

A close-up photograph of a woman with a joyful expression, wearing a yellow headscarf and a blue patterned dress. She is holding a baby in a pink shirt, who is looking towards the camera. The background is a warm, blurred indoor setting.

**MEDAIR**

# 2025 Annual Report

[medair.org](https://medair.org)

**SUDAN**

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# Medair in 2025

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• Medair is a Christian humanitarian organisation responding to conflict, disease, and disaster so that the world’s most vulnerable and hard-to-reach people can live with dignity and hope.



**COVER:** Sara smiles as she holds her son Omer after receiving nutrition services in a Medair-supported health facility in Sudan.



## Welcome

**The humanitarian sector experienced a seismic shift in 2025. With global funding about 40% lower than anticipated, at times it felt like the world's commitment to the value of human life was on shaky ground. I am deeply grateful that this was not true for everyone.**

When I attended a community gathering in South Sudan, a woman stood up to speak, sharing something I will not forget:

“When we heard the news that humanitarian funding was being cut, many of us wept, fearing you would have to leave. Many of our women and children would not be alive today were it not for the health care and nutrition you have provided for us.

“When attacks forced us to flee, you moved with us, and when we returned home, you returned alongside us. This was more than just assistance. It made us realise how much you really love us, and ultimately, how much God loves us.”

**As I reflect on 2025, moments like this convince me that it is worth every extraordinary effort to sustain life-saving humanitarian responses wherever possible.**

This was not an easy year. We were forced to close clinics and nutrition treatment centres. We grieve those closures and the loss of trusted colleagues throughout the organisation.

Navigating 2025 has required careful stewardship of the funding we received. We did not succumb to despair, we managed resources with discipline, pursued new funding with determination, and continued to respond with speed and agility. We are grateful to close the year in a financially stable position.

We witnessed extraordinary courage and dedication. Our teams went above and beyond to reach people in the toughest conditions imaginable—from wading through the swamps of South Sudan to stop a cholera outbreak, to hiking through the mountains of Afghanistan’s Kunar province to reach communities devastated by an earthquake.

We are deeply thankful for the many partners and donors who stood with us. Your support reaffirmed the simple but powerful truth that every life affected by crisis carries the same value as your life or mine.

**Anne Reitsema,**  
Chief Executive Officer



Community health promoters in Kenya’s Marsabit County share public health and hygiene instruction with mothers and children.



HEALTH



WATER, SANITATION, & HYGIENE (WASH)



NUTRITION



SHELTER & INFRASTRUCTURE



CASH & VOUCHER ASSISTANCE

KENYA

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## Impact 2025

# 3,643,255 people helped

### Health

## 2,558,903

2,140,319 consultations at Medair-supported clinics  
44,761 babies born with Medair support

### Water, Sanitation, & Hygiene (WASH)

## 2,295,644

547,471 people gained improved access to safe drinking water

### Nutrition

## 775,425

102,080 people treated for malnutrition;  
29,364 children under 5 treated for severe acute malnutrition

### Shelter & infrastructure

## 555,635

126,886 people received shelter assistance

### Cash & voucher assistance

## 93,811

USD \$4.56M distributed to people in need



## 86%

of Medair's expenditure in 2025 (USD \$90.4M)  
was directed towards humanitarian activities

#### PEOPLE HELPED BY COUNTRY\*

Afghanistan		577,044
Chad		9,694
DR Congo		922,809
Jordan		73,746
Kenya		1,197
Lebanon		359,615
Madagascar		81,065
Myanmar		18,317
Somalia		365,507
South Sudan		671,904
Sudan		222,567
Syria		163,269
Ukraine		176,521

#### HUMANITARIAN TEAM

GSO support team: 121  
Affiliate office staff: 29  
GSO and affiliate office volunteers: 28

#### COUNTRY PROGRAMMES

National staff: 884  
International staff: 85  
Country programme volunteers: 6,347

- COUNTRIES OF OPERATION (2025)
- PAST AREAS OF OPERATION\*
- GLOBAL SUPPORT OFFICE (GSO)  
Switzerland
- AFFILIATE OFFICES  
France, Germany, Netherlands, South Korea,  
United Kingdom, USA (not shown)

*In early 2025, two major cyclones made landfall in southern Madagascar, bringing widespread flooding and devastation. Your support led to an emergency response for over 49,000 people.*

\*Past areas of operation not shown: Chechnya, Ecuador, Haiti, Honduras, Ingushetia, North Ossetia, Vanuatu

Medair is a registered tax-exempt association in Switzerland. Separate and independent affiliate charities bearing the Medair name operate in France, Germany, the Netherlands, South Korea, the United Kingdom, and the USA.

**MADAGASCAR**

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# A commitment to saving lives

If a medical emergency is like a house fire, threatening a family's life, then a public health emergency is like a wildfire, threatening thousands of lives.

**In 2025, Medair teams responded to disease outbreaks, water crises, collapsed health systems, families forced from their homes by conflict, surging malnutrition, spikes in maternal mortality, exposure to the elements, and a lack of sanitation.**

These are public health emergencies that threaten life, health, and wellbeing. They are treatable and often preventable but require urgent attention to stop them from spreading out of control. Many of our responses took place in remote and hard-to-reach communities where people feared they had been forgotten.

Saving lives is at the heart of what we do. Our experts in health, nutrition, mental health, water supply, sanitation and hygiene, shelter, and cash assistance closely collaborate to deliver a coordinated response to public health threats.

**"Humanitarian work is not for the faint of heart. Most of us do this work because of our passion and drive to help the most vulnerable. Our focus is on saving lives and responding to public health emergencies."**

—Dr Wendy Dymont, Medair Health Advisor



## South Sudan

671,904 people helped

- HEALTH 463,971
- WATER 139,099
- SANITATION 58,374
- NUTRITION 158,490

*Nyibol celebrates her daughter's remarkable recovery at Medair's stabilisation centre, the only facility in Leer County treating severely malnourished children with medical complications.*



**"My only hope was to bring her here. You give us great support by keeping this centre running. I am so happy we can go home today."**

—Nyibol

### CRISIS BRIEFING

Years of conflict and recurrent floods have forced people from their homes, damaged clinics and infrastructure, and decimated crops.

Over 9 million people (70% of the population) need better access to health services and safe water, while malnutrition persists at emergency levels. In 2025, a major cholera outbreak swept the country—the worst in South Sudan's recent history.

### YOUR IMPACT

"At first, I thought it was something he ate," said Nyaweche. When her son's health deteriorated rapidly, she rushed him to Medair's new cholera treatment unit in Leer. Taking swift action saved his life. "I am relieved and happy; we are not very well informed about cholera in the community."

In 2025, your contributions helped support an emergency response to stop the spread of cholera. We flew into conflict-affected areas where flooding impeded travel by road, bringing medicines and vaccines to communities with no other source of care. We opened treatment units, trained hygiene promoters, distributed free hygiene supplies, and repaired boreholes to improve safe water access.

Most critically, we provided oral cholera vaccines to over 407,000 people, a monumental effort in a challenging logistical environment. "We mobilised, built trust, and reached the people," said Victor, Medair Emergency Response Team (ERT).

Funding cuts led to the closure of a vital project in Pibor and staff departures that we still grieve. Despite the turbulent year, Medair delivered integrated health, nutrition, and water, sanitation, and hygiene services to over 671,000 vulnerable people in South Sudan. "I'm proud of what we're doing here," said Victor.






**407,347**  
people vaccinated against cholera

**14,110**  
people treated for malnutrition;  
90% discharged as cured

**"When people are forced to flee their homes, the first systems to collapse are often health services. Through the support of our donors, we can train health workers, restore services, and reach people with life-saving treatment."**

—Louis Arapa, Medair ERT Health and Nutrition Manager

**Lebanon**  
359,615  
people helped

-  **HEALTH**  
92,357
-  **WATER, SANITATION, & HYGIENE (WASH)**  
42,500
-  **SHELTER & INFRASTRUCTURE**  
144,687
-  **CASH ASSISTANCE**  
58,884

*Medair staff unload mattresses to distribute to families who fled from their homes in North Bekaa, Lebanon.*

**"I did not think I would ever have to leave my home like this. The only thing that matters is keeping my family safe. These are uncertain times, and the situation could worsen at any moment..."**

—Hassan, 67, North Bekaa, Dec. 2025

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**Somalia**  
365,507  
people helped

-  **HEALTH**  
186,284
-  **WATER, SANITATION, & HYGIENE (WASH)**  
352,828
-  **NUTRITION**  
154,487
-  **SHELTER & INFRASTRUCTURE**  
175,055

*Medair supports a network of Care Group promoters and volunteers like Ruqiya (right) who visit households like Khadra's (left) to screen children for malnutrition, referring them for life-saving care.*

**"I am always happy to see the community improve and change. Working with them gives me joy."**

—Ruqiya, Care Group promoter

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**CRISIS BRIEFING**

Despite a fragile ceasefire, airstrikes persisted in 2025 and Lebanon's humanitarian crisis worsened.

The war that began in 2024 displaced 1.4 million people, many of whom returned to find damaged homes. After withstanding years of economic collapse, disease outbreaks, conflict, and mass displacement, 80% of the population needed aid in 2025.



**101,542**  
people received shelter assistance

**62,368**  
people received health services at a Medair-supported clinic

**YOUR IMPACT**

"We fled our home in the middle of the night after airstrikes hit near our village," said Khalil, 55, in North Bekaa. "We do not know when we will be able to return or if our house is still standing. All we want is for our children to feel safe."

Medair Lebanon provided shelter assistance for over 101,000 people like Khalil and his children in 2025. In high-altitude areas of North Bekaa, where families without proper shelter were exposed to cold weather conditions, we provided 227 vulnerable households with emergency basic assistance, including mattresses, pillows, and high-thermal blankets.

"During such difficult times, receiving these items has brought us comfort, relief, and a renewed sense of hope," said Maha, 45. "Knowing that there are people who care about our wellbeing makes us feel less alone."

In 2025, your contributions also provided affected families with WASH support, cash assistance, and access to health services and psychosocial support. We supported six primary health centres, mobile clinics, and midwives who worked in informal settlements, assisting over 62,000 people. "Without our presence, many in the area would be left without access to medical services and medications," said Dr Zakaria, Medair-supported health centre director.

**"As a young refugee mother, I'm incredibly grateful to my community midwife Reine. She's been there to support and guide me throughout my pregnancy. Her presence has made a real difference in my life."**

—Najida, Bekaa Valley, Lebanon

**CRISIS BRIEFING**

Conflict within Somalia has forced millions of people to leave their homes and settle in overcrowded informal settlements where basic services are extremely limited.

Water is among the most urgent needs. Severe drought has killed crops and livestock, and 6.5 million people face crisis-level hunger.



**207,562**  
people gained improved access to safe drinking water

**28,135**  
people treated for malnutrition; 97% discharged as cured

**YOUR IMPACT**

Jamila and her children woke early, leaving their home at 5 am to seek a safer place to live. The family travelled through the bush to avoid the fighting on the main road, and after 12 hours of walking through parching heat, they reached a settlement where safe water flowed freely from the community taps. "Water is life," said Jamila. "We cook with it, clean with it, drink it, bathe in it. I hope people understand how important this water is to us."

Medair operates and maintains nine community water kiosks in informal settlements in Somalia, giving displaced families reliable access to safe drinking water.

Your support delivered a holistic aid programme in 2025 that brought health services, nutrition, protection, and WASH to over 365,000 people in South Central Somalia. We treated malnourished children, supported primary health facilities, and coordinated a network of Care Group promoters and volunteers who visited more than 2,800 households per month, screening for malnutrition, and educating mothers on health, hygiene, and nutrition.

"Before we started, mothers used to give birth at home," said Nasteexo, a Care Group promoter. "Now most give birth in a facility. People trust us and make use of the services we offer."

**"I have complete trust in the staff at this facility. They provide thorough treatment and take good care of us for free."**

—Suhayra, whose daughter received medical help for an illness

# A spirit of perseverance

Medair responds to life-threatening emergencies all over the world. Our determined teams are known for going the extra mile to save lives. Even when the road stops, we'll keep going.

On the day after an earthquake devastated eastern Afghanistan, our team trekked for hours on-foot to respond to isolated, hard-to-reach communities in the Arit Valley. We found families sleeping on grass in the open. In the middle of the night, a baby was born near our team's tent, with a Medair doctor providing life-saving care to the mother and child.

Families needed assistance to survive the life-threatening aftermath of the disaster. We provided them with emergency support in the weeks and months that followed, including health care, psychosocial support, nutrition, cash assistance, hygiene and dignity kits, and repairs to a water system.

**"Medair was the first aid organisation that assisted us. They brought light to our eyes."**

—Hamza, Arit Valley, Afghanistan




AFGHANISTAN


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## Afghanistan

577,044  
people helped

 HEALTH  
501,636

 WATER, SANITATION,  
& HYGIENE (WASH)  
484,933

 NUTRITION  
247,759

 CASH ASSISTANCE  
1,929

*Zohal is measured for moderate acute malnutrition as she continues receiving treatment at a Medair clinic.*



**"I see hope in the eyes of the women and children who come here. They travel from distant villages, and this clinic is their only hope."**

—Maryam, health staff, southern Afghanistan

### CRISIS BRIEFING

Decades of conflict have led to profound poverty in Afghanistan. In 2025, 22.9 million Afghans required humanitarian aid.

Prolonged drought has killed harvests, leading to widespread hunger and a severe food crisis in the south. Health care and water access is limited, and millions of Afghans have returned from abroad, straining fragile communities.



500,266

people received health services at Medair-supported clinics

39,099

people treated for malnutrition

### YOUR IMPACT

Early each morning, our Medair teams set out for a long journey in southern Afghanistan. They drove for hours from their base, travelling bumpy, arid roads to reach isolated health facilities, where they provided vital health and nutrition services to children like Lema.

"Lema's health has changed for the better," said her mother. "When I brought her here, the doctors treated us with respect. They've made a real difference."

In 2025, Medair provided free medical assistance to over half a million people, triple the number reached in the last two years. Your contributions provided health care, mental health, nutrition services, safe water, sanitation, and cash assistance to more than 577,000 people.





Funding cuts hit Afghanistan hard, forcing us to leave the Central Highlands region after 15 years of presence. We departed knowing we've left an enduring legacy here, including safe water in isolated communities.

In August, a massive earthquake struck in remote eastern Afghanistan, killing 2,200 people and devastating thousands of homes. Our response team was able to reach the Arit Valley on foot by the next day—the only way to access the hard-hit villages—and began providing immediate aid to vulnerable people in need.

**"Thank you for running this free clinic in my community, where few can afford to pay for private hospitals."**

—Shah Bobo, southern Afghanistan

**Ukraine**  
176,521  
people helped

-  **HEALTH**  
106,027
-  **WATER, SANITATION,  
& HYGIENE (WASH)**  
41,909
-  **SHELTER &  
INFRASTRUCTURE**  
36,462
-  **CASH ASSISTANCE**  
3,994

*In 2025, Medair provided shelter assistance for 2,536 people with war-damaged homes, like Mariya, walking alongside Oleksandr, Medair Infrastructure Officer.*



**"After my roof and windows were repaired, I thought, 'God, who did this for me? You promised it would be warm and now it is.'"**

—Mariya, eastern Ukraine

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**Sudan**  
222,567  
people helped

-  **HEALTH**  
200,871
-  **WATER, SANITATION,  
& HYGIENE (WASH)**  
29,438
-  **NUTRITION**  
55,617
-  **SHELTER &  
INFRASTRUCTURE**  
8,000

*Mona lost her husband, her cattle, and her home in the conflict. In 2025, she worked as a community midwife with Medair, serving her people every day.*



**"The importance of involving community members like me is that people trust a known person. When a baby is born, everyone is happy, and it is beautiful to witness the joy."**

—Mona, community midwife, Khartoum

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**CRISIS BRIEFING**

Four years of missile and drone strikes have devastated neighbourhoods, water systems, and health facilities, particularly near the frontlines in eastern Ukraine.

In 2025, 8.5 million people needed support to access safe water and sanitation, and many faced severe water shortages. Repairing homes and shelters became a critical need to help families withstand the winter.



**97,458**  
people received health services at a Medair-supported clinic

**25,574**  
people gained improved access to safe water

**YOUR IMPACT**

"We had no direct access to water anymore," said Nina, in eastern Ukraine. "We either had to walk far to gather it or rely on costly deliveries by truck."

In 2025, Medair assessed damaged infrastructure in eastern Ukraine and worked with local communities and service providers to improve water supply for over 25,000 people. We drilled and equipped boreholes, repaired damaged networks, delivered emergency water while permanent solutions were built, and upgraded wastewater and heating systems.

"Now we have water close by, which is such a relief," said Nina. "We no longer depend on electricity for water. You have brought new hope to this community."

During the year, we reached over 176,000 people with aid, including health and WASH services, shelter, essential items, mental health and psychosocial support, and cash assistance.

We worked in close cooperation with local authorities, water companies, and Ukrainian NGOs to extend the impact of our work and strengthen local capacity. "Medair listens and takes our advice into account when planning projects," said Valentina Ignatusha, Rokada Foundation. "This partnership strengthens our work."

**"After months of broken windows, leaking roofs, and doors that won't close, families can choose repairs that restore safety, warmth, and joy. With every repair completed, a family regains a sense of stability and belonging."**

—Bryan, Medair Shelter Project Manager

**CRISIS BRIEFING**

After enduring three years of continuous violence, Sudan is home to the worst humanitarian crisis in the world, according to the UN. Disease and malnutrition are rampant while the health system is on the brink of collapse.

Millions of people have fled their homes, some across borders, some to areas in Sudan that are safer, at least for now.



**200,540**  
people received health services at Medair-supported clinics

**9,931**  
people received mental health/psychosocial support

**YOUR IMPACT**

"After the conflict started, the health system completely collapsed," said Dr Mohammed. In Khartoum, most health facilities were either destroyed, looted, or unable to function. In response, Medair deployed mobile clinics to reach isolated neighbourhoods that had no access to health care. "What I like most about the mobile clinic is we can see that we are really helping people," said Dr Mohammed.

We also supported Sudan's existing health facilities in more stable locations. At one of those clinics, Asma received treatment for dengue fever and the medicine she urgently needed to manage her diabetes. "The services here are free and very helpful," she said.

In 2025, your contributions delivered life-saving health, nutrition, mental health, WASH, and shelter services to more than 220,000 people in Sudan.

In remote Blue Nile state, where one in three visits to health centres was for malaria, Medair vaccinated 1,883 children against the disease in 2025, one of the first health efforts in Sudan to focus on malaria prevention. "Malaria is widespread here, and has killed many people," said Huda, a mother of two. "I will spread the word that free vaccines are available here."

**"Medair came to register us for assistance, and in two days, we received hygiene and safe water support from them. This is my first time being treated like this. I felt relief!"**

—Samira, who received assistance to protect her family from cholera

# Inside the humanitarian reset

Anne Reitsema, Medair CEO, serves as a member of the UN's Inter-Agency Standing Committee (IASC) Principals, giving her unique access to—and influence on—the decisions that are reshaping the humanitarian sector.



Anne Reitsema visits remote project locations in DR Congo.

DR CONGO

© Medair/Daniel Wakanda

## Q- How have global funding cuts changed the humanitarian sector?

Funding across the sector has effectively reverted to levels from a decade ago: the average reduction is estimated at 40%. Famine conditions are emerging in a number of countries. Health facilities and nutrition treatment centres have been forced to close, leaving millions without access to essential care.

In 2026, an estimated 239 million people will require humanitarian assistance. Yet the call for funding (approximately \$33 billion) targets support for only 135 million people. This reality forces painful choices.

## Q- What is the humanitarian reset?

The "humanitarian reset" is the UN's system-wide response to global funding cuts. As a member of the IASC Principals, I participated directly in the reset discussions. We talked candidly about the mounting pressures: protracted conflicts, political polarisation, climate-driven crises, and deepening funding cuts.

The reset is a deliberate scaling-back to focus only on the most life-threatening needs, while shifting power and resources toward local organisations. The focus must return to outcomes: lives saved, suffering alleviated, and dignity preserved.

## Q- What are the pillars of the humanitarian reset?

### • Focus on the greatest need

In a time of scarcity, the greatest concentration of people facing life-threatening need must remain our primary focus.

### • Deliver timely, streamlined responses

The reset will reduce bureaucratic layers and refocus efforts on efficiency of frontline delivery.

### • Maximise local participation

Humanitarian responses should be as local as possible and as international as necessary.

### • Defend the humanitarian space

We must uphold humanitarian principles with the consistent application of international law, defending the space and the protection of civilians.

## Q- What does it mean for Medair?

My overarching reflection from the IASC Principals meeting in February 2026 was to never lose sight that this is not about us. It is about the people struggling to survive in crisis.

Medair's new strategy has proven strikingly relevant. In many ways, our strategic direction is already reset-compatible, focusing on the greatest unmet needs.

A key pillar of our strategy is generosity expressed through collaboration. Choosing generosity in a season defined by scarcity may seem counterintuitive, yet it has borne remarkable fruit. We are stronger when we work together, and more effective when we resist isolation and competition.

## Q- What are the concerns?

As operational environments grow more complex, particularly in the Middle East, Sudan, and DR Congo, pressure for efficiency is also growing. This creates a dangerous tension. Security management cannot be done cheaply or hastily. Even as coordination structures shrink, we must safeguard investments in security, data, and staff wellbeing.

## Q- What are the reasons for hope?

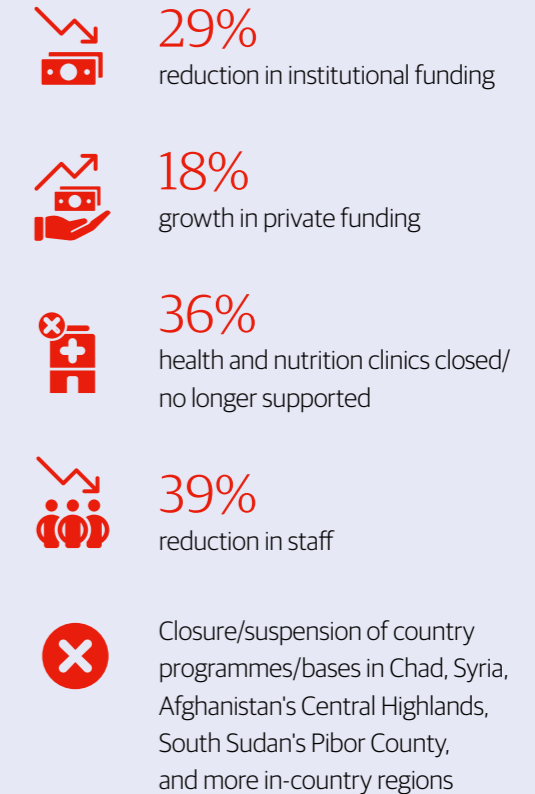
The humanitarian reset challenges us to be clearer about who we are, more proactive in shaping the system, and more disciplined in how we partner, prioritise, and communicate.

Though the context is sobering, there is reason for hope. When we place people at the centre, ground our decisions in evidence and compassion, and choose collaboration over fragmentation, the humanitarian community can emerge more focused, more principled, and ultimately more effective.

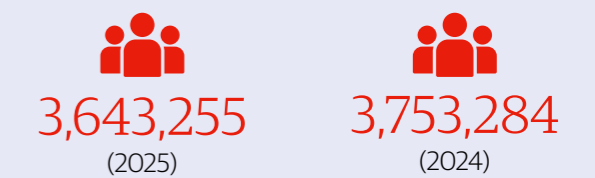
*"The team spirit among us, working on different emergency responses, motivates me deeply. This harmony makes me see Medair as a body with complementary members, united by the same goal: saving lives."*

—Jean-Jacques Kabangu, Nutrition Supervisor, DR Congo

# A volatile year for Medair by the numbers



Despite major volatility, your support still reached almost as many people in 2025 as it did in 2024.



That is an incredible achievement which reveals the hard work and dedication of all our teams. This is something to celebrate together, as we look ahead to 2026.

## What shifted in 2025?



In 2025, South Sudan's emergency response team made extraordinary efforts to protect families against cholera, leading mass vaccination campaigns that protected 407,347 people from the deadly disease.



**Jordan**  
73,746  
people helped

-  **HEALTH**  
71,029
-  **PUBLIC HEALTH PROMOTION**  
69,644
-  **MENTAL HEALTH & PSYCHOSOCIAL SUPPORT (MHPSS)**  
602
-  **CASH ASSISTANCE**  
9,080

*Maha received cash assistance to cover the costs of childbirth, one of 6,600 people who benefited from Medair's unique cash-for-health support in 2025.*



**"A huge burden was lifted off my heart. On the day I delivered and paid the hospital, I felt relieved and said, 'Thank God, I didn't have to borrow money.'"**

—Maha, mother of four

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**DR Congo**  
922,809  
people helped

-  **HEALTH**  
830,546
-  **WATER, SANITATION, & HYGIENE (WASH)**  
922,617
-  **NUTRITION**  
131,520
-  **SHELTER & INFRASTRUCTURE**  
180,089

*Medair launched an emergency health project in Buhamba village to support thousands of people like Isha who had returned home after living in camps.*



**"The village was unrecognisable, my house was destroyed, it was like we'd returned to a graveyard. When I heard Medair was going to help, I felt immense joy. They had been there for us in the camp."**

—Isha, returning to Buhamba village

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**CRISIS BRIEFING**

Jordan hosts an estimated 1.3 million Syrian refugees along with thousands from Iraq, Sudan, Somalia, and Yemen.

Most refugee families live outside the formal camps earning little income. The cost of health services or shelter upgrades are often out of reach. In 2025, rising living costs and shrinking humanitarian funding pushed vulnerable families closer to the edge.



**69,644**  
people reached with public health promotion

**9,080**  
people received cash for health, shelter, and essential needs

**YOUR IMPACT**

Noor was rushed to the hospital at seven months pregnant, bleeding, with two lives hanging in the balance. She needed an emergency C-section, a hysterectomy to save her own life, and intensive care for the baby. She did not have money to pay for these emergency measures.

"I told the hospital staff just to keep me there, because I couldn't afford to pay," said Ra'ad, Noor's husband. "I had no solution."

As the primary cash-for-health provider for out-of-camp refugees in Jordan, Medair provided cash assistance to cover medical expenses for 6,600 people like Noor. Your support also provided six months of cash assistance for over 1,500 people in desperate need. "Finally, my kids stopped telling me they were hungry," said Nuha, who used the cash assistance to pay her rent, send her children back to school with supplies, and launch a small business.

"In helping refugees reclaim stability and dignity, I rediscovered a sense of purpose I didn't know I was searching for," said Haneen, Cash-Based Intervention Officer.

**"The peer-support sessions don't change you, the sessions bring you back to yourself. They teach you how to adapt, how to manage your thoughts, and how to find strength, even in the darkest times."**

—Fadwa, who benefited from psychosocial peer-support sessions in 2025

**CRISIS BRIEFING**

The Democratic Republic of Congo faces serious humanitarian crises, including severe outbreaks and conflicts that have displaced over 8.2 million people.

Families flee to find safety, living precariously with limited access to essential services. They face deadly epidemics such as cholera and measles, and widespread hunger and food insecurity.



**829,249**  
people received health services at Medair-supported clinics

**346,918**  
people in the community reached with life-saving hygiene promotion

**YOUR IMPACT**

"Each time we think we've found a safe place to flee, the fighting breaks out again and we have to leave," said Saba, mother of Donsi. "Watching my children suffer from hunger is the worst pain a mother can feel."

Saba's heartbreaking story is all too common in eastern DR Congo. Thousands of families sought refuge at the Rho displacement camp in 2025, but its health services were critically lacking. Medair began providing free medical care, installing a surgical unit where pregnant women could receive life-saving care without the danger of leaving the camp. In 2025, 1,389 babies were born at the Rho displacement camp.

With cholera outbreaks surging, our teams focused on promoting life-saving hygiene practices in the community, reaching nearly 350,000 people. "Many people didn't understand how cholera spreads, and that kept the outbreak going," said Joël, Community Engagement Manager. "By meeting households, training local leaders, and teaching hygiene practices, we helped communities protect themselves."

"We've been welcomed with such kindness," said Saba, whose son was treated for acute malnutrition. "You have not only saved my son's life, you have given him hope for the future. Your acts of kindness will remain in my heart forever."

**"Today, everything has changed. With clean water just a few steps from my home, I feel relieved and safe. This water has brought peace back into our lives."**

—Mama Amina, Kihindo village, where Medair installed a new borehole

## Global emergencies

Medair's Global Emergency Response Team (G-ERT) monitors conflicts, disasters, and disease outbreaks worldwide, deploying rapidly and responding at scale to large emergencies.

**Since 2014, Medair has responded to 19 of the 21 largest global emergencies. We are ready to deploy anywhere in the world within 24 hours of a new crisis striking a vulnerable country.**

### OTHER ACTIVITIES

In 2025, the G-ERT filled critical senior management gaps in seven of our country programmes, directly supported the earthquake response in Afghanistan, and indirectly supported several other Medair responses.

The G-ERT also monitored several major crises that happened during the year, including Gaza, where we helped facilitate the delivery of essential medicines and medical equipment through trusted partners.

### SPEED AND QUALITY

The G-ERT has the goal of deploying to new emergencies within 24 hours, assessing the needs within 3 days, and delivering life-saving aid within 1 week.

We work with technical specialists to ensure quality standards and engage with the community before, during, and after a response to maximise impact and accountability.

**"Every second counts when people are suffering. Our priority is to reach the most vulnerable in the hardest-to-reach places and to stand shoulder to shoulder with them when they need it most."**

—James McDowell, Head of the G-ERT

## Myanmar

**18,317**  
people helped

A massive earthquake struck central Myanmar in late March 2025, the most powerful to hit the country in over 100 years. Before the disaster, Myanmar was already the fifth highest country for humanitarian needs in the world, with over 20 million people requiring assistance.

The G-ERT deployed immediately to Thailand and then travelled into Myanmar. Working in Mandalay with local partners, we provided emergency support for over 18,000 individuals, primarily through multi-purpose cash assistance and mental health and psychosocial support, alongside sanitation access for 1,724 people and shelter support for 267 people.



**9,464**  
people received mental health and psychosocial support


**16,326**  
people received multi-purpose cash assistance

*The G-ERT responded to widespread devastation in Mandalay, Myanmar.*

## Syria

**163,269**  
people helped

 **HEALTH**  
90,371

 **WATER, SANITATION, & HYGIENE (WASH)**  
68,590

 **SHELTER & INFRASTRUCTURE**  
9,429

 **CASH ASSISTANCE**  
3,598

*Our team visited 250 people living with disabilities to assess and provide them with assistive devices.*

### CRISIS BRIEFING

Despite the regime change, Syria continued to face widespread needs after enduring 13 years of conflict, with 16.5 million people requiring humanitarian aid in 2025.

Millions of people returned home, but the country faced food insecurity, a fragile health care system, damaged water infrastructure, and a shortage of shelter.



**36,848**  
people received health services at Medair-supported clinics

**3,364**  
people received mental health and psychosocial support



**"It wasn't just work; it was an incredibly rewarding experience for everyone."**

—Zeina, community health worker, after delivering assistive devices

© Medair/Lubna Zarzour

### YOUR IMPACT

When Omar, 10, learned how to use his assistive devices, something shifted for him. "He became happy, independent," said his grandmother. His father cried: "The moment I saw him outside, in the sunlight, smiling... I felt like I got my son back."

In 2025, Medair provided aid to over 163,000 people like Omar, offering support for health care and mental health, cash assistance, WASH, and shelter assistance. In Aleppo, some families were still living in unsafe conditions after the 2023 earthquakes; in response, we repaired and upgraded hundreds of homes.

In rural areas of Dara'a Governorate, we rehabilitated and supported two primary health care facilities. "Before you supported our clinic, people here had nowhere to go," said a man in Busra Esh-Sham. "We felt forgotten by everyone, except Medair."

Funding cuts sadly forced the closure of two field bases and a gradual scale-down of all our operations during the year, but we retained a presence with a few key staff and assets in Damascus. Before the year ended, we were thrilled to learn about new funding that will enable us to scale up again in 2026.

**"I will never forget what the trainer said to me in one of the sessions: 'You are strong, and you can do what you want. Don't listen to the negative comments. Be kind to yourself:'"**

—Ilham, speaking about Medair's mental health support sessions for women



# Madagascar

## 81,065

people helped

-  **HEALTH**  
6,347
-  **WATER**  
33,067
-  **HYGIENE**  
49,442
-  **NUTRITION**  
9,433

*In 2025, Medair began supporting health centres in isolated communities in southern Madagascar, a life-changing transformation for rural residents like Soaverine and her newborn baby.*



**"It is a blessing from God. My baby was born five days ago, here at the hospital, but she had difficulty breathing. I believe that if she had been born at home, she would already be dead."**

—Soaverine, Bevaho commune, Madagascar

© Medair/Laricha Rajonirina

### CRISIS BRIEFING

Southern Madagascar is home to thousands of remote villages where over three million people endure prolonged drought conditions, a lack of essential services like health care or water, and a nutrition crisis.

In 2025, two cyclones struck the southern region, bringing floods and devastation to communities already in crisis.



## 33,067

people gained improved access to safe water

## 5,832

people received health services at a Medair-supported clinic

### YOUR IMPACT

"We had to walk miles to get water. We would leave home early, in the dark, and wouldn't get back until noon," said Ranofaly, a mother in remote Ankilimilaly village.

In 2025, your support helped complete a life-changing project in this drought-stricken Beloha region, a 13 km water network that now provides six villages and 3,800 people with safe water close to home. "For a long time, we received hygiene messages, but because we had no water, we could not apply them," said Ranofaly. "Now we have water, and we are freed from our hardships. Our lives are changing, they are no longer the same as before."

When cyclones struck the island in February, our team responded urgently by providing over 49,000 people with relief kits containing hygiene and safe water supplies.

The floodwaters collapsed our freshly dug trenches in Beloha, but when the water pipes arrived, 850 people in the recovering community were re-energised to continue digging the 13 km of trenches. "What touched me most was seeing people get involved, make decisions with us, and understand the importance of the project," said Alexandra, Medair relief worker.

**"Before, we didn't even have delivery tables. Pregnant women used to say, 'Let me die here, I don't have the money to go to the hospital.' Now we have tables and equipment and Medair will cover the cost of transport and surgery in hospital if it is needed."**

—Giséle, midwife, Bevaho

# Kenya

## 1,197

people helped

**In 2022, Medair began working in remote northern Kenya during a prolonged drought. Many families had lost their livestock, their primary source of food and income, and malnutrition rates were alarmingly high.**

Your support provided nutrition services at 11 remote outreach sites across Marsabit County, trained community health promoters to provide front-line health care services, drilled boreholes, and rehabilitated water systems.

Seeing a sharp decline in global malnutrition rates in the region, we concluded our activities and closed our Kenya emergency response in January 2025.

**"During the drought, our animals became sick and died. We had to walk 10 km to collect water and carry heavy containers home on our backs. Now we have water close to our homes, enough for human and animal consumption!"**

—Elema (pictured right), North Horr, Kenya



## 1,000

people gained improved access to safe water

## 197

people treated for acute malnutrition

*Elema is grateful to have a new source of safe water so close to home.*

© Medair/Stefan Kewitz

# Chad

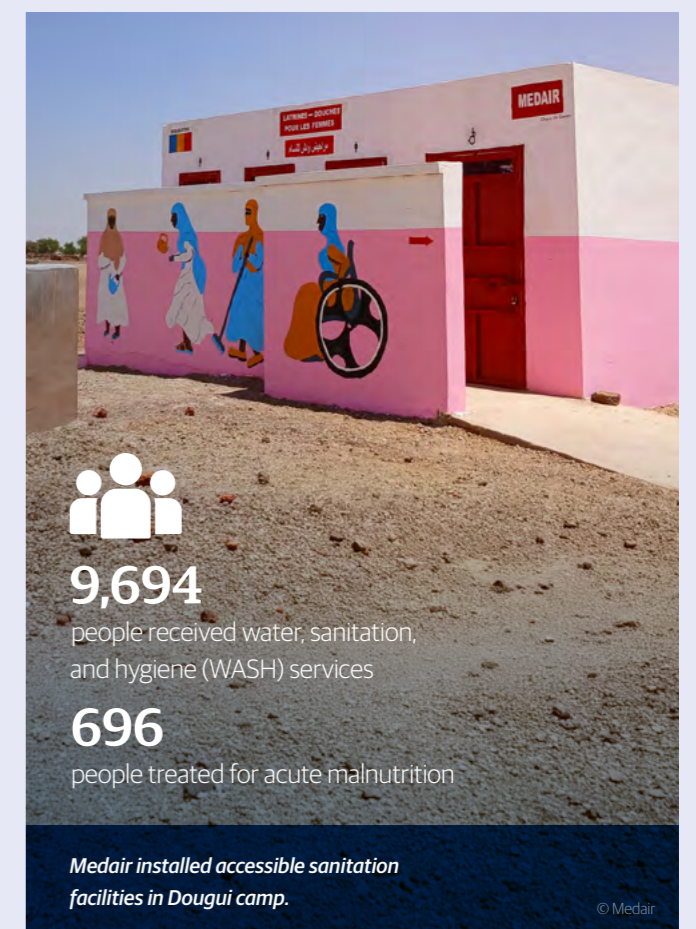
## 9,694

people helped

**In 2025, Medair continued to provide vital nutrition and WASH services to Sudanese refugees who had fled across the border into Chad. We worked at an isolated, hard-to-reach camp called Dougui, far from the border.**

Our team screened over 9,200 people for malnutrition, treating nearly 700 acutely malnourished patients in the year. We provided safe water for 7,000 people and provided public health information for families and caregivers.

In August, Medair suspended operations in Chad, due to the broader financial pressures in the sector. The team grieved the need to leave Dougui, where they had worked so hard to serve vulnerable families. Medair has retained its registration and maintained a presence in Chad with a view to restarting operations when funding permits.



## 9,694

people received water, sanitation, and hygiene (WASH) services

## 696

people treated for acute malnutrition

*Medair installed accessible sanitation facilities in Dougui camp.*

© Medair

# A spirit of compassion

Medair provides life-saving assistance to people in crisis with a deliberate spirit of compassion. We listen to people's stories, share in their grief, and show them through our presence and commitment that their lives matter.

**"Your assistance has brought me hope, confidence in a better future, and faith that kindness still exists. I'm deeply grateful that you have not forgotten about people like me."**

—Antonyyna (left), 88, embraces Anna, near Ukraine's frontlines

**"Every time I hear people's stories, I want to help even more. Each story represents an individual life, unique and worthy of attention."**

—Anna (right), Medair Support Officer, Ukraine

UKRAINE

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## Key financial indicators (2025)

(All figures shown are in USD)

### PROGRAMME EXPENSE (USD)

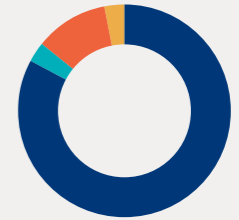
Afghanistan	\$9,520,454
Chad	\$1,556,869
DR Congo	\$14,289,858
Jordan	\$6,975,158
Kenya	\$233,122
Lebanon	\$9,381,620
Madagascar	\$2,031,255
Myanmar*	\$569,946
Somalia	\$5,806,225
South Sudan	\$8,169,214
Sudan	\$4,513,783
Syria	\$2,618,743
Ukraine	\$11,592,242
Yemen	\$546,432
Other**	\$44,508

\*Earthquake response in Myanmar

\*\*Expenses on dormant programme (Philippines) or other humanitarian activities not assigned to a specific country

**"It is hard for me to hear stories of suffering. It is hard to manage my emotions, I am also human. But I am happy that we can help people who cannot manage their issues alone. We provide more than just a roof, we provide a lifeline. When people have been alone and forgotten, any help we provide, however small, means something much greater for them."**

—Natalia, Medair Project Manager, Ukraine



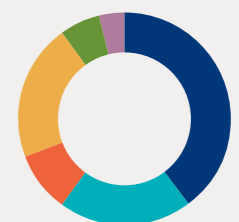
### OPERATING EXPENSE

Humanitarian expense (direct)	82.8%
Humanitarian expense (indirect)	3.3%
Support functions	11.0%
Donor engagement	2.9%



### OPERATING INCOME

Governments, EU, UN (grants)	56.1%
Corporates, foundations, and other private donations	21.5%
Other institutions and NGOs (grants)	17.7%
Gifts-in-kind	4.4%
Other income	0.2%



### BENEFICIARY EXPENSE BY SECTOR

Health	39.9%
Water, sanitation, and hygiene	20.2%
Nutrition	9.3%
Shelter and infrastructure	20.7%
Cash assistance	6.3%
Other	3.7%

# Consolidated statement of financial position

as at 31 December 2025

(All figures shown are in USD)

<b>ASSETS</b>	<b>31-12-2025</b>	<b>31-12-2024</b>
<b>CURRENT ASSETS</b>		
Cash and bank accounts	19,709,733	11,918,738
Financial assets	-	1,353,065
Donor receivables	13,438,997	18,860,845
Other receivables	154,907	153,504
Inventory	53,849	48,135
Prepayments	1,539,845	2,154,623
	34,897,331	34,488,910
<b>LONG-TERM ASSETS</b>		
Financial assets	439,461	363,090
Fixed assets	516,810	1,087,435
	956,271	1,450,525
<b>TOTAL ASSETS</b>	<b>35,853,602</b>	<b>35,939,435</b>
<b>LIABILITIES, FUNDS, AND CAPITAL</b>		
<b>CURRENT LIABILITIES</b>		
Accounts payable	1,401,092	1,671,906
Donor payables	32,076	-
Short-term debt	2,519,844	3,307,972
Accrued liabilities	3,123,734	4,773,999
Other short-term liabilities	511,925	669,259
Deferred revenue	8,727,629	8,839,501
Provisions	1,929,332	1,313,907
End-of-contract benefits	331,431	244,611
	18,577,063	20,821,155
<b>LONG-TERM LIABILITIES</b>		
End-of-contract benefits	56,141	504,494
	56,141	504,494
<b>TOTAL LIABILITIES</b>	<b>18,633,204</b>	<b>21,325,649</b>
<b>RESTRICTED FUNDS</b>		
Restricted income funds	1,037,013	416,630
Restricted programme funds	2,608,550	2,269,827
	3,645,563	2,686,457
<b>CAPITAL OF THE ORGANISATION/UNRESTRICTED CAPITAL</b>		
Unrestricted free capital	111,929	91,661
Capital of the organisation	13,462,906	11,835,668
	13,574,835	11,927,329
<b>TOTAL FUNDS AND CAPITAL</b>	<b>17,220,398</b>	<b>14,613,786</b>
<b>TOTAL LIABILITIES, FUNDS, AND CAPITAL</b>	<b>35,853,602</b>	<b>35,939,435</b>

# Consolidated income statement

as at 31 December 2025

(All figures shown are in USD)

<b>OPERATING INCOME</b>	<b>31-12-2025</b>	<b>31-12-2024</b>
Grants (Restricted)	67,649,038	95,168,489
<i>Institutional grants</i>	51,423,949	74,294,156
<i>Other grants</i>	16,225,089	20,874,333
Private donations	19,717,167	16,685,060
<i>Unrestricted</i>	7,297,015	6,337,508
<i>Restricted</i>	12,420,152	10,347,552
Gifts-in-kind	4,063,511	3,631,980
Other income	159,540	240,031
<i>Unrestricted</i>	119,093	175,102
<i>Restricted</i>	40,447	64,929
	91,589,256	115,725,560
<b>OPERATING EXPENSE</b>		
Humanitarian expense	-77,849,429	-105,954,342
Administrative expense	-12,575,248	-13,234,993
	-90,424,677	-119,189,335
<b>OPERATING RESULT</b>	<b>1,164,579</b>	<b>-3,463,775</b>
<b>FINANCIAL RESULT</b>		
Financial income	152,539	150,551
Financial expense	-94,056	-65,949
Realised gain/(loss) on exchange	1,286,415	-114,802
Unrealised gain/(loss) on exchange	97,135	-107,544
	1,442,033	-137,744
<b>RESULT BEFORE CHANGE IN FUNDS</b>	<b>2,606,612</b>	<b>-3,601,519</b>
<b>FUND ALLOCATIONS</b>		
Withdrawal from/(allocated to) restricted funds	-959,106	1,203,862
<b>ANNUAL RESULT BEFORE ALLOCATION TO CAPITAL</b>	<b>1,647,506</b>	<b>-2,397,657</b>
Allocated to/(withdrawal from) unrestricted funds	-1,647,506	2,397,657
<b>RESULT AFTER ALLOCATION</b>	<b>-</b>	<b>-</b>

Download the 2025 Audited Consolidated Financial Statements:

[medair.org/2025\\_finances](https://medair.org/2025_finances)

# Funding partners

Organisational partners, listed alphabetically, whose contribution to Medair was greater than USD 10,000 in 2025.

Download the 2025 Annual Report:  
[medair.org/annual-report-2025](https://medair.org/annual-report-2025)

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(as of 31 December 2025)

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- **Chidi Okpala**, Member
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## Executive Leadership Team

(as of 31 December 2025)

- **Anne Reitsema**, CEO
- **Fraser Bell**, Executive Office Director
- **Gareth Hughes**, International Programmes Director
- **René Meldem**, Human Resources Director
- **Jean-Bernard Palthey**, Engagement Director
- **Mark Warrillow Thomson**, Finance Director



This document was produced with resources gathered by Medair. Names of people and places were sometimes changed when deemed necessary to protect the identity of staff or people served. The views expressed herein are those solely of Medair and should not be taken in any way to reflect the official opinion of any other organisation.

## UNITED NATIONS, INTERGOVERNMENTAL, AND GOVERNMENTAL PARTNERS

- Australian Department of Foreign Affairs and Trade (AU)
- Bureau for Populations Refugees and Migration (US)
- Dutch Ministry of Foreign Affairs (NL)
- EU Civil Protection and Humanitarian Aid Operations (DG ECHO)
- Faroe Island Government (UK)
- Fürstentum Liechtenstein (LI)
- German Federal Foreign Office (DE)
- Guernsey Overseas Aid & Development Commission (UK)
- International Organization for Migration (IOM)
- Slovak Aid (SK)
- Swiss Agency for Development and Cooperation (CH)
- UK Foreign, Commonwealth & Development Office (FCDO)
- UN Children's Fund (UNICEF)
- UN High Commission for Refugees (UNHCR)
- UN Office for the Coordination of Humanitarian Affairs (OCHA)
- United States Agency for International Development's Bureau of Humanitarian Assistance (USA)
- World Food Programme (WFP)
- World Health Organization (WHO)

## OTHER INSTITUTIONAL AND PUBLIC PARTNERS

- Agence de l'eau Rhône Méditerranée Corse (FR)
- Commune de Plan-les-Ouates (CH)
- Fédération vaudoise de coopération (Fedevaco) (CH)
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- AEEMF Caisse de secours (FR)
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- EO Metterdaad (NL)
- Interaction Switzerland (CH)
- Norwegian Refugee Council (DE)

- Red een Kind (NL)
- Save the Children International
- Tearfund Australia (AU)
- Tearfund Belgium (BE)
- TransformAid International/Baptist World Aid Australia (AU)
- World Vision International

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- Aquila Family Charitable Trust (UK)
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- The Antioch Foundation (US)
- The Band Aid Charitable Trust (UK)
- The Grant Foundation (UK)
- The Haremead Trust (UK)
- The Manuela McCall Memorial Fund (CH)
- UEFA Foundation for children (CH)
- VACS (FR)
- Yonsei University Health System (KR)

## GIFT-IN-KIND PARTNERS

- International Health Partners
- International Organization for Migration (IOM)
- UN Children's Fund (UNICEF)
- UN Refugee Agency (UNHCR)
- Water Survival Box (UK)
- World Food Programme (WFP)
- World Health Organization (WHO)

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JORDAN

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Ruba, Medair Health Officer, visits  
with a vulnerable family in Jordan who  
received vital assistance in 2025.



Your donation  
in good hands.

**ALIGRO**