

HASTUS Consulting Services

We develop targeted solutions
on a project basis.

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Treelight is your dedicated partner in optimizing public transport operations through expert consulting services. We specialize in the implementation and management of HASTUS applications, and ensure that transport companies maximize the potential of this industry-leading software.

OUR CONSULTANCY SERVICES

1. ADVISE

Personalized advise with practical, to-the-point solutions to solve your challenges with HASTUS.

2. SPECIFICATIONS

Specifications are the backbone of any mobility project. They outline in great detail how the HASTUS software should work for your business. That's why we make sure every detail meets your expectations:

- **Collaboration with GIRO:** While you work with GIRO to draft the specifications, Treelight helps you define them as precisely as possible.
- **Configuration processes:** Treelight helps you write attributes and validations or OIG/OIR interfaces.
- **Support with customization requests:** We assist you in drafting customization requests, which are then executed by GIRO.
- **Alignment with your business:** We look for the best way to align your business processes with the HASTUS software.

We do this in two ways:

- **Adoption principle:** We align the default functions of the software with your business processes
- **Customization:** If standard settings are inadequate, we customize the software specifically for you, in consultation with GIRO

3. TECHNICAL MANAGEMENT

Optimize your HASTUS project infrastructure with a Technical Architecture Document (TAD) and the necessary design documentation





Treelight takes care of all the technical aspects of your HASTUS project:

- **Complete management of your project environment:** We address the technical challenges, from scaling to troubleshooting
- **Updating the TAD document:** We collaborate with your organization and software provider GIRO to maintain the technical details.
- **Incident follow-up:** Get solutions to incidents quickly and efficiently through collaboration with the GIRO service desk
- **Root Cause Analysis:** We identify bottlenecks in your HASTUS system and recommend improvements

4. FUNCTIONAL MANAGEMENT

We make sure your HASTUS application works as streamlined and efficiently as possible. Together, we determine the ideal configuration to perfectly align functionality with your business needs:

- **User management:** We handle user addition and removal
- **Customised user rights:** Tailored precisely for optimal user experience
- **Privacy:** We make sure your HASTUS installation complies with GDPR regulations
- **Customised regulations:** Our experts assist in setting up additional validation rules or attributes
- **Reporting support:** We assist in creating clear, informative reports
- **Innovation assessment:** Together with GIRO, we evaluate new features for their added value to your project

5. INTEGRATIONS

We offer comprehensive management of your HASTUS application, covering technical, tactical, and operational aspects. Our team ensures seamless integration and ongoing support, allowing you to focus on delivering efficient transport services.

6. ALGORITHM TUNING

Treelight has years of experience in fine-tuning algorithms to set the feasibility and costs of your projects on track:

- **Advanced optimization:** We carefully tune your systems - in consultation with GIRO if necessary - for optimal performance across your business

- **Continuity during staff changes:** Treelight provides continuity in algorithm maintenance even with changes in your workforce
- **Flexibility:** We adapt algorithms in line with changes in your company policy
Thanks to us, your algorithms always stay up-to-date

7. TRAINING

Thanks to our custom tailored training programs, we learn your HASTUS users how to use the software in line with the business processes.

WHY CHOOSE TREELIGHT

Expertise in HASTUS

Our team comprises seasoned professionals with in-depth knowledge of HASTUS modules, enabling us to identify and implement the most suitable solutions for your operations.

Deep-rooted in transport

With years of experience in public transport, we understand the industry's nuances, making us a trusted partner for your organization.

Innovative approach

As a partner of GIRO, we stay at the forefront of new releases and technological advancements, ensuring that our clients benefit from the latest innovations.

Worldwide

Based in Belgium and active across Europe, Canada and America, Treelight offers proximity, responsiveness, and adaptability. Whether you need on-site workshops, remote support, or ongoing partnerships, we offer flexible service models that scale with your needs.

Ready for a Hassle-Free HASTUS Experience?

Contact Treelight and discover how we can make your HASTUS platform more efficient, secure, and reliable: info@treelight.eu



Find out what else we can help you with!



HASTUS is the way to go.
We move you forward.

We know HASTUS

Transport is in our DNA

Treelight helps you innovate

Always nearby

We are the HASTUS experts in Europe

Treelight was founded when Dave Van Meerbeeck was ready for a new challenge after a long career with De Lijn. He progressed from being a bus driver to a dispatcher, and finally to head of regional and personnel planning. This journey made him realise the crucial role of technology in making transport more efficient, both in front of and behind the scenes.

At Treelight, Dave and his colleagues focus exclusively on HASTUS. In Europe, they are the premier expertise and implementation partner for the software that keeps the public transport world moving.

Not only do we unburden companies, but we also actively participate in everything that happens in the sector.