PERLICK

RESIDENTIAL

Perlick Residential Warranty Statement

Revised 10/3/2025

G5 Residential Undercounter Core Series Units – THREE-YEAR PARTS & LABOR, THIRTY DAY INITIAL QUALITY PARTS AND LABOR WARRANTY *

For G5 Residential Undercounter Core Series Units, PERLICK warrants to the original purchaser of every new PERLICK refrigerated unit, the cabinet and all parts thereof, to be free from defects in material or workmanship under normal and proper use and maintenance as specified by PERLICK and upon proper installation and start-up in accordance with the Use & Care Guide supplied with each PERLICK unit. PERLICK'S obligation under this warranty is limited to a period of three (3) years from the date of original installation or thirty-nine (39) months after shipment date from PERLICK, whichever occurs first.

It is PERLICK'S obligation under this warranty to cover any initial quality parts and labor limited to a period of thirty (30) days from the date of installation. The following wearable parts are covered under the thirty-day initial quality parts and labor warranty: door gaskets, hinge kits, drawer and shelf slides, and cosmetic defects. If components mentioned fall outside of the thirty day warranty, it is deemed NON-WARRANTY and will only be covered via concession approval. For warranty validation, be sure to properly register your unit at www.Perlick.com.

G5 Residential Undercounter Luxe Series Units – SIX-YEAR PARTS & LABOR, THIRTY DAY INITIAL QUALITY PARTS AND LABOR WARRANTY *

For G5 Residential Undercounter Luxe Series Units, PERLICK warrants to the original purchaser of every new PERLICK refrigerated unit, the cabinet and all parts thereof, to be free from defects in material or workmanship under normal and proper use and maintenance as specified by PERLICK and upon proper installation and start-up in accordance with the Use & Care Guide supplied with each PERLICK unit. PERLICK'S obligation under this warranty is limited to a period of six (6) years from the date of original installation or seventy-five (75) months after shipment date from PERLICK, whichever occurs first.

It is PERLICK'S obligation under this warranty to cover any initial quality parts and labor limited to a period of thirty (30) days from the date of installation. The following wearable are covered under the thirty-day initial quality parts and labor warranty: door gaskets, hinge kits, drawer and shelf slides, and cosmetic defects. If components mentioned fall outside of the thirty-day warranty, it is deemed NON-WARRANTY and will only be covered via concession approval. For warranty validation, be sure to properly register your unit at www.Perlick.com.

G5 Residential Undercounter Core Series Units – SIX-YEAR PARTS & LABOR SEALED SYSTEM WARRANTY*

For G5 Residential Undercounter Core Series Units, Perlick warrants, to the original purchaser, its hermetically sealed system in material or workmanship under normal and proper use and maintenance as specified by PERLICK and upon proper installation and start-up in accordance with Use & Care Guide supplied with each PERLICK unit. : compressor, condenser, drier, connecting tubing, evaporator, and hot gas bypass valve; to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of six (6) years from the date of original installation, but not to exceed six (6) years and three (3) months after shipment from the manufacturer, whichever occurs first.

Undercounter Refrigeration Produced 1/4/21 or later (HP, HH HA, & HC Series Models) – SIX-YEAR PARTS & LABOR WARRANTY*

For undercounter refrigeration, purchased 1/4/2021 or later. PERLICK warrants to the original purchaser of every new PERLICK refrigerated unit, the cabinet and all parts thereof, to be free from defects in material or workmanship under normal and proper use and maintenance as specified by PERLICK and upon proper installation and start-up in accordance with the Use & Care Guide supplied with each PERLICK unit. PERLICK'S obligation under this warranty is limited to a period of six (6) years from the date of original installation or seventy-five (75) months after shipment date from PERLICK, whichever occurs first. For warranty validation, be sure to properly register your unit at www.Perlick.com.

Undercounter Ice Makers (H50 & H80 Series) – TWO YEAR PARTS & LABOR WARRANTY*

For Ice Makers. PERLICK warrants to the original purchaser of every new PERLICK refrigerated unit, the cabinet and all parts thereof, to be free from defects in material or workmanship under normal and proper use and maintenance as specified by PERLICK and upon proper installation and start-up in accordance with the Use & Care Guide supplied with each PERLICK unit. PERLICK'S obligation under this warranty is limited to a period of two (2) years from the date of original installation or twenty seven (27) months after shipment date from PERLICK, whichever occurs first.** The optional Perlick drain pump carries a one year parts and labor warranty. The warranty period begins on the installation date of the drain pump. For warranty validation, be sure to properly register your unit at www.Perlick.com.

Column Refrigeration (CR Series) – THREE-YEAR PARTS & LABOR WARRANTY*

For Column Refrigeration, PERLICK warrants to the original purchaser of every new PERLICK refrigerated unit, the cabinet and all parts thereof, to be free from defects in material or workmanship under normal and proper use and maintenance as specified by PERLICK and upon proper installation and start-up in accordance with the Use & Care Guide supplied with each PERLICK unit. PERLICK'S obligation under this warranty is limited to a period of six (3)

years from the date of original installation or 39 months (39) months after shipment date from PERLICK, whichever occurs first. For warranty validation, be sure to properly register your unit at www.Perlick.com.

SIX-YEAR PARTS & LABOR SEALED SYSTEM WARRANTY*

For Column Refrigeration, Perlick warrants, to the original purchaser, its hermetically sealed system in material or workmanship under normal and proper use and maintenance as specified by PERLICK and upon proper installation and start-up in accordance with Use & Care Guide supplied with each PERLICK unit. : compressor, condenser, drier, connecting tubing, evaporator, and hot gas bypass valve; to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of twelve (6) years from the date of original installation but not to exceed twelve (6) years and three (3) months after shipment from the manufacturer, whichever occurs first.

TWELVE YEAR SEALED SYSTEM WARRANTY – PARTS ONLY*

For Column Refrigeration, Perlick warrants, to the original purchaser , its hermetically sealed system: compressor, condenser, drier, connecting tubing, evaporator, and hot gas bypass valve; to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of twelve (12) years from the date of original installation but not to exceed twelve (12) years and three (3) months after shipment from the manufacturer, whichever occurs first.

ONE YEAR FULL BEVERAGE DISPENSING EQUIPMENT PARTS & LABOR WARRANTY

For beverage dispensing equipment PERLICK warrants to the original purchaser of every new PERLICK dispensing component to be free from defects in material or workmanship under normal and proper use and maintenance as specified by PERLICK and upon proper installation and start-up in accordance with the Use & Care Guide supplied with each PERLICK unit. PERLICK'S obligation under this warranty is limited to a period of one (1) year from the date of original installation or fifteen (15) months after shipment date from PERLICK, whichever occurs first. For warranty validation, be sure to properly register your unit at www.Perlick.com.

ONE YEAR FULL BAR EQUIPMENT PARTS & LABOR WARRANTY

For bar equipment PERLICK warrants to the original purchaser of every new PERLICK bar equipment piece to be free from defects in material or workmanship under normal and proper use and maintenance as specified by PERLICK and upon proper installation and start-up in accordance with the Use & Care Guide supplied with each PERLICK unit. PERLICK'S obligation under this warranty is limited to a period of one (1) year from the date of original installation or fifteen (15) months after shipment date from PERLICK, whichever occurs first. For warranty validation, be sure to properly register your unit at www.Perlick.com.

TERMS APPLICABLE TO EACH WARRANTY

Any part covered under the above warranties that is determined by PERLICK to have been defective within the time frame is limited to the repair or replacement, including labor charges, of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by PERLICK.

WARRANTY CLAIMS

All claims for labor or parts must be made directly through PERLICK. All claims should include: model number and serial number of cabinet, proof of purchase, and date of installation. In case of warranted compressor, the compressor model tag must be returned to PERLICK along with the above listed information.

WHAT IS NOT COVERED BY THIS WARRANTY

Perlick's sole obligation under this warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty. No consequential damages. PERLICK is not responsible for economic loss, profit loss; or special, indirect or consequential damages, including without limitation, losses or damages arising from food or product spoilage claims whether or not on account or refrigeration failure.

THE REMEDIES DESCRIBED ABOVE FOR EACH WARRANTY ARE THE ONLY ONES THAT PERLICK WILL PROVIDE, EITHER UNDER THIS WARRANTY OR UNDER ANY WARRANTY ARISING BY OPERATION OF LAW.
PERLICK. WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM THE BREACH OF THIS WARRANTY OR ANY OTHER WARRANTY, WHETHER EXPRESS, IMPLIED OR STATUTORY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights that vary from state to state. To receive parts and/or service and the name of PERLICK factory certified service nearest you, contact Perlick's Technical Service Department by writing to it at Perlick Corporation, Attn: Technical Service Department, 8300 West Good Hope Road, Milwaukee, Wisconsin 53223; or by calling Perlick's Technical Support Department at 844-411-8050; or by e-mailing Perlick's Technical Support Department at techservice@partstown.com. In addition, you can notify Perlick of a warranty claim by submitting the form on the Perlick website at www.perlick.com

All service provided by Perlick under this Warranty must be performed by Perlick's authorized service representatives, unless otherwise specified by Perlick in writing. Service will be provided during normal business hours.

*Stainless steel (doors, panels, handles, product frames and interior surfaces) are covered by a limited 60-day parts and labor warranty for cosmetic defects.

** For PERLICK floor models warranty terms & conditions, refer to PERLICK Display Unit Warranty Policy. **

**All warranties are NON-transferable from the original purchaser. **