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Portfolio **A** 

or otherwise a muhins.webflow.io

## **Summary**

Product/UX Designer with over three years of experience, specializing in B2B SaaS and CRM. Skilled in user research (interviews, card sorting, heuristic evaluation), wireframing and rapid prototyping in Figma, usability testing (SUS, task success, time-on-task), A/B testing, and building scalable design systems

#### **Skills**

UX	UI	Information Architec	ture Responsive Des	sign Prototyping	User E	Experience Research	n Design system	User Experience
Wire	framing	Graphic Design	Interaction design	Heuristic Evalua	ion	Accessibility	Usability Testing	Journey Mapping

# **Experience (Last 3 places)**

### Webflow Developer / Web Designer — Embacy | Oct 2024 – Present · Part-time

- End-to-end delivery: built responsive websites in Webflow from Figma specs; typical Lighthouse 90+ (Performance/SEO/Best Practices) with ally baseline and SEO fundamentals (structured content, meta, clean markup). Launched 10+ startup sites/LPs.
- Design ownership when needed: stepped in as the UI designer on resource-constrained projects (wireframes → hi-fi) to keep timelines on track.
   Evolved the UI kit and mapped semantic color tokens, enabling a scalable dark theme with minimal overrides.
- Feasibility consulting: partnered with designers to align concepts with Webflow/CSS/JS capabilities, validated performance-safe interactions, and provided implementation guidelines streamlining design-to-development collaboration.

## UX/UI Designer - Monks | Dec 2024 - May 2025 · Internship

- Led a research-informed redesign of Persona. Flow focusing on transparency & interpretability (Double-Diamond + Value-Sensitive Design). Ran 6 evaluation stages with N=39 (card sorting, corridor tests, think-aloud, task scenarios, A/B, final validation).
- Shipped transparency patterns: provenance cues, insight/accuracy banners, progressive disclosure, standardised dashboards (List/Group/Insights/Saved) and comparison views (heatmap, radar). A/B tests: clarity +1.9-+2.2, trust +0.9-+1.4, with fewer errors and faster tasks
- Partnered with creative technologists to define data rules that make insights interpretable: embedded short statements (MiniLM) + k-means with silhouette/ARI checks; supermajority thresholds to label Facts (>75%) vs Assumptions (>50%); kept negative statements visible but flagged
- Documented specs and handoff in Figma; deferred LLM automation and defined guardrails until interpretability safeguards were in place

## UX/UI Designer – <u>Kommo</u> | Mar 2024 – Oct 2024 · Full-time

- Product UX. Worked on improving CRM flows in Figma; SUS 65 $\rightarrow$ 80, -15–30% avg. task time
- Design System. Worked on DS: Figma Variables / Design Tokens, Component Library (modal windows, notification banners).
- Research & Testing. Identified inconsistent upgrade patterns; analyzed ~110 plan-related support tickets/month with PM; explored 5 UI approaches and introduced plan color-coding. Validated via 3 hallway tests + A/B: users identified the required plan ~40% faster.
- Delivery within constraints. Proposed a minimal-change implementation (reusing existing CSS classes + a lightweight wrapper) to fit the current architecture and reduce dev risk; collaborated daily with frontend and PM.

# Soft skills Tools

Empathy	mpathy Communication		Attention-to-details		Collaboration	ollaboration Figma		Sketch Miro		VS C	ode Ad	Adobe CC (Ps, II, Ae, Id)		
Problem-so	lving	Open-mind	dedness	Time-mana	agement		HTML	css	Webflow	JIRA	Notion	Framer	Al	

#### **Education**

Web designer for usability, UX designer Design foundation | Feb 2023 – Jun 2023

Ultimate Figma Masterclass

Designership by Michael Wong | Sep 2022 
Jan 2023

#### Master's degree in Data driven design HU University of Applied Sciences Utrecht | 2024–

HU University of Applied Sciences Utrecht | 2024-2025 (completed)

Bachelor's degree in advertising and public relations Peoples' Friendship University of Russia

#### Languages

English - B2 (IELTS certificate) Russian (Native) Spanish - A2