



## CODE OF CONDUCT

SolTrans provides safe, reliable, courteous, efficient, and accessible transportation services that effectively link people, jobs, and communities. By riding with SolTrans, you agree to follow the Code of Conduct, which applies to our entire bus system.

**Violations may result in immediate removal from a bus or facility and suspension of riding privileges.**

1. Individuals may not board buses until they pay a full and accurate fare.
2. Priority seats (designated by signs) shall be yielded to individuals with disabilities and seniors.
3. Carry-ons are limited to only those items passengers can safely carry on the bus in one boarding without driver assistance. Carry-on items must always be controlled without blocking seats or aisles.
4. Individuals are prohibited from eating, drinking, and smoking (including e-cigarettes) on all transit vehicles. Smoking is only permitted in designated areas at transit facilities.
5. Children in strollers must be removed from the stroller and placed in a seat or on a parent's lap. Strollers must be folded and stored out of the aisle of the vehicle.
6. Individuals must use headphones or earbuds with all sound-emitting electronic devices onboard buses and at transit centers, and at bus stops. Cell phone conversations must be kept at a volume level that does not disturb others. Be courteous to your fellow riders.
7. Animals not designated as "service animals" must always be in a pet carrier and securely held.
8. Riders must maintain good personal hygiene to prevent the spread of disease and wear a shirt and shoes. Any individual whose bodily hygiene or scent is so pungent as to create a danger of biohazard may be denied passage.
9. Individuals are prohibited from damaging the personal property of other passengers or SolTrans property.
10. Individuals shall not physically or verbally assault, abuse, or harass other passengers, bus operators, or customer service and security personnel.

**Your cooperation is appreciated!**

For more information, visit [SolTrans.org](http://SolTrans.org) or call Customer Service at (707) 648-4666.  
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