anyday

ACTIVATION GUIDE

Activating your Virtual AnyDay Card

Follow these steps to set up your new AnyDay account and virtual card.

STEP 01

Check your inbox

Once your employer signs you up for AnyDay, you'll receive a Welcome Email from AnyDay. Open the email and click "Start Setup"—this will prompt you to download the AnyDay Financial app and begin your setup there.

STEP 02

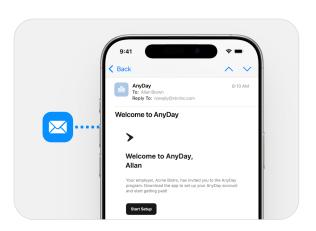
Get Started

After opening the app, you'll see two options. Select "I'm new to AnyDay" to start creating your account.

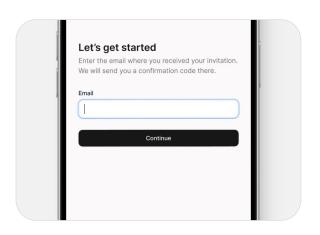
STEP 03

Enter Your Email

On the **Let's Get Started** screen in the app, enter the email address where you received your AnyDay invitation and tap Continue. You'll be redirected to the web portal, where you'll need to re-enter the same email address for verification to proceed with your setup.

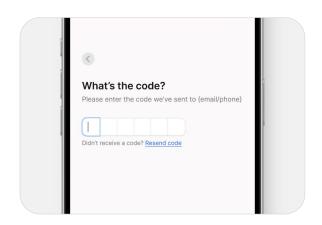


How do you want to get started?	
'm new to AnyDay Create an account to start using AnyDay.	>
already use AnyDay og in with your identifier and password.	>



Enter the Verification Code

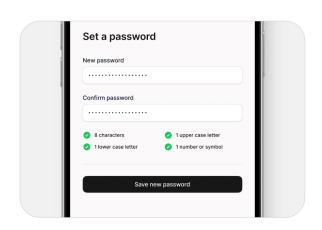
Check your email for the 6-digit verification code we sent. Enter the code on this screen to confirm your identity. If you didn't receive a code, tap "Resend code" to try again.



STEP 05

Set Your Password

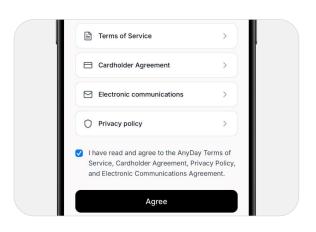
Create a secure password for your AnyDay account. Enter it twice to confirm and make sure it meets the requirements. Tap "Save new password" to continue.



STEP 06

Accept Agreements

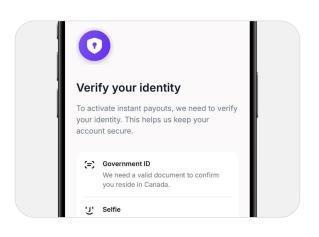
Next, you'll see the Agreements screen. Review the updated terms, check the box to confirm your agreement, and tap "Agree" to proceed.



STEP 07

Verify Your Identity

To activate your virtual card, you'll need to complete identity verification. Provide a valid government-issued ID to confirm your residency in Canada and take a selfie so we can match it to your ID photo. Follow the on-screen instructions to upload both.



Accept ComplyCube Terms

ComplyCube is our secure verification partner. Review their **Terms of Service** and tap "**Accept**" to continue.

Terms of Service

By clicking "Accept" or continuing to use this service, you agree you read, understand and accept ComplyCube's Privacy Policy & Terms of Service.
FREQUENTLY ASKED QUESTIONS

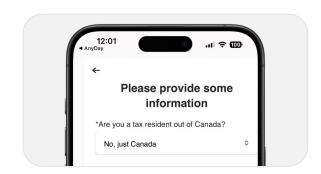
Why do you need my ID, Selfie, or Video?

We analyze the information contained in the images to establish the ID's authenticity. We also use facial analysis to compare your photo

STEP 09

Confirm Tax Residency

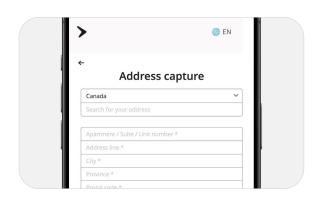
Select "No, just Canada" if Canada is your only tax residency, then continue by tapping "Next."



STEP 10

Enter Your Address

On the Address Capture screen, select your country and search for your address. You can also enter it manually if it doesn't appear in the search results.



STEP 11

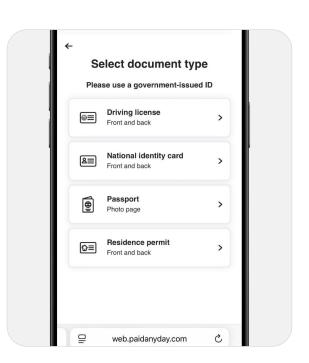
Choose Your ID Type

Select the type of government-issued ID you will upload for verification. Accepted options include:

- Driving License (Front and back)
- National Identity Card (Front and back)
- Passport (Photo page)
- Residence Permit (Front and back)*DO NOT include Work Permit

Read this article to learn more about the ID requirements.

Read more



Enable Camera & Take a Selfie

Allow camera access when prompted—this is required for verification. After uploading your ID, you'll need to take a selfie. Follow the on-screen instructions (look straight, remove glasses if needed) and tap "Next" to complete.



Wait for Verification

Your verification is in progress and usually completes within an hour. If you see any screens that say "Checking" or "Under Review", it means we're reviewing your details manually. Most reviews finish within 24 business hours, but some can take up to 1–3 business days.

Read this article for more details.

Read more

STEP 14

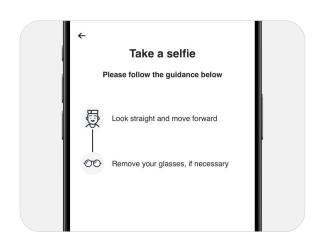
Create Your Virtual Card

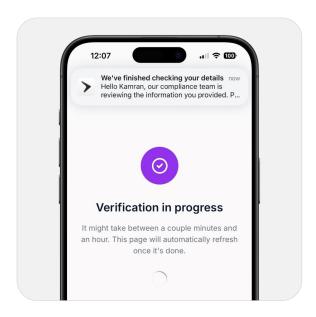
Once your account is verified, tap Create Virtual Card to set up your new AnyDay virtual card.

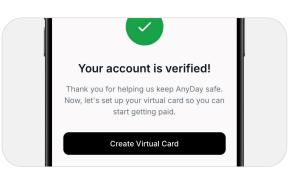


Your Virtual Card is Ready

Your virtual card is now active and ready to use anywhere Mastercard is accepted. You can view your card details anytime by tapping Card on the home page.



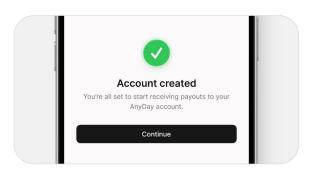


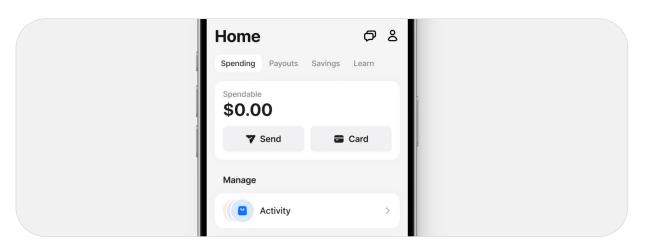




You're all set!

Your account is now created, and your payouts will be sent to your new virtual card. You can return to the AnyDay app to finish and start using your card.







Experiencing Problems?

If something isn't working as expected, check our System Status & Updates page for real-time updates and service information.

Read more