



Foxus NBN Unlimited Casual Month-by-Month Critical Information Summary

Pricing (matched to foxus.com.au)

NBN Plan Speed	12/1	25/10	50/20	100/20	100/40	250/25	1000/50
Monthly Charge	\$65	\$70	\$70	\$85	\$95	\$100	\$120
Typical Evening Download Speeds	11 Mbps	25 Mbps	49 Mbps	98 Mbps	98 Mbps	246 Mbps	600 Mbps
Typical Evening Upload Speeds	0.8 Mbps	8 Mbps	16 Mbps	16 Mbps	36 Mbps	20 Mbps	41 Mbps

Minimum Term

Month-to-month casual contract with no lock-in period.

Availability and Speeds

Available in select areas. Performance varies by technology, congestion, and equipment. Advertised speeds are maximum potential, not guaranteed.

Equipment Required

Bring your own NBN-compatible modem/router or purchase from Foxus. Ensure it supports your NBN technology type.

Inclusions & Exclusions

Residential use only. Plans operate under CG-NAT. Static IP available for \$10/month (incl. GST).

Connection Fees

A \$300 NBN new development fee may apply. Other charges such as missed or cancelled appointments may also apply.

Annual Price Review

Plans may be reviewed due to CPI or supplier cost changes. We will notify customers in advance.

Billing

Invoices issued on the 28th each month, covering 28th to 27th. First bill may include part-month charges.

Payments

Accepted methods : Direct Debit, Credit Card, BPAY, Australia Post Billpay, Direct Deposit. Late

payment fee of \$10 may apply.

Customer Complaints

Contact Foxus support first. If unresolved, escalate to the Telecommunications Industry Ombudsman (TIO).

Customer Support

Phone: 1300 123 456 (Mon–Fri 9am–5pm AET).

Email: support@foxus.com.au