



WARRANTY APPLICATION FORM

Submit to: **warranties@tusonaustralia.com.au**

Serial number: _____ Date: _____

Submitted by (company and applicant name): _____

Phone: _____ Email: _____

Date and copy of installation on trailer/van: _____

Who Installed your sway control: _____

Customer name: _____

How long did the unit work for before the failure: _____

Have there been any electrical upgrades recently made: _____

Which brake controller was used at the time (if applicable)? _____

What vehicle was used at the time: _____

What were the LED indications at the time of failure? _____

What power management system do you use? And what voltage? _____

Description of defect (the more detail the better, inc photos,videos):

Photos and or videos can be attached to email.

Please tick one of the boxes to indicate your preference:

☐ I have a replacement sway control which I will use until I receive a replacement from Tuson.

☐ Send me a replacement unit and invoice me for this.

☐ I will receive a credit when Tuson receives the removed unit back and proven faulty.

☐ I will send the unit back for testing.

☐ Tuson will assess and send me a replacement unit if proven faulty.

