

TheirStory Accessibility Conformance Report

(Based on VPAT® Version 2.5)

Name of Product/Version: TheirStory

Report Date: 09/6/2026

Product Description: The leading solution for motivating people to read, TheirStory uses competition, recognition, and proven gamification principles to grow community reading culture.

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Notes: While TheirStory platform itself is fully accessible, the platform does allow for user uploads and custom theme colors. TheirStory does not guarantee that user-uploaded content or customized colors meet accessibility standards.

Evaluation Methods Used: Conformance to the listed accessibility standards was evaluated using static analysis tools and manual testing with assistive technologies.

Automated tools include:

- WebAIM WAVE Tool
- Axe DevTools Pro
- Digital A11y Color Contrast Checker

Manual Tools include:

- Mac OS:
 - VoiceOver screen reader
 - Visual checks
- Windows OS:
 - NVDA screen reader
 - Visual checks
- Mobile App:
 - Apple VoiceOver on iPhone

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.1.1 (Web) 10.1.1.1 (non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	All non-text content that is a part of the TheirStory platform conforms to this criteria. TheirStory cannot guarantee that user-uploaded content conforms.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.2.1 (Web) 10.1.2.1 (non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	All pre-recorded videos in the platform provide an alternative to time-based media by means of a transcript.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to:	Web: Supports	Captions are provided for all pre-recorded video content.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	TheirStory provides a transcript as an alternative to time-based media.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	The information, structure, and relationships between components can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Assistive technology can determine a correct and meaningful reading sequence.
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	There are no instructions based solely on sensory components.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	TheirStory does not use color as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. TheirStory cannot guarantee that user-determined colors conform.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	There is no audio on any page that plays automatically.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (non-web document) • 11.2.1.1.1 (Open Functionality Software)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:	The platform can be navigated solely by keyboard.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	There are no keyboard traps in the platform.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: See information in 5.1.3.1 through 5.1.3.16 Authoring Tool:	There are no character key shortcuts determined by the platform.

Criteria	Conformance Level	Remarks and Explanations
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	There is no time-limited content on the platform.
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not applicable Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	There is no content that automatically scrolls or plays.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (non-web document) • 11.2.3.1 (Open Functionality Software)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	The platform does not contain anything that flashes more than three times in any one second.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	There are Skip Navigation and Main Content buttons that allow users to skip repeated content.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	All web pages have titles that can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Focusable items receive focus in sequential order that preserve the meaning and reading context.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	All links on the platform have accessible link text.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Web: Not Applicable Electronic Docs: Not Evaluated Software: Not Applicable	Nothing on the platform uses multipoint or path-based gestures.

Criteria	Conformance Level	Remarks and Explanations
9.2.5.1 (Web) 10.2.5.1 (non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Closed: Not Applicable Authoring Tool: Not Applicable	
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Any component or action that can be completed in a single pointer, the down action does not complete the action.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Any user interface components that have their names in text, any visual presentation of text is also included in accessible labels.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web)	Web: Not Applicable Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable	No platform functionality requires device or user motion.

Criteria	Conformance Level	Remarks and Explanations
10.2.5.4 (non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Authoring Tool: Not Applicable	
<u>3.1.1 Language of Page</u> (Level A) Also applies to: EN 301 549 Criteria 9.3.1.1 (Web) 10.3.1.1 (non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	The language of the page can be programmatically determined.
<u>3.2.1 On Focus</u> (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	When any interface component receives focus, it does not institute a change in status or action.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Changing the setting of any user interface component does not institute a change in status unless the user is advised beforehand.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	All help navigation is portrayed in a consistent place and order across all web pages.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Any input errors are identified and described to the user in text.
3.3.2 Labels or Instructions (Level A) Also applies to:	Web: Supports Electronic Docs: Not Evaluated	Any input fields include labels or instructions on what the user needs to input.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	
<u>3.3.7 Redundant Entry</u> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Any information that users input on one web page is carried across subsequent pages.
<u>4.1.1 Parsing</u> (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable	The name, role, and value of any user interface components can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
9.4.1.2 (Web) 10.4.1.2 (non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Closed: Not Applicable Authoring Tool: Not Applicable	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	There is no live audio content on the platform.

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.5 (Web) ● 10.1.2.5 (non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	The platform has the capability for users to upload audio described videos, but cannot guarantee their conformance.
<u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.3.4 (Web) ● 10.1.3.4 (non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Content on the platform is available in any orientation.
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.3.5 (Web) ● 10.1.3.5 (non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	The purpose of each input field can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	All text and images of text that are part of the base platform meet color contrast ratios.. TheirStory cannot guarantee that user-uploaded content or customized colors conform.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Text can be resized without assistive technology over 200% without loss of content or functionality.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable	Any images of text in the platform are also included as plain text.

Criteria	Conformance Level	Remarks and Explanations
10.1.4.5 (non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Authoring Tool: Not Applicable	TheirStory cannot guarantee that user-uploaded images of text conform.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Content in the platform can be resized up to 400% without loss of functionality, and without scrolling in two dimensions.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	The color contrast ratio of user components and graphical objects that are part of the platform conform to the standard. TheirStory cannot guarantee that user-customized components and colors conform.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to:	Web: Supports Electronic Docs: Not Evaluated	Users can adjust the text spacing as needed without loss of functionality or information.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Any content that appears on hover or focus is dismissible, hoverable, and persistent.
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Unless the web page is a step within a process, there are multiple ways to access that page.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	All headings and labels describe the purpose.
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	All components that receive focus have a visible indicator when they receive focus.
<u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	When a component receives focus, no content obscures it.
<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	No content in the platform relies solely on dragging movements.

Criteria	Conformance Level	Remarks and Explanations
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	The size of component interface buttons and links are at least 24 by 24 pixels.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	All pages within the platform include language headers where the language can be programmatically determined. TheirStory cannot guarantee that user-added text can be programmatically determined if it is different from the language of the page.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	All navigation items and buttons are consistently displayed across all web pages in the platform.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable	Components that have the same functionality are consistent across web pages in the platform.

Criteria	Conformance Level	Remarks and Explanations
9.3.2.4 (Web) 10.3.2.4 (non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Closed: Not Applicable Authoring Tool: Not Applicable	
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	If an input error is detected, corrections are suggested to the user.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: Not applicable Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	There are no inputs that cause legal commitments or financial transactions in the platform.

Criteria	Conformance Level	Remarks and Explanations
12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	There are no inaccessible authentication methods (such as captchas) in the platform.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.4.1.3 (Web) 10.4.1.3 (non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Evaluated Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Any status messages in the platform can be programmatically determined.

Table 3: Success Criteria, Level AAA

Removed – Not Evaluated

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Components and functionality that is part of the TheirStory platform is accessible to users without vision, using assistive technology. TheirStory cannot guarantee that user-customized components and color or uploaded content is accessible to users without vision.
302.2 With Limited Vision	Supports	Components and functionality that is part of the TheirStory platform is accessible to users without vision, using assistive technology. TheirStory cannot guarantee that user-customized components and color or uploaded content is accessible to users without vision.
302.3 Without Perception of Color	Supports	Components and functionality that is part of the base TheirStory platform is accessible to users without perception of color. TheirStory cannot guarantee that user-customized components and color or

Criteria	Conformance Level	Remarks and Explanations
		uploaded content is accessible to users without perception of color.
302.4 Without Hearing	Supports	Videos on the platform include written transcripts and captions as alternatives.
302.5 With Limited Hearing	Supports	Videos on the platform include written transcripts and captions as alternatives.
302.6 Without Speech	Not applicable	Speech is not required in any part of the platform.
302.7 With Limited Manipulation	Supports	The platform supports standard accessibility technology, such as keyboard navigation.
302.8 With Limited Reach and Strength	Supports	The platform supports standard accessibility technology, such as keyboard navigation.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The platform contains a logical structure and is usable to those with limited language, cognitive, and learning abilities.

Chapter 4: [Hardware](#)

Notes: Not applicable – Section Removed

Chapter 5: [Software](#)

Notes: Not applicable – Section Removed

Chapter 6: [Support Documentation and Services](#)

Notes: Not Evaluated – Section Removed

EN 301 549 Report

Removed – Not Evaluated