



QUALITY MANAGEMENT POLICY STATEMENT

EFFECTIVE JANUARY 1, 2026

QUALITY COMMITMENT

Guided by its mission, vision, and values, FWS is committed to building projects to the highest standards of quality and craftsmanship. It is the responsibility of everyone involved at FWS to ensure quality throughout the life of any project.

Quality is maintained following an ISO 9001 certified Quality Management System and by provincially approved Piping Quality Management Systems. Together our systems include:

- Whole support and compliance with or exceeding the requirements of current environmental legislation and codes of practice.
- Understanding the client's expectations through building relationships with our clients.
- Implementing specific processes and procedures to ensure expectations are met.
- Evaluating risk on each project by all connected parties.
- Minimizing rework through planning, training, and tracking.
- Continuously improving our process and procedures by auditing, reporting non-conforming work, and developing and communicating effective corrective actions.
- A commitment to review this policy annually to ensure it continues to meet the needs of the organization and its customers.

BUSINESS OBJECTIVES

Business Development/Planning – Develop clear scope of work, obtain understanding of the client's expectations, and communicate this to the project team.

Engineering – Develop innovative and efficient designs which meet the client's performance requirements and all regulatory requirements.

Procurement – Select suppliers based on experience and resources to provide products on schedule and on budget, while monitoring and tracking performance.

Project Management – Ensure the project is completed on time, on budget, and meets all the client's and design requirements.

Field Operations – Execute the project as per drawings, specifications and industry best practices, to ensure good workmanship is consistently achieved.

Quality / Safety – Support projects by developing quality plans and monitoring the effectiveness through inspections, audits, and defined metrics.

BRENT CLEGG
PRESIDENT & CEO

ANDY TIGHE
MANAGER, QA/QC



Platinum member