

FAQs

Statement of Service

TCHD does not discriminate against age, sex, gender or race. Program eligibility and service fees are based on income and number of people in the household. It is the policy of the health department that no one will be denied services due to an inability to pay.

Hours of operation

8:00-4:00, closed between 12 and 1

See Environmental Services page for hours.

Goal

To serve patients efficiently and responsibly and ensure patients receive the best care we can provide; every aspect of their visit from check in, being seen for a service and check out. All patients will be treated with the utmost respect at all times; there is no exception to this rule.

Who does the Todd County Health Department serve?

We serve ALL Todd County tax paying residents as well as other eligible individuals.

How are the services funded:

We have 4 sources of funds that support the services.

Program service fees
State funding
Federal funding
Local taxes

How do I pay for services?

Some services are FREE to eligible persons, others are charged at a flat rate, or the fee for the service is determined based upon the household size and income level. We also accept some insurance plans and cash, card or local checks.

Can I get a copy of my birth certificate at the Health Department?

We cannot provide copies of birth certificates. Please visit VitalChek.com to order a copy online.

Can you help me with my Medicaid?

We cannot help with obtaining Medicaid or with questions about current Medicaid. Please call the DCBS office at 270-265-2543 for current Medicaid or 1-855-459-6328 to enroll in health coverage.

Other questions?

If you are curious about what services are offered and how to take advantage of them, simply call us at 270-265-2362 and we would be happy to schedule an appointment for you to come in!