Terms & Conditions

Wild Path Leather

Effective Date: 21/8/25

Welcome to Wild Path Leather. These Terms & Conditions ("Terms") govern your use of our website and the purchase of our products. By accessing our site or placing an order, you agree to be bound by these Terms. Please read them carefully.

1. About Us

Wild Path Leather is an artisan leather goods business based in York, UK. All products are handmade using traditional techniques and natural materials.

Contact: ana@wildpathleather.co.uk

2. Orders

- Orders are accepted subject to product availability.
- Once you place an order, you will receive an email confirmation. This confirmation does not constitute acceptance of your order; acceptance occurs when we dispatch the goods.
- We reserve the right to refuse or cancel an order in cases such as stock unavailability, payment issues, or suspected fraudulent activity.

3. Pricing & Payment

- All prices are listed in GBP (£) and exclude VAT.
- We accept major credit/debit cards, PayPal, and other payment methods as shown at checkout.
- Payment must be received in full before your order is dispatched.

4. Shipping & Delivery

- We ship orders to the UK and international destinations (where available).
- Delivery times are estimates only and may vary depending on location and postal service.
- Customers are responsible for providing accurate delivery information. We are not liable for delays or losses due to incorrect addresses.

(See our full Shipping Policy for more details.)

5. Returns & Refunds

- Returns are accepted within **14 days** of delivery for unused items in their original condition.
- Custom or personalised orders cannot be returned unless faulty.
- Refunds will be processed once items are inspected.
- Customers are responsible for return shipping costs, unless the item is faulty.

(See our full Returns & Refunds Policy for details.)

6. Custom & Bespoke Orders

- Custom pieces (including carving, monogramming, and bespoke designs) are non-refundable once production has begun.
- We will confirm all details with you before starting work.

(See our full Custom Items Policy for details.)

7. Intellectual Property

- All content on this website including images, product designs, text, and logos remains the intellectual property of Wild Path Leather.
- You may not reproduce, copy, or use any content without prior written permission.

8. Liability

- Our products are handmade from natural materials; variations in colour, texture, and markings are part of their unique character. These are not considered faults.
- We are not liable for indirect, incidental, or consequential damages related to the use of our website or products.
- Nothing in these Terms excludes or limits liability where it would be unlawful to do so.

9. Privacy

We respect your privacy and handle personal data in accordance with our Privacy Policy.

10. Governing Law

These Terms are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

11. Changes to Terms

We may update these Terms from time to time. Any changes will be posted on this page with an updated "Effective Date."