

Maple Infrastructure Trust

Investor Complaints Data

Part A: Total complaints report (including complaints received through SCORES)

For the quarter ending September 30, 2025:

| | All complaints including SCORES complaints | SCORES Complaints |
|---|--|----------------------|
| Number of investor complaints pending at the beginning of the quarter | 0 | 0 |
| Number of investor complaints received during the quarter | 0 | 0 |
| Number of investor complaints disposed of during the quarter | 0 | 0 |
| Number of investor complaints pending at the end of the quarter | 0 | 0 |
| Average time taken for redressal of complaints for the quarter | NA | NA |

| Complaints pending during FY/QE September 30, 2025 | | | | | | | |
|--|----------------------|---|---------------|---------------|----------------|------------------------------|-------|
| | Less than 1 month | | 3-6 months | 6-9 months | 9-12 months | Greater than 12 months | Total |
| All complaints | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| SCORES complaints | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| Complaints resolved during FY/QE September 30, 2025 | | | | | | | |
|---|----------------------|---|---------------|---------------|----------------|------------------------------|-------|
| | Less than 1 month | | 3-6 months | 6-9 months | 9-12 months | Greater than 12 months | Total |
| All complaints | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| SCORES complaints | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Part B: For financial year ending March 31, 2026 (year to date September 30, 2025)

| | All complaints including SCORES complaints | SCORES Complaints |
|--|--|----------------------|
| Number of investor complaints pending at the | 0 | 0 |
| beginning of the year | | |
| Number of investor complaints received | 0 | 0 |
| during the year | | |
| Number of investor complaints disposed of | 0 | 0 |
| during the year | | |
| Number of investor complaints pending at the | 0 | 0 |
| end of the year | | |
| Average time taken for redressal of | NA | NA |
| complaints for the year | | |



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Part D: Trend of monthly disposal of complaints (including complaints received through SCORES)

| Sr. No. | Month | Carried forward | Received | Resolved* | Pending** |
|---------|----------------|-----------------|----------|-----------|-----------|
| | | from previous | | | |
| | | quarter | | | |
| 1. | April 2025 | 0 | 0 | 0 | 0 |
| 2. | May 2025 | 0 | 0 | 0 | 0 |
| 3. | June 2025 | 0 | 0 | 0 | 0 |
| 4. | July 2025 | 0 | 0 | 0 | 0 |
| 5. | August 2025 | 0 | 0 | 0 | 0 |
| 6. | September 2025 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

^{*}including complaints of previous month resolved in the current month, if any.
**including total complaints pending as on the last day of the month, if any.

Part E: Trend of annual disposal of complaints (including complaints received through SCORES)

| Sr. | Year | Number of | Number of | Number of | Number of |
|-----|--------------------|---------------|------------|-----------------|------------|
| No. | | complaints | complaints | complaints | complaints |
| | | carried | received | resolved during | pending at |
| | | forward from | during the | the year | the end of |
| | | previous year | year | | the year |
| 1. | FY 2023-24 | 0 | 1 | 1 | 0 |
| 2. | FY 2024-25 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 1 | 1 | 0 |

Note: The above details are captured from the date of listing of the units of Maple Infrastructure Trust