



Specialized AI. Now Native to Microsoft Teams and Copilot.

Get trusted, research-backed answers right inside Microsoft Teams. TSIA Intelligence brings 20+ years of tech services expertise, proprietary research, and data into your daily workflows—helping you make faster, more confident decisions.

How do I install TSIA Intelligence in Microsoft Teams:

- Go to **Apps** → **Search “TSIA Intelligence”** → select **TSIA Intelligence** → click **Add** → then **Open**.
- Some organizations may require admin approval to add the TSIA Intelligence integration to Teams, if this is the case for you, contact your IT department directly for approval. Then follow these instructions:
 - **Go to Apps** → **Built for your org** → select **TSIA Intelligence** → click **Add** → then **Open**. Pin it to your left nav bar by right-clicking the TSIA Intelligence logo and selecting **Pin**. You’re ready to start a conversation.

How do I start a chat & favorite TSIA Intelligence in Teams?

- Click the TSIA Intelligence icon → start a personal chat. To keep it handy, go to your chat list, click the ellipses (...) on the chat, select **Move to**, then choose **Favorites**.

How do I add TSIA Intelligence to a group chat or channel?

- Open the chat or channel → click ellipses (...) → **Participants** → **Add agents and bots** → select **TSIA Intelligence**. Once added, you and your team can ask questions directly in the thread.

How can I use TSIA Intelligence in Copilot:

- Click **Copilot** on the left menu → find TSIA Intelligence → pin it → start a conversation for quick access outside standard chats.

Can I use TSIA Intelligence in Microsoft Teams on my mobile phone?

- Yes, install Microsoft Teams on your iOS or Android and you can use TSIA Intelligence there.

What are limitations of using TSIA Intelligence in Teams?

- TSIA Intelligence in Teams provides real-time answers with sources, but does not summarize conversations, display charts, or integrate with other apps. For richer insights, the TSIA Portal AI Inquiry remains the most comprehensive option.

Do I need to have a TSIA Portal account to use TSIA Intelligence in Microsoft Teams?

- No setup or configuration required—just start asking.
- If your Microsoft Teams email matches your TSIA Portal account, your membership benefits apply automatically. TSIA Members: Ask unlimited questions.
- Free users: You can ask up to 7 questions before needing a membership, but no account is required.

How can I give feedback?

- To give us feedback, click on thumbs up or the thumbs down when chatting with TSIA Intelligence. You may be asked an optional question to provide us with more information about your experience.