

# TINTSWALO COLLECTION 2025 Rates

Tintswalo Scops Rest, Klaserie Private Nature Reserve, Hoedspruit, South Africa	SEASON	RACK (ZAR)
<p><b>Manor</b> – Charged per night based on a maximum of 8 guests sharing 4 x en suite Bedrooms with shared lounge, large patio and pool</p> <p><b>Includes:</b> Accommodation, full board, 2 private safari activities per day, 1 x ten-seater game drive vehicle, private chef and butler, house drinks, Wi-Fi and laundry</p> <p><b>Excludes:</b> Premium branded alcohol, transfers, daily reserve entry fee, conservation levy</p> <p><b>Child policy:</b> Children of all ages are welcome Up to 1 additional guest can be accommodated (<i>subject to availability of extra beds</i>) Additional guest 16yrs and older is charged the per person sharing rate Additional children between 6 and 15 yrs are charged 50% of the per person sharing rate No charge for additional children 5 yrs and younger</p>	<p><b>Low Season</b> 16 Jan to 15 Mar 01 Dec to 14 Dec</p>	120,000
	<p><b>High Season</b> 16 Mar to 30 Jun 01 Sep to 30 Nov</p>	135,000
	<p><b>Peak Season</b> 01 Jan to 15 Jan 01 Jul to 31 Aug 15 Dec to 31 Dec</p>	150,000

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## ON SITE ACTIVITIES, EXPERIENCES, FACILITIES AND SERVICES

FEES AND LEVIES <i>(Subject to change, Non-commissionable)</i>	TRANSFERS <i>(Subject to change, Non-commissionable, Excludes park fees/levies)</i>
<p style="text-align: center;"><b>TINTSWALO SCOPS REST</b></p> <p style="text-align: center;"><u>Late arrival fees</u></p> <p>Escort/transfer from the Incheni Klaserie gate after 17h30: R1,000  Escort/transfer to the Incheni Klaserie gate before 06h00: R1,000  **compulsory and must be pre-arranged**</p> <p style="text-align: center;"><u>Klaserie Reserve Conservation levy</u>  <i>annual increase on 01 Nov</i></p> <p>compulsory upon entering the reserve gate, card payments only</p> <p>SADC Citizens R265 per adult per day; Children 0 - 11 yrs no charge  Foreign Nationals R480 per adult per day; Children 0 - 11 yrs no charge</p> <p style="text-align: center;"><u>Klaserie Reserve Gate Fees</u></p> <p>Pre-charged to accommodation invoice, non-refundable upon  cancellation  R320 per vehicle charged per stay</p>	<p style="text-align: center;"><b>TINTSWALO SCOPS REST</b></p> <p>One way road transfer between Tintswalo Scops Rest and:</p> <p style="text-align: center;"><b>Hoedspruit (Eastgate Airport) +/- 1 hour</b>  R4000 one way</p> <p style="text-align: center;"><b>Southern and Central Sabi Sand Lodges/Nelspruit (Kruger Mpumalanga Int  Airport) /Skukuza +/- 2.5 hours</b>  R7900 one way</p> <p style="text-align: center;"><b>Northern Sabi Sand Lodges/Manyeleti +/- 1 hour 30mins</b>  R5000 one way</p> <p style="text-align: center;"><b>Thornybush/Selati/Balule/Karongwe +/- 1 hours</b>  R4000 one way</p> <p style="text-align: center;"><b>Waterberg (Welgevonden) +/- 6 hours</b>  quoted on request</p> <p style="text-align: center;"><b>Flights from OR Tambo Intl Airport to Tintswalo Scops landing Strip</b>  quoted on request</p>

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Contact reservations for a list of outsourced activities conducted off site, detailed information on facilities can be found on the fact sheets

### TINTSWALO SCOPS REST

- Binoculars: Limited number of binoculars available on the safari vehicle - Complimentary
- Bush walks: 1-to-2-hour activity conducted outside of scheduled game drive times, to be arranged with the safari guide – Complimentary (No children under 16 yrs)
- Check in and check out: Check in at 14h00. Check out is at 10h00. Late arrivals after 17h30 and early departures before 06h00 will incur a R1000 fee.
- Childminding services: On offer to families where children are not able to go on scheduled game drives R350 per hour, maximum 2 children per childminder – Advance bookings essential
- Children's activities: educational bush activities introducing young visitors to the African bush - Complimentary
- Corkage: Tintswalo has a fully stocked bar with a selection of handpicked wines, local craft spirits and more. Corkage is charged for any beverages brought in. Wine – R150 per 750ml bottle; MCC – R200 per 750ml bottle; Champagne – R250 per 750ml bottle; Spirits – R300
- Gym facilities: equipped with treadmill, exercise bike, workout equipment – Complimentary
- Pilot/Guide accommodation: Subject to availability. Inclusive of meals and accommodation, game drives subject to availability – R3500 per person per day
- Private safari vehicle: subject to availability – R9000 per day
- Spa facilities: Pricelist available on request
- Two Treehouse sleep out decks: R2800 per person per night (subject to availability)
- Wi-Fi: Wireless internet available throughout the main areas and rooms – Complimentary (it may at times be unstable due to the location in a remote area)

# TINTSWALO COLLECTION 2025 Rates

## TERMS AND CONDITIONS

*Effective: 17 June 2025 – supersedes all previous versions*

These Terms & Conditions ("Terms") govern all accommodation, safari, conferencing, function and ancillary services supplied by Tintswalo Collection ("we", "us", "our"). They have been updated to align with the **Consumer Protection Act, 68 of 2008 (CPA)**, the **Electronic Communications & Transactions Act, 25 of 2002 (ECTA)**, the **Protection of Personal Information Act, 4 of 2013 (POPIA)**, the **Voucher Regulations in terms of the CPA (GN 897 of 2012)** and all other applicable South-African legislation. Should any conflict arise between these Terms and mandatory statutory provisions, the latter shall prevail.

### 1. Definitions

"Guest" or "you" includes the contracting client, tour operator, agent and every person in the party.

"Services" means accommodation, meals, safari activities, transfers, venue hire and any related service supplied by us.

"Peak Period": 1 January–15 January; 1 July–31 August; 15 December–31 December.

### 2. Quotations, Reservations & Deposits

2.1 All reservation requests must be submitted **in writing** to [reservations@tintswalo.com](mailto:reservations@tintswalo.com).

2.2 A written quotation is valid for **7 calendar days**. On written acceptance we will issue a **pro-forma invoice** and hold the space provisionally during the same 7-day period.

2.3 To confirm, a **20 % deposit** of the total value ("Deposit") must be received within those 7 days.

#### 2.4 Balance of Payment:

- Accommodation: 80 % balance **30 days** before arrival.
- Weddings & exclusive functions: balance **120 days** before the event.
- Bookings made ≤30 days (or ≤120 days for events) before arrival/event: **100 %** payable on receipt of invoice.

2.5 Early-check-in before 14 h00 is subject to availability and may incur a full-day rate.

2.6 Our rates include VAT and may be adjusted on written notice should statutory taxes, levies or government-imposed surcharges change.

# TINTSWALO COLLECTION 2025 Rates

## 3. Payment Methods

- **EFT / SWIFT** (preferred). Bank details appear on each invoice.
- **Visa & MasterCard** via secure PayGate link.
- **Cryptocurrency** (USDT on ERC-20) processed via XPOS. Rate locked for 15 minutes; any shortfall remains payable by you.

All payments must reference the booking number. Proof of payment must be emailed to reservations within 24 hours.

## 4. Vouchers and Credit Notes

Vouchers or credits issued in respect of cancelled or postponed bookings are valid **for at least 36 months** from the issue date in compliance with CPA s63.

## 5. Amendments, Cancellations & 'No-Shows'

All cancellation or rescheduling requests must be **in writing**. In accordance with CPA s17 we levy a *reasonable* cancellation fee calculated as follows (expressed as a percentage of the total value of the services cancelled):

Days prior to arrival	Payment due
> 45 days	20 % (minimum deposit)
45 – 32 days	50 %
≤ 31 days	100 %
Peak Period bookings	100 % from confirmation

**Refunds** (after deduction of the applicable fee) will be processed within **10 business days** to the original payment method.

## 6. Arrival & Departure Times

- Check-in from 14 h00
- Check-out 10 h00.
- Transfers outside normal gate hours (06 h00–17 h30) attract a R1 000 escort fee, as required by the respective reserves.

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## 7. Children

- No child under 16 years may occupy a suite alone.
- Under-6's are not permitted on adult bush-walks; decision of the guide on sightings is final.

## 8. Risk, Liability & Insurance

8.1 Your stay is at your own **risk**. Wildlife is dangerous and the lodge is unfenced.

8.2 We strongly recommend comprehensive travel insurance covering cancellation, curtailment, medical evacuation and personal effects.

8.3 We are not liable for loss, damage, illness, delay or expense arising from events beyond our reasonable control (force majeure).

8.4 Guests shall obey all safety instructions. Failure to do so constitutes a breach of these Terms and may result in removal from the property without refund.

## 9. Data Protection

We process personal information in accordance with POPIA. Our Privacy Policy is available at [www.tintswalo.com/privacy](http://www.tintswalo.com/privacy). By engaging with us you consent to such processing as is necessary to fulfil your booking and statutory obligations.

## 10. Dispute Resolution

10.1 Complaints should be raised on-site with the General Manager without delay.

10.2 Unresolved disputes may be referred, by either party, to the **Consumer Goods & Services Ombud (CGSO)** or finally resolved in the courts of the Republic of South Africa, which have exclusive jurisdiction.

## 11. General Provisions

- Terms are governed by South African law.
- No terms may be varied unless in writing and signed by both parties.
- If any clause is unenforceable, the remainder remains valid.
- Guests must sign an indemnity form upon check-in.