

PRIVACY NOTICE

ONE POINT SLAM by MELLOW

Last update: 31/03/2026

TMS SolarWeb Limited, a company incorporated under the laws of the Republic of Cyprus, reg. no. HE 329931, registered at Theklas Lysioti, 17, Pissas building, 5&6th floor, 3030, Limassol, Cyprus, operating under the brand Mellow (“**Organizer**”, “**Mellow**”, “**we**”), processes personal data in connection with the organization and administration of the ONE POINT SLAM tennis tournament (“**Tournament**”, “**Event**”), which Official Rules and Terms of Participation are available [here](#).

This Privacy Notice explains how and why your personal data is processed in connection with the Tournament.

For general information about how Mellow processes personal data, please refer to our general Privacy Policy available [here](#).

This Privacy Notice applies to two categories of individuals whose personal data may be processed in connection with the Tournament:

- (i) Participants of the Tournament (hereinafter - “**Participants**”), and
- (ii) Guests attending the Tournament without participating in matches (hereinafter - “**Guests**”).

Where specific provisions apply only to one category, this is explicitly indicated in the relevant sections of this Privacy Notice. Where no distinction is made, the described processing applies equally to both categories of individuals.

Why do we collect personal data?

We collect and process personal data in order to:

For Participants of the Tournament:

- ❖ register Participants for the Tournament
- ❖ assign Participants to appropriate divisions:
 - Open Division (NTRP 3.5 and above)
 - Challenger Division (NTRP up to 3.5)
- ❖ verify whether the self-declared NTRP level is appropriate in order to ensure fair competition
- ❖ organize the match schedule and Tournament brackets
- ❖ communicate with Participants regarding Event logistics
- ❖ administer prizes
- ❖ ensure proper organization and security of the Event
- ❖ document the Event
- ❖ promote the Tournament and future similar Events
- ❖ comply with applicable legal obligations

For Guests (non-participating attendees):

- ❖ register Guests for attendance at the Tournament
 - ❖ communicate with Guests regarding Event logistics
 - ❖ ensure proper organization and security of the Event
 - ❖ document the Event
 - ❖ invite Guests to future sports, community or networking Events organized by Mellow or its affiliated entities, where the guest has provided consent to receive marketing communications
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What personal data do we collect?

We may collect the following categories of personal data:

Data collected from Participants

Registration data

- ❖ full name
- ❖ email address
- ❖ phone number
- ❖ self-declared NTRP level
- ❖ selected Division (Open Division / Challenger Division)

Event participation data

- ❖ assigned Division
- ❖ participation status (fact of participation)
- ❖ match pairings
- ❖ match results
- ❖ communications with Participants

Media data

- ❖ photos taken during the Tournament
- ❖ video recordings of matches or Event activities
- ❖ participant name associated with match results or media materials

Prize-related data (if applicable)

- ❖ bank account details
- ❖ identification information required for payment processing or legal compliance
- ❖ tax-related information where required by applicable law

Technical data

- ❖ IP address
 - ❖ basic browser information collected when registering via the Event webpage for security and functionality purposes
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Data collected from Guests

Registration data

- ❖ full name
- ❖ email address
- ❖ phone number

Technical data

- ❖ IP address
- ❖ basic browser information collected when registering via the Event webpage for security and functionality purposes

Media data

- ❖ photos or video recordings where Guests may appear as part of Event documentation

We do not intentionally collect special categories of personal data.

How do we use personal data?

Participants

We use Participants personal data strictly for purposes related to the Tournament:

- ❖ participant registration and administration of the Tournament
- ❖ allocation to divisions based on NTRP level
- ❖ verification of appropriate division placement in order to ensure fair competition
- ❖ preparation of match brackets and scheduling
- ❖ communication regarding participation confirmation and Event details
- ❖ determination and publication of results
- ❖ prize administration and verification
- ❖ promotion of the Tournament and future Events organized by Mellow
- ❖ compliance with legal obligations
- ❖ prevention of fraud or misuse of the Tournament format

Guests

We use Guests personal data for:

- ❖ registration and organization of attendance
- ❖ communication regarding Event logistics
- ❖ documentation of the Event
- ❖ sending invitations to future sports, community or networking Events organized by Organizer or its affiliated entities, where consent has been provided

We do not sell personal data and do not use personal data for unrelated advertising purposes.

What is the legal basis for processing?

We rely on the following legal bases under GDPR:

Participants

Article 6(1)(b) GDPR — performance of a contract

Processing is necessary to organize and administer the Tournament and enable participation, including:

- ❖ registration of Participants
- ❖ allocation to appropriate divisions
- ❖ organization of matches and Tournament structure
- ❖ communication regarding the Tournament
- ❖ administration of prizes

Article 6(1)(f) GDPR — legitimate interests

We process personal data to:

- ❖ ensure fair competition between Participants
- ❖ verify whether the declared NTRP level corresponds to the appropriate division
- ❖ prevent misuse of the Tournament format
- ❖ ensure Event integrity and sporting fairness
- ❖ document the Tournament
- ❖ improve future Events
- ❖ We have assessed that these legitimate interests do not override Participants' rights and freedoms.

Article 6(1)(c) GDPR — legal obligation

Certain data may be processed to comply with tax, accounting, or regulatory obligations related to prize payments.

Article 6(1)(a) GDPR — consent

Where you choose to provide your consent by ticking the optional checkbox during registration, we may process your personal data for the following purposes:

- ❖ future sports Events organized by Mellow
- ❖ similar competitions or networking Events
- ❖ Events organized by Mellow affiliated entities
- ❖ optional marketing communications
- ❖ specific uses of photographs where consent is required under applicable law

Participants may object to the use of photos or videos before the Tournament.

Providing consent is voluntary and is not required in order to participate in the Tournament.

You may withdraw consent at any time by:

- ❖ clicking the unsubscribe link in any email, or
- ❖ contacting us at dpo@mellow.io

Withdrawal of consent does not affect the lawfulness of processing carried out before withdrawal.

Guests

Article 6(1)(b) GDPR — performance of a contract

Processing is necessary to register attendance and ensure proper organization of the Event.

Article 6(1)(f) GDPR — legitimate interests

We process personal data to:

- ❖ ensure proper organization and security of the Event
- ❖ document the Event
- ❖ improve future Events

We have assessed that these legitimate interests do not override data subjects' rights and freedoms.

Article 6(1)(a) GDPR — consent

If you tick the optional checkbox during registration, we may send you communications regarding:

- ❖ future sports Events organized by Mellow
- ❖ similar competitions or networking Events
- ❖ Events organized by Mellow affiliated entities
- ❖ optional marketing communications
- ❖ specific uses of photographs where consent is required under applicable law

Providing consent is voluntary and is not required to attend the Event.

You may withdraw consent at any time by:

- ❖ clicking the unsubscribe link in any email, or
 - ❖ contacting us at dpo@mellow.io
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Who may receive personal data?

We may share personal data with:

Service providers

trusted providers supporting Event organization, including:

- ❖ IT and website providers
- ❖ email communication providers
- ❖ cloud storage providers
- ❖ Event administration tools

Tennis experts

independent tennis coaches or sports experts assisting the Organizer in assessing whether the declared NTRP level corresponds to the appropriate Division, in order to ensure fair competition.

Only limited data necessary for this purpose may be shared, such as:

- ❖ name
- ❖ declared NTRP level
- ❖ assigned Division
- ❖ match results

Event partners

venue operators or partners where necessary for Event logistics.

Payment service providers

providers assisting in prize payments.

Mellow group entities

affiliated entities providing operational or technical support, or organizing related Events.

Authorities

courts, regulators, or public authorities where required by law.

Some service providers may be located outside the EEA. Where applicable, appropriate safeguards such as Standard Contractual Clauses shall be used.

How long do we retain personal data?

We retain personal data only for as long as necessary for the purposes described above:

registration data (Participants)
up to 6 years after the Tournament or until consent is withdrawn

registration data (Guests)
up to 6 years after registration or until consent is withdrawn

match results and participation data
up to 6 years for Event documentation

media materials
may be retained for documentation of past Events (up to 6 years)

prize-related data
retained as required by applicable tax and accounting laws (up to 6 years)

technical logs
up to 6 years

Longer retention may apply where required by law or necessary to resolve disputes.

Your rights

Under GDPR, data subjects have the following rights:

- ❖ Right of access
- ❖ Right to rectification
- ❖ Right to erasure
- ❖ Right to restriction of processing
- ❖ Right to data portability
- ❖ Right to object to processing based on legitimate interests
- ❖ Right to withdraw consent where processing is based on consent
- ❖ Right to lodge a complaint with a supervisory authority

Requests may be submitted to:

dpo@mellow.io

Security measures

We implement appropriate technical and organizational security measures to protect your personal data against unauthorized access, alteration, disclosure, or destruction. These measures include encryption, access controls, regular security assessments, and staff training on data protection.

Contact details

TMS SolarWeb Limited
Theklas Lysioti, 17
Pissas building, 5th & 6th floor
3030 Limassol, Cyprus

Email: dpo@mellow.io