

HASTUS Managed services

Power Your HASTUS Environment
with Treelight's Expertise.

HASTUS is a powerful software platform for public transport companies and managing it requires in-depth knowledge and continuous optimization. With Managed Service HASTUS, Treelight offers a complete solution for the management, maintenance, and support of your HASTUS environment. We ensure that your system always performs optimally, remains secure, and stays up to date.

WHY CHOOSE HASTUS MANAGED SERVICES

✓ **Complete unburdening**

We manage your HASTUS environment from A to Z, allowing your team to focus on core operational activities.

✓ **24/7 support**

Our specialists are always ready to quickly resolve issues or answer questions.

✓ **Regular updates & maintenance**

We ensure the installation of the latest HASTUS releases, patches, and performance optimizations.

✓ **Proactive monitoring**

Issues are identified and resolved before they impact your operations.

✓ **Security & compliance**

We provide a secure and stable environment, in line with the latest IT standards and regulations.

✓ **Direct collaboration with GIRO**

As a trusted partner, we have a direct line with the developers of HASTUS for quick solutions and implementations.

OUR SERVICES

1. TECHNICAL MANAGEMENT

- Installation and configuration of your HASTUS platform
- Up-to-date documentation
- Development of high-level and low-level designs
- System performance management and monitoring
- Security updates and backups
- Optimization of technical processes



2. SUPPORT & TROUBLESHOOTING

- 24/7 support desk for urgent issues
- Fast and efficient problem-solving by HASTUS experts
- Advisory services and best practices for optimal use of HASTUS

3. UPDATES & OPTIMIZATION

- Implementation of new HASTUS releases and patches
- Continuous performance improvements and capacity management
- Configuration adjustments to optimize your workflow

4. ADVISORY & STRATEGY

- Analysis of your operational needs and translation into HASTUS configurations
- Strategic IT advice on the management and evolution of your HASTUS environment
- Training and knowledge transfer to your staff

WHO IS TREELIGHT MANAGED SERVICE FOR

Our service is ideal for public transport companies that use HASTUS and:

- Have no or limited in-house IT experts for HASTUS management
- Want to ensure their system is always up-to-date and secure
- Aim to improve the efficiency of their scheduling and workforce planning while knowing that the technical aspects of the HASTUS environment are in expert hands
- Seek to reduce the costs of internal IT management



Ready for a hassle-free HASTUS experience?

Contact Treelight and discover how we can make your HASTUS platform more efficient, secure, and reliable: info@treelight.eu



Find out what else
we can help you with!