



## BLUEWATER IMAGING – UNINSURED SERVICES TRANSPARENCY POLICY

Bluewater Imaging is committed to providing clear, transparent information for all patients regarding fees for uninsured services.

Under Ontario legislation, diagnostic centres are prohibited from charging patients for insured services or for receiving access to insured services sooner than others. We fully comply with all requirements under the Integrated Community Health Services Centres Act (ICHSCA).

In accordance with current regulations, Bluewater Imaging displays the following information both in-centre and on our website:

- A complete list of prices for all uninsured services offered.
- Our process for obtaining patient consent for uninsured services.
- Contact details for the Ministry's Protecting Access to Public Healthcare Program.
- Our process for receiving and addressing patient complaints.

### PATIENT CONSENT FOR UNINSURED SERVICES

1. All fees will be discussed with patients prior to providing any uninsured service.
2. Payment is collected at the time the service is provided.

**Bluewater Imaging Multiplier (2025): OHIP × 1.75 rounded up to the nearest \$5**

• **NOTE: OMA rate is calculated as OHIP fee × 2.88**

### QUICK REFERENCE CHECK

UNINSURED DIAGNOSTIC IMAGING	MULTIPLIER
Multiplier for Uninsured Services	<b>1.75% rounded up to the nearest \$5</b>
<b>MISCELLANEOUS SERVICES</b>	<b>RATE</b>
Ultrasound USB/CD Preparation	<b>\$20.00</b>
Sinus X-ray (X008)	OMA fee <b><u>OR</u></b> OHIP × 1.75
Chest X-ray for Immigration (X090)	OMA fee <b><u>OR</u></b> OHIP × 1.75
Bone Densitometry (within 1 year)	OMA fee <b><u>OR</u></b> OHIP × 1.75
Chiropractic Consultation Reports	OMA fee <b><u>OR</u></b> OHIP
Missed Appointment Fee (< 24 hours' notice)	<b>\$50.00</b>



## **CONTACT INFORMATION – PATIENT OMBUDSMAN**

The Patient Ombudsman helps resolve concerns related to experiences in Ontario's hospitals, long-term care homes, home-care services, and community diagnostic centres.

- **Website: [www.patientombudsman.ca](http://www.patientombudsman.ca)**
- **Toll-Free: 1-888-321-0339**

## **PROTECTING ACCESS TO PUBLIC HEALTHCARE PROGRAM**

If you believe you were charged for an insured service or access to an insured service, please contact:

- **Email: [protectpublichealthcare@ontario.ca](mailto:protectpublichealthcare@ontario.ca)**
- **Phone (Toll-Free): 1-888-662-6613**