



GENERAL TERMS & CONDITIONS

1. INCLUSIONS- REFER TO CLIENT'S SPECIFIC BOOKING CONFIRMATION SENT ALONG & PAIRED (IN SAME EMAIL) WITH PAYMENT LINK.
2. SERVICES NOT INCLUDED, IN FINAL QUOTATION PAIRED WITH PAYMENT LINK, ARE NOT INCLUDED IN YOUR MAYFAIR CRUISE PACKAGE
3. DEPOSIT & FINAL PAYMENTS | CANCELLATIONS FEES
 - Deposit of 25% upon confirmation. Balance to full amount 90 days prior to cruise date
 - Paid deposits & failure to complete payment, results in automatic release of bookings and 100% loss of deposit amount.
 - Reservations cancelled 60 days or more prior to arrival - Zero Cancellation fees.
 - Reservations cancelled 59-45 days prior to arrival-25% from the total stay will be charged.
 - Reservations cancelled 44-30 days prior to arrival-50% from the total stay will be charged.
 - Reservations cancelled 29-08 days prior to arrival-75% from the total stay will be charged.
 - Reservations cancelled 07 or less days prior to arrival or No Show- Full Stay charged.
4. REFUNDS SCALE & CONDITIONS.
 - Refunds are processed within 45 working days in accordance with the above cancellation fees.
 - Reimbursement is always reverse of the original payment method unless specified otherwise.
5. PAYMENT METHODS- ALWAYS IN USD OR EURO
 - VISA CARD
 - MASTER CARD
 - BANK WIRE TRANSFER
6. PASSENGER MOBILITY, HEALTH & CONDUCT
 - PORT TOWNS, DOCKS AND VESSELS HAVE LIMITED OR ZERO WHEELCHAIR ACCESSIBILITY
 - AUTHORITY OF THE CAPTAIN TO DISEMBARK ANY GUEST OR PERSON ON DUTY , DISPLAYING DISRUPTIVE, DANGEROUS OR ILLEGAL BEHAVIOR WITHOUT REFUNDS
7. TURN AWAY WITHIN SAME COMPANY INCLUDING MAYFAIR CRUISES & ATET YACHTS
Mayfair Cruises reserve the right to switch guests to any boat within its fleet, for reasons beyond control such as emergency technical issues, force majeure etc. Mayfair Cruises include M/S Mayfair, M/S Esplanade, M/S Mayflower & ATET YACHTS- Mandjet, Mesektet;
8. LEGAL JURISDICTION & DISPUTE RESOLUTIONS ARE IN ACCORDANCE WITH THE EGYPTIAN LAW
9. VALUABLES & REPORTING THEFTS
 - Mayfair Cruises does not carry any liabilities for valuables out of cabin safe box OR not declared at reception upon embarkation
10. CLIENTS BOOKED DIRECTLY WITH MAYFAIR CRUISES ARE ENTITLED TO KEEP CABIN TILL 16:30 PM ON DISEMBARKATION DAY
 - Meals, drinks, laundry or extra towels are subject to charges after 08:00 HRS on disembarkation day
11. FLIGHT & TRANSFERS
 - Clients booked directly with www.mayfaircruises.com are entitled to complimentary airport pick up (applies to suites-based reservations only)
 - Flight delay protocol- in case of flights schedule disruptions please call:
 - M/S Mayfair- (+20) 122 2217726
 - M/S Mayflower-(+20) 120 1504078
 - MS Esplanade-(+20) 121 2521974
 - Embarkation is possible as of 06:00 HRS, cabin key obtained at 12:00 HRS
12. FORCE MAJEURE IN ARAB REPUBLIC OF EGYPT:
Mayfair Cruises is relieved from any responsibility & liability for failure or delay in performing an obligation due to any cause beyond its control, including but not limited to: fire, earthquake, flood, epidemic, pandemic, quarantine, accident, explosion, strike, riot, civil unrest, war, terrorist act, disruption of airline service, Government closure, or other comparable emergency beyond the parties' control.
Force Majeure shall not include (a) financial distress or inability to make a profit (b) changes in market prices/ conditions, or (c) financial inability, to perform obligations.
Travel alerts different than "do not travel" does not qualify as a force majeure as many countries have had such advisories for Egypt due to the border regions, which do not affect the safety of tourism on ground.