TORREBLANC

FROM VISION TO VALUE

MIDDLE AND BACK-OFFICE TRANSFORMATION
Case Study

Global OCIO

Overview
Middle and Back-Office Transformation

Client Profile

UK BASED INSURER - GLOBAL OCIO

Assets

£150BN AUM - EQUITIES, FIXED INCOME, OTC, AND SEPARATELY MANAGED ACCOUNTS

Regions

EMEA, NA

Vision

A leading Outsourced Chief Investment Office (OCIO), serving a diverse portfolio of institutional clients—including corporate pensions, non-profits, defined contribution plans, and public pension funds—partnered with TorreBlanc's Execution Practice to spearhead a multi-year strategic transformation. The initiative was designed to drive scalable growth, modernize core technology platforms, and strengthen operational resilience across the organization.

ENGAGEMENT

Start ·------------------------→ End

| Vision | Roadmap | Mobilization | Delivery | Value |

ADVISORY

EXECUTION

The engagement commenced during the Mobilization phase, following the completion of vendor selection and the definition of the target operating model.

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Challenges
Middle and Back-Office Transformation

PLATFORM INTEGRATION AND MODERNIZATION

Given the highly tailored nature of the OCIO business model, identifying platforms that align precisely with operational needs presents inherent challenges. In support of the firm's broader cloud-first strategy, the Eagle accounting and performance systems were slated for both a comprehensive upgrade and a migration to a cloud-native architecture.

MULTIPLE DATA SOURCES

The receipt of data from multiple custodians introduced duplicate security records, creating inconsistencies that obscured fund NAVs and holdings transparency.

MANUAL PROCESSES

Over time, the firm's rapid growth and expanding client base introduced operational complexity, resulting in a heavy reliance on manual processes—particularly in areas such as reconciliation.
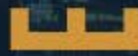
OMS REPLACEMENT

As part of the transformation, Bloomberg AIM was selected to replace Charles River IMS as the firm's order management and compliance on-premise platform, aligning with the broader objective of modernizing the investment technology stack.

TRANSFORMATION COMPLEXITY

Given the complexity and interdependencies of the transformation, successful execution required a highly capable delivery management team. Without the right leadership and oversight in place, the initiative faced significant risks related to scope creep, budget overruns, and timeline delays.

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Approach
Middle and Back-Office Transformation

PROFICIENT SOLUTIONS ARCHITECTURE

To address the firm's complex business requirements, TorreBlanc's Eagle Solutions Architect applied deep platform expertise to implement best-in-class practices, while tailoring the configuration to support the OCIO's bespoke workflows.

ESTABLISHED GOLDEN SOURCE SECURITY MASTER

TorreBlanc's Securities Data team conducted a comprehensive analysis of complex transactions across fixed income, equities, and OTC instruments to develop robust data governance guidelines—culminating in the creation of an automated, high-integrity security master dataset.

SCALABLE AND AUTOMATED RECON PROCESS

TorreBlanc's Business Analysts led the end-to-end implementation of an automated reconciliation process leveraging TLM. Starting from a clean slate, the team designed, executed, and validated the solution—ensuring accuracy, scalability, and alignment with the firm's operational requirements.

OMS REPLACEMENT

TorreBlanc's Solution Architect led the integration of Bloomberg AIM into the client's broader technology ecosystem, ensuring seamless connectivity and alignment with existing operational workflows.

EXPERIENCED DELIVERY MANAGEMENT

TorreBlanc's experienced Delivery Management team orchestrated a phased execution strategy —encompassing planning, development, testing, production-parallel runs, and conversion activities—ensuring operational readiness and proactive risk mitigation at every critical milestone.

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Value Delivered

Middle and Back-Office Transformation

Leveraging TorreBlanc's experience, expertise and partnership, the client was able to realize value that was aligned with their enterprise value creation strategy.

SCALABLE PROCESSES THAT SUPPORT BUSINESS GROWTH

OPERATIONAL AND REGULATORY RISK REDUCTION

PLATFORM SUPPORT FOR COMPLEX OPERATIONAL WORKFLOWS

SECURE CLIENT DATA ON MODERN CLOUD ARCHITECTURE

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