

Homecare Homebase and Element5 Announce Strategic Alliance to Accelerate the Agentic AI Movement in Post-Acute Care

DALLAS, TX, SEPT. 09, 2025 – [Homecare Homebase](#)SM (HCHB), the industry’s leading electronic health record (EHR) platform for home-based care and Element5, the leader in post-acute automation with a purpose-built Agentic AI platform, announced a strategic alliance to deliver next-generation operational efficiency to healthcare providers. The collaboration will integrate Element5’s Agentic AI platform with the HCHB EHR, empowering clients to streamline workflows and focus on delivering exceptional patient care.

This strategic alliance underscores a transformative mindset shift in post-acute care. Facing persistent staffing shortages, growth of Medicare Advantage, slim margins and a heavy regulatory burden, the sector requires a new approach. While traditional automation simply completed individual clicks, Agentic AI is a movement that can transform a workflow’s efficiency by combining intelligence, business rules, tools and sophisticated orchestration across complex systems. Augmenting HCHB’s proprietary platform with Element5’s intelligent agents enable providers to automate complex processes across the ecosystem, leading to reduced operational costs, improved workflows and greater transparency throughout the patient financial journey.

“Agentic AI combines intelligence with sophisticated orchestration to automate not just tasks, but entire workflows,” said Joe Randesi, CEO of Element5. *“Because Element5 is solely focused on post-acute care, our platform is infused with deep domain expertise and reliability, making us uniquely positioned to address the nuanced challenges of this space. Joining forces with Homecare Homebase is a powerful endorsement of this movement — together, we’re empowering providers to make the most of digital records and eliminate administrative burdens.”*

Luke Rutledge, President of Homecare Homebase, commented, *“We are committed to providing our customers with the best tools to succeed in a rapidly evolving healthcare environment. Element5’s Agentic AI platform is a game-changer, and this alliance will*

help agencies make significant strides in efficiency, while retaining workflow essential to financial and regulatory excellence. It's an exciting step forward that will have a huge impact on the success of our customers."

This collaboration is more than a simple integration; it's a foundation for the future of post-acute care. By combining the deep workflow knowledge of Homecare Homebase with Element5's ability to operationalize AI with automation, the alliance is set to create a new benchmark for operational excellence. This will empower agencies to not only navigate today's challenges but also to scale and thrive in a dynamic healthcare landscape, helping them deliver the highest quality of care to their patients.

About Homecare Homebase, LLC

Homecare Homebase is a Dallas-based software leader offering hosted, cloud-based solutions to streamline operations, simplify compliance and boost clinical and financial outcomes for home-based care agencies. Our customized mobile solutions enable realtime, wireless data exchange and communication between field clinicians, physicians and office staff for better care, more accurate reporting, and improved revenue cycle management. Founded by industry veterans in 1999, HCHB empowers over 200,000 users to service more than 800,000 patients daily, resulting in over one hundred million visits per year. The company is part of the Hearst Health network. For more information visit www.hchb.com or call us toll-free at 1- 866-535-HCHB (4242).

About Hearst Health

The mission of Hearst Health is to guide healthcare organizations by delivering essential intelligence and software that improve the quality, safety and efficiency of care. Hearst Health has been innovating with care for more than 40 years, with a commitment to making a lasting positive impact on health. The Hearst Health companies — [FDB](#), [Homecare Homebase](#), [MCG](#), [MHK](#) and [Zynx Health](#) — elevate care by informing and empowering participants across the health journey. To learn more, visit www.hearst.com/hearst-health and follow @Hearst Health on LinkedIn [@Hearst-Health](#).

About Element5

Element5 is the leading platform of Agentic AI automation for the post-acute care industry. By leveraging cutting-edge technology and deep vertical expertise, Element5 enables home health and hospice providers to operationalize AI leading to reduced operational costs and improved financial performance. The company's purpose-built platform empowers providers to reallocate resources to what matters most: patient care.