

HEALTHCARE · MEDICAL SCRIBE HIRING

A tailored Scribe Test that lifted IKS Healthcare's hiring throughput **by over 85%.**

How PMaps replaced a stack of disconnected screening tests with one 40-minute, job-mirroring Medical Scribe assessment — purpose-built around real clinical documentation work.

IKS HEALTHCARE

CUSTOMIZABLE SCRIBE TEST

HIPAA-AWARE

IN PARTNERSHIP WITH



85%+

HIRING THROUGHPUT GAIN

40 min

ONE CONSOLIDATED TEST

Many → 1

TESTS UNIFIED

4

CORE SCRIBE COMPETENCIES

01 · EXECUTIVE SUMMARY

Customized assessment, measurable hiring speed.

IKS Healthcare needed to hire medical scribes faster without compromising on quality — but its screening relied on several separate tests that were slow to run and didn't reflect the real demands of the role.

PMaps provided the **Scribe Test**: a psychometric assessment that consolidated multiple tests into a single, comprehensive **40-minute evaluation**, specifically designed to mirror real job tasks and assess candidates' listening and typing skills together.

Working in close, agile partnership — with frequent updates delivered even at short notice — PMaps tailored the test to IKS Healthcare's exact needs. The result: an **over 85% improvement in hiring throughput**.

AT A GLANCE

Client	IKS Healthcare
Industry	Healthcare
Role	Medical Scribe
Solution	Scribe Test
Length	40 minutes
Skills	Listening + Typing
Support	Agile, customized
Delivery	Tailored, on-demand

HEADLINE OUTCOMES

<p>HIRING THROUGHPUT</p> <p>85%+ ↑</p> <p>Improvement in hiring throughput with the tailored test.</p>	<p>ASSESSMENT TIME</p> <p>40 min</p> <p>One consolidated evaluation, replacing multiple tests.</p>	<p>TEST CONSOLIDATION</p> <p>Many → 1</p> <p>Several separate tests unified into a single assessment.</p>
<p>JOB-TASK FIDELITY</p> <p>Mirrored</p> <p>Built to reflect the scribe's real day-to-day work.</p>	<p>UPDATE TURNAROUND</p> <p>Agile</p> <p>Frequent tailoring delivered even at short notice.</p>	<p>COMPLIANCE</p> <p>HIPAA</p> <p>Patient-information handling evaluated to standard.</p>








Their agile approach and customizable Scribe Test streamlined our hiring process, improving throughput by over 85%.

02 · THE CHALLENGE

Generic tests couldn't keep scribe hiring fast — or faithful to the job.







Medical scribing demands accurate clinical documentation, sharp listening, and fast, precise typing — all under compliance pressure. A stack of disconnected, off-the-shelf tests measured these in isolation, slowing throughput and letting role-fit gaps surface only after hiring.

- 
Fragmented testing stack
 Multiple separate tests per candidate
- 
Tests didn't mirror the job
 Generic skills, not real scribe tasks
- 
Slow hiring throughput
 Screening became the bottleneck
- 
Compliance-sensitive documentation
 HIPAA handling not screened up front
- 
Listening + typing tested apart
 Real scribing needs both at once
- 
Tests slow to adapt
 Hard to tailor to evolving role needs

03 · THE SOLUTION

The PMaps Scribe Test.

A single, comprehensive 40-minute psychometric assessment that consolidated multiple tests into one — designed to mirror real job tasks and evaluate listening and typing together, tailored precisely to IKS Healthcare's roles.

- 
Patient-encounter documentation
 Accurately capturing the clinical encounter.
- 
Medical terminology
 Understanding and applying clinical vocabulary.
- 
HIPAA compliance
 Handling patient information to regulatory standard.
- 
Exceptional listening
 Comprehension of physician and patient audio.
- 
Typing accuracy
 Speed and precision of real-time capture.
- 
Real job-task simulation
 One test that reflects the scribe's daily work.

04 · WHAT THE TEST EVALUATES

One 40-minute test, four job-critical competencies.

The Medical Scribe Test is meticulously designed to evaluate proficiency across the skills that determine on-the-job success — vital for healthcare facilities improving clinical workflow efficiency and patient-care quality.

COMPETENCY	WHAT IT EVALUATES
<ul style="list-style-type: none"> • Patient-encounter documentation 	Accurately documenting patient encounters in real time.
<ul style="list-style-type: none"> • Medical terminology 	Understanding and correctly applying clinical vocabulary.
<ul style="list-style-type: none"> • HIPAA compliance 	Ensuring patient information is handled to regulatory standard.
<ul style="list-style-type: none"> • Exceptional listening 	Comprehending physician and patient audio under real conditions.
<ul style="list-style-type: none"> • Typing & transcription 	Capturing the encounter quickly and accurately by keyboard.

05 · HOW PMAPS DELIVERED

An agile, customized partnership.

PMaps' team worked closely with IKS Healthcare — tailoring the Scribe Test to the exact needs of the role and turning around frequent updates without delay, even at short notice.

01

Tailored to the role.

The Scribe Test was built to the exact needs of IKS Healthcare, ensuring the right fit for their scribe positions.

02

Agile, responsive support.

Frequent updates to the assessment were delivered without delay — even when requested at short notice.

03

Consolidated, not added.

Multiple separate tests were unified into one 40-minute evaluation, removing screening overhead.

04

Built around real work.

By mirroring real job tasks, the test surfaced operationally-ready scribes earlier in the funnel.

Why it matters. Evaluating listening, terminology, documentation, compliance, and typing in a single job-mirrored test let IKS Healthcare screen the whole scribe skill set at once — the foundation of the throughput gain.

06 · THE OUTCOME

Over 85% improvement in hiring throughput.

PMaps' agile and customized approach significantly transformed IKS Healthcare's hiring process — saving time and enhancing the quality of hires.

HEADLINE RESULT

A single tailored test, dramatically faster hiring.

85%+

INCREASE IN HIRING THROUGHPUT

The Scribe Test consolidated multiple assessments into one 40-minute evaluation that mirrored real job tasks — letting IKS Healthcare screen scribes for listening, documentation, terminology, compliance, and typing in a single pass.

Saving time, enhancing quality of hires, and making PMaps a trusted talent-assessment partner.

WHAT CHANGED

DIMENSION	BEFORE	WITH PMAPS	SHIFT
 Screening tests <small>Tests per candidate</small>	Multiple	1 test	Consolidated
 Test design <small>Relevance to the role</small>	Generic	Job-mirrored	Aligned
 Hiring throughput <small>Speed of screening</small>	Baseline	85%+ faster	↑ 85%+
 Test updates <small>Adapting to needs</small>	Slow	Agile	On-demand



“If you ask my overall experience, it's been great. Their agile approach and customizable Scribe Test streamlined our hiring process, improving throughput by over 85%. PMaps' exceptional support ensures we always get the right assessments at the right time.”

Sachine Mule
 Director of Hiring & Training, IKS Healthcare



RUN THIS FOR YOUR TEAM

Customized assessments, tailored to your roles.

Discover how PMaps can streamline your hiring with assessment solutions built around your real job tasks — like the Medical Scribe Test that lifted IKS Healthcare's throughput by over 85%.

[EXPLORE THE SCRIBE TEST →](#)[WATCH THE TESTIMONIAL](#)[✉ ssawant@pmaps.in](mailto:ssawant@pmaps.in)[☎ +91 8591320212](tel:+918591320212)[🌐 www.pmapstest.com](http://www.pmapstest.com)**85%+**

THROUGHPUT GAIN

40 min

ONE TEST

Many→1

TESTS UNIFIED

4

CORE COMPETENCIES