

Job Description Template for

SALES REPRESENTATIVE

Job Title: sales representative

Industry: [Insert Industry - e.g., BFSI, ITeS, Healthcare, etc.]

Location: [Insert Location]

Salary Range: [Insert Salary]

Department: [Insert Department]

Work Hour Allocation: [Insert Details]

POSITION OVERVIEW

As a Sales Representative, you will play a key role in driving business growth by identifying and pursuing new sales opportunities, maintaining customer relationships, and achieving sales targets. This role requires persuasive communication, customer focus, and goal-oriented mindset.

ABOUT THE ORGANIZATION

[Insert Industry-Specific Insights] [Customize this section with a company overview: mission, values, and relevance to the target industry such as BFSI, Healthcare, ITeS, etc. Highlight what sets the company apart.]

Level of Experience / Expertise Requirements

(Use as per requirement)

Entry Level (O-2 years): Prospecting clients, lead nurturing, and assisting in pre-sales activities.

Mid-Level (3-5 years): Independent client management, sales conversion, and achieving revenue targets.

Senior Level (6+ years): Strategic account management, market expansion, and mentoring sales teams.

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JOB PROFILE SPECIFIC QUALIFICATION

(Add more if required)

- Bachelor's degree in Business, Marketing, or related field
- Proven experience in sales or customer-facing roles
- Familiarity with CRM software and sales tools

ROLES AND RESPONSIBILITIES

(Use as per level of expertise you require)

- Generate new business leads through calls, emails, and networking (Entry Level)
- Prepare proposals and assist in customer presentations (Entry Level)
- Achieve monthly sales targets and provide client feedback (Mid-Level)
- Manage ongoing relationships with clients and resolve escalations (Mid-Level)
- Develop market intelligence reports and competitor analysis (Mid-Level)
- Build and manage long-term client relationships (Senior Level)
- Develop territory sales plans and forecast revenue (Senior Level)
- Train junior team members and support team success (Senior Level)

Skills Required (Technical + Behavioral):

- Strong selling, negotiation, and interpersonal skills
- Proficiency with CRM systems (e.g., Salesforce, HubSpot)
- Excellent verbal and written communication
- Self-motivated with a results-driven approach
- Customer-centric mindset and resilience under pressure
- Time management and adaptability

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