

Shipping & Delivery Policy

Wild Path Leather

Effective Date: 21/8/25

At Wild Path Leather, every piece is handcrafted to order or produced in small batches. We want to ensure your item arrives safely and in good time. This policy explains how we handle shipping and delivery.

1. Processing Time

- Standard processing time is **3–5 business days** for "in-stock" items.
 - For custom or made-to-order pieces, processing may take longer. We will provide an estimated timeframe when you place your order.
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2. Shipping Rates

- Shipping costs are calculated at checkout based on your location and order size/weight.
 - We currently ship within the UK and internationally to selected countries.
 - All orders are sent via tracked delivery services to ensure peace of mind.
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3. Estimated Delivery Times (In-Stock Items)

- **UK Orders:** 2–5 business days after dispatch.
- **International Orders:** 7–21 business days depending on destination and customs processing.

Please note: delivery times are estimates and may be affected by postal delays or customs checks outside of our control.

4. Customs & Duties (International Orders)

- International customers are responsible for any customs duties, taxes, or fees that may apply in their country.
 - Wild Path Leather is not responsible for delays caused by customs authorities.
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5. Delivery Issues

- Customers are responsible for providing accurate delivery details. We cannot be held liable for delays or losses due to incorrect addresses.
 - If your order does not arrive within the expected timeframe, please contact us at ana@wildpathleather.co.uk so we can investigate.
 - If a package is lost or damaged in transit, we will work with the courier to resolve the issue and arrange a replacement or refund where appropriate.
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6. Local Collection (Optional)

If you are based near York, UK, we may be able to arrange local collection. Please contact us to enquire before placing your order.

7. Contact Us

If you have questions about shipping or delivery, please contact us at: ana@wildpathleather.co.uk