



The Enterprise Blueprint for Consent-Aware Communications

Drive DPDPA-compliant communications
with centralized control and real-time
consent enforcement



Consent
Management



Data Discovery
& Classification



Audit
Readiness



Grievance
Handling

www.in10stech.com



A Strategic Framework for Consent-Led Customer Interactions

The DPDP Act is redefining customer engagement by placing consent at its core. Businesses must ensure every communication and data usage is compliant, traceable, and transparent. But most organizations struggle with siloed systems and inconsistent data practices creating blind spots, compliance risks, and fragmented customer experiences (CX).

By combining robust data management with a centralized consent governance layer, In10s enables enterprises to manage, enforce, and audit consent seamlessly across communication platforms, websites, mobile applications, and backend systems; to ensure DPDP compliance at ease.

There's no better moment to enforce consent than just before a communication is triggered.

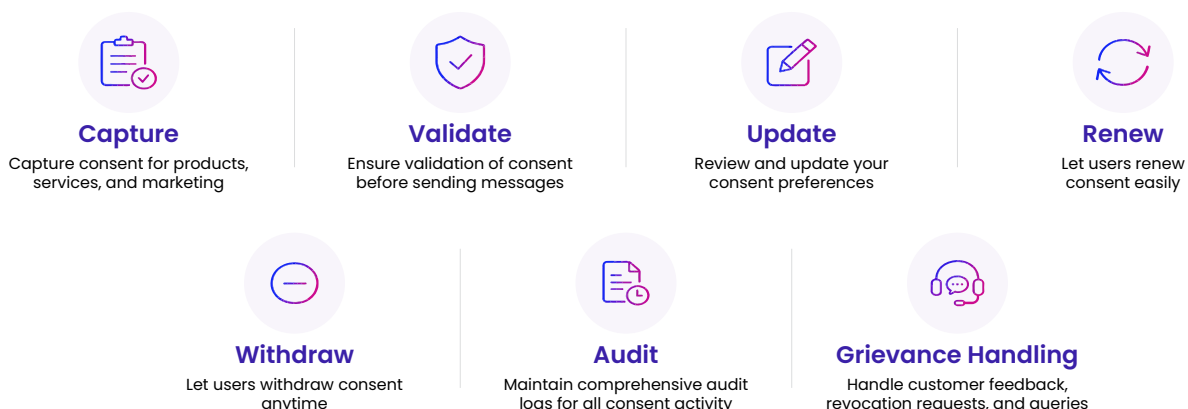
The Reality Check: Why Consent Management Can't Wait

With increasing regulatory requirements and customer expectations around privacy, organizations must ensure that personal data is used only with valid and auditable consent.



Unify Consent Governance Across Every Channel and Customer Journey

One stop shop to manage consent, govern communications, and maintain complete audit trails, ensuring every customer interaction starts with consent.



Creating Impact at Scale

5 Cr+

Statements Generated Every Day

Ranked #1

In Gartner Peer Insights

90 Cr+

A Leading Private Sector Bank Saves 90 Cr+ in Communication Costs Annually

20,000 Cr+

Real-time Notifications Delivered Annually

9 Cr+

End-users use the solution developed by our low-code platform

Browse our Case Studies



In10s

The In10s Approach: Your Partner in DPDP Compliance

In10s enables enterprises to capture, manage, enforce, and audit customer consent seamlessly across all touchpoints and data processing activities.

Key Capabilities



Centralized Consent Management

Ensure a single source of truth to manage all customer consent preferences. Track preferences and third-party data sharing with full visibility.



Purpose-Based Consent Framework

Capture consent mapped to specific use cases: marketing, loans, insurance, and data sharing with credit bureaus across communication channels.



Simplified Data Discovery & Classification

Discover and map personal data across systems; quickly identify, track, retrieve, or erase customer data across systems to support consent governance.



Grievance Handling

Maintain a log of all grievances received, responses given, and timelines.



Put Customers in Control of Their Consent

Let customers view and manage their consent preferences, control external data sharing permissions, and access consent history.



Audit-Ready by Design

Track every consent action across timestamps, purpose of consent, and versions of consent notices, complete records of withdrawals, and customer interaction logs. Generate audit-proof evidence on demand.

Why Choose In10s



Real-time consent validation



Secure audit logging



High-performance APIs



Multilingual Support



30+ Years of Experience






Trusted by Fortune 500s

About Intense Technologies

With our IP-enabled and AI-powered Platforms-led Services, we create global Enterprise impact that resonates across industries.

Platforms

 <p>UniServe™ NXT Communications Suite</p> <p>Everything you need to communicate effectively and cost-efficiently</p>	 <p>Data Management</p> <p>Ensure data de-duplication and centralise data with enhanced accuracy and reliability</p>	 <p>Low-Code Application Development</p> <p>Fast-track building Enterprise-grade applications with minimised costs and resources</p>
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Recognized By the Best

Our offerings are recognized and trusted by leading global analyst firms

<p>Gartner</p> <p>Named in Gartner Market Guide as one of Representative Vendors of the CCM market</p>	<p>IDC</p> <p>Named a 'Major Player' in IDC MarketScape for Intelligent CCM and ADG</p>	<p>CELENT</p> <p>Recognized as a 'Luminary Solution' in Celent CCM: Global Insurance Report</p>
<p>OMDIA</p> <p>Recognized in OMDIA Universe for Customer Communications Management, CPaaS, and No-Code/Low-Code platforms</p>	<p>ASPIRE LEADERBOARD</p> <p>Positioned as a 'Leader' in Interaction Experience Management (IXM)</p>	<p>INTELLECTUAL PROPERTY INDIA</p> <p>Latest Patent to Strengthen Efficiency & Intelligence in Data Processing</p>

and many more...

Our Customers

We are all about cultivating strong relationships with leading enterprises to deliver long-term business impact.



and many more ...



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