

Activating your Virtual AnyDay Card

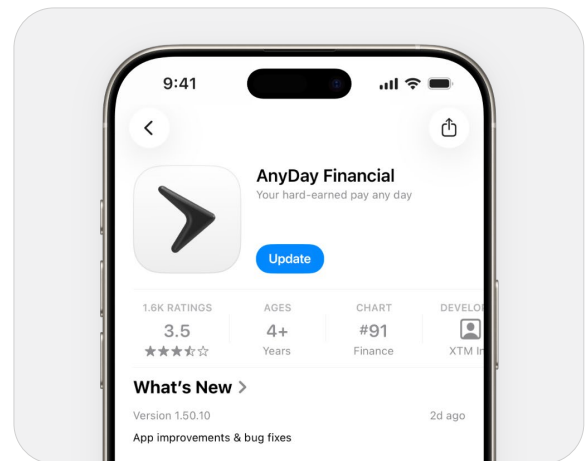
Follow these steps to set up your new virtual card.

STEP 01

Update Your AnyDay App

Make sure you have the latest version of the AnyDay app before starting. Tap the button below to go directly to your app store and update. Once updated, open the app to begin the activation process.

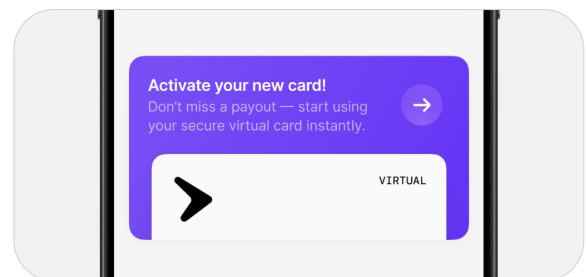
Update now



STEP 02

Tap the Activation Banner

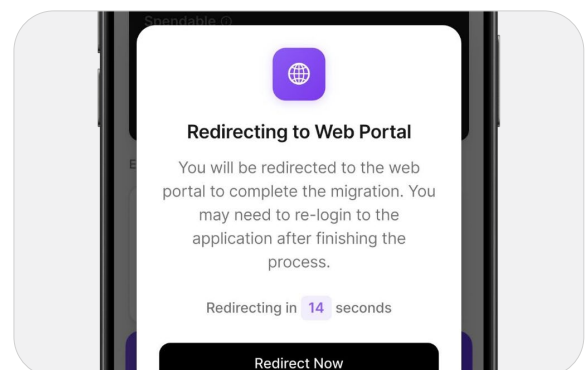
Tap the activation banner at the top of your dashboard to proceed.



STEP 03

Redirect to Web Portal

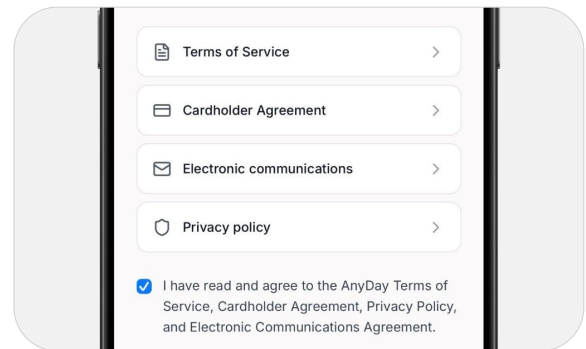
A pop-up will appear saying “**Redirecting to Web Portal.**” You will be automatically redirected in 15 seconds, or you can tap “**Redirect Now**” to proceed immediately. You may need to log in again after finishing this step.



STEP 04

Accept Agreements

After being redirected from the app, you should land on the Agreements screen in the web portal. Review the updated terms, check the box to confirm your agreement, and tap “**Agree**” to proceed.

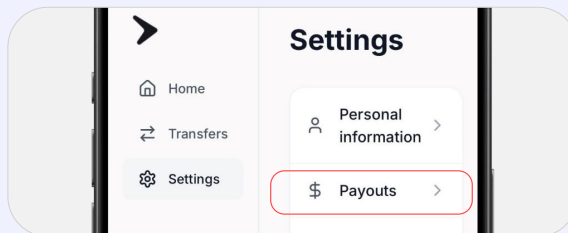


If you're not automatically redirected—

STEP 04.1

Go to Settings > Payouts

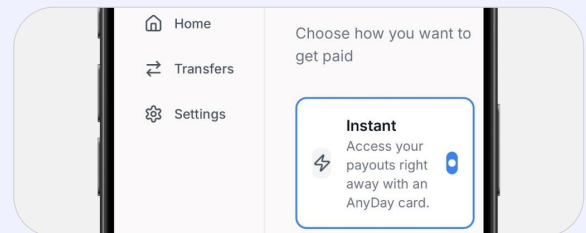
In the web portal, navigate to Settings > Payouts to start the activation process.



STEP 04.2

Select Instant Payouts

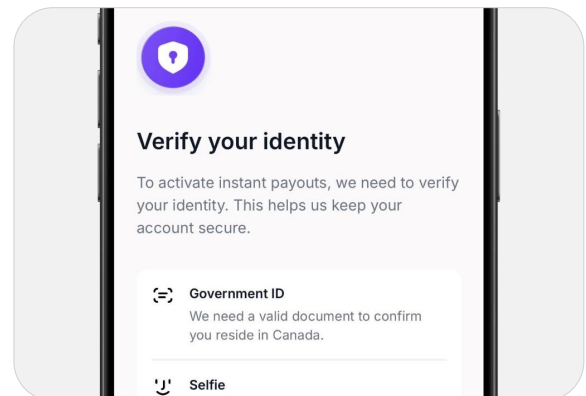
On the Payouts page, make sure to select “**Instant**” to proceed.



STEP 05

Verify Your Identity

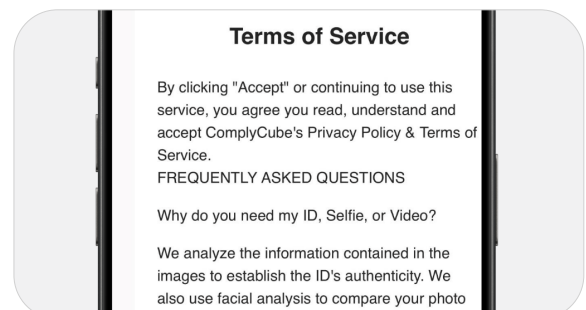
To activate your virtual card, you'll need to complete identity verification. Provide a valid government-issued ID to confirm your residency in Canada and take a selfie so we can match it to your ID photo. Follow the on-screen instructions to upload both.



STEP 06

Accept ComplyCube Terms

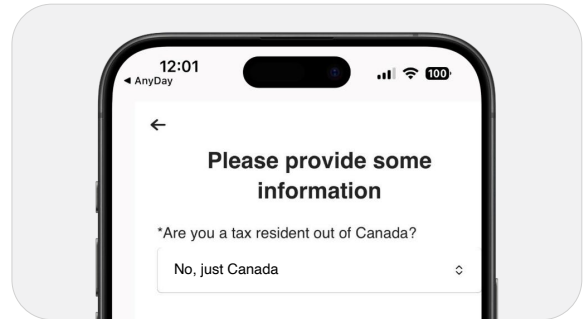
ComplyCube is our secure verification partner. Review their **Terms of Service** and tap “**Accept**” to continue.



STEP 07

Confirm Tax Residency

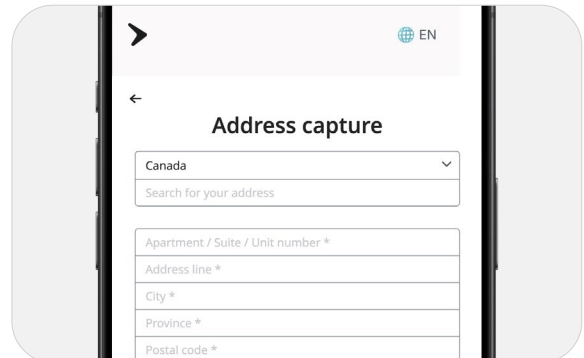
Select **"No, just Canada"** if Canada is your only tax residency, then continue by tapping **"Next."**



STEP 08

Enter Your Address

On the Address Capture screen, select your country and search for your address. You can also enter it manually if it doesn't appear in the search results.



STEP 09

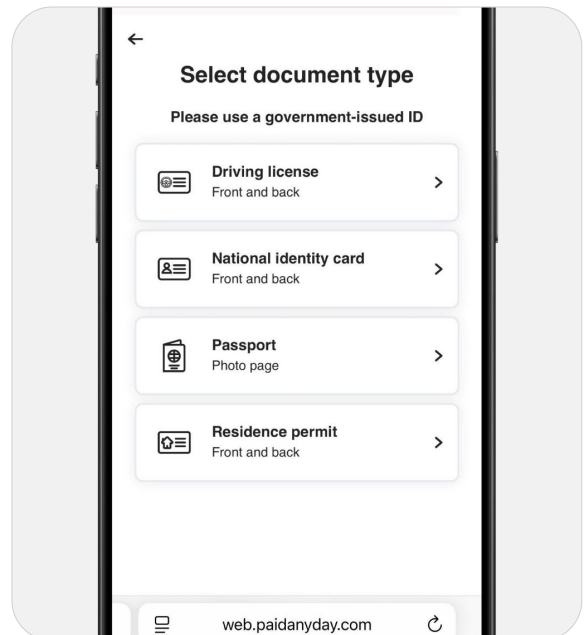
Choose Your ID Type

Select the type of government-issued ID you will upload for verification. Accepted options include:

- Driving License (Front and back)
 - National Identity Card (Front and back)
 - Passport (Photo page)
 - Residence Permit (Front and back)
- *DO NOT include Work Permit

Read this article to learn more about the ID requirements.

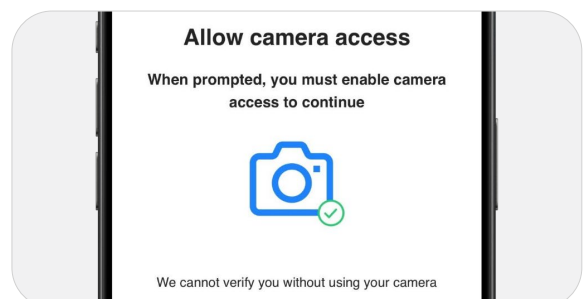
[Read more](#)



STEP 10

Enable Camera Access

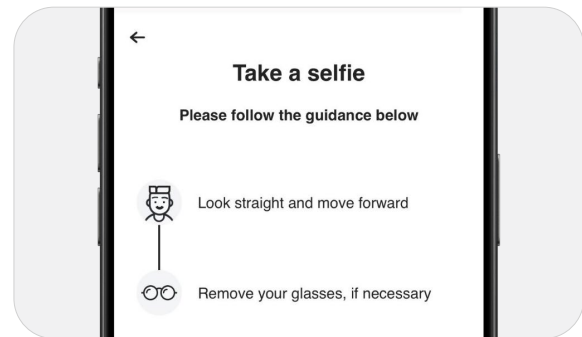
When prompted, allow camera access by tapping **"Enable camera"**. This is required to capture photos of your ID and complete your identity verification.



STEP 11

Take a Selfie

After uploading your ID, you'll be asked to take a selfie for verification. Follow the on-screen guidance and tap "**Next**" when ready and follow the prompts.



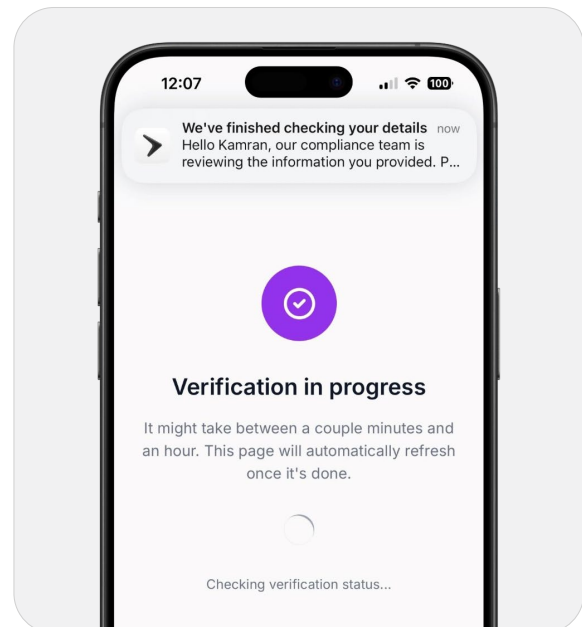
STEP 12

Wait for Verification

Your verification is in progress and usually completes within an hour. If you see any screens that say "**Checking**" or "**Under Review**", it means we're reviewing your details manually. Most reviews finish within 24 business hours, but some can take up to 1–3 business days.

Read this article for more details.

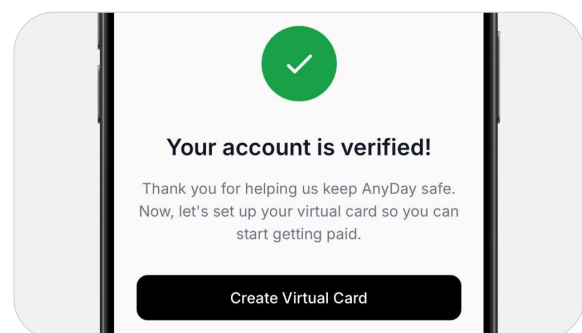
[Read more](#)



STEP 13

Create Your Virtual Card

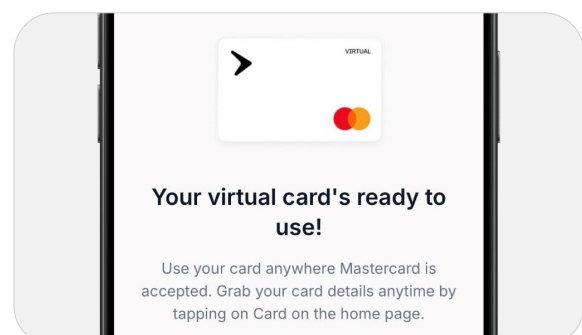
Once your account is verified, tap Create Virtual Card to set up your new AnyDay virtual card.



STEP 14

Your Virtual Card is Ready

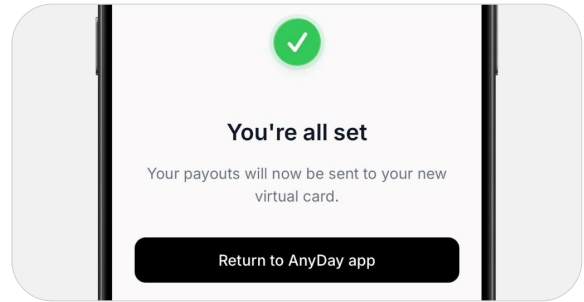
Your virtual card is now active and ready to use anywhere Mastercard is accepted. You can view your card details anytime by tapping Card on the home page.



STEP 15

You're all set!

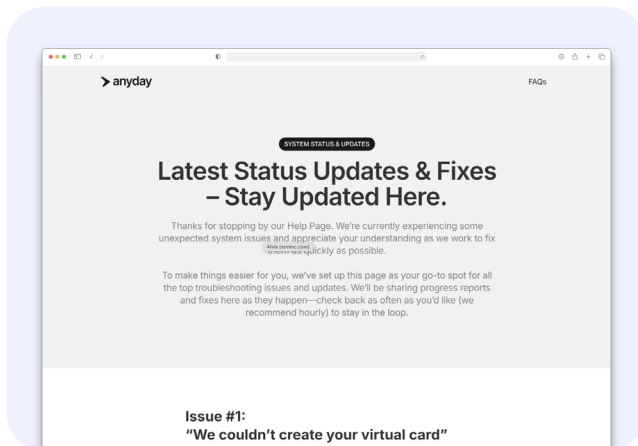
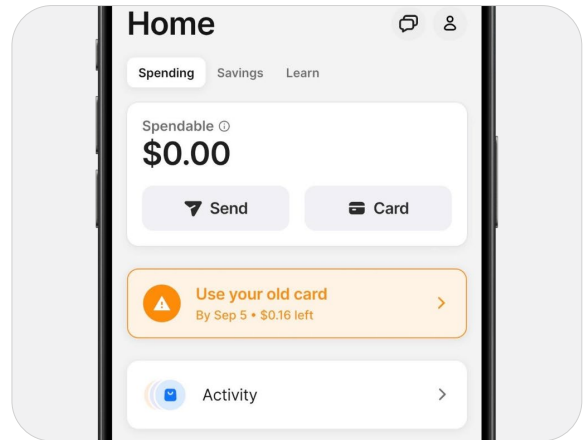
Your payouts will now be sent to your new virtual card. Tap Return to AnyDay app to finish and start using your card.



STEP 16

Access Your Old Card

After creating your virtual card, your dashboard will refresh. You'll see a banner labeled **"Use your old card"**. From here, you can view your previous card balance, check the deadline to use it, and tap the banner to take action—either transfer the remaining funds or spend them before the deadline.



Experiencing Problems?

If something isn't working as expected, check our System Status & Updates page for real-time updates and service information.

[Read more](#)

Special Thanks

Thank you to Kamran Clifford (General Manager of Pourhouse Restaurant) for providing the information and screenshots that helped make this guide possible.