

### Mahi-tahi ki ngā rāngai hāpori me ngā ratonga

kawanatanga | Partnering across community sectors and government agencies

To further strengthen the initiative of partnering across community sectors and government agencies, consider the following enhancements:

#### 1. Strategic alignment and leadership:

- Develop a shared vision and mission statement that aligns healthcare, education, and community sectors towards unified goals for tamariki well-being.
- Appoint dedicated leadership roles or establish steering committees comprised of representatives from each sector to drive collaboration, ensure accountability, and resolve inter-sectoral challenges promptly.
- 2. Data-driven decision making:
- Implement a robust data collection and analysis system that aggregates information on tamariki needs, outcomes, and service utilisation across sectors. Utilise this data to inform decisionmaking, identify trends, and allocate resources effectively.
- Establish protocols for regular data sharing and reporting among sectors to maintain transparency, assess progress, and adapt strategies based on evidence.
- 3. Capacity building and training:
- Offer comprehensive training programmes that not only focus on trauma-informed care and solution-focused approaches but also include cultural competency training to enhance understanding and responsiveness to diverse cultural backgrounds.
- Foster continuous professional development opportunities for practitioners across sectors to

Our faith in God is paramount; He is our refuge in times of trouble. We seek His guidance and wisdom through prayer to navigate life's

stay abreast of best practices, emerging trends, and innovations in child and family services.

- 4. Community empowerment and engagement:
- Establish community advisory boards or councils composed of diverse community members to provide input on service design, implementation, and evaluation.
- Support grassroots initiatives led by local communities that address specific needs or challenges, ensuring initiatives are culturally relevant and responsive to community values.
- 5. Sustainable funding and resource allocation:
- Advocate for sustainable funding models that prioritise integrated service delivery and crosssector collaborations. Seek funding opportunities that incentivise collaborative projects and innovative service models.
- Develop resource-sharing agreements and memoranda of understanding (MoU) between sectors to streamline resource allocation, minimise duplication of efforts, and maximise impact.

## 6. Quality assurance and continuous improvement:

- Establish quality assurance frameworks with clear performance metrics and benchmarks to monitor the effectiveness of cross-sector collaborations.
- Conduct regular audits or evaluations of collaborative initiatives to assess outcomes, identify areas for improvement, and implement corrective actions, as necessary.











By implementing these strengthened strategies, the partnership across community sectors and government agencies can foster a cohesive, responsive, and sustainable support system that meets the diverse needs of tamariki and their whānau effectively.

This approach ensures that collaborative efforts are purposeful, outcomes-driven, and rooted in the principles of equity and community empowerment.













### He Aroturuki, He Arotake | Monitoring and Reporting

#### Role definition (mahi-tahi | collaboration)

- 1. Clearly outline roles for different practitioners and sectors
- Develop clear job descriptions and responsibilities for practitioners across sectors.
- Define roles in a way that promotes collaboration and shared accountability.
- 2. Develop organisational and cross-sector processes and networks
- Establish processes that facilitate seamless collaboration between sectors.
- Create networks that enable effective role activation and continuous feedback mechanisms.
- 3. Integrate undergraduate training on crosssector roles and responsibilities
- Incorporate curriculum elements that educate future practitioners on the importance of cross-sector collaboration.
- Provide training that prepares undergraduate students to work effectively within multidisciplinary teams.

## Whānau plan ownership (mana and kaitiakitanga | dignity and guardianship)

- 4. Establish Guidelines for whānau to take ownership of their care plans
- Develop clear Guidelines outlining how whānau can actively participate in and contribute to their care plans.
- Empower whānau to lead discussions about their goals and preferences.
- 5. Include whānau in decision-making processes at all stages
- Ensure whānau are involved in decision-making from initial planning through to implementation and review.

The benefit of client-centered care and the idea that they are the expert, but it also goes slightly against the idea that people don't always know what help/support is available to them. Kaimahi

- Foster a collaborative approach where whānau voice is central to care planning.
- 6. Establish processes for a designated point of contact for whānau
- Designate a specific contact person or team for each whānau to ensure personalised support and communication.
- Provide regular opportunities for feedback and review to adjust care plans as needed.

# Outcomes-based practice (mahi tahi | collaboration)

- 7. Implement assessment tools that measure outcomes for whānau
- Develop and implement tools that assess the overall well-being and outcomes of whānau, beyond individual metrics.
- Focus on measuring outcomes that reflect the holistic impact of services on whānau.
- 8. Train staff and whānau in outcome-focused assessment methods and data collection
- Provide training to staff on how to conduct meaningful outcome assessments and data collection.
- Educate whānau on the importance of outcome measurement and involve them in data collection processes.
- 9. Align with national and regional priorities
- Ensure that outcome measurements align with national and regional health priorities and objectives.
- Use outcomes to demonstrate the effectiveness of collaborative initiatives in meeting broader healthcare goals.











Data and reporting (te Ao Mārama | understanding and knowledge)

- 10. Implement systems for capturing data specific to the experiences and outcomes for tamariki and whānau
- Develop robust systems for collecting and analysing data that captures the unique experiences and outcomes of tamariki and whānau.
- Ensure data collection methods respect cultural sensitivities and privacy concerns.
- 11. Use this data for ongoing evaluation, seeking to continually improve services and resources

- Regularly evaluate collected data to identify areas for improvement in service delivery and resource allocation.
- Utilise insights from data analysis to inform decision-making and enhance service quality.
- **12.** Use analytics to measure and demonstrate the success of initiatives
- Apply analytical tools to measure and visualise the impact and success of initiatives aimed at supporting tamariki and whānau.
- Communicate findings through comprehensive reports and presentations to stakeholders, demonstrating tangible outcomes and improvements.









