: Regular travel within the community and navigating various housing environments.