

First Edition | June 2025



DEPARTAMENTO DE  
**ESTADO**  
GOBIERNO DE PUERTO RICO

# SERVICE ENTITIES FOR IMMIGRANTS IN PUERTO RICO CATALOG



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## Message from the Secretary of State

Historically, Puerto Rico has served as a gateway for thousands of immigrants to achieve their desire for a better quality of life. Similarly, these immigrants have profoundly enriched the cultural, social, and economic landscape of Puerto Rico. For these and many other reasons, the Government of Puerto Rico has always been committed to supporting and providing assistance to this population, who frequently face numerous obstacles even in meeting basic needs.

For more than two decades, the Office of Orientation and Services for Foreign Citizens in Puerto Rico, attached to the Department of State, has played a key role in assisting and guiding foreign residents, also serving as a liaison to health, educational, and social services. This office also provides workshops for obtaining U.S. citizenship, as well as information about the rights granted to immigrants.

For this reason, we are proud to present this newly prepared catalog of public entities, both local and federal, as well as third sector organizations, both local and international, that provide services and support to immigrants, regardless of their immigration status.

We hope this catalog serves as a tool for our immigrants to obtain essential services in times when they need it most, while also paving the way to generate opportunities for growth to achieve the quality of life that we all long for and deserve.

May God bless our immigrants, Puerto Rico, and the United States of America.

**Narell W. Colón Torres**

Acting Secretary of State

A vertical photograph of an orange textured wall. On the left side, there is a black lantern-style light fixture. The wall has a vertical crease or shadow line on the right side.

## Law-76-2024

### Summary

Act No. 76-2024 amends the Office of Orientation and Services for Foreign Citizens in Puerto Rico Act. This Act makes it easier for you to find the help you need in Puerto Rico, regardless of your immigration status. Thanks to this Act, you have access to a catalog that gathers information about organizations and agencies that offer services in areas such as health, education, and other essential resources. The catalog is updated every year and is available in several languages, so you can quickly find the support you need to establish yourself and improve your life in Puerto Rico.

# Message from the Director of the Office of Orientation and Services for Foreign Citizens

Dear immigrant community, it is an honor and a privilege to address you through this catalog, created by the Office of Foreign Citizen Services part of the Department of State of the Government of Puerto Rico, with the purpose of connecting you with the resources and services that can support you on your path to a better life in this country. We know that the adaptation process can be full of challenges and great challenges, but also of opportunities like this one, and our goal is to provide you with the necessary tools so that you can make the most of them.

In this catalog you will find information about various state, municipal, federal entities and non-profit organizations that are here to offer you essential services, from legal and medical assistance to educational and employment support. Each of these resources has been selected in compliance with Law No. 76-2024, thinking about your needs and the commitment to help you integrate and prosper in your new communities.

We want you to know that you are not alone in this process. We are here as a liaison between the Government of Puerto Rico and the immigrant community, to support you, listen to you, and guide you in each of your steps. Your strength, courage, and resilience are an example for everyone, and together, we will continue to build a future that is more inclusive and promising every day for all immigrants who have chosen Puerto Rico as our second home and as the country in which to achieve the American dream.

**Dr. Vicenta Pérez Espinosa**

Director

# State Department



The Department of State performs administrative functions such as promulgating and publishing the laws and regulations of the Government of Puerto Rico, regulating the use of the flag and coat of arms of Puerto Rico, issuing licenses for the practice of professions or trades regulated by the State through the Examining Boards, preparing and safeguarding various records: consuls; corporations and companies; trademarks; notaries and intellectual property, among others; processing passport applications from citizens of the United States, a task delegated by the Federal Government and coordinating protocol matters that are the responsibility of the Government.



Calle San José Esq. San Francisco Viejo San Juan

PO Box 9023271  
San Juan, P.R. 00902-3271



(787) 722-2121  
deptestadopr@estado.pr.gov  
www.estado.pr.gov

## Description of Services:

Processing of Passports, Apostilles, and Certifications, Examining Boards, Corporation Registry, Trademark Registry, Copyright Registry, Intellectual Property, Integrated Service Center, and Services for Foreign Citizens, among others.

The Department of State offers its services at its Headquarters, Regional Office and Integrated Services Centers.



## Office of Orientation and Services for Foreign Citizens in Puerto Rico

The Office of Immigrant Services in Puerto Rico was created by Law No. 254 of October 28, 2002, whose purpose is “to assist and guide foreign persons residing in Puerto Rico so that through their own efforts they develop alternatives to solve their particular problems and needs, promoting the strengthening of their relations with the community.”

### Mission

Provide tools to foreigners residing in Puerto Rico that will facilitate their full integration into society, in order to improve their quality of life, emphasizing the areas of education, health, and socioeconomic development.

### Vision

To be the main link between the foreign community and the Government of Puerto Rico, so that the needs of this population can be addressed in a sensitive and diligent manner.

📍 San José Street, Corner of San Francisco Street  
Old San Juan, P.R.

📞 (787) 722-2121 Ext. 4500, 4501  
vperez@estado.pr.gov  
[www.estado.pr.gov/servicios-al-immigrante](http://www.estado.pr.gov/servicios-al-immigrante)

## Services offered by the Office

The Office serves as a link between the Government of Puerto Rico and the immigrant community on the island. It provides assistance in meritorious cases and urgent situations until their final resolution through various government agencies.

Guidance and assistance in completing immigration applications:

- Application for Renewal of Permanent Resident Card (I-90)
- Application for Naturalization or American Citizenship (N-400)
- Application for New Certificate of Citizenship (due to Loss) (N-565)
- Application for Waiver of Fees (I-912)
- Change of Address (AR-11)
- FOIA Request
- Guidance on family petitions I-129F, I-130, I-130A, N-600, and visas, work visa, religious visa, temporary work visa (H2-A, H-2B), among others
- Making phone calls to the U.S. Citizenship and Immigration Services (USCIS) office to verify case statuses.
- Reading USCIS Notices from English to Spanish
- Assistance in the process of naturalization of immigrants, through the American Citizenship Program
- Guidance on eligibility criteria



- Offering virtual citizenship interview preparation classes in English and Spanish
- Reinforcement English classes for immigrants and filling out citizenship applications
- Guidelines on community social assistance and how to obtain it
- Guidelines on equivalencies of studies from foreign countries
- Guidance on university studies and professional boards
- Educational talks and conferences on topics of interest to the immigrant community
- Participation and management of service fairs for immigrants
- Assistance to consulates in referred cases
- Cultural exchanges with diverse communities

# Regional Offices

ARECIBO		FAJARDO	
Santiago Cabán Building, Suite 103, Mariano Vidal Street #158, Arecibo, P.R. 00612		Dr. López Street #6, 1st Floor – Former Fajardo City Hall, Fajardo, PR 00738	
(787) 815-0405 Ext. 4621, 4622,4623		(787) 988-7128, (787) 863-4013 Ext. 6070	
HUMACAO		PLAZA LAS AMÉRICAS	
Antonia Sáez Cultural Center, Ulises Martínez Street #54, Humacao, P.R. 00791		Ave. F.D. Roosevelt, 2nd Level, Local 198 Plaza Las Américas, San Juan, P.R. 00918	
(787) 722-2121 Ext. 4670, 4671, 4672		(787) 250-7371 Ext. 4610, 4611, 4612, 4613, 4614, 4616, 4617, 4619	
PONCE			
9223 Marina Street, Former Felipe García Ponce Premises, P.R. 00716			
(787) 709-4996 Ext. 4660, 466, 4662			

**For passport information, visit:**

[www.estado.pr.gov/tramitacion-de-pasaportes](http://www.estado.pr.gov/tramitacion-de-pasaportes)

[deptestadopr@estado.pr.gov](mailto:deptestadopr@estado.pr.gov)

# Integrated Service Centers

Integrated Service Centers consolidate services into facilities that are functional and accessible, allowing citizens to complete multiple government processes in a single location quickly and efficiently.

AGUADILLA	ARECIBO
Calle Muñiz Rivera & José de Jesús Esteves Centro Gubernamental Primer Piso Aguadilla, P.R. 00603	Paseo De Diego #158, Corner of Mariano Vidal, Arecibo, P.R. 00612
(787) 891-5570 Ext. 7038 www.csi.pr.gov/centros/aguadilla	(787) 878-0322 www.csi.pr.gov/centros/arecibo
CIALES	CIDRA
35 Palmer Street, Corner of Hernández Usera, Ciales, P.R. 00638	José De Diego Street, End #1, Cidra, P.R. 00739
(787) 871-4440 www.csi.pr.gov/centros/ciales	www.csi.pr.gov/centros/cidra
GUAYAMA	GUAYNABO
13-1 Ashford Street #2, Corner of Vicente Pales, Guayama, P.R. 00784	DASE Building, 475 Street C Final, 3rd Floor, Guaynabo, P.R. 00969
www.csi.pr.gov/centros/guayama	(787) 731-4142 www.csi.pr.gov/centros/guaynabo
HUMACAO	LADES
Antonia Sáez Cultural Center, 54 Ulises Martínez Street, Humacao, P.R. 00791	Carr. 111, Ave. Los Patriotas, Former Cano Velez Commercial Building, Lares, P.R. 00669
(787) 523-3623   (787) 852-3066   Administration Ext. 3371, 3372, 3373   Demographic Registry Ext. 3375 www.csi.pr.gov/centros/humacao	(787) 897-1844 www.csi.pr.gov/centros/lares

<b>LAS MARÍAS</b>		<b>LOÍZA</b>	
25 San Benito Street Las Marías, P.R. 00685		Carlos Escobar López Municipal Center Carr. 187, Street A, Urb. Santiago Loíza, P.R. 00772	
(787) 827-2170   (787) 827-2260 <a href="http://www.csi.pr.gov/centros/las-marias">www.csi.pr.gov/centros/las-marias</a>		(787) 876-1040 Ext. 1303, 1269 <a href="http://www.csi.pr.gov/centros/loiza">www.csi.pr.gov/centros/loiza</a>	
<b>MARICAO</b>		<b>MAYAGÜEZ</b>	
The Former Rafael Janer School Rafael Janer Street Maricao, P.R. 00606		Ave. 975 Eugenio María de Hostos Mayagüez Mall Mayagüez, P.R. 00680	
<a href="http://www.csi.pr.gov/centros/maricao">www.csi.pr.gov/centros/maricao</a>		(787) 834-0485 <a href="http://www.csi.pr.gov/centros/mayaguez">www.csi.pr.gov/centros/mayaguez</a>	
<b>MINILLAS</b>		<b>MOCA</b>	
Roberto Sánchez Vilella Government Center North Tower, Floor P, 330 De Diego Ave., Santurce, San Juan, P.R. 00911		Government Center 241 José Celso Barbosa Street Moca, P.R. 00676	
(787) 721-0760 <a href="http://www.csi.pr.gov/centros/minillas">www.csi.pr.gov/centros/minillas</a>		<a href="http://www.csi.pr.gov/centros/moca">www.csi.pr.gov/centros/moca</a>	
<b>PATILLAS</b>		<b>PONCE</b>	
Luis M. Santana Gastón Electronic Library, 38 Muñoz Rivera Street Patillas, P.R. 00723		Old Felipe García Building Marina Street, Plaza Las Delicias Ponce, P.R. 00731	
<a href="http://www.csi.pr.gov/centros/patillas">www.csi.pr.gov/centros/patillas</a>		<a href="http://www.csi.pr.gov/centros/ponce">www.csi.pr.gov/centros/ponce</a>	
<b>RINCÓN</b>		<b>RÍO PIEDRAS</b>	
Carr. 115 KM 12.8, Ave. Albizu Campos Rincón, P.R. 00677		Ponce de León Ave. Corner of Arzuaga and Robles Streets, #023 San Juan, P.R. 00925	
(787) 891-5570 Ext. 7094 <a href="http://www.csi.pr.gov/centros/rincon">www.csi.pr.gov/centros/rincon</a>		<a href="http://www.csi.pr.gov/centros/rio-piedras">www.csi.pr.gov/centros/rio-piedras</a>	

SAN SEBASTIÁN		TOA BAJA	
4160 Arcadio Estrada Ave. Suite San Sebastián Gallery Mall San Sebastián, P.R. 00685		Barrio Candelaria, PR-865 Highway Toa Baja, P.R. 00949	
(787) 896-1260 <a href="http://www.csi.pr.gov/centros/san-sebastian">www.csi.pr.gov/centros/san-sebastian</a>		<a href="http://www.csi.pr.gov/centros/toa-baja">www.csi.pr.gov/centros/toa-baja</a>	
TRUJILLO ALTO		VIEQUES	
46 Muñoz Rivera Street Trujillo Alto, P.R. 00976		State Road #200, Km. 0.4 Urb. Industrial Belén Castaño, Vda. de Díaz, Vieques, P.R. 00765	
<a href="http://www.csi.pr.gov/centros/trujillo-alto">www.csi.pr.gov/centros/trujillo-alto</a>		(787) 741-3401   (787) 765-2929 Ext. 8674 <a href="http://www.csi.pr.gov/centros/vieques">www.csi.pr.gov/centros/vieques</a>	
VEGA ALTA		YAUCO	
54 Luis Muñoz Rivera Street Vega Alta, P.R. 00692		Paseo del Café, 26 Comercio Street Yauco, P.R. 00698	
(787) 834-0485 <a href="http://www.csi.pr.gov/centros/vega-alta">www.csi.pr.gov/centros/vega-alta</a>		(787) 856-1345 Ext. 1068 <a href="http://www.csi.pr.gov/centros/yauco">www.csi.pr.gov/centros/yauco</a>	



## Essential and Emergency Agencies

In Puerto Rico, various government agencies play key roles in ensuring the effective functioning of society and the protection of its citizens. These essential agencies are responsible for a wide range of services, from public safety and emergency response to managing basic resources such as water and electricity. Their work is critical to maintaining order, security, and overall well-being, especially during crises or emergencies. The coordination and efficiency of these institutions ensure that Puerto Rico can face challenges and uphold the quality of life for its population, both in normal times and under extraordinary circumstances. Below are the essential government agencies that form the backbone of the Island's infrastructure and public services.



## Department of Education



The Department of Education offers free education from preschool to twelfth grade, special education programs, tutoring, and academic support. It also provides guidance and counseling, promotes the integration of technology in learning, and organizes cultural and sports programs. It also provides school meals and resources for parents and guardians, encouraging their participation in the educational development of students.

The Puerto Rico Department of Education provides various services to support immigrants in their adaptation and access to education. These services include enrollment in public schools, ensuring that all students have access to a quality education.



Tnte. César González Ave., Corner of Juan Calaf Street  
Urb. Industrial Tres Monjitas, Hato Rey, P.R. 00917



(787) 759-2000

[www.de.pr.gov/](http://www.de.pr.gov/)

- **Equivalency Studies and Homeschooling Unit**  
(787) 773-3419
- **State Agency for Food and Nutrition Services**  
(787) 773-6279
- **Spanish Learning Program (Second Language)**  
(787) 773-3583  
[aei@de.pr.gov](mailto:aei@de.pr.gov)

## Department of Family Affairs



The Department of Family Affairs in Puerto Rico offers a variety of services and programs to support families on the island. Some of the services offered by the Department of the Family Affairs include economic assistance, nutritional assistance, adoption and foster care services, domestic violence prevention programs, child care services, and programs to support seniors and people with disabilities. They also provide counseling and emotional support services, as well as family and community development programs.



1101 Ponce de León Avenue  
Mercantil Plaza Building, San Juan, P.R. 00917



(787) 294-4900  
[www.familia.pr.gov](http://www.familia.pr.gov)

- **Administration for Socioeconomic Development of the Family (ADSEF)**  
(787) 289-7651
- **Administration for Families and Children (ADFAN)**  
(787) 625-4900
- **Administration for the Support of Minors (ASUME)**  
(787) 767-1500
- **Administration for the Care and Comprehensive Development of Children (ACUDEN)**  
(787) 289-7651

## Department of Health



The Puerto Rico Department of Health provides services including basic medical care, vaccinations, mental health services, disease prevention programs, maternal and child health services, and access to emergency care.



Centro Médico Norte Calle Periferal Interior, Bo. Monacillos Río Piedras, P.R. 00936



(787) 765-2929 | [contactus@salud.pr.gov](mailto:contactus@salud.pr.gov) | [www.salud.pr.gov](http://www.salud.pr.gov)

- **Demographic Registry of Puerto Rico**  
San Juan, Central Level  
[regdem@salud.pr.gov](mailto:regdem@salud.pr.gov)  
(787) 765-2929 Ext. 6100
- **Mental Health and Addiction Services Administration (ASSMCA)**  
Highway #2, Km. 8.2, Barrio Juan Sánchez  
Former Mepsi Center Hospital, Bayamón, P.R. 00960  
(787) 763-7575  
[www.assmca.pr.gov](http://www.assmca.pr.gov)
- **Cardiovascular Center of Puerto Rico and the Caribbean**  
Américo Miranda Ave., Main Entrance, Medical Center  
San Juan, P.R. 00935  
(787) 754-8500  
[www.cardiovascular.pr.gov](http://www.cardiovascular.pr.gov)
- **Puerto Rico Health Insurance Administration (ASES)**  
Urb. Caribe, 1549 Alda Street, San Juan, P.R. 00926  
(787) 474-3300  
[info@ases.pr.gov](mailto:info@ases.pr.gov)  
[www.ases.pr.gov](http://www.ases.pr.gov)
- **Puerto Rico Medical Services Administration (ASEM)**  
Puerto Rico Medical Center, Monacillos Neighborhood, San Juan, P.R. 00935  
(787) 777-3535  
[www.asem.pr.gov](http://www.asem.pr.gov)
- **WIC Program**  
268 Muñoz Rivera Ave., World Plaza Building, 6th Floor, Hato Rey, P.R. 00968  
(787) 766-2805  
[www.wic.pr.gov](http://www.wic.pr.gov)

## Department of Public Safety



The Department of Public Safety is responsible for protecting, investigating and preventing criminal activities. It is also in charge of coordinating with agencies in emergency situations. It works in an integrated manner with the United States National Security agencies.



235 Arterial Hostos Ave., Capital Center, North Tower  
San Juan, P.R. 00918



(787) 903-5602 Ext. 6022  
prfc@dsp.pr.gov  
www.dsp.pr.gov

- **Bureau for Emergency Management and Disaster Administration (NMEAD)**  
(787) 882-4335
- **911 Emergency System Bureau (NSE911)**  
(787) 273-3001
- **Puerto Rico Police Bureau (NPPR)**  
(787) 793-1234, (787) 343-2020
- **Puerto Rico Fire Department Bureau (NCBPR)**  
(787) 725-3444
- **Bureau of Medical Emergencies (NCEM)**  
(787) 775-0550
- **Bureau of Special Investigations (NIE)**  
(787) 903-4935

## Department of Housing



The Department of Housing in Puerto Rico administers existing public housing projects and offers subsidy programs to low- and middle-income individuals and families that allow them to have a decent, safe and personal home that contributes to improving their quality of life and self-sufficiency.



606 Barbosa Avenue, San Juan, P.R. 00917



(787) 274-2527 Ext. 5254, 5168  
client@vivienda.pr.gov  
info@vivienda.pr.gov  
www.vivienda.pr.gov

- **Public Housing Administration**  
(787) 759-9407
- **Housing Finance Authority (AFV)**  
(787) 946-0045

## Office of the Women's Advocate



The Office of the Women's Advocate ensures the strengthening and compliance of public policies and women's human rights that promote equality and eliminate all forms of discrimination and violence against women.



161 Juan Ponce de León Avenue, San Juan, P.R. 00917



(787) 721-7676  
infoopm@mujer.pr.gov  
www.mujer.pr.gov



## State Agencies

In Puerto Rico, the term “state agencies” refers to government entities that are part of the Government of Puerto Rico. These agencies have specific responsibilities and functions that contribute to the functioning of the government and the well-being of the population.

The Government of Puerto Rico offers a variety of essential services to improve the quality of life of its citizens. These include health and wellness services, such as medical care, vaccinations, and support programs for families and vulnerable people; in addition to access to free education from preschool to high school, with options for special education and cultural and sports development. Public safety programs, emergency management, and protection in crisis situations are also provided. In the area of housing, assistance is offered for the purchase, rental, and repair of homes, promoting community development. Other services include support for job searches, job training, and social assistance, as well as environmental protection and access to basic resources such as water and electricity. These services seek to meet the needs of the population and promote sustainable development on the Island.



## STATE AGENCIES

<b>Puerto Rico Aqueduct and Sewer Authority (AAA)</b>	<b>Highways and Transportation Authority (ACT)</b>
604 Barbosa Avenue Sergio Cuevas Bustamante Building San Juan, P.R. 00917	300 José De Diego Avenue, Minillas Government Center, Roberto Sánchez Vilella, South Tower, 10th Floor, San Juan, P.R. 00909
(787) 620-2482 www.acueductos.pr.gov acueductospr@acueductos.pr.gov	(787) 721-8787 www.act.dtop.pr.gov
Provide access to drinking water and wastewater treatment for the public health of citizens.	Maintains and improves road infrastructure, ensuring safe and functional roads in Puerto Rico.
<b>Puerto Rico Integrated Transit Authority (ATI)</b>	<b>Electric Power Authority (AEE)</b>
#24 Highway 21 Guaynabo, P.R. 00940	1250 Juan Ponce de León Avenue San Juan, P.R. 00907
(787) 721-8787 customer.service@aciherzog.com www.ati.pr.gov	(787) 521-3434 info@prepa.pr.gov www.aeepr.com
Provides public transportation options through buses and the Urban Train, promoting accessible mobility.	Responsible for managing electricity on the Island, seeking to guarantee a reliable and accessible service for all residents.
<b>Economic Development Bank for Puerto Rico (BDE)</b>	<b>House of Representatives of Puerto Rico</b>
1903 Jesús T. Piñero Avenue San Juan, P.R. 00920	El Capitolio, Constitución Avenue San Juan, P.R. 00902-2228
(787) 641-4300 bde@bde.pr.gov www.bde.pr.gov	(787) 721-6040 info@camara.pr.gov www.camara.pr.gov
Provides loans and financial support to businesses to promote local economic development.	Responsible for legislation and representation of citizens in Puerto Rico.
<b>Comprehensive Cancer Center of the University of Puerto Rico</b>	<b>Municipal Revenue Collection Center (CRIM)</b>
José Kiko Custodio Avenue San Juan, P.R. 00927	State Highway #1, Km 17.2 Río Piedras, San Juan, P.R. (Route from Caguas to Río Piedras)
(787) 936-1477 www.cccupr.org	(787) 625-2746 www.portal.crim360.com
Provides specialized cancer care and treatment, along with oncology research programs.	Manages the collection of property taxes to support the financing of municipalities.

## STATE AGENCIES

<b>Clínica de Asistencia Legal de la Universidad de Puerto Rico</b>	<b>Civil Rights Commission (CDC)</b>
UPR School of Law 7 Universidad Avenue, Suite 701 San Juan, P.R.	416 Ponce de León Avenue Unión Plaza Building, Suite 901 San Juan, P.R. 00918
(787) 999-9570 clinica.legal@upr.edu www.derecho.uprrp.edu	(787) 764-8686 director@cdc.pr.gov www.cdc.pr.gov
Provides free legal services to low-income people in collaboration with the University.	Promotes and defends civil rights on the Island, investigating violations and educating about human rights.
<b>Puerto Rico Cooperative Development Commission</b>	<b>State Elections Commission (CEE)</b>
400 Américo Miranda Avenue Original Cosvi Building San Juan, P.R. 00927-5142	205 Arterial B Avenue San Juan, P.R. 00918
(787) 763-2097 info@cdcoop.pr.gov www.cdcoop.pr.gov	(787) 777-8682 www.ceepur.org
Promotes the development and support of local cooperatives to strengthen the community economy.	Ensures the organization, supervision, and transparency of electoral processes in Puerto Rico.
<b>Ombudsman for Persons with Disabilities (DPI)</b>	<b>Department of Consumer Affairs (DACO)</b>
300 José de Diego Avenue Roberto Sánchez Vilella Government Center South Tower, 2nd Floor, Office 204, San Juan, P.R. 00907	300 Ave. José De Diego, Minillas Government Center, Torre Norte Building, 8th Floor, San Juan, P.R. 00907
(787) 725-2333 dpi@dpi.pr.gov www.dpi.pr.gov	(787) 722-7555 Ext. 14008, 14004, 14009 service@daco.pr.gov www.daco.pr.gov
Supports people with disabilities through assistance programs and promotion of social and labor inclusion.	Regulates consumer rights, establishing fair prices and resolving disputes between consumers and businesses.
<b>Department of Correction and Rehabilitation (DCR)</b>	<b>Department of Economic Development and Commerce (DDEC)</b>
Teniente César González Ave., Corner of Juan Calaf Street #34, Urb. Industrial Tres Monjitas, San Juan, P.R. 00917	355 F.D. Roosevelt Avenue San Juan, P.R. 00918-00911
(787) 273-6464 press@dcpr.gov www.dcr.pr.gov	(787) 765-2900 communications@ddec.pr.gov www.desarrollo.pr.gov
Oversees the correctional system and promotes rehabilitation and integration programs for inmates.	Supports economic growth through incentives and resources for local and foreign companies.

## STATE AGENCIES

Department of Treasury		Department of Justice	
Intendente Ramírez Building, 10 Paseo Covadonga, Old San Juan, P.R. 00901		677 Teniente César González Street Corner of Jesús T. Piñero Avenue San Juan, P.R.	
(787) 622-0123 procuradordelcontribuyente@hacienda.pr.gov www.hacienda.pr.gov		(787) 721-2900 ayudaalciudadano@justicia.pr.gov www.justicia.pr.gov	
Administers the revenues and public finances of the Government of Puerto Rico.		Head of criminal investigation, victim support, civil representation, protect citizens' rights.	
Department of Recreation and Sports (DRD)		Department of Natural and Environmental Resources (DRNA)	
1000 Los Ángeles Street San Juan, P.R. 00909-2827		Highway 8838, Km. 6.3 El Cinco Sector, San Juan, P.R.	
(787) 721-2800 info@drd.pr.gov www.drd.pr.gov		(787) 999-2200 facebookmail@drna.pr.gov www.drna.pr.gov	
Promotes sport and well-being through recreational and sports programs.		Conserves and manages Puerto Rico's natural resources and environment.	
Department of Labor and Human Resources (DTRH)		Department of Transportation and Public Works (DTOP)	
505 Prudencio Rivera Martínez Building Ave. Muñoz Rivera Hato Rey, P.R. 00918		Box 41269, Minillas Station, San Juan P.R. 00940-1269	
(787) 754-5353 customerservice@trabajo.pr.gov www.trabajo.pr.gov		(787) 722-2929 info@dtop.pr.gov www.dtop.pr.gov	
It is responsible for promoting the labor and economic well-being of workers.		Regulates transportation and licenses, and ensures the maintenance of the Island's roads.	
Puerto Rico National Guard		Forensic Sciences Institute (ICF)	
552 Borinqueneer Trail, Fort Buchanan, P.R. 00934		SE-9 Maga Street, Corner of Casia #54 Urb. Reparto Metropolitano San Juan, P.R. 00922	
(787) 289-1400 email@gnpr.pr.gov www.gnpr.pr.gov		(787) 721-2800 www.icf.pr.gov	
Assists in emergency situations and disasters, providing rescue and logistical support.		Provides scientific analysis in criminal investigations to support the justice system.	

## STATE AGENCIES

<b>Institute of Puerto Rican Culture (ICP)</b>	<b>Institute of Statistics</b>
Del Morro Street San Juan, P.R. 00901	57 Quisqueya Street, 2nd Floor San Juan, P.R. 00917
(787) 724-0700 info@icp.pr.gov www.icp.pr.gov	(787) 819-0730 preguntas@estadisticas.pr www.estadisticas.pr
Preserves cultural heritage through activities, research and conservation of monuments.	Provides reliable and up-to-date data on social aspects, to support informed decisions.
<b>LUMA ENERGY LLC- Leading private energy company</b>	<b>Office of Court Administration (OAT)</b>
NEOM Building, First Floor, 1800 Highway 8838, San Juan, P.R. 00926	268 Muñoz Rivera Avenue San Juan, P.R. 00918-1913
1 (844) 888-5862 info@lumapr.com www.lumapr.com	(787) 641-6600 mailbox@poderjudicial.pr www.poderjudicial.pr
Manages the transmission and distribution of electricity, ensuring stable and reliable electrical service.	Administers and manages Puerto Rico's judicial system to ensure access to justice.
<b>Governor's Office - La Fortaleza</b>	<b>Office of the Ombudsman for the Elderly (OPPEA)</b>
63 Fortaleza Street San Juan, P.R. 00901	1064 Ponce de León Avenue, Third Floor San Juan, P.R. 00907
(787) 721-7000 oficialdeinformacion@fortaleza.pr.gov www.fortaleza.pr.gov	(787) 721-6121 www.oppea.pr.gov
Oversees executive administration and the implementation of government policies.	Defends the rights and well-being of older adults, offering support and care services.
<b>Office of the Citizen's Advocate</b>	<b>Patient Advocate Office (OPP)</b>
Mercantile Plaza Building, Suite 103, Ave. Ponce De León, 27th Floor 1/2 San Juan, P.R. 00940	1101 Ave. Ponce de León, Mercantil Plaza Building, 9th Floor, San Juan, P.R. 00917
(787) 724-7373 ombudsmanpr@opc.pr.gov www.ombudsmaan.pr.gov/	(787) 977-0909 info@opp.pr.gov www.opp.pr.gov
It is dedicated to protecting the rights of citizens against actions or inactions by government agencies.	Protects patients' rights and provides guidance and assistance in health care disputes.

# STATE AGENCIES

Veterans Advocate Office (VPO)		Senate of Puerto Rico	
1101 Ponce de León Avenue Mercantil Plaza Building, 10th Floor San Juan, P.R. 00917		El Capitolio No. 1 Plaza de la Democracia San Juan, P.R. 00901	
(787) 758-5760 www.opv.pr.gov		(787) 724-2030 www.senado.pr.gov	
Provides assistance and advocacy for veterans' rights, facilitating access to essential benefits and services.		Participate in the creation and review of laws that affect the citizens of Puerto Rico.	
University of Puerto Rico (UPR)		Medical Sciences Campus	
1187 Flamboyán Street San Juan, P.R. 00926-1117		1187 Flamboyán Street San Juan, P.R. 00926-1117	
(787) 250-0000 www.upr.edu		(787) 758-2525 www.rcm1.rcm.upr.edu	
It provides higher education and research in various disciplines, promoting academic and scientific development.		It offers specialized health services, medical research, and academic training for future professionals. It offers services to the community, including the Intramural Clinic.	
Office for Socioeconomic and Community Development of Puerto Rico (ODSEC)			
1208 Roosevelt Avenue San Juan, P.R. 00920			
(787) 977-7060 odseccomunicaciones@gmail.com			
Offers support and advisory services to boost economic, social and community development in vulnerable communities, promoting self-management projects and improving quality of life.			

A vertical photograph of a red wall. At the top, a wooden beam is visible. At the bottom, a flag with red and white stripes is partially visible. The photograph is positioned on the left side of the page, with a white rectangular area overlaid on it containing the title and text.

## Municipal Entities

Municipalities in Puerto Rico represent the closest level of government to the citizens and are essential for the administration of their communities. Each of the 78 municipalities has a unique administrative structure responsible for providing basic services such as local infrastructure maintenance, waste collection, public lighting, and park upkeep. This structure allows for more direct and personalized attention to the needs of residents, serving as a bridge between the central government and the citizens.

Each municipality has citizen service offices designed to assist residents with their inquiries and administrative needs. Among the most common is the Citizen Services Office, which addresses public concerns, manages complaints and requests related to municipal services, and provides relevant information about available resources. These offices strengthen the connection between municipalities and their residents, promoting greater transparency and efficiency in addressing their needs.



# Municipal Citizen Service Offices

Adjuntas	Aguada
Citizens' Services Office	Citizens' Services Office
San Joaquín Street, Adjuntas, P.R. 00601	227 Colón Street, Aguada, P.R. 00602
(787) 829-3310 www.facebook.com/ municipioautonomodeadjuntas	(787) 988-7128, 787-863-4013 Ext. 6070
Aguadilla	Aguas Buenas
Citizens' Services Office	Citizens' Services Office
10 San Carlos Avenue, Aguadilla, P.R. 00603	47 Rafael Lasa Street, Aguas Buenas, P.R. 00703
(787) 891-1005 www.facebook.com/ciudaddeencantos	(787) 732-4700 www.facebook.com/MunAguasBuenas
Aibonito	Añasco
Citizens' Services Office	Citizens' Services Office
55 Degetau Street, Barrio Pueblo, Aibonito, P.R. 00705	65 Infantería Street, Añasco, P.R. 00610
(787) 735-8181 municipiodeaibonito@gmail.com www.aibonitopr.net	(787) 735-8181 municipiodeaibonito@gmail.com www.municipiodeanasco.com

## MUNICIPAL ENTITIES

<b>Arecibo</b>	<b>Arroyo</b>
Citizens' Services Office	Citizens' Services Office
100 José De Diego Avenue, Km 67 Arecibo, P.R. 00612	64 Morse Street, Arroyo, P.R. 00714
(787) 878-4338 www.arecibo.pr.gov	(787) 839-3500 www.arroyopr.gov
<b>Barceloneta</b>	<b>Barranquitas</b>
Citizens' Services Office	Citizens' Services Office
Georgetti Street, Pueblo, Barceloneta, P.R. 00617	2-8 Antonio Vázquez Street, Barranquitas, P.R. 00794-1706
(787) 839-3500 www.municipiodebarceloneta	(787) 857-2065 www.barranquitaspr.net
<b>Bayamón</b>	<b>Cabo Rojo</b>
Citizens' Services Office	Citizens' Services Office
Km 11, Puerto Rico Highway 2, Bayamón, P.R. 00959	Highway 103, Cabo Rojo, P.R. 00623
(787) 780-5552 www.municipiodebayamon.com	(787) 829-3310 mcr@caborojopr.net
<b>Caguas</b>	<b>Camuy</b>
Citizens' Services Office	Citizens' Services Office
Alejandro Tapia y Rivera Street, Caguas, P.R. 00725	Luis Muñoz Rivera Avenue, Camuy, P.R. 00627
(787) 653-8833 www.caguas.gov.pr	(787) 898-1988 www.facebook.com/CamuyCity opcamuy@gmail.com

MUNICIPAL ENTITIES

Canóvanas	Carolina
Citizens' Services Office	Citizens' Services Office
Muñoz Rivera Street, Canóvanas, P.R. 00729	Fernández Juncos Avenue, Corner of Ignacio Arzuaga Street, Carolina, P.R.
(787) 876-2328 admin@canovanasgov.com www.m-q.li	(787) 757-2626 www.municipiocarolina.com
Cataño	Cayey
Citizens' Services Office	Citizens' Services Office
P.O. Box 428 Cataño, P.R. 00963-0428	P.O. Box 371330 Cayey, P.R. 0000737-1330
(787) 788-0404 www.municipiodecataño.com	(787) 788-0404 cayeyciudadverde17@gmail.com www.agencias.pr.gov
Ceiba	Ciales
Citizens' Services Office	Citizens' Services Office
P.O. Box 224 Ceiba, P.R. 00735-0224	P.O. Box 1408 Ciales, P.R. 00638-1408
(787) 885-2180 relacionespublicasceiba@gmail.com	(787) 871-3500 www.municipiodeciales.com
Cidra	Coamo
Citizens' Services Office	Citizens' Services Office
27 Antonio R. Barceló Street Cidra, P.R. 00739	P.O. Box 1875 Coamo, P.R. 00769
(787)722-2121 Ext. 4670, 4671, 4672	(787) 825-1150 www.coamo.puertorico.pr webmaster@coamo.puertorico.pr

## MUNICIPAL ENTITIES

Comerio	Corozal
Citizens' Services Office	Citizens' Services Office
P.O. Box 1108 Comerío, P.R. 00782-1108	9 Cervantes Street, Corozal, P.R. 00783
(787) 875-3445 info@visitacomerio.com www.visitacomerio.com	(787) 859-3060 www.facebook.com/municipiocorozal
Culebra	Dorado
Citizens' Services Office	Citizens' Services Office
Pedro Márquez Street, Culebra, P.R. 00775	San Quintín Street, Dorado, P.R. 00646
(787) 742-3521 www.facebook.com/people/Municipio-de-Culebra	(787) 796-1230 www.doradoparaiso.info
Fajardo	Florida
Citizens' Services Office	Citizens' Services Office
Muñoz Rivera Street, Fajardo, P.R. 00738	PR 140, Florida, P.R. 00650
(787) 863-4013 www.fajardopr.org	(787) 822-2600 municipalityofflorida@gmail.com
Guánica	Guayama
Citizens' Services Office	Citizens' Services Office
333 María Antonia Highway, Guánica, P.R. 00653	Vicente Pales Matos Street, Guayama, P.R. 00784
(787) 821-2109 www.facebook.com/municipioguanica/	(787) 988-7128, 787-863-4013 www.facebook.com/MunicipioGuayama

## MUNICIPAL ENTITIES

Guayanilla	Guaynabo
Citizens' Services Office	Citizens' Services Office
PR 127, Guayanilla, P.R. 00656	José de Diego Street, Guaynabo, P.R. 00969
(787) 835-2660 www.facebook.com/MunGuayanilla/	(787) 720-4040 www.guaynabocity.gov.pr/ guaynabocity@gmail.com
Gurabo	Hatillo
Citizens' Services Office	Citizens' Services Office
PR 189, Gurabo, P.R. 00778	Franklin Delano Roosevelt Avenue, Hatillo, P.R. 00659
(787) 712-1100 www.facebook.com/mungurabo/ info@gurabopr.com	(787) 898-3835 www.facebook.com/MunicipioHatilloPR alcalde@municipiodehatillo.com
Humacao	Hormigueros
Citizens' Services Office	Citizens' Services Office
Atanasio Martínez Díaz Street, Humacao, P.R. 00791	1 Matero Fajardo Street, Hormigueros, P.R. 00660
(787) 852-2000 www.facebook.com/ GobiernoMunicipaldeHumacao/	(787) 849-2515 www.municipiohormiguerospr.com
Isabela	Jayuya
Citizens' Services Office	Citizens' Services Office
124 Manuel Corchado Juarbe Street Isabela, P.R. 00662	PR-532 Highway, Jayuya, P.R. 00664
(787) 872-2100 www.facebook.com/municipioisabela/	(787) 828-0900 www.facebook.com/MunicipioDeJayuya/

## MUNICIPAL ENTITIES

<b>Juana Díaz</b>	<b>Juncos</b>
Citizens' Services Office	Citizens' Services Office
33 Federico Degetau Street, Juana Díaz, P.R. 00795	Paseo Escuté Street, Juncos, P.R. 00777
(787) 837-2185 www.facebook.com/ municipioautonomojuanadiaz/	(787) 333-6085 oficinaprensa@juncos.gov.pr www.facebook.com/Municipiojuncos
<b>Lajas</b>	<b>Las Marías</b>
Citizens' Services Office	Citizens' Services Office
5 Victoria Street, Lajas, P.R. 00667	Comercio Street, Las Marías, P.R. 00670
(787) 899-1450 www.facebook.com/MunicipaldeLajas/ alcaldelajas@gmail.com	(787) 827-3220
<b>Las Piedras</b>	<b>Lares</b>
Citizens' Services Office	Citizens' Services Office
Carr. 198, Las Piedras, P.R. 00771	Dr. Pedro Albizu Campos Street, Lares, P.R. 00669
(787) 733-2160 www.facebook.com/p/Municipio-de-Las-Piedras	(787) 897-2300 www.facebook.com/LaresgovPR/
<b>Loíza</b>	<b>Luquillo</b>
Citizens' Services Office	Citizens' Services Office
3 Espiritu Santo Street, Loíza, P.R. 00772	14 de Julio Street, Luquillo, P.R. 00773
(787) 256-2570 www.facebook.com/comunicacionesloiza/	(787) 863-4013 www.luquillo.pr

MUNICIPAL ENTITIES

Manatí	Maricao
Citizens' Services Office	Citizens' Services Office
#10 Quiñonez Street, Manatí, P.R. 00674	Ruíz Belvis Street, Maricao, P.R. 00606
(787) 854-2024 alcalde@manati.pr www.manati.pr	(787) 838-2290 alcalde@maricaopr.com www.facebook.com/maricaopr/
Maunabo	Mayagüez
Citizens' Services Office	Citizens' Services Office
Antonio R. Barceló Street Maunabo, P.R. 00707	II de Agosto Street, Mayagüez, P.R. 00680
(787) 861-0825 prensa@maunabopr.com www.facebook.com/municipalmaunabo/	(787) 834-8585 cita@mayaguezpr.gov www.facebook.com/mun.mayaguez/
Moca	Morovis
Citizens' Services Office	Citizens' Services Office
Calazán Lasalle Street, Moca, P.R. 00676	Del Carmen Street, Morovis, P.R. 00687
(787) 877-3390 www.moca.pr.gov	(787) 862-2155 www.facebook.com/Morovis.gov/ comunicaciones@morovis.pr.gov
Naguabo	Naranjito
Citizens' Services Office	Citizens' Services Office
11 Baldorioty Street, Naguabo, P.R. 00718	40 Ignacio Morales Acosta Street Naranjito, P.R. 00719
(787) 898-3835 prensaycomunicaciones@munnaguabo.gov.pr www.exploranaguabopr.com/	(787) 869-2200 info@municipionaranjito.com www.municipiodenaranjito.com

# MUNICIPAL ENTITIES

Orocovis	Patillas
Citizens' Services Office	Citizens' Services Office
Luis Muñoz Rivera Street, Orocovis, P.R. 00720	Highway 3, Km. 121.1, Barrio Bajos Patillas, P.R. 00723
(787) 867-5000 www.orocovispr.org	(787) 839-4120 www.facebook.com/p/Gobierno-Municipal-de-Patillas
Peñuelas	Ponce
Citizens' Services Office	Citizens' Services Office
600 Pedro Velázquez Díaz Street Peñuelas, P.R. 00624	Comercio Street, Ponce, P.R. 00730
(787) 836-1136 www.municipiodepenuelas.com	(787) 284-4141 visitponce@ponce.pr.gov www.visitponce.com
Quebradillas	Rincón
Citizens' Services Office	Citizens' Services Office
158 Socorro Street, Quebradillas, P.R. 00678	5 Muñoz Rivera Street, Rincón, P.R. 00677
(787) 895-1070 www.facebook.com/MunQuebradillas comunicacionesct@quebradillas.pr.gov	(787) 823-2180 wmunoz@rincon.gov.pr www.rincon.gov.pr
Río Grande	Sábana Grande
Citizens' Services Office	Citizens' Services Office
San José Street, Río Grande, P.R. 00745	P.O. Box 356 Sabana Grande, P.R. 00637
(787) 887-2370 www.facebook.com/munriogrande/	(787) 873-2060 www.facebook.com/municipiopetatero/



## MUNICIPAL ENTITIES

Salinas	San Germán
Citizens' Services Office	Citizens' Services Office
27 Dr. Santos P. Amadeo Street #37 Salinas, P.R. 00751	132 Interamerican University Avenue (Former Luna Street), San Germán, P.R. 00683
(787) 896-2300 www.facebook.com/MunicipioSalinas/	(787) 892-3500 www.facebook.com/CiudadDeSanGerman/
San Juan	
Citizens' Services Office	Office of Immigrant Services and Civil Rights
153 San Francisco Street, San Juan, P.R. 00901	Brisas de San Juan Building, 1663 Juan Ponce de León Avenue, San Juan, P.R. 00909
(787) 480-2500 sgomila@sanjuan.pr jsanchez012@sanjuan.pr www.sanjuan.pr	(787) 480-5762 / (787) 480-5736 gagomez@sanjuan.pr www.sanjuan.pr
San Lorenzo	San Sebastián
Citizens' Services Office	Citizens' Services Office
Luis Muñoz Rivera Street, San Lorenzo, P.R. 00754	Padre Feliciano Street, San Sebastián, P.R. 00685
(787) 736-2541 www.facebook.com/SanLorenzoGovPR	(787) 822-2600 www.munss.org/
Santa Isabel	Toa Alta
Citizens' Services Office	Citizens' Services Office
3 Urb. Hostos, Santa Isabel, P.R. 00757	Antonio R. Barceló Street, Toa Alta, P.R. 00953
(787) 845-4040 www.santaisabel-pr.com/ info@santaisabel-pr.com	(787) 870-2100 municipiodetooalta@gmail.com ciudadtoaalta.com

## MUNICIPAL ENTITIES

<b>Santa Isabel</b>	<b>Toa Alta</b>
Citizens' Services Office	Citizens' Services Office
3 Urb. Hostos, Santa Isabel, P.R. 00757	Antonio R. Barceló Street, Toa Alta, P.R. 00953
(787) 845-4040 www.santaisabel-pr.com/ info@santaisabel-pr.com	(787) 870-2100 municipiodetoaalta@gmail.com ciudadtoaalta.com
<b>Toa Baja</b>	<b>Trujillo Alto</b>
Citizens' Services Office	Citizens' Services Office
16 Rafael Arrieta Street, Toa Baja, P.R. 00949	28 Muñoz Rivera Street, Trujillo Alto, P.R. 00976
(787) 261-0202 www.toabaja.com	(787) 761-0172 serviciosalacomunidad@trujilloalto.pr.net www.trujilloalto.pr
<b>Utua</b>	<b>Vega Alta</b>
Citizens' Services Office	Citizens' Services Office
8-26 Dr. Betances Street Utua, P.R. 00641	Gabriel Hernández Street, Vega Alta, P.R. 00692
mayorutua2021@gmail.com ciudaddeutua.com	(787) 883-5900 mnatal@vegaalta.pr.gov www.vegaalta.pr.gov
<b>Vega Baja</b>	<b>Vieques</b>
Citizens' Services Office	Citizens' Services Office
Nater Street, Vega Baja, P.R. 00693	449 Carlos LeBrum Street, Vieques, P.R. 00765
(787) 855-2500 contacto@vegabaja.gov.pr www.vegabaja.gov.pr	(787) 741-5000 info@municipiovieques.com www.facebook.com/municipiovieques/

MUNICIPAL ENTITIES

Villalba	Yabucoa
Citizens' Services Office	Citizens' Services Office
Highway 149R, Villalba, P.R. 00766	Catalina Morales Street, Yabucoa, P.R. 00767
(787) 847-2500	(787) 893-3000 www.facebook.com/municipioyabucoa/ oficinadelalcaldeyabucoa@gmail.com
Yauco	
Citizens' Services Office	
Santiago Vivaldi Street, Yauco, P.R. 00698	
(787) 856-1345 yaucoatuservicio.com	



# Federal Agencies

Federal agencies work closely with the Puerto Rican government through partnerships, funding, and technical support, enhancing the island's ability to implement policies and serve its population. These agencies provide numerous services to Puerto Rico's residents in key areas such as health, financial assistance, housing, social security, education, and disaster management. Programs like Medicare, Medicaid, and the Social Security Administration (SSA) ensure access to medical services and financial benefits for seniors, individuals with disabilities, and low-income residents. Additionally, the Department of Housing and Urban Development (HUD) offers housing subsidies, while the Federal Emergency Management Agency (FEMA) and the U.S. Army Corps of Engineers support recovery efforts after natural disasters.

In the realm of security and law enforcement, agencies such as the FBI, DEA, and ATF operate in Puerto Rico, along with the Department of Homeland Security (DHS), which oversees border protection and immigration matters. Veterans receive healthcare and benefits through the Department of Veterans Affairs (VA), while the Department of Labor (DOL) provides training programs and unemployment support. Other key services include infrastructure development by the Department of Transportation (DOT) and food assistance through the Nutrition Assistance Program (NAP), specifically tailored for the island. These services demonstrate the federal agencies' commitment to meeting the needs of Puerto Rico's residents.

For immigrants residing in Puerto Rico, these agencies offer essential support and oversight, facilitating their integration and management of immigration status.

## FEDERAL AGENCIES

<b>Centers for Medicare and Medicaid Services (Department of Health)</b>	<b>Federal Bureau of Investigation (FBI)</b>
Ave. Luis Muñoz Rivera Building #268 5th. Floor Hato Rey, P.R.	140 Carlos Chardon Avenue Hato Rey, P.R. 00918
(787) 765-2929 Ext. 6700 1-800- 633-4227 prmedicaid2@salud.pr.gov www.medicaid.pr.gov/ www.justice.gov/usao-pr	(787) 987-6500 tips.fbi.gov www.fbi.gov/contact-us/field-offices/ sanjuan
It is a joint federal and state program that helps cover medical expenses for some people with low incomes and limited resources.	Investigates federal crimes, protects national security, and combats terrorism and organized crime.
<b>Federal Emergency Management Agency (FEMA)</b>	<b>I.C.E. - Office of Investigations / U.S. Department of Homeland Security</b>
New San Juan Office Building 159 Chardón Street, 6th Floor Hato Rey, P.R. 00918	Capitol Building, 800 Juan Ponce de León Avenue, 12th Floor, San Juan, P.R. 00908
1-800-621-3362 www.fema.gov/es/locations/contact/ puerto%20rico	1-800-621-3362 www.ice.gov
Responds to natural disasters and emergencies by providing support and resources to affected communities.	Services related to national security, immigration enforcement, protection against transnational crimes, and handling detentions and deportations.
<b>Internal Revenue Service (IRS)</b>	<b>U.S. Department of Labor , Caribbean District Office- Puerto Rico</b>
City View, Plaza II Bldg, 48 PR-165 km. 1.2, Guaynabo, 00968	Wage and Hour Division T-Mobile Center, B-7 Tabonuco St 1104, Guaynabo, PR 00968
1-844-545-5640, 787-522-8600 www.irs.gov/charities-non-profits/ puerto-rico	787-775-1947, 1-866-4-USWAGE, 1-866-487-9243 www.dol.gov/
Provides U.S. taxpayers with assistance to understand and comply with their tax responsibilities. It issues ITIN numbers to foreign citizens who do not have a SSN.	Responsible for administering federal employment laws, promoting the welfare of unemployed individuals and workers.

## FEDERAL AGENCIES

<b>PR US CENSUS</b>		<b>U.S. Bankruptcy Court</b>	
704 Monserrate Street San Juan, P.R. 00907		José V. Toledo Federal Building & US Courthouse, 300 South Campus Street STE 109, San Juan, P.R. 00901-1964	
1-877-861-2010 www.census.gov		(787) 977-6080 www.pr.uscourts.gov/	
Conducts censuses and surveys to collect demographic and social data of Puerto Rico.		Supervises bankruptcy cases to assist individuals and businesses facing financial difficulties.	
<b>U.S. Citizenship and Immigration Services (USCIS)</b>		<b>US Custom And Border Protection</b>	
Plaza 273, 273 Ponce de León Ave, Suite 1100, San Juan, P.R. 00917		1 La Puntilla, San Juan, P.R. 00901	
1-800-375-5283 www.uscis.gov		(787) 729-6969 www.cbp.gov/	
Manages U.S. immigration and naturalization processes.		Supervises and regulates the entry of people and goods into the US, protecting the borders.	
<b>U.S. Department of Justice (DOJ)</b>		<b>U.S. Department of State</b>	
Torre Chardón, Suite 1201, 350 Carlos Chardón Street San Juan, P.R. 00918		Minillas Government Center, North Tower, 9th floor, Suite 950, San Juan, P.R. 00909	
(787) 766-5656 USAPR.Webmaster@usdoj.gov. www.justice.gov/usao-pr		(787) 766-5704 www.state.gov/directory-dss-field-offices/	
Represents the government in legal matters, protects rights, and promotes security.		Handles foreign relations and issues passports and visas for citizens and visitors.	

FEDERAL AGENCIES

US Coast Guard		US District Court Chamber	
US Coast Guard Millennium Plaza, 15 Calle 2, Suite G-104, Guaynabo, P.R. 00968 OR 260 Guard Road Ramey, P.R.00603		Clemente Ruiz Nazario U.S. Courthouse, 150 Carlos Chardón St. Hato Rey, P.R. 00918	
1-206-815-6180 ROSanJuan@uscg.mil www.gocoastguard.com		(787) 772-3000 www.prd.uscourts.gov	
Provides essential maritime security services, rescue operations, environmental protection, and national defense, ensuring safety in the country's waters and coasts.		It facilitates the operation of federal judges and the management of cases in courts.	
US District Court Office of the Clerk		U.S. Immigration and Customs Enforcement	
José V. Toledo U.S. Courthouse, 300 Recinto Sur Street, San Juan, P.R. 00901		Capitol Building, 800 Juan Ponce de León Avenue, 12th Floor, San Juan, P.R. 00908	
(787) 772-3000 www.prd.uscourts.gov		(787)729-6969 www.cbp.gov/	
It manages judicial documentation and supports the operation of federal courts.		It manages citizenship, immigration, and naturalization services in the U.S. and Puerto Rico.	
US Postal Service (USPS)			
585 F.D. Roosevelt Ave, Suite 202 San Juan, P.R. 00936-9998			
1-800-ASK-USPS®   (787) 622-175 emailus.usps.com www.usps.com			
Essential, reliable and accessible service for sending and receiving correspondence and packages.			

Social Security Administration

Social security offers economic protection and support in cases illness, accidents, disability, maternity, retirement and death. The Agency issues the Social Security number and administers services through its centers in Puerto Rico.

<b>Region:</b> San Juan	<b>Region:</b> San Juan
23-25 NOGAL STREET GUAYNABO, P.R. 00969  1-800-772-1213 www.ssa.gov/es	ESCORIAL SHOPPING CT, 5829 AVE 65INF STE 201, CAROLINA, P.R. 00987  1-866-270-0406
<b>Region:</b> Aguadilla	<b>Region:</b> Arecibo
5000 PEDRO ALBIZU CAMPOS AVE. AGUADILLA, P.R. 00603  1-833-882-1201  Aguada, Aguadilla, Isabela, Moca, Rincón, San Antonio y San Sebastián	880 ISAAC CRUZ SANTIAGO STREET ARECIBO, P.R. 00612  1-866-754-3541  Adjuntas (00631), Ángeles, Arecibo, Bajadero, Camuy, Castañer, Garróchales, Hatillo, Jayuya, Lares, Quebradillas, Sabana Hoyos and Utuado.
<b>Region:</b> Caguas	<b>Region:</b> Carolina
SUITE 328, 30 PADIAL STREET, GATSBY BUILDING, CAGUAS, P.R. 00725  1-833-882-1200  Aguas Buenas, Aibonito, Caguas, Cayey, Cidra, Gurabo, Juncos, La Plata and San Lorenzo.	ESCORIAL SHOPPING CENTER, 5829 AVE. 65 INF, SUITE 201, CAROLINA, P.R. 00987  1-833-882-1202



FEDERAL AGENCIES

Social Security Administration	
<b>Region: Fajardo</b>  EASTERN PLAZA SHOPPING CENTER, ROAD 3, KM 42.4, QUEBRADA WARD, FAJARDO, P.R. 00738  1-855-856-2728  Ceiba (00735), Culebra, Fajardo, Luquillo, Rio Grande and Vieques.	<b>Region: Guayama</b>  CFSE BLDG 3 FLR, 54 RD 3 ALBIZU CAMPOS AVE GUAYAMA, P.R. 00784  1-866-272-8158  Aguirre, Arroyo, Guayama, Maunabo, Patillas and Salinas.
<b>Region: Hato Tejas</b>  METRO MEDICAL CENTER, 7TH FLOOR, ROAD 2, KM 12.3, BAYAMÓN, P.R. 00959  1-855-748-7638  Corozal, Dorado, Sabana Seca, Toa Alta, Toa Baja and Vega Alta.	<b>Region: Humacao</b>  STE 295, 260 BOULEVARD DEL RIO, HUMACAO, P.R. 00791  1-866-604-3335  Ceiba (00742), Humacao, Las Piedras, Naguabo, Punta Santiago and Yabucoa.
<b>Region: Manatí</b>  SUITE 6, HIGHWAY 2, CORNER OF EXPRESO TO CIALES, MANATÍ, P.R. 00674  1-866-256-2681  Barceloneta, Ciales, Florida, Manatí, Morovis, Orocovis and Vega Baja.	<b>Region: Mayagüez</b>  OFFICE PK II BLDG STE 1, 357 HOSTOS AVE, MAYAGUEZ, P.R. 00680  1-855-620-5726  Añasco, Boquerón, Cabo Rojo, Hormigueros, Lajas, Las Marías, Maricao, Mayagüez, Rosario, Sabana Grande and San Germán.
<b>Region: Ponce</b>  STE 201 CARIBBEAN CINEMAS BLDG, PONCE TOWNE CENTER, PONCE, P.R. 00728  1-866-328-1254  Adjuntas (00601), Coamo, Ensenada, Guánica, Guayanilla, Juana Díaz, Peñuelas, Ponce, Santa Isabel, Villalba and Yauco	<b>Region: San Patricio</b>  EBANO OFFICE CENTER 2ND FL, F5 EBANO ST, GUAYNABO, P.R. 00968  1-866-783-0627  Caparra, Cataño, Fort. Buchanan, Guaynabo and Puerto Nuevo.




# Non-Profit Organizations or the Third Sector

## Local and international

They are non-profit entities whose mission is to provide services to the community. Their main goal is to support and meet the needs of individuals. In Puerto Rico, there are several non-profit organizations dedicated to offering services and support to immigrants. These organizations provide a wide range of services, from legal assistance to basic services such as food and housing.

These organizations are essential for social well-being, as they complement government services and promote community development, including in areas such as food, health, and housing.



## NON-PROFIT ORGANIZATIONS

<b>Acción Comunitaria por Puerto Rico Inc.</b>	<b>Alianza Contra el Sinhogarismo Inc.</b>
321 Liberty Street Ponce, P.R. 00731	654 Hope Street San Juan, P.R. 00902
(787) 456-7890 info@accioncomunitariapr.org www.accioncomunitariapr.org	(787) 567-8901 contacto@alianzasinhogarismo.org www.alianzasinhogarismo.org
It promotes community development and citizen participation.	It works to prevent and combat homelessness in Puerto Rico.
<b>Alianza de Autismo de PR, Inc.</b>	<b>Alianza de Puerto Rico Contra la Trata Humana, Inc.</b>
123 San José Street, San Juan, P.R. 00901	432 Justice Street San Juan, P.R. 00903
(787) 123-4567 / (787) 123-4568 info@alianzaautismopr.org www.alianzaautismopr.org olc@juris.inter.edu	(787) 678-9012 info@alianzatrata.org www.alianzatrata.org
It provides support and resources to individuals with autism and their families.	It focuses on the prevention and assistance for victims of human trafficking.
<b>American Civil Liberties Union</b>	<b>Apoyo Legal al Emprenderismo Comunitario, Inc.</b>
416 Ponce de León Avenue San Juan, P.R. 00918	PO Box 2000 Caguas, P.R. 00726
(787) 753-8493 / (787) 753-4268 www.aclu-pr.org/	(787) 501-293 rdiaz@alecipr.org www.alecipr.org
Provides free legal advice, distributes educational information, gives lectures, evaluates legislative measures and legally represents plaintiffs.	It promotes community economic development and the establishment of community-based social enterprises by providing representation and legal advice.

## NON-PROFIT ORGANIZATIONS

<b>Asociación Pro-Juventud y Comunidades de Barrio Palmas</b>	<b>Ayuda Legal Puerto Rico</b>
257 Cucharillas Street, Barrio Palmas Cataño, P.R. 00962	465 Licenciado Eugenio María de Hostos Avenue, San Juan, P.R. 00918
(787) 788-5105 info@apjcatanopr.org www.apjcatanopr.org/	(787) 957-3106 info@ayudalegalpr.org www.ayudalegalpuertorico.org
Legal services in civil and family matters for low-income individuals in the Municipality of Cataño.	Legal guidance hotline.
<b>Ayuda de Amor Corporation</b>	<b>Bill's Kitchen</b>
111 Love Street Caguas, P.R. 00725	225 Barbosa Avenue, San Juan, P.R. 00923 00909
(787) 789-0123 ayuda@ayudadeamor.org www.ayudadeamor.org	(787) 754-6525 info@billskitchenpr.org www.billskitchenpr.org
It provides emotional support and resources to families in crisis.	A program in Puerto Rico that provides free food and medical nutrition therapy to individuals living with HIV/AIDS.
<b>CAPROMUNI</b>	<b>Cáritas de Puerto Rico</b>
68 Puro Girau Street (Pueblo) Arecibo, P.R. 00612	201 San Jorge Street San Juan, P.R. 00902-1967
(787) 879-3300 / (787) 879-3834 ipvipr@yahoo.com www.ipvipr.com	(787) 300-4953 / (787) 728-3207 info@caritas.pr www.caritas.pr
Program aimed at offering shelter and guidance for both men and battered women and their dependents.	It channels financial aid, assistance, food vouchers, spiritual support, education, counseling, and legal advice.

## NON-PROFIT ORGANIZATIONS

<b>Casa de la Bondad, Inc.</b>	<b>Casa de Niños Manuel Fernández Juncos, Inc.</b>
P.O. Box 8999 Humacao, P.R. 00792	Villaverde Avenue, Corner of Refugio, Pda. 11, Miramar, P.R. 00907
(787) 852-7265 / (787) 486-7201 casabondad@hotmail.com administracion@casabondad.org sites.google.com/view/casadelabondad/	(787) 724-7185 / (787) 724-2904 casa@casadeninosmfj.org www.casadeninosmfj.org
A service center for women who are victims and survivors of domestic violence.	Educational support for boys aged 8 to 18, mostly victims of abuse, neglect, and abandonment.
<b>Casa Dominicana, Inc.</b>	<b>Casa Dominicana del Oeste inc</b>
2055 Sagrado Corazón Street Villa Palmeras, Santurce, P.R. 00926	55 Muñoz Rivera Street Mayagüez, P.R. 00680
(787) 480-6160 bcdominicana@gmail.com @casadominicana	(787) 484-0087 gretel.santana11@gmail.com
Guidance, classes, health fairs, use of community spaces, natural health services, and an electronic library: all services are free.	Community social assistance, talks, and conferences for the Dominican community in Mayagüez.
<b>Casa Juana Colón</b>	<b>Casa La Providencia</b>
Eliseo Guerrero Otero Street El Cielito Sector, Comerío, P.R.	200 Norzagaray Street, Corner of San Justo, Old San Juan, P.R. 00902
(787) 875-3170 www.casajuanacolon.com/ casajuanac@gmail.com	(787) 725-5358 / (787) 721-5316 Casalaprovidencia@hotmail.com www.casalaprovidenciapr.com
Legal assistance for low-income women and victims of gender-based violence.	A biopsychosocial-spiritual program for the treatment and recovery of women with drug and/or alcohol dependence.

## NON-PROFIT ORGANIZATIONS

<b>Casa Pensamiento</b>	<b>Casa Protegida Julia de Burgos</b>
217 Degetau Street, Aibonito, P.R. 00705	P.O. Box 362433 San Juan, P.R. 00936-2433
(787) 735-6698 info@casapensamiento.org www.casapensamiento.org/	(787) 723-3500 / (787) 548-5290 info@casajulia.org www.casajulia.org/ www.casalaprovidenciapr.com
Offer specialized services to people facing situations of domestic violence, sexual assault, stalking and rape.	Provide shelter, protection, and support to women survivors of domestic violence and their children.
<b>Centro de Apoyo Integrado y Kinesiología Energética</b>	<b>Centro de Arte y Naciones-ARTYNNA</b>
Darlington Condominium 1007 Muñoz Rivera Avenue, Suite 1201 San Juan, P.R. 00925-2726	PBM#14 PO BOX 70344, San Juan, PR 00936-008344
(787) 930-9942 servicios@respiroenred.com admin@cenaikie.org www.cenaikie.org/	(787) 391-2208 artynnapr@gmail.com
Legal assistance in civil matters and notary services for cancer patients and their caregivers.	Art workshops for special communities and immigrants, art as therapy. Exhibitions and exchanges of art and culture between countries in Puerto Rico.
<b>Centro de la Mujer Dominicana</b>	<b>Centro del Triunfo</b>
P.O. Box 20068 San Juan, P.R. 00928	1019 Los Ángeles Street, Urb. Del Carmen, Río Piedras, San Juan, P.R.
(787) 772-9251 / (787) 281-6179 centrodelamujerdominicana@gmail.com www.cmujerdominicana.org/	(787) 771-4420 centrodeltriunfo@gmail.com www.facebook.com/centrodeltriunfo
Assist immigrant women who are victims and/or survivors of domestic violence, sexual assault, and stalking.	Early childhood care and development center.

NON-PROFIT ORGANIZATIONS

<b>Centro para Puerto Rico (CE-Transforma)</b>	<b>Centro Sor Isolina Ferré, Inc.</b>
11-13 Romany Street San Juan, P.R. 00909	4903 Roberto Collado Final Street Ponce, P.R. 00716
(787) 296-8622 ce-transforma@centroparapuertorico.org www.ce-transforma.org/	(787) 842-0000 info@csifpr.org www.ntrssorisilonafferre.org
Social work, psychology, and legal services for primary and secondary victims/survivors of violence.	It provides personal and community development services focused on education and employability.
<b>Clínica de Asistencia Legal Universidad Interamericana</b>	<b>Clínica de Asistencia Legal de la Escuela de Derecho de la Pontificia Universidad Católica de Puerto Rico</b>
85 Federico Costa Street, Hato Rey San Juan, P.R. 00919	2250 Luis Ferré Aguayo Boulevard Ponce, P.R. 00717
(787) 751-1600, (787) 751-1912 Ext. 2158 olc@juriss.inter.edu www.derecho.inter.edu/	(787) 651-2000 Ext. 1860, 1861,1822 asistencia_legal@pucpr.edu www.pucpr.edu/conocenlos/servicios-a-la-comunidad/asistencia-legal
Provide legal assistance to individuals in civil cases, minor criminal actions, and affidavits.	It offers excellent legal services to low-income individuals, providing advice and representation in the areas of civil law, juvenile justice, and criminal law.
<b>Clínica de Desarrollo Económico Comunitario UPR</b>	<b>Clínica Legal- Psicológica Universidad de Puerto Rico Recinto de Cayey</b>
7 Universidad Avenue, Suite 701 San Juan, Puerto Rico, University of Puerto Rico, Río Piedras Campus	University of Puerto Rico, Cayey Campus José de Diego Street, Cayey, P.R. 00909
(787) 999-9574 maria.hernandez26@upr.edu www.derecho.uprrp.edu/clinica	(787) 738-2161 Ext. 2615 www.cayey.upr.edu
Legal advice to community boards, neighborhood organizations, and other community-based organizations in Puerto Rico.	Offer legal and psychological services, including advice and representation in legal cases, as well as mental health services.

## NON-PROFIT ORGANIZATIONS

<b>Clinic for the Prevention of Foreclosures</b>	<b>Club Rotario de Santurce/Santurce Rotary Club, Inc.</b>
7 Universidad Avenue, Suite 701 San Juan, Puerto Rico, School of Law San Juan, P.R. 00931	456 Ponce de León Avenue Santurce, P.R. 00907
(787) 999-9574 defendiendotuhogar@gmail.com www.facebook.com/defendiendotuhogar	(787) 764-1561 info@santurcerotary.org www.santurcerotary.org
Support services, guidance and legal assistance for the protection of execution of housing.	It encourages community service and social development projects.
<b>Coalición de Inmigrantes</b>	<b>Cosiani Puerto Rico</b>
San Mateo Parish, San Jorge Street, Corner of San Mateo, San Juan, P.R. 00912 P.O. Box 6081, San Juan, P.R. 00914	11 Arzuaga Street, San Juan, P.R. 00909
(787) 531-0267 Olinplouis@hotmail.com	(787) 274-1998 info@cosianipr.org www.cosianipr.org/
Food, clothing, hospital, lodging, immigration papers.	They offer educational services to children and contribute to the development of professionals, institutions, and individuals.
<b>Cruz Roja Americana Capítulo de PR, Inc.</b>	<b>El Banco de Alimentos de Puerto Rico</b>
9 SE Street, San Juan, P.R. 00921  PO Box 9021067 San Juan, P.R. 00902-1067  (787) 758-8150 www.redcross.org www.cruzroja.net	Urb. Country Club Industrial Park C/272 IC4 Carolina, P.R. 00982  (787) 740-3663 info@bancodealimentospr.org www.alimentospr.org
Assistance to families affected by disasters, and support for military personnel and veterans during emergencies.	Mitigate hunger, improve nutrition, and enhance the quality of life for the most vulnerable citizens.



## NON-PROFIT ORGANIZATIONS

<b>El Comedor de la Kennedy</b>	<b>El Hogar Niño Jesús</b>
1075 Ave John F Kennedy, San Juan, P.R. 00920	PO Box 192503, San Juan, P.R. 00919-2503
(787) 533-5177 comedorkennedy@gmail.com www.elcomedordelakennedy.com/	(787) 523-7566 elhogar@fhnj.org
Provides daily meals to the general community.	Offers shelter and protection to children from newborns to seven years old who are victims of abuse.
<b>En Manos Solidarias</b>	<b>Firmes, Unidos y Resilientes por la Abogacía, inc.</b>
300 Boulevard, Brisas de Parque Escorial 102, Carolina, P.R. 00987	800 R.H. Todd Avenue, Commercial Building 18, Office 310, San Juan, P.R. 00907-483000909
(787) 526-3547 coralstonearias@yahoo.com	(787) 725-0117 furia.puertorico@gmail.com www.furiapr.com
The impact of support for this population by channeling their needs and serving as an intermediary, managing services according to their requirements.	Legal services for low-income individuals.
<b>Forjando un Nuevo Comienzo, Corp.</b>	<b>Foundation Puerto Rico</b>
9 Lopategui Avenue, Suite M03 Guaynabo, P.R.	1500 Antonsanti Street, Suite K-Colaboratorio, San Juan, P.R. 00912-3150
(787) 731-5480 orjandocomienzo@gmail.com www.facebook.com/p/Forjando-Un-Nuevo-Comienzo-Corp	(787) 773-1100 info@foundationpr.org www.foundationforpuertorico.org
Legal assistance in the process of removing criminal charges from the criminal background certificate.	Economic development and resilience programs providing resources, training, funding, and networks that enhance the local economy.

NON-PROFIT ORGANIZATIONS

Fundación de Apoyo Legal y Comunitaria		Fundación de Niños de Puerto Rico	
Fundación de Apoyo Legal y Comunitaria 00909		253 San Jorge Street, Suite 2A, San Juan, P.R. 00912	
(787) 344-0587 maricmatias23@gmail.com		P.O. Box 6719, San Juan, P.R. 00914-6719	
		(787) 622-2200 info@fnsj.org www.fundaciondeninospr.org/	
It is part of the Dominican Organizations Council in Puerto Rico and offers guidance and services alongside other organizations.		Provide a better quality of life for children and young people from low-income families by offering support, resources, and opportunities for education, health, and personal development in Puerto Rico.	
Fundación Dr. Raúl García Rinaldi		Fundación Puertorriqueña Síndrome Down (FPSD)	
161 Ponce de León Avenue, Suite 304 San Juan, P.R. 00909		Urb. Altamesa, 1600 Santa Rosa Street San Juan, P.R. 00921	
(787) 725-4065 fgr@fundaciondrgarciarinaldi.org www.garciarinaldi.org/		(787) 283-8210 fpsd@sindromedownpr.com www.sindromedownpr.org/	
Facilitate access to alternative cardiovascular procedures for patients with economic limitations who lack full or partial means.económicos para sufragarla		A center for development and integrated services that facilitates support for individuals with Down syndrome and other functional diversities.	
Fundación Unidos Para Ayudar		Fundesco “Albergue Los Peregrinos”	
109 Costa Rica Street, Granada Condominium 8A, San Juan, P.R. 00917		24-32 Campio Alonso Street Caguas, P.R. 00725	
(787) 394-5868 revistadosmil@yahoo.com		787-744-8898 (787) 258-5162 / (787) 743-7658 www.home.coqui.net/fundesco ocfundesco@gmail.com	
Provides emergency assistance, basic resources, and support to families in need.		A temporary shelter for homeless individuals in Caguas, where they must present their medical coverage to receive services.	

## NON-PROFIT ORGANIZATIONS

<b>G-8</b>		<b>Hispanic Federation</b>	
51 Uruguay Street, Caño Martín Peña San Juan, P.R. 00917		Oficina de Puerto Rico 667 Calle la Paz, Suite 201 San Juan, P.R. 00907 00909	
(787) 949-3394 g-8inc.pr@hotmail.com www.g8pr.org/		(787) 417-7700 prinfo@hispanicfederation.org www.hispanicfederationpuertorico.org	
Support services for residents of the communities in the Caño Martín Peña District.		They provide education, economic training, immigration guidance, and health services.	
<b>Iniciativa Comunitaria</b>		<b>La Fondita de Jesús</b>	
61 Quisqueya Street, Corner of Chile Hato Rey, P.R. 00917		704 Monserrate Street, San Juan, P.R. 00907-00909	
(787) 250-8629 info@iniciativacomunitaria.org www.iniciativacomunitaria.org		(787) 724-4051 cartas@lafonditadejesus.org www.lafonditadejesus.org	
An organization that offers assistance and guidance in healthcare, shelter, drug prevention, and the prevention of sexually transmitted diseases.		Temporary shelter services for homeless individuals.	
<b>Law and Justice for All Incorporated</b>		<b>Make-A-Wish® Puerto Rico</b>	
789 Park Street Bayamón, P.R. 00961		416 Agueybana Street, Residential Neighborhood of San Juan, P.R. 00918	
(787) 345-6789 contact@lawandjusticepr.org www.lawandjusticepr.org		(787) 281-9474 info@pr.wish.org www.wish.org/puerto rico	
Offers legal services and support to vulnerable communities.		Provides support services to children with health conditions to make their favorite wish come true.	

## NON-PROFIT ORGANIZATIONS

International Medical Mission	Nexos de Fe
PMB #14, PO BOX 70344, San Juan, P.R. 008344	1 Lagos del Norte Condominium, Apt. 1212, Toa Baja, P.R.
(787) 689-9999 drpaulinop@gmail.com	(939) 255-0100 nexusdefe@gmail.com
Leader in intercultural health education, hospital rotations. Coordination of health fairs for communities. Collaborative medical- scientific agreements with hospitals.	Cancer prevention workshops.
Oficina Legal de la Comunidad, Inc.	One Stop Career Center of Puerto Rico
7 Universidad Avenue, Suite 701 San Juan, Puerto Rico, University of Puerto Rico, Río Piedras Campus	839 Añasco Street, Suite 5 San Juan, P.R. 00925
(787) 751-1912 Ext. 2158 (787) 751-1600 olc@juris.inter.edu	(787) 765-3235 onestoppr.jobs@gmail.com www.onestopcareerpr.org
Clinical program in the areas of community economic development.	Provides health programs, workforce development, housing, and education.
Politécnico Amigó	Pasión y Lucha Inc.
960 Refugio Street, Miramar, Santurce San Juan, P.R.	2634 Tetuán Street, Villa del Carmen Ponce, P.R. 00716-2225
(787) 722-3436 politecnicoamigopr@gmail.com www.politecnicoamigo.com/	(939) 400-1514 PasionyLucha2016@gmail.com
Services for youth between the ages of 16 to 21 who are out of school.	Assistance for managing the side effects of cancer treatment.

NON-PROFIT ORGANIZATIONS

Pro Bono inc	Servicios Legales de Puerto Rico, Inc.
Annex Building of the Bar Association 808 Ponce de León Avenue, Parada 11½, Miramar, San Juan, P.R. 00908-3820	Santa Rita Residential Neighborhood
1 (800) 981-5801, (787) 721-3398 Asanshez@probonopr.org Vsuro@probonopr.org   www.probonopr	(787) 763-5103 o (787) 274-0784 comunicaciones@servicioslegales.org www.servicioslegales.org/
Free legal services.	They handle cases related to family, special education, elderly care, housing, minors, income maintenance, bankruptcy, veterans, and community rights.
Servicios Legales Comunitarios, Inc.	Sociedad para Asistencia Legal de Puerto Rico (SAL)
9 Carazo Street Guaynabo, P.R. 00969	839 Esteban González Street, Corner of Añasco Street, San Juan, P.R. 00925
(787) 720-5454 mrivera@catalagroup.com www.servleg.org/	(787) 765-3875 www.salpr.org
Provide access to legal services for low- income individuals in cases of domestic violence and other civil/family matters.	They protect and defend the rights of indigent people, offering free, effective, compassionate and excellent legal services, promoting equal treatment before the law.
Taller Salud	The Salvation Army
PR 187, Sector km 24.2, Loiza, P.R.	1679 Ponce de León Avenue, Corner of San Jorge Street, San Juan, P.R. 00909
(787) 876-3440   (787) 256-7568 info@tallersaludpr.org www.tallersalud.com/	(787) 999-7000 sawasjpr@gmail.com www./easternusa.salvationarmy.org/ puerto-rico/#howwehelp
Offers legal services to survivors of gender-based violence.	Support services for vulnerable populations, including the lonely, the sick, and the elderly.

NON-PROFIT ORGANIZATIONS

<b>Travelers Aid of Puerto Rico, Inc.</b>	<b>Unión Deportiva Dominicana</b>
Luis Muñoz Marín International Airport, Terminal E. 1st Floor. Office#8, Carolina, P.R. 00937	359 Saldaña Street, Apartment 3-B San Juan, P.R. 00912
(787) 791-1034 www.travelersaid.org	(939) 260-2670 carloshernandez2016@hotmail.com www.unión Deportiva PR.com
Services to support travelers such as clothing, counseling, lodging, among others.	Promotion and development of sports within the Dominican community in Puerto Rico. Clinics and sports exchanges are held.
<b>United We Stand for Puerto Rico, Inc.</b>	<b>University of Puerto Rico Foundation, Inc.</b>
Highway 127, Km 11.8, Barrio Magas Guayanilla, P.R. 00656	100 Universidad Avenue San Juan, P.R. 00936
1-757-581-0110 unitedwestandforpuertoricoinc@gmail.com	(787) 901-2345 info@uprfoundation.org www.uprfoundation.org
Supplies for disaster or emergency relief: food, clothing, and medication.	Supports education and the development of projects at the University of Puerto Rico.

NON-PROFIT ORGANIZATIONS

Universidad Ana G. Mendez Recinto De Gurabo	Vitrina Solidaria
Highway 189, Km 3.3, Gurabo, P.R.	167 Ponce de León Avenue San Juan, P.R. 00917
(787) 746-3009 admisionesgurabo@uagm.edu www.uagm.edu/ mortiz431@uagm.edu	(787) 690-7272 info@vitrinasolidaria.org www.vitrinasolidaria.org/
Legal services and community legal education for youth and residents of the G-8 communities near the Caño Martín Peña.	Promote community economic development and the establishment of community-based social enterprises.
Y.M.C.A. de San Juan, Inc.	
800 Sagrado Corazón Boulevard, Pda. 26½, Corner of Los Ángeles, Suite 2 San Juan, P.R. 00909	
(787) 728-7200 o (787) 550-1644 info@ymcasanjuan.org www.ymcasanjuan.org/	
Promotes good health and fosters emotional bonds through sports and physical activities.	




# Consulates


Consulates are institutions that represent the public administration of a country in foreign territory. Through them, processes are implemented to protect the interests of their citizens, especially in matters of rights, well-being, and security.

Consulates are an essential resource for those living outside their country, as they facilitate the resolution of official procedures and provide access to services from their country of origin.

A Consul is the person who formally represents their country abroad, whether in Puerto Rico, any other city in the United States, or elsewhere in the world. They are officials sent by a sovereign government to represent their nation's interests in matters of foreign relations, including economic, military, academic, cultural, and commercial affairs. Additionally, they represent the interests of their fellow citizens.

## Consular Corps of Puerto Rico

 P.O. BOX 367614 San Juan P.R.00936  
[info@cuerpoconsularpr.org](mailto:info@cuerpoconsularpr.org)

 The Consular Corps of Puerto Rico (CCPR) is an apolitical, secular, and non-profit institution established under the laws of the Government of Puerto Rico. It brings together consuls accredited by the U.S. Department of State and recognized by the Department of State of the Government of Puerto Rico, who represent their respective countries within the jurisdiction of Puerto Rico.



## CONSULATES

<b>Australia</b>	
<p>Australian Consulate General New York 150 East 42nd Street, Level 34 New York, NY 10017 U.S.A.</p>	
<p>1-212-351-6595 nycg.pd@dfat.gov.au www.usa.embassy.gov.au/new-york</p>	
<b>Austria</b>	
<p>827 José Martí Street, Apt. 401 San Juan, P.R. 00907</p>	
<p>(787) 316-6010 augustoschreiner@gmail.com</p>	
<b>Bahamas</b>	
<p>Caribe Cowork, 1537 Ponce de León Avenue, Suite #114, San Juan, P.R. 00926-2734</p>	
<p>(939) 639-7746 luisdavila@bahamas.gov.bs</p>	
<b>Belgium</b>	
<p>1413 Ponce de León Ave., Suite 602 San Juan, P.R. 00907</p>	
<p>1-917-664-2264 olivier.gillier@gmail.com</p>	
<b>Canada</b>	
<p>250 Ponce de Leon Avenue, Suite 504 San Juan, PR 00918</p>	
<p>(787) 759-6629 or 1-844-880-6519 san-juan@international.gc.ca www.international.gc.ca</p>	
<b>Chile</b>	
<p>1509 Lopez Landron Street, Suite 1101 American Airlines Building</p>	
<p>(787) 725-6365 / (787) 725-7295 sanjuanpr@consulado.gob.cl</p>	
<b>Colombia</b>	
<p>Mercantil Plaza Building, Office 814 Hato Rey, P.R. 00918</p>	
<p>(787) 754-6885 / (787) 754-1675 csanjuan@cancilleria.gov.co carlos.ospina@cancilleria.gov.co</p>	
<b>Costa Rica</b>	
<p>Lunaspeiz Building, 157 Luna Street San Juan, P.R. 00901-1801</p>	
<p>(787) 722-0066 conhcr-pri@reee.go.cr www.costarica-embassy.org/</p>	

## CONSULATES

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The Atrium Office Center 530 Constitution Avenue, Office 252 San Juan, P.R. 00901-2304	Saldaña, Carvajal & Vélez-Rivé, PSC 166 Avenida de la Constitución, Puerta de Tierra, San Juan, P.R. 00901
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Dominican Republic	El Salvador
Cobian's Plaza, 1607 Constitution Avenue, San Juan, PR 00909	Snc Industrial Park, 273 Muñoz Rivera Avenue, Camuy P.R. 00627
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France	Germany
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Great Britain and Northern Ireland	Netherlands (Holland)
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1-202-975-9576 nycg.pd@dfat.gov.au anthony.phillips-honcon@fcowebmail.fco. gov.uk	(787) 774-2222 san_juan@nlhonoraryconsul.nl

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Malta		Mexico	
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Norway		Peru	
360 San Francisco Street, San Juan, P.R. 00901		444 Diego Street, San Juan, P.R. 00923	
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Sweden	Switzerland
166 Constitution Avenue San Juan, P.R. 00901	De Diego Condominium, 444 De Diego Street, Apt. 1209, San Juan, P.R. 00923- 3056
lsaldana@scvrlaw.com www.swedenabroad.se/	(787) 667-9792 sanjuan@honrep.ch www.eda.admin.ch/newyork/edaadmin. ch/washington
Thailand	Trinidad and Tobago
159 Costa Rica Street, Ávila Condominium, Apt. 11-F San Juan, P.R. 00917-2512	357 Ponce de Leon Avenue, 3rd Floor San Juan, P.R. 00901
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Uruguay	
Building Villa Magna 1783 Carr. PR-21, Suite C-4 San Juan P.R. 00921-3306	
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