

Choose the best payment methods for your customers

Customers often want to choose from various payment methods when making online purchases. Why should it be any different when paying for energy consumption? A smooth payment process is crucial, even in the heating and cooling industry with recurring and one-off payments. The collaboration between Zero Friction and Stripe makes it easy to offer your customers' preferred payment methods and simplifies invoicing and payments.



"Providing the right payment method for customers is essential when you expect timely payments. Lowering the barrier to payment enhances customer convenience. Follow-up is also much smoother with automatic registration in Zero Friction. No more manual imports needed."



By registering with Stripe through Zero Friction, you can offer various payment methods for online payments. Choose from options like: iDeal, Bancontact, Visa, Mastercard, Apple Pay, PayPal, Payconiq.

Do you use the Zero Friction Customer Portal? With a handy payment button in the portal, customers can pay their invoices anywhere.



Increase efficiency: Automate and streamline the payment process, reducing manual work and errors.



A customer-friendly solution: Provide a user-friendly payment experience with multiple payment options and a direct payment button in the Zero Friction Customer Portal.

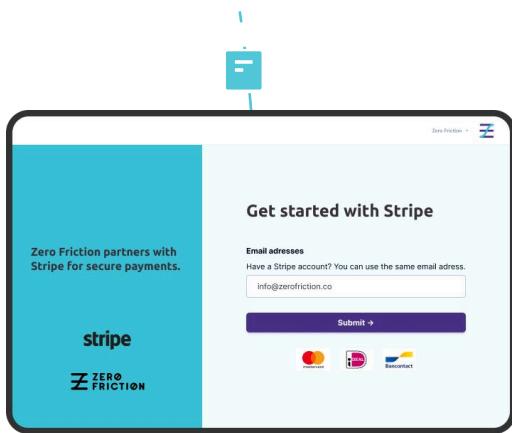


Save costs: Optimize expenses by selecting the best payment service providers and minimizing transaction fees.



Always up to date: Ensure accurate and timely transaction matching that occurs instantly.

How does it work?



Set up

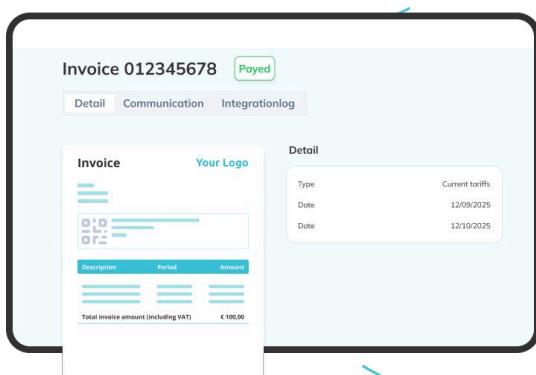
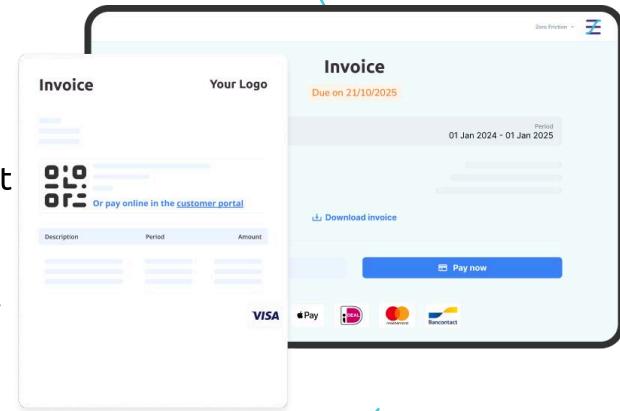
Onboard yourself via the Stripe integration page in Zero Friction. Once your Stripe account is set up, choose your payment methods.

Customer payment

When customers owe a payment, a QR code appears on the invoice. By scanning the QR code, the customer can choose from your selected payment methods.

Are you sending the invoice online? Then a clickable payment link will also appear. This links to the payment page where customers can select the suggested payment methods.

Are you using the Zero Friction Customer Portal? A payment button will appear here for added convenience. Your customers can choose their preferred payment method to complete the transaction seamlessly.



Automatic matching

Payments made by customers are automatically processed and matched within Zero Friction. Incoming payments are handled automatically, ensuring timely and accurate updates.

Price

Each payment method has its own transaction fee that you pay directly to Stripe. Additionally, Zero Friction charges 20% of the transaction fee as compensation for maintaining the integration.

Simulation for an invoice of £100

	Transaction cost payed to stripe per payment	Service fee 20% 	Total on an invoice of £100
	1.5% + 20p*	£0.34	£2.04
	1.5% + 20p*	£0.34	£2.04
	1.5% + 20p*	£0.34	£2.04
	1.5% + 20p*	£0.34	£2.04
	1.5% + 20p*	£0.34	£2.04
	0.2% + 10p*	£0.06	£0.36

*transaction fees may vary at Stripe

Discover all payment methods and rates at stripe.com

Interested or have questions? Contact us at support@zerofriction.co