



Outcomes



Staffed up quickly.

F2 quickly prioritized this project, assigning several experts to the team and maintaining close coordination with the trust company to complete the documentation, identify controls, and improve processes on a fast-track schedule that ultimately led to successfully passing the external audit.

Continued maintenance.

We use the Process and Risk Governance (PRG) console that we built on Appian Technology to help the trust company evidence its reviews of documentation. Using the PRG Console, we supplemented their internal teams to manage ongoing reviews and meet future subsequent audits.

Ensure alignment of upstream and downstream processes.

The application also engages stakeholders in reviews to make sure that upstream and downstream processes aren't negatively impacted by any process changes.

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