

Shiftmove Subprocessor List

Shiftmove engages third-party subprocessors and Shiftmove affiliates to help us provide services to our customers. As a condition of permitting a subprocessor to process personal data, Shiftmove (and its affiliates as applicable) will enter into a written agreement with each subprocessor containing data protection obligations at least as protective as the technical and organizational measures Shiftmove has put into place to protect customer personal data from accidental or unlawful destruction, loss, alteration, or unauthorized disclosure or access. Any subprocessor that is only engaged when booking a specific add-on or feature is marked in the "Scope" column.

This document establishes Appendix 3 of the [Data Processing Agreement](#) and is part of the contract as per § 6 of the Data Processing Agreement. Any updates to this list will be communicated to our customers based on the requirements defined in our Data Processing Agreement.

Avrios Fleet Management

Entity Name	Subprocessing activity	Address	Scope	Third Country Data Transmission	Data Protection Transfer Safeguards
Amazon Web Services EMEA SARL, ("AWS Europe")	Hosting, storage, and maintenance of the application database and underlying IT infrastructure.	38 avenue John F. Kennedy, 1855, Luxembourg	Core	No - data is stored exclusively in computing centres within the EU (Frankfurt a.M. Germany)	-
Baruti AG	Manual data validation and quality assurance of information extracted from fleet-related documents (e.g., fuel receipts).	Kirchheim 18, 6037 Root, Switzerland	Core	No	-

CARSYNC GmbH (former RepairFix GmbH)	Processing and transmission of vehicle damage reports and management of repair workflows.	Hafenweg 1648155 Münster, Germany	Optional (Only for "External damage management" package)	No	-
Datadog, Inc.	Real-time monitoring of application health, server performance, and error logging to ensure platform stability and security.	620 8th Ave Fl 45 New York, NY 10018, USA	Core	No - data is stored exclusively in computing centres within the EU.	Although no transfer of personal data to the US is intended, it is theoretically possible in case of support requests or authority requests. Datadog, Inc. is certified under the EU-US-Data Privacy Framework. Therefore the adequacy decision by the EU commission applies to any transfer of personal data.
Google Ireland Limited	Automated text recognition (OCR) and data extraction from uploaded documents and images; Provision of AI automation model and computing infrastructure.	Gordon House, Barrow Street, Dublin 4, D04 E5W5, Ireland	Optional (Only for "Fines Management" and "Post Office" packages)	No - data is stored exclusively in computing centres within the EU.	Although no transfer of personal data to the US is intended, it is theoretically possible in case of support requests or authority requests. Google, Inc. is certified under the EU-US-Data Privacy Framework. Therefore the adequacy decision by the EU commission applies to any transfer of personal data.
High-Mobility GmbH	Automated collection and processing of vehicle	Immanuelkirc	Optional (Only for "Connected	No - data is stored exclusively in computing centres within the EU.	-

	manufacturer data.	hstraße 8A, 10405 Berlin, Germany	Cars" package)		
Intercom, Inc.	Processing of user contact data to provide customer support via live chat and knowledge base.	55 2nd Street, Suite 400 San Francisco, CA 94105, USA	Core	No - data is stored exclusively in computing centres within the EU.	Although no transfer of personal data to the US is intended, it is theoretically possible in case of support requests or authority requests. Intercom, Inc. is certified under the EU-US-Data Privacy Framework. Therefore the adequacy decision by the EU commission applies to any transfer of personal data.
Mixpanel, Inc.	Tracking and analysis of user interactions to optimize platform usability and product features.	Pier 1, Bay 2, The Embarcadero San Francisco, CA 94111, USA	Core	No - data is stored exclusively in computing centres within the EU.	Although no transfer of personal data to the US is intended, it is theoretically possible in case of support requests or authority requests. Mixpanel, Inc. is certified under the EU-US-Data Privacy Framework. Therefore the adequacy decision by the EU commission applies to any transfer of personal data.
Planhat A/B	Management of customer success data and distribution of service-related email	Malmskillnads gatan 13, 111 57 Stockholm,	Core	No	-

	communications.	Sweden			
SmartBear Software Inc.	Capturing and analyzing application runtime errors (via Bugsnag) for rapid troubleshooting.	450 Artisan Way Ste 400 Somerville, MA 02145, USA	Core	Yes	Smartbear Software Inc. is certified under the EU-US-Data Privacy Framework. Therefore the adequacy decision by the EU commission applies to any transfer of personal data.
Twilio Inc.	Transmission of SMS notifications and data routing for internal tool integration (via Segment).	101 Spear St FL 5 San Francisco, CA 94105, USA	Core	No - data is stored exclusively in computing centres within the EU.	Although no transfer of personal data to the US is intended, it is theoretically possible in case of support requests or authority requests. Twilio, Inc. is certified under the EU-US-Data Privacy Framework. Therefore the adequacy decision by the EU commission applies to any transfer of personal data.
Usercentrics GmbH	Management and storage of user privacy consents and cookie preferences.	Sendlinger Straße 7 80331 München Deutschland	Core	No	-

Zendesk, Inc.	Support request and ticket management for customer support.	985 Market Street, San Francisco, CA 94103, USA (EU HQ: 43-45 Baggot Street Lower, Dublin 2, Ireland)	Core	No - data is stored exclusively in computing centres within the EU.	Although no transfer of personal data to the US is intended, it is theoretically possible in case of support requests or authority requests. Twilio, Inc. is certified under the EU-US-Data Privacy Framework. Therefore the adequacy decision by the EU commission applies to any transfer of personal data.
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Vimcar Logbook / Vimcar Fleet Geo

Entity Name	Subprocessing activity	Address	Scope	Third Country Data Transmission	Data Protection Transfer Safeguards
Amazon Web Services EMEA SARL, ("AWS Europe")	Provision of core cloud infrastructure including encrypted storage of application databases, backups, and file hosting for customer data.	38 avenue John F. Kennedy, 1855, Luxembourg	Core	No - data is stored exclusively in computing centres within the EU (Frankfurt a.M. Germany)	-
Datadog, Inc.	Real-time ingestion and analysis of system logs and performance metrics to identify technical issues and ensure service	620 8th Ave Fl 45 New York, NY 10018, USA	Core	No - data is stored exclusively in computing centres within the EU.	Although no transfer of personal data to the US is intended, it is theoretically possible in case of support requests or authority requests. Datadog, Inc. is

	availability.				certified under the EU-US-Data Privacy Framework. Therefore the adequacy decision by the EU commission applies to any transfer of personal data.
Google Ireland Limited	Provision of geocoding services and interactive maps for the visualization of vehicle locations and trip routes.	Gordon House, Barrow Street, Dublin 4, Ireland	Core	No	Although no transfer of personal data to the US is intended, it is theoretically possible in case of support requests or authority requests. Google, Inc. is certified under the EU-US-Data Privacy Framework. Therefore the adequacy decision by the EU commission applies to any transfer of personal data.
Intercom, Inc.	Provision of a communication platform for direct customer support, including chat history management and help center access.	55 2nd Street, Suite 400 San Francisco, CA 94105, USA	Core	No - data is stored exclusively in computing centres within the EU.	Although no transfer of personal data to the US is intended, it is theoretically possible in case of support requests or authority requests. Intercom, Inc. is certified under the EU-US-Data Privacy Framework. Therefore the adequacy decision by the EU commission applies to any transfer of personal data.
LapID Service GmbH (optional when using driver	Coordination and technical processing of automated or manual	Untere Industriestraße 20, 57250 Netphen,	Fleet Management Driver Licence	No	-

licence checks)	driver's license verification tasks.	Germany	Package		
Munic SA (previous: MDI - Mobile Devices Ingenierie)	Technical processing and forwarding of raw vehicle telemetry from hardware devices to the Vimcar platform servers.	100 Avenue de Stalingrad, 94800 Villejuif, France	Core	No	-
SmartBear Software Inc.	Capturing and analyzing application runtime errors (via Bugsnag) for rapid troubleshooting.	450 Artisan Way Ste 400 Somerville, MA 02145, USA	Core	Yes	Smartbear Software Inc. is certified under the EU-US-Data Privacy Framework. Therefore the adequacy decision by the EU commission applies to any transfer of personal data.
Twilio Inc.	Collection and management of user consent preferences regarding cookies and tracking technologies in compliance with GDPR.	101 Spear St FL 5 San Francisco, CA 94105, USA	Core	No - data is stored exclusively in computing centres within the EU.	Although no transfer of personal data to the US is intended, it is theoretically possible in case of support requests or authority requests. Twilio, Inc. is certified under the EU-US-Data Privacy Framework. Therefore the adequacy decision by the EU commission applies to any transfer of personal data.
Usercentrics GmbH	Consent management provider	Sendlinger Straße 7 80331 München Deutschland	Core	No	-

Zendesk, Inc.	Support request and ticket management for customer support.	985 Market Street, San Francisco, CA 94103, USA (EU HQ: 43-45 Baggot Street Lower, Dublin 2, Ireland)	Core	No - data is stored exclusively in computing centres within the EU.	Although no transfer of personal data to the US is intended, it is theoretically possible in case of support requests or authority requests. Twilio, Inc. is certified under the EU-US-Data Privacy Framework. Therefore the adequacy decision by the EU commission applies to any transfer of personal data.
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Optimum Automotive

Entity Name	Subprocessing activity	Address	Scope	Third Country Data Transmission	Data Protection Transfer Safeguards
Mapping Control Morocco	Maintenance of products, customer support of the SaaS platform and mobile applications.	185, bd Mohamed Zerktouni, rés. Zerktouni 20020 Casablanca, Morocco	Core	Yes	Standard Contractual Clauses (SCCs)
Microsoft Azure	Hosting of personal data.	One Microsoft Place, South County Business Park, Leopardstown, Dublin 18, Ireland (EEA HQ)	Core	No	N/A
SendinBlue	Email routing service.	17 rue Salneuve, 75017 Paris, France	Core	No	N/A

Sendethic	Email routing service.	Centre d'Affaires Nautiques, 50 Avenue du Lazaret, 17000 La Rochelle, France	Core	No	N/A
StormShield	Provision of an incident detection service for security.	22 Rue du Gouverneur Général Éboué, 92130 Issy-les-Moulineaux, France	Core	No	N/A
Renault SAS	Communication of data collected via Renault boxes (Data Subjects are neither identified nor identifiable by Renault SAS).	122-122 bis avenue du Général Leclerc, 92100 Boulogne-Billancourt, France	Optional	No	N/A

Subsidiaries of the Shiftmove Group

Entity Name	Subprocessing activity	Address	Applicability / Scope	Third Country Data Transmission	Data Protection Transfer Safeguards
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Shiftmove GmbH	Customer Support for all products; Product development and improvement;	Warschauer Straße 57, 10243 Berlin, Germany	Provision of any Shiftmove SaaS product	No	-
Vimcar GmbH	Provision of Vimcar SaaS-Solutions Logbook and Fleet Geo; Customer Support; Product development and improvement;	Warschauer Straße 57, 10243 Berlin, Germany	Provision of any Shiftmove SaaS product	No	-
Avrios International AG	Provision of SaaS-Solution Avrios; Customer Support; Product development and improvement;	Rieterstr. 6, 8002 Zürich, Switzerland	Provision of any Shiftmove SaaS product	Yes	Adeuqacy decision of the EU Commission as per Art. 45 GDPR
Avrios Italy S.R.L.	Customer Support for all products; Product development and improvement;	Via Bernardino Telesio 2, 20145 Milano (MI), Italy	Provision of any Shiftmove SaaS product	No	-
Avrios Poland Sp. z o.o.	Customer Support for all products; Product development and improvement;	Legnicka 16, 53-673 Wrocław, Poland	Provision of any Shiftmove SaaS product	No	-
Shiftmove France	Customer Support for all products; Product development and improvement;	190 Rue Marcelle Isoard, 13090 Aix-en-Provence, France	Provision of any Shiftmove SaaS product	No	-

Océan SAS	Provision of SaaS-Solution OCEAN; Customer Support; Product development and improvement;	860 Rue René Descartes, 13290 Aix-en-Provence, France	Provision of SaaS-Solution OCEAN	No	-
Optimum Automotive Group SAS	Provision of SaaS-Solution Optimum Automotive; Customer Support; Product development and improvement;	Oxydium Concept Bâtiment A, 190 Rue Marcelle Isoard, 13090 Aix-en-Provence, France	Provision of SaaS-Solution Optimum Automotive	No	-