

ARE YOU READY TO DELIVER?

Delivery Associates Delivery Framework

You want your policies and programs to have real-world impact. Are you ready to deliver?

We believe delivery is the difference between strategies that live on paper, and those that drive action and results. It's the difference between policies that sound good, and those that actually work. **Use our delivery framework to understand your current state of play, focus your future efforts, and move confidently toward delivering lasting impact.**

1. SET UP

Define the aspiration	Have we clearly defined what success looks like—in a way that is bold, measurable, and motivating?
Identify leadership + coalitions	Do we have the right people in place and working together to lead, drive, support, and steer this delivery effort effectively?
Understand context + performance	Do we have a well-rounded understanding of what's happening in the system now and why?
Establish a delivery culture	Are we consistently showing up with ambition, urgency, and focus on our established priorities?

2. PLAN

Develop an evidence-based strategy	Have we chosen a focused, evidence-based set of interventions that we are confident will achieve our aspiration?
Create a delivery plan	Do we have an actionable implementation plan with clear roles, resources, and risks?
Build or refine data systems	Do we have systems in place that give the right people access to the right data—in a way they can act?
Plan for communication + engagement	Have we clearly identified and do we regularly engage the stakeholders most critical to our delivery effort?

3. IMPLEMENT

Establish routines	Do we have regular, results-driven conversations that bring the right people together to review progress?
Identify + solve problems	Do we have mechanisms in place to surface problems as they occur and to investigate and solve them quickly?
Capture insights + improve continuously	Do we have mechanisms in place to surface successes and learnings and to share them?
Build capacity to deliver	Do we deliberately build the capacity needed to implement throughout our delivery chain?

4. SUSTAIN

Plan for lasting impact, scaling, + replication	Do we know what it will take to sustain and spread success, once our initial goals are achieved?
Assess + drive impact	Do we have a way of knowing whether our delivery effort achieved its intended impact?
Tell the story of delivery	Have we identified the stories of delivery emerging from our work and do we share those to spread impact?

Framework Tip: The goal here isn't to grade performance, but to spark honest reflection and practical next steps. Think of these questions as a mirror: a way to see where you stand today so you can move with clarity toward delivering impact tomorrow.

» WHAT'S NEXT?

Identify three areas where you feel least prepared.

For each, identify two specific actions you will take to strengthen your readiness and set yourself up for successful delivery.

